

Case Management at OYA



Oregon Youth Authority is making changes to its case management process to make planning easier to understand and more consistent across programs and facilities.

Want more info?

Contact your JJPO or Case Coordinator

What is a Case Plan?

A Case Plan is a roadmap that helps youth, families, and staff understand:

- What the youth is working toward
- What supports and services may help
- How progress will be measured
- What may be needed to support future transition recommendations



Parts of the Case Plan are updated over time as youth make progress, needs change, or new information becomes available. This may include updates to short term goals that are created together to support progress toward transition criteria.

Youth and families will receive a copy of the Case Plan to help support understanding of expectations, progress, and next steps.

Why is OYA making changes to Case Management?

We are updating our case management process to create more consistency across facilities and community services and to make planning clearer for youth, families, and staff.



Families may notice:

1. More discussion about what youth need to demonstrate to be recommended for transition
2. Fewer goals, with more focus on the criteria that matter most right now
3. Goals that connect directly to identified transition criteria
4. More regular conversations about progress and next steps
5. Clearer communication of expectations



These changes are intended to:

1. Focus planning on what matters most for transition
2. Create clearer expectations and progress conversations
3. Strengthen youth and family understanding of the process

What happened to MDTs?

You may hear staff refer to meetings as “Progress Reviews” instead of “MDTs.” This updated name better reflects the purpose of these meetings and families may notice that meetings feel somewhat different than before.



Progress Reviews are designed to:

- Review progress since the last meeting
- Discuss strengths and current transition criteria
- Talk about which criteria have been met and which still need continued focus
- Update goals, supports, and next steps

These meetings continue to be an opportunity for youth and families to participate and ask questions.

How can I be involved and engaged with Case Planning?



Families play an important role in helping youth make progress. Families know their youth in ways staff cannot, and that perspective matters.

Families can:

1. Participate in Progress Reviews when possible
2. Review the Case Plan and ask questions
3. Help youth work toward short term goals between meetings
4. Check in with youth about progress and challenges
5. Encourage effort and growth
6. Help youth practice skills that support transition
7. Communicate concerns or changes that may impact planning

What should I ask about during Progress Reviews?

Progress Reviews are an opportunity to review progress and discuss next steps.

Families should expect conversations about:

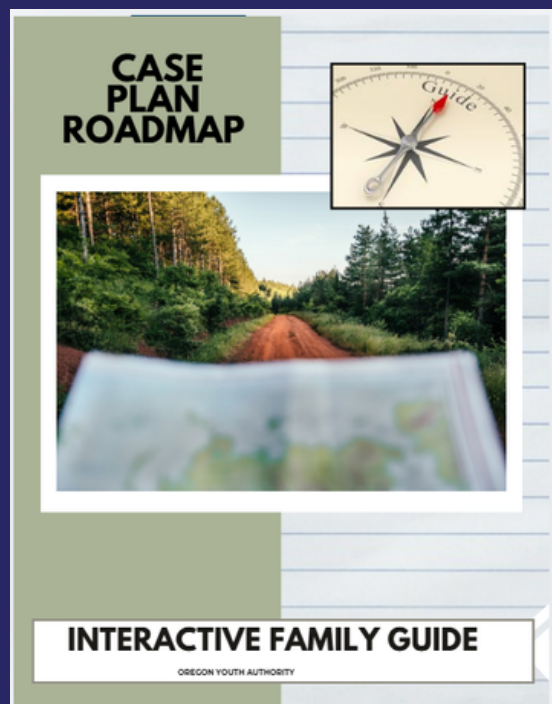
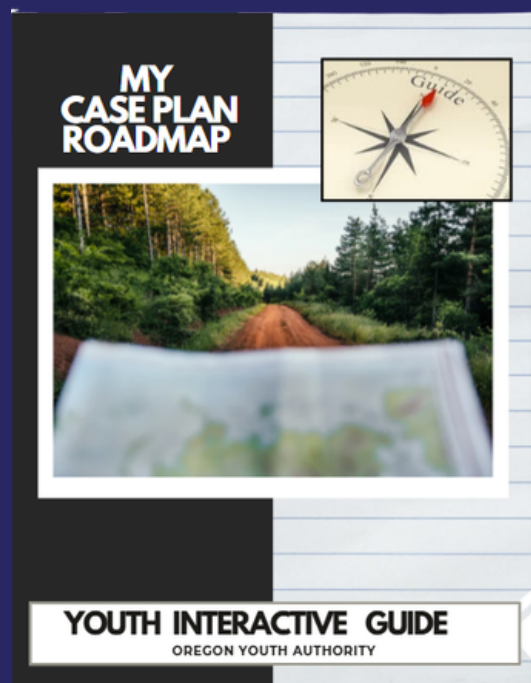
- What progress has been made
- What transition criteria have been met and what still needs continued focus
- What strengths are supporting success
- What the next steps may be



Important Questions to Ask:

1. What are the transition criteria for my youth?
2. How did the team decide these criteria?
3. What progress has been made since the last review?
4. What does my youth still need to demonstrate for their next step?
5. What can our family do to support progress?

Coming Soon



We have new Youth and Family Guides coming soon! These will help youth and families navigate the case planning process and keep track of progress.

