



Community Resource Unit

Initial Performance Measures

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2/12/2026



The Developmental Approach



SKILLS FOR CREATING A CULTURE OF DEVELOPMENT



Insights into Action

Our Data Culture Framework



Hard on Data, Intentional with People

We challenge the information, not the individual.

Healthy tension strengthens our thinking.



If You Don't Know Your Data, You Don't Know Your Business

Understanding our metrics is a shared responsibility.

Knowing your data builds credibility and informs better decisions.



Transparency Builds Trust

Sharing successes and struggles strengthens our collective effectiveness.



Can't Manage a Secret

No one has to carry the issues alone.

Open communication enables accountability and shared solutions.



Complexity is the Enemy of Execution

Simplicity and clarity accelerate progress.

Keep it understandable, actionable, and measurable.



Collective Accountability

We rise together. Data ownership matters, but improvement is a team sport.

We turn data into direction — not just to report, but to refine, learn, and improve



January 2026 Action Plan Status update



January 2026 Action Items		Lead	Status
1	Provide Probation and Parole ADP over time	Research	Complete
2	Explore information around youth needs, outcomes, matching youth to services, identifying service gaps	CRU/ Research	In Progress
3	Length of Stay by Provider	Research	In Progress
4	Utilization of Psychiatric Residential beds	Research	Complete
5	Length of Stay for youth with Sex Offense; numbers and reasons	Research/ CRU/ Treatment Services	Complete
6	Compare Field ADP to contracted CRU beds over time	Research/ CRU	Complete
7	Extend reporting timeline for “youth feel safe”; add breakouts by provider	Research/ CRU	Complete - Prevented by data limitations
8	PSO Complaints – add stacked bar to show complaint type/severity	Research	Complete
9	Change PREA YIR counts to Sexual Behavior YIR counts	Research	Complete
10	Next location – add lines for OYA Subcare and YCF/Detention	Research	Complete
11	Explore information about desired discharge plan to compare to Next Location outcomes	CRU	Complete – Refer to Parole & Probation



What we do

Ensure safe, effective community services for OYA youth by:

- **Providing oversight and contract administration** to community providers
- **Facilitating communication** and support with agency staff and partners
- **Adjusting resources** based on agency needs
- **Coordination** of diversion services, juvenile crime prevention funding, and individual services reimbursements to juvenile departments throughout the state

Residential Service Types

- Behavior Rehabilitation Services
- Youth Care Center and Detention Based
- Culturally Relevant/Supportive
- Transitional Housing and Re-Entry
- Psychiatric Residential Treatment
- Behavioral Health Treatment Foster Care

Non-Residential Programs

- Youth Advocacy Program (YAP)
- Community Intervention Services (CIS)
- Working Theory Farm



Term	Definition
Field	OYA Probation and Parole
Substitute Care	Residential placements in the community that provide 24-hour-a-day care or treatment, excluding a relative’s home. Such placements include, but are not limited to, foster care, proctor care, or contracted residential programs.
Behavior Rehabilitation Services (BRS)	A Medicaid funded placement modality to address severe psychosocial, emotional and behavior disorders in a community placement utilizing either a residential or proctor care setting.
Providers	Organizations authorized by the OYA through contract or other written agreement to provide supervision and care for youth on parole or probation status in the community.
Programs	Placements operated by authorized providers that deliver substitute care and/or services to youth under OYA supervision
Service Types	The type or intensity of care provided by a program. Examples include BRS, YCC or detention-based, transitional housing & re-entry, and psychiatric residential treatment.
Youth Incident Report	Formal documentation of behavioral problems, injuries, and/or illnesses. Documentation is entered by the youth’s JPPO and includes date/time, location, youth involved, staff involved, and any behavior problems, restraints, or resolutions associated with the event.

