

# VISITING INFORMATION

## How Visits Work

- Please try to arrive on time. If you do not arrive at the beginning of the visiting time frame that you are signed up for, you can expect a delay in getting through security to start your visit.
- Check in at the Visiting Entrance. You will have to clear a metal detector. If you are not able to clear it, you will not be allowed to visit. Exceptions can be made for metal implants.
- All visitors age 13 and older must show a photo ID at check-in.
- Once you are inside our conference room for visiting, we ask that you stay there until the visit is done. If you need to go back outside for any reason, you will have to clear the metal detector again before coming back in.
- In our visiting conference room, you may sit with your youth at a table. We have a small number of games available. We also have a small play area for young children, but the child's parent or guardian who is 18 or older must supervise and be with them at all times.
- We have vending machines where you may buy snacks or drinks for you or your youth to have during the visit. The machines accept cash or credit and debit cards. Youth may not handle money.
- You may not bring in cameras or cell phones, and you cannot take photos during the visit.
- You may bring packages for youth, but only if they have been approved in advance by your youth's case coordinator or living unit manager. Packages must be dropped off with staff before you go inside our facility. You may not give packages directly to youth.
- Please limit physical contact with your youth to a short embrace at the beginning and end of the visit. Do not contact any other youth, other than a casual greeting.

## Orientation for New Families

We offer monthly orientations for new families to learn about Oak Creek. For a schedule, call 541-791-5900 or look for our display when you visit.

## Restricting or Denying Visits

- Please be respectful to OYA staff, youth, and other visitors during your visit. This includes following staff directions, using appropriate language, and keeping your conversations at a normal volume. We work hard to create a positive, family-friendly environment for all youth and visitors.
- Staff may restrict or deny a youth's visiting privileges, and may deny visitors entry into Oak Creek or make them leave for reasons related to safety, security, or facility order. If you do not behave appropriately or you try to bring in something that is not allowed, we will ask you to leave and we will review whether you may visit again.
- If the facility has a sudden safety or security issue, it is possible that visits may be delayed or cancelled. This is rare, but sometimes it happens.

## General Contact



**Oak Creek Youth Correctional Facility**  
4400 Lochner Road SE  
Albany, OR 97322  
Reception: 541-791-5900  
En Español: 541-791-5900

[www.oregon.gov/OYA](http://www.oregon.gov/OYA)



# VISITING INFORMATION

## Oak Creek Youth Correctional Facility

## Who May Visit

- **All visitors first must get approval from the facility and their youth's unit managers.** Typically, close and extended family and other supportive people may visit, but only if they are approved first. Visitors younger than 18 may visit if they are approved first, but they must be supervised at all times by a parent or guardian age 18 or older.
- **Youth may not have more than four visitors at a time.**

## Getting Permission to Visit

- Each visitor must turn in a Request to Visit form *before* coming to visit. Forms are available online at [bit.ly/oyaoakcreek](http://bit.ly/oyaoakcreek). Please turn in the form at least two weeks before you hope to visit, to give us time to process your request.
- OYA uses the information on the form to do a criminal background check. If you have an arrest or conviction, it does not always mean you cannot come into the facility — it depends on your situation. If you have an active warrant, we may not let you inside.
- If you are approved by facility managers, we will put you on your youth's OYA Approved Visitor List. You must be on this list in order to visit.
- You must schedule your visit before you come. See the "Visiting Hours" box for information about scheduling visits.



Visits happen in Oak Creek's large conference room.

## Visiting Hours

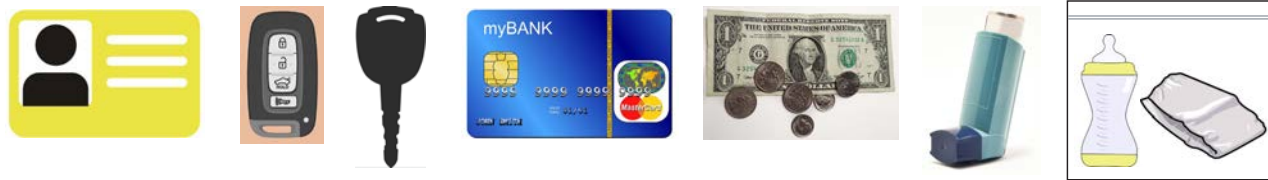
- **Wednesdays**  
5-8 p.m.
- **Saturdays and Sundays**  
9:30-11:30 a.m.  
12-2 p.m.  
2:30-4:30 p.m.

You must schedule your visit before you come, no more than 10 days in advance. To schedule, call 541-791-5900 during business hours, Monday-Friday, 8 a.m.-5 p.m.

If you are unable to visit during the regular visit times, contact your youth's case coordinator or living unit manager, who may consider different arrangements.

# VISITING INFORMATION

## YES You May Bring These Inside



### These are the only items you may bring inside:

- Current photo ID: If you are 13 or older, you must have a photo ID to get into the facility.
- Automobile key and remote. These must be stored in one of our lockers outside the visiting room.
- Credit or debit card, or small amount of coins or dollar bills to buy snacks.
- Life-sustaining medicine for yourself (medicine you must have to stay alive, such as an inhaler). It must be in its original container. Please try not to bring more medicine than you will need to make it through the visit.
- Basic items for an infant, placed in a clear plastic bag: two diapers, wipes, two empty plastic bottles, and a small amount of formula or baby food. You also may bring one baby seat.
  - Nursing mothers: talk with your youth's treatment team about options.

## NO Do Not Bring These Inside



- Weapons or potential weapons.
- Wallets, purses, backpacks, or briefcases.
- Cell phones or watch phones.
- Any device that connects to the internet.
- Cameras or audio/video recorders.
- Tobacco, marijuana, and vaping products: You may not use these anywhere on the Oak Creek grounds, even in the parking lot.
- Illegal drugs or paraphernalia.
- Prescription drugs, unless they are life-sustaining (see "yes" list).
- Baby-related items except for the basics (see "yes" list).
- **Food or drinks:** you may purchase snacks or drinks for you and your youth inside.
- **Packages or pictures:** These must be mailed or dropped off with staff outside the visiting area. You may not drop them off unless they have been approved in advance by your youth's unit managers.
- **Money for youth:** This must be mailed or dropped in the deposit box outside our visiting area, using the envelopes we provide. You may also include stamps in the envelope.



## Important!

**It is a Class C felony to provide contraband items to youth in custody or to bring those items into an OYA facility without authorization.** (ORS 162.185)

- **You will have to get through a metal detector successfully** before you are allowed to enter our facility. This is to help keep all youth, staff, and visitors safe.
- **You may not give anything to youth** during your visit except snacks or drinks from our vending machines.
- **If you bring in something that is considered dangerous contraband,** we will file charges, and we will review your future visiting status, depending on the severity of the situation.

## NO Do Not Wear These



- Bras with an underwire. These may set off the metal detector.
- Clothing that is torn in inappropriate places. The bottom of dresses, shorts, and skirts must reach at least to your knees.
- Spaghetti strap shirts and tank tops.
- Low-cut clothing that shows your undergarments or lower back.
- Sheer, transparent, or mesh fabric, other than hosiery.
- Watches.
- Fanny packs, money belts, or belts with compartments.
- Messages that promote violence, drugs, alcohol, pornography, nudity, gangs, prejudice, or are demeaning to others.

## Visits are Family-Friendly

**If you wear something we think is disruptive or inappropriate,** we will not let you wear it inside. We are trying to create a positive, family-friendly environment for youth, families, and other visitors.

**Questions? Call 541-791-5900 or your youth's treatment team.**