

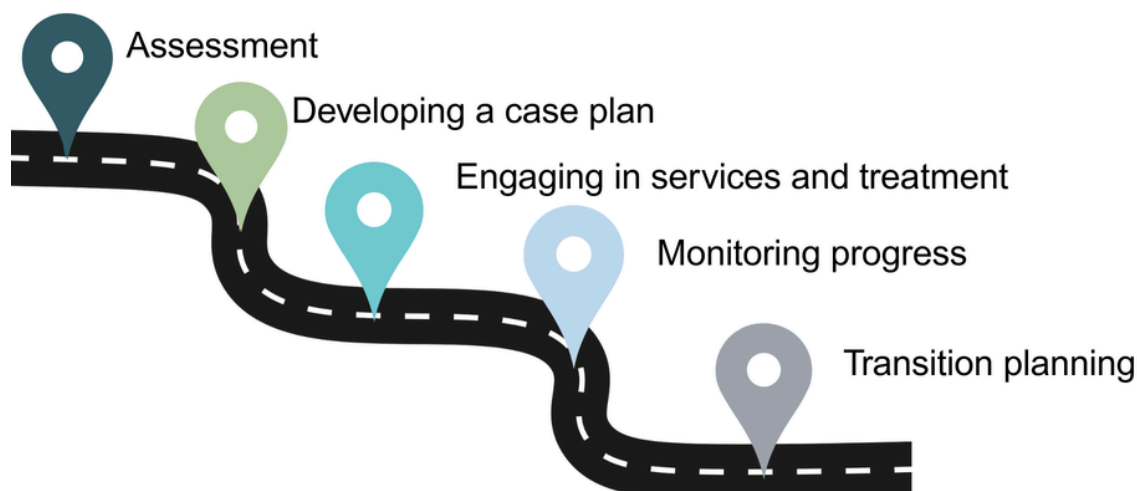
OYA Case Management

Supporting Your Youth's Journey from Intake to Transition

December 2025



Case Management Roadmap



Understanding Case Management at OYA

Case management is how we support your youth during their time with OYA. This starts when they enter our custody and continues until they leave our system.

OYA began improving this process in 2021. Youth, families, staff, and community partners have all helped make the case management system better.

What is a Case Plan?

A case plan is like a roadmap for your youth's time at OYA. It helps set goals, track progress, and prepare them for what comes next. Here's what guides the case planning process:

- Youth and families help create the case plan
- Goals are based on data and individual needs
- Staff talk about transition early and often
- Youth get regular feedback about their progress
- Decisions are written down clearly
- Everyone involved works together as a team

OUR MISSION

OYA protects the public and reduces crime by holding youth accountable and providing opportunities for reformation in safe environments.

OUR VISION

Youth who leave OYA go on to lead productive, crime-free lives.

Key Parts of the Case Management Process



Assessments

During the first 30 days, your youth will take part in an intake meeting with their support team—usually their Case Coordinator, JPPO, and other key staff.

Two assessments help the team understand your youth's strengths and needs:

- **Risk-Needs Assessment (RNA):** Completed at intake and updated every 6 months. It helps identify where support may be helpful.
- **Healthy Youth Development (HYD):** Completed at intake and reviewed every 90 days, focused on skills, experiences, and growth.



Developing a Case Plan

Using the assessments, the team works with your youth—and you—to create a case plan. This plan outlines goals and services to support learning, growth, and preparation for transition. Goals may include education, job training, behavioral health, life skills, and accountability.



Engaging in Services and Treatment

Once the case plan is in place, your youth begins participating in identified services, e.g.:

- Education or GED preparation
- Vocation programs and job training
- Skill-building groups
- Behavioral health treatment
- Cultural or prosocial activities
- Mentoring or additional supports

Families are encouraged to stay connected, ask questions, and support progress.



Monitoring Progress

OYA staff check in with your youth regularly. Every 90 days, the support team holds a meeting to review progress, update goals, and talk about next steps. Families are welcome and encouraged to attend.

Parole readiness is also reviewed. The team considers:

- The seriousness of the offense
- Progress on goals and skill development
- Youth accountability and insight
- Engagement in services and treatment

Youth in the Public Safety Reserve (PSR) group also receive an additional specialized review.



Transition Planning

Transition planning starts early so your youth feels ready for their next placement or return to the community. This includes:

1. Exploring options (home, foster care, program, etc.)
2. Completing youth and family transition guides
3. Setting transition goals
4. Connecting to needed services and supports

Families play an important role in helping youth feel confident and ready for their next step.