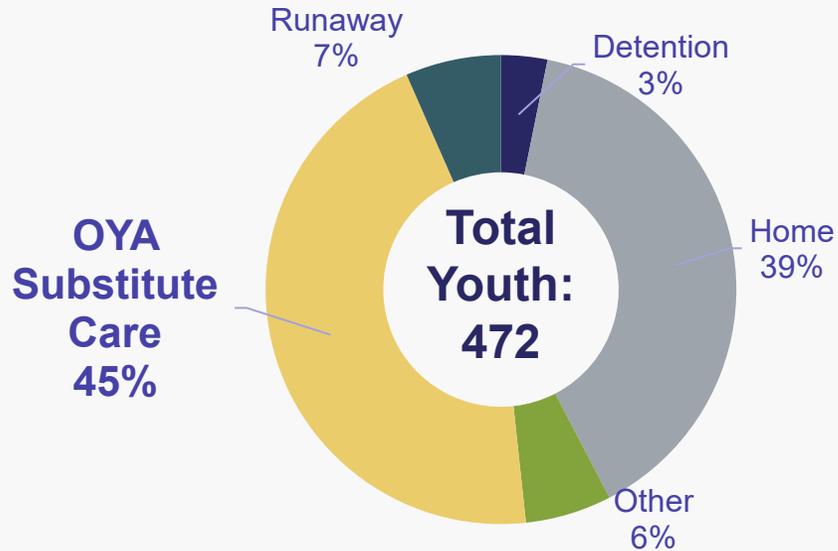


CRU in Context

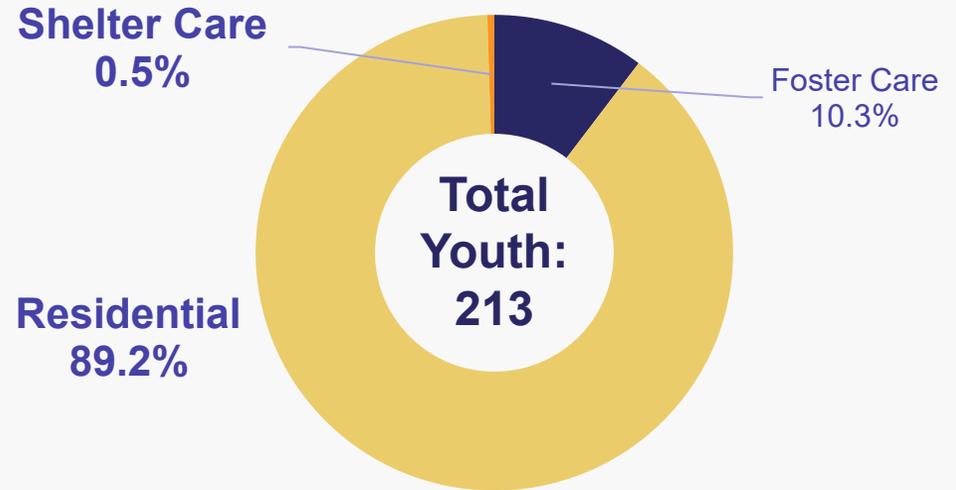
45% of OYA Field Youth are in an OYA Substitute Care Placement

90% of OYA Substitute Care Youth are in a CRU Placement

OYA Field Population by Location Type



OYA Substitute Care Population



(as of 12/31/2025)



Youth in CRU Placements

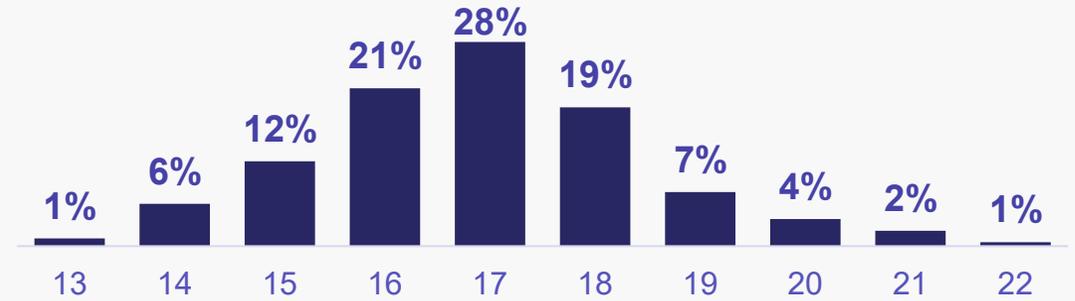
(as of 12/31/2025)

Total Youth: 191

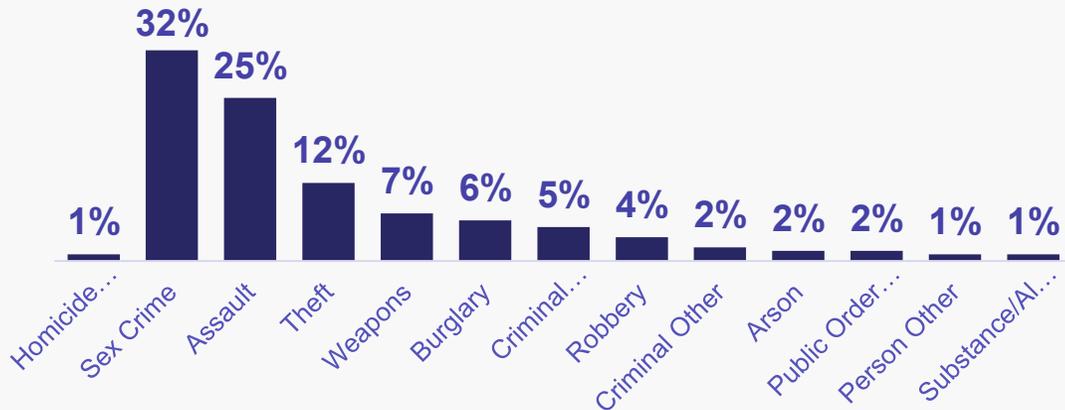
OYA Status



Age



Most Serious Offense



Race/Ethnicity

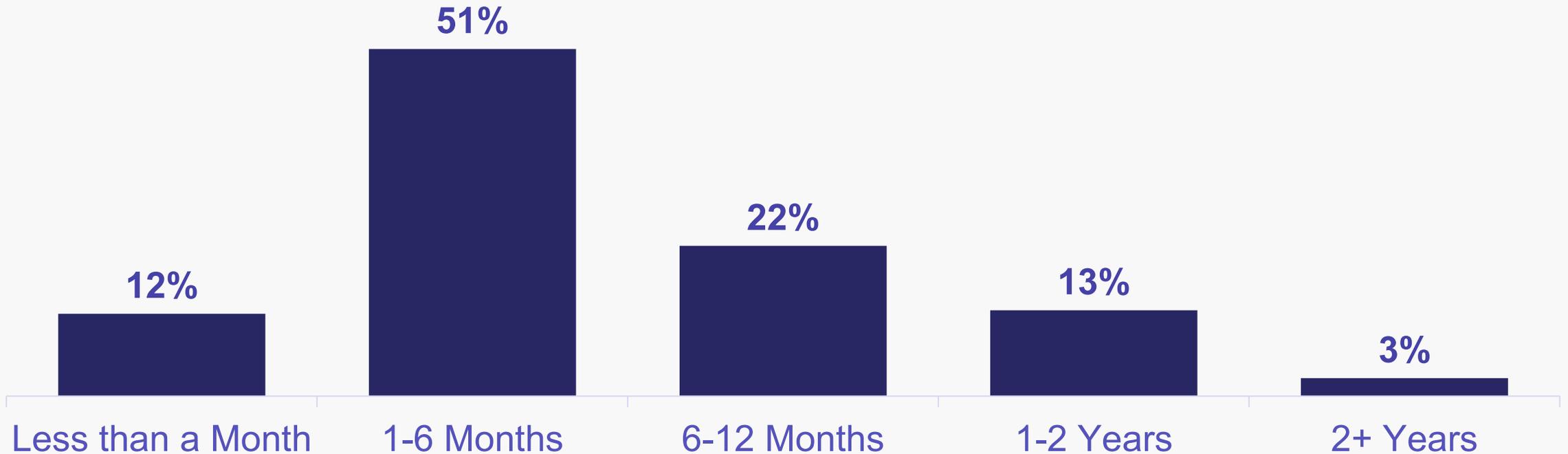




Current Time in Placement

(as of 12/31/2025)

Most youth have been in their current CRU placement for < 6 months

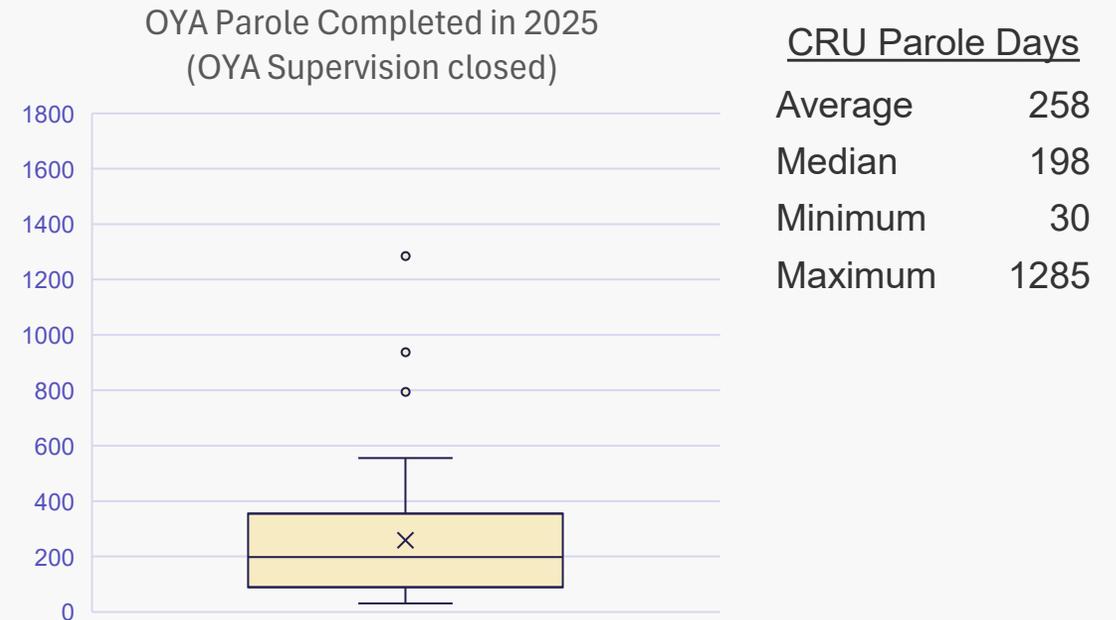
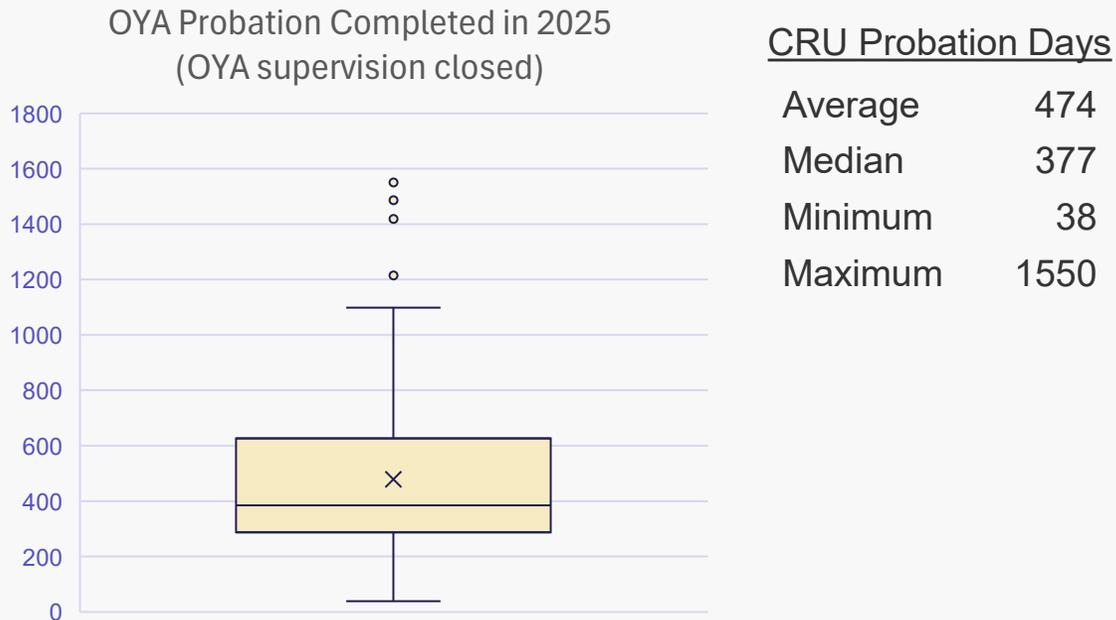




Supplemental - Youth days in CRU placements

Probation days in CRU locations for youth who completed **OYA Probation** in 2025*

Parole days in CRU locations for youth who completed **OYA Parole** in 2025*



*N=107; Excludes youth who escalated to YCF

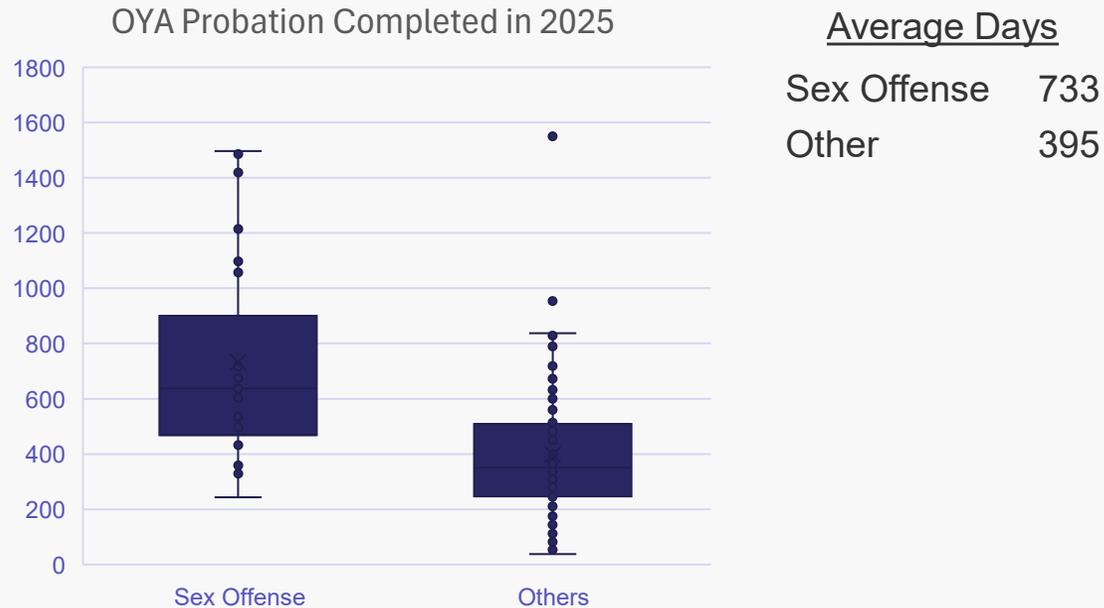
*N=53; Excludes youth who were revoked to YCF 10



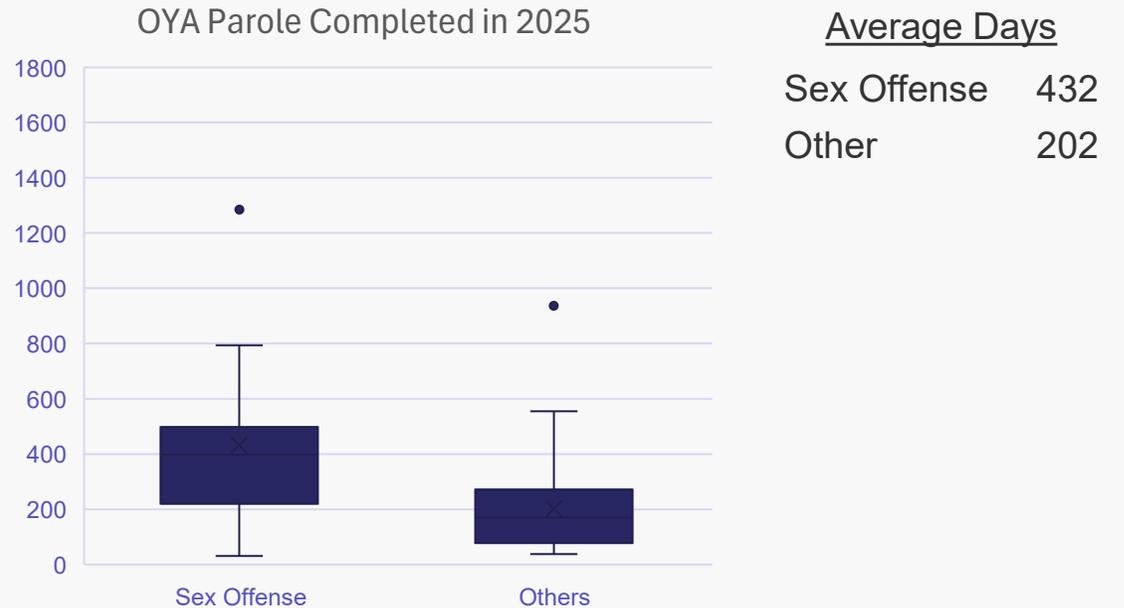
Supplemental - Youth days in CRU placements

Youth with Sex Offenses spend more days in CRU placements

Probation days in CRU locations for youth who completed **OYA Probation** in 2025*



Parole days in CRU locations for youth who completed **OYA Parole** in 2025*



*N=107; Excludes youth who escalated to YCF

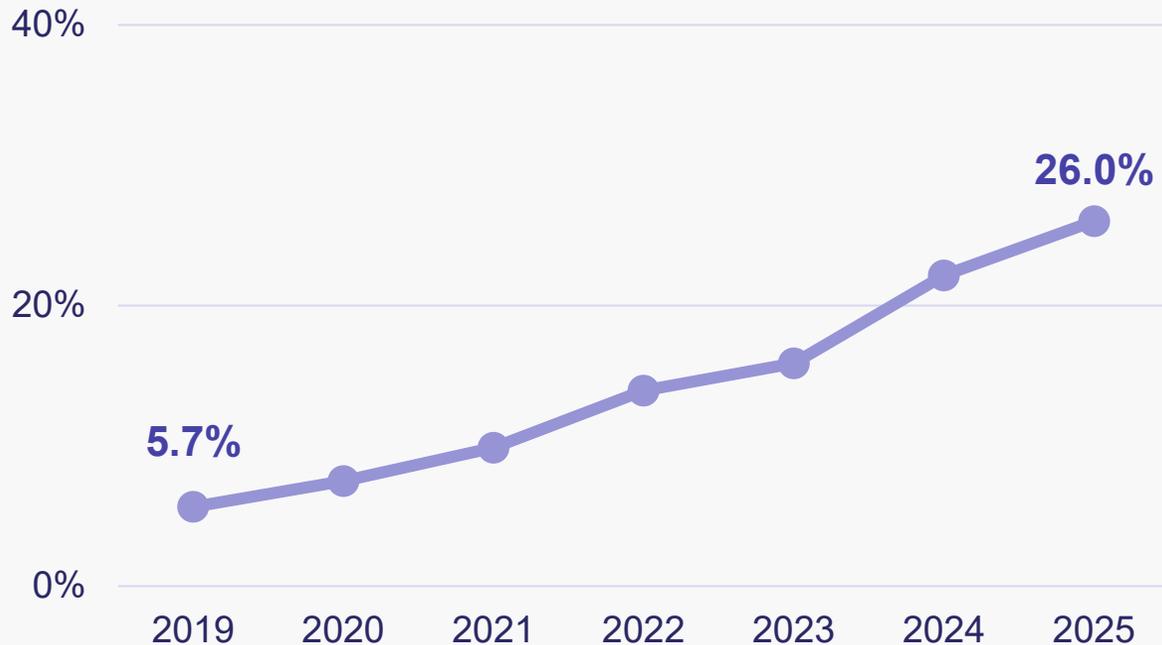
*N=53; Excludes youth who were revoked to YCF 11



Service Types

Non-BRS placements are increasing

% of Non-BRS Placements by Year



Placements by Service Type





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Insight | Measurement | Performance | Accountability
Continuous Improvement | Transparency

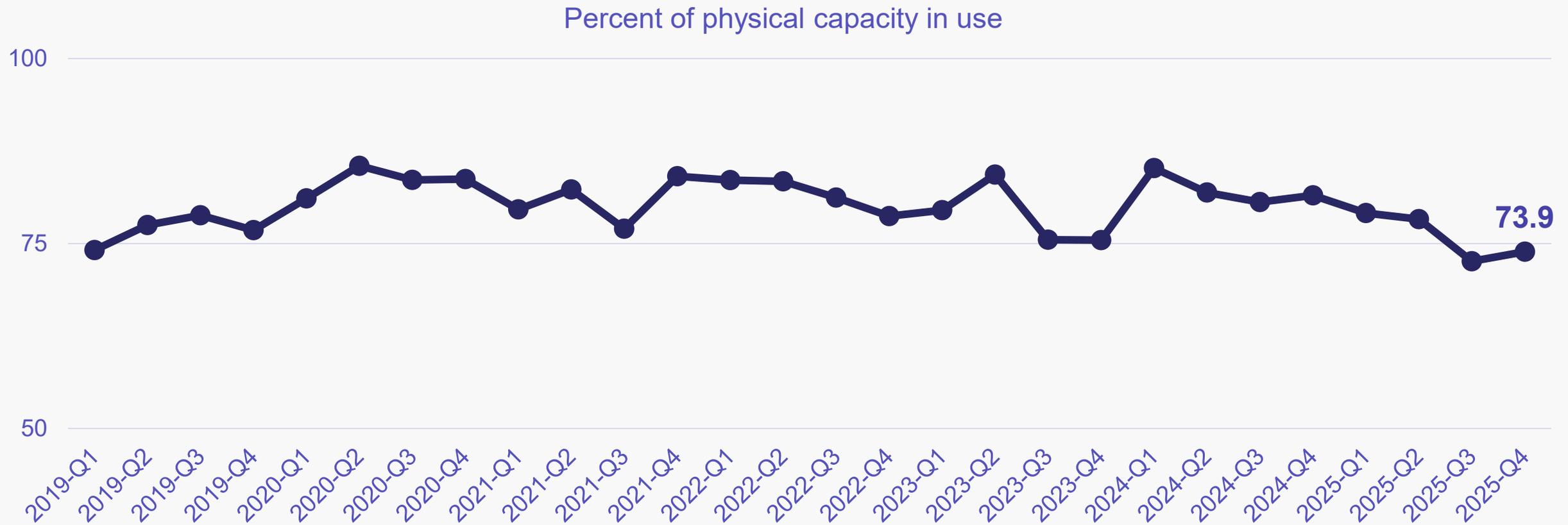


Performance Metrics



Utilization

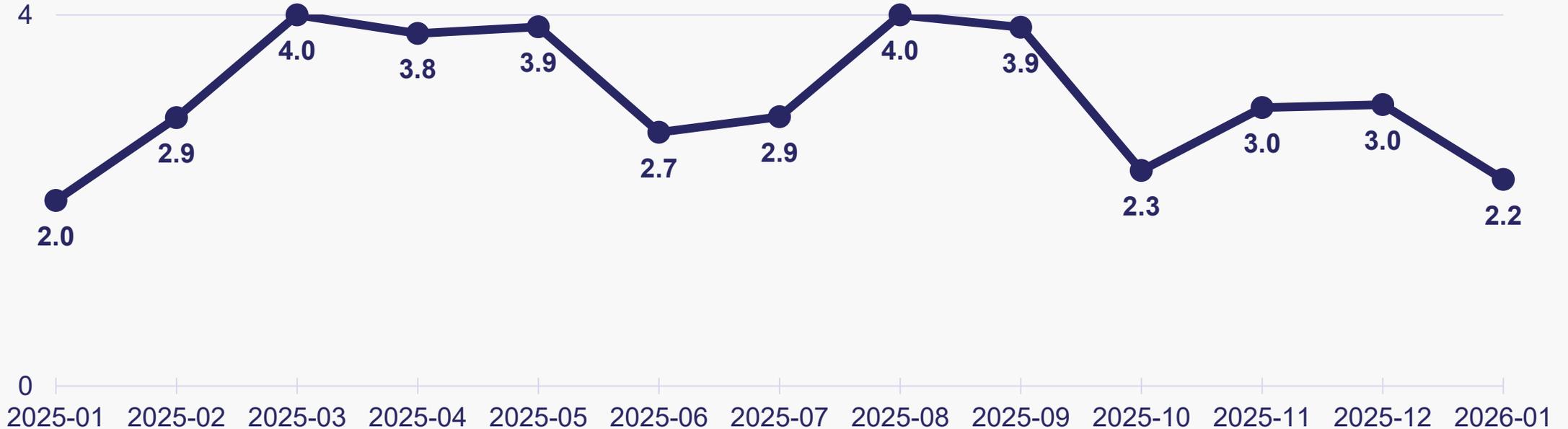
In Quarter 4 of 2025, 74% of physical capacity was used





Psychiatric Residential Beds

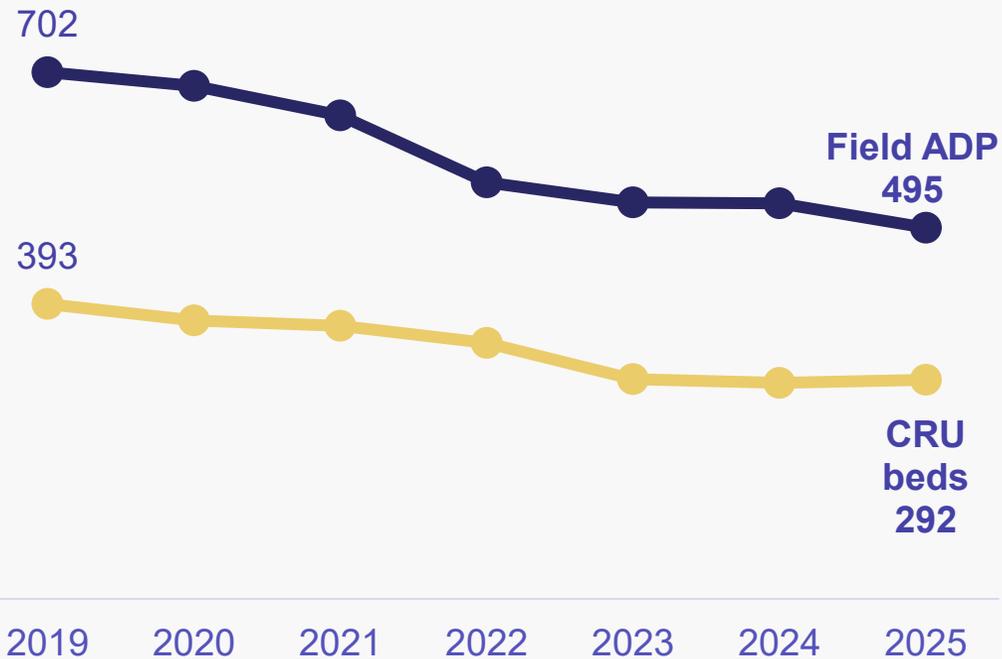
Average Daily Population of Youth in Psychiatric Residential Beds
(Contract Capacity = 4)





CRU bed capacity per youth has been stable over time

Field Population and CRU Capacity by Year



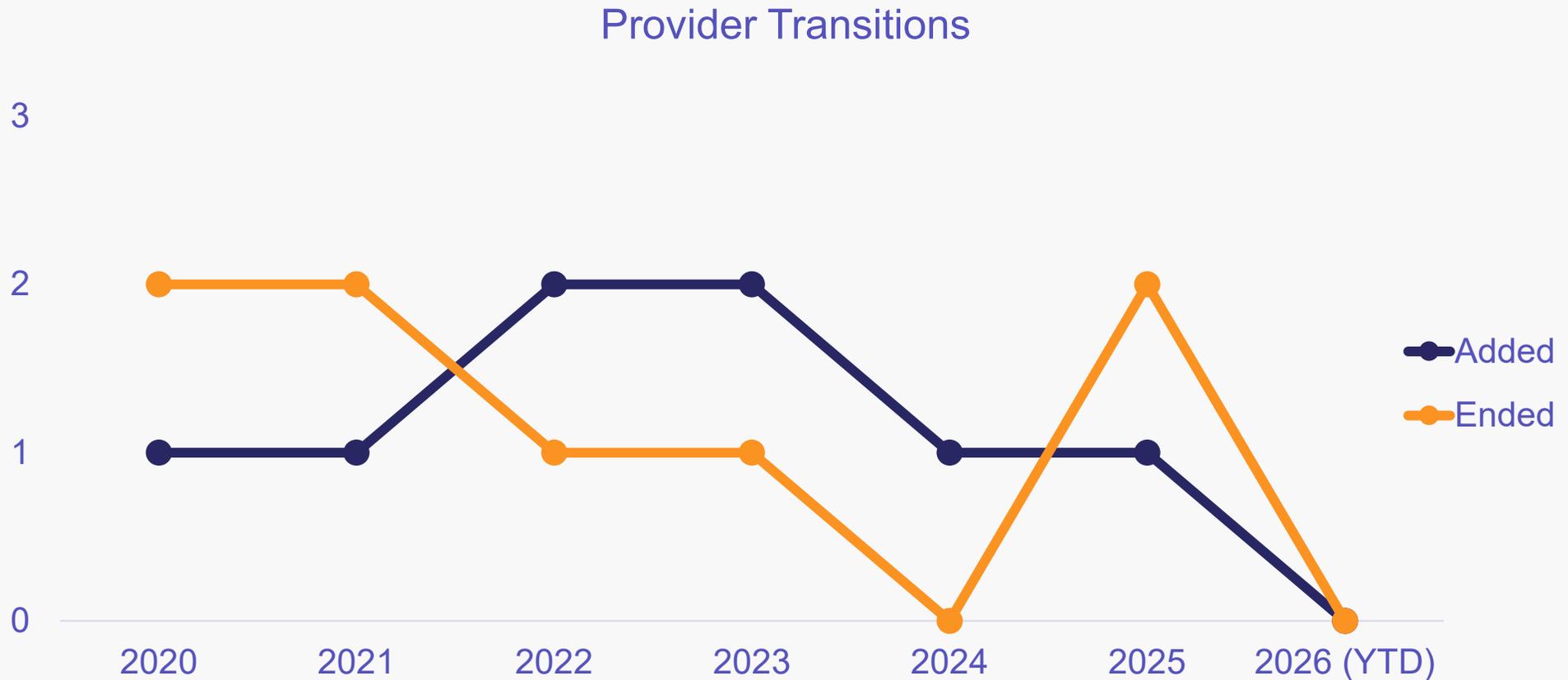
CRU Capacity as % of Field Population





Provider Transitions

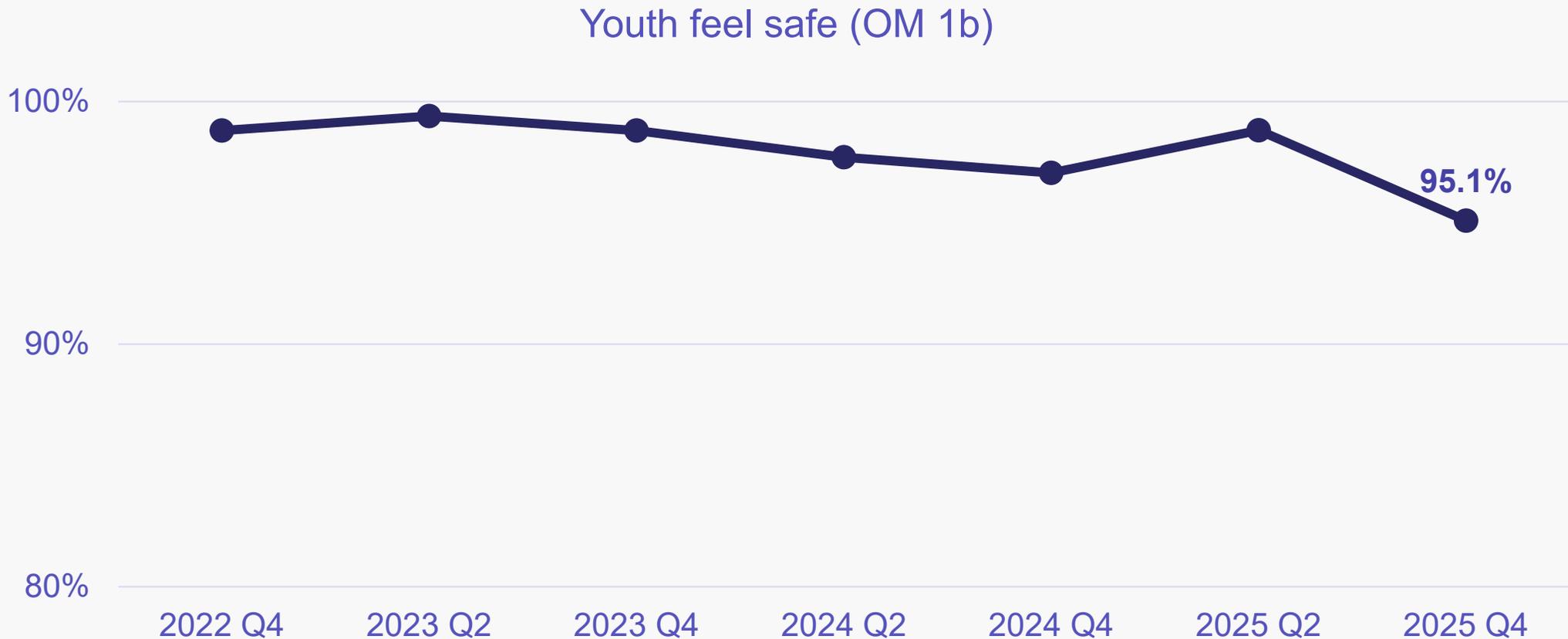
Since 2020, 8 new providers were added and 8 existing providers ended





Safety: Youth Self-Report

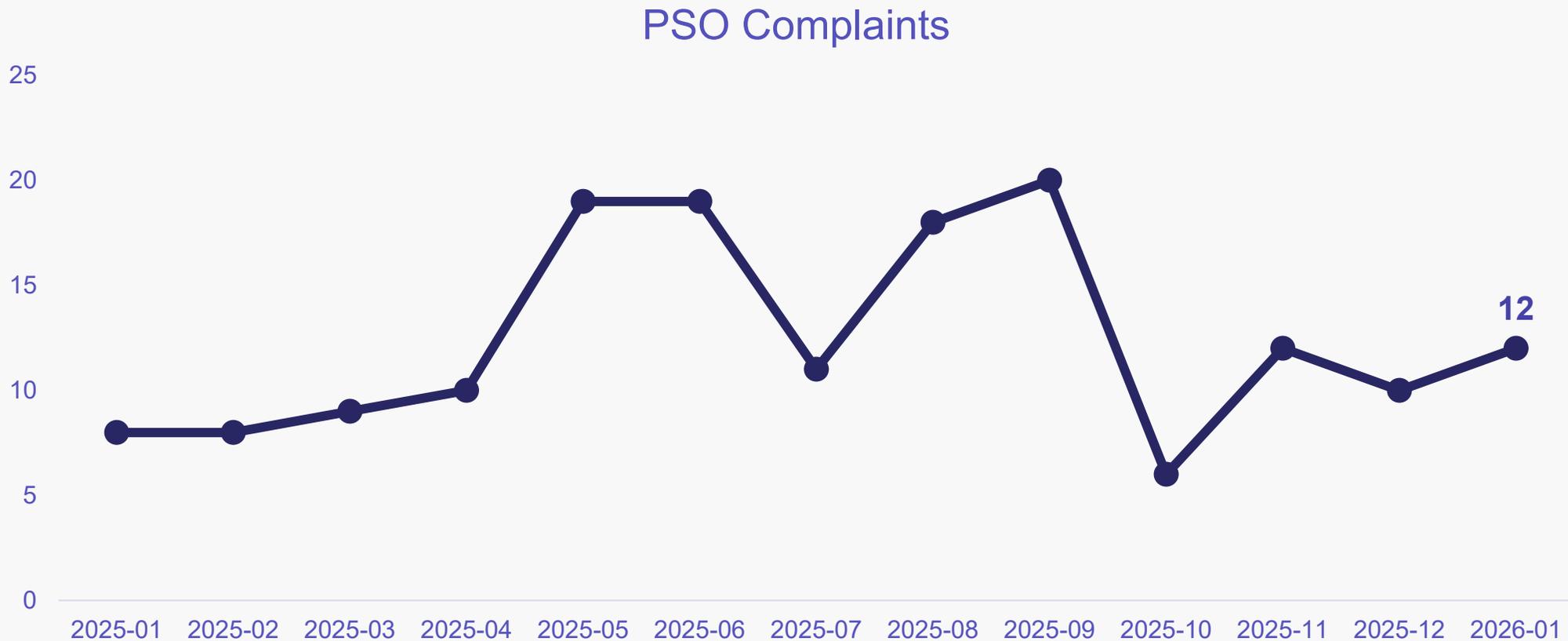
95% of youth in CRU placements felt safe





Safety: PSO Complaints

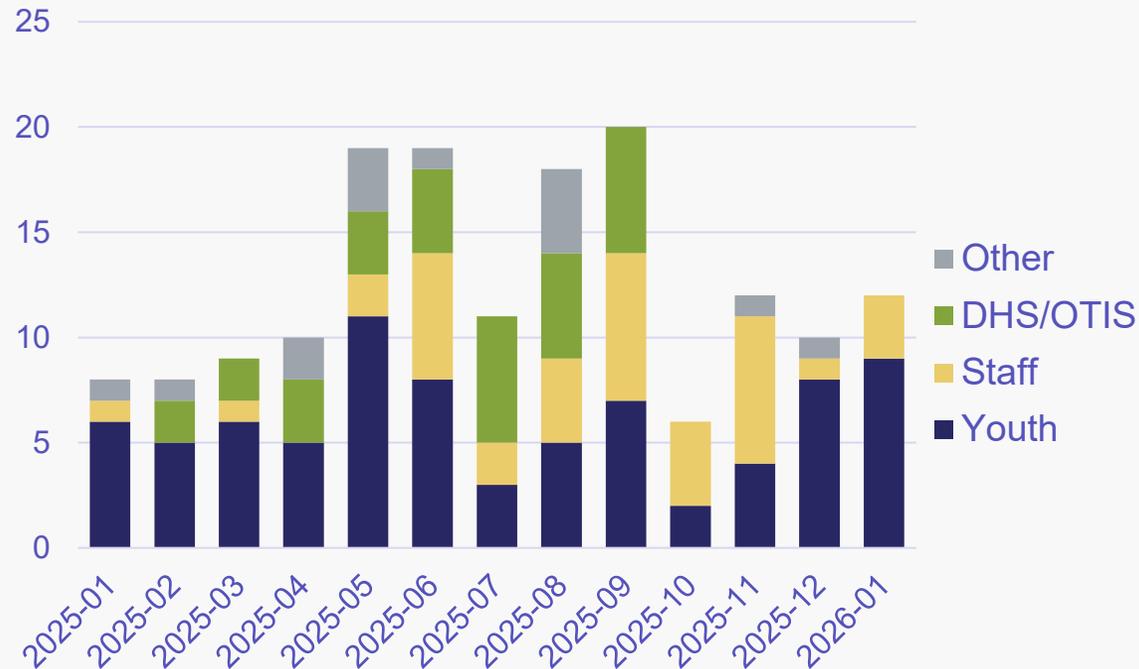
Twelve PSO Complaints were received last month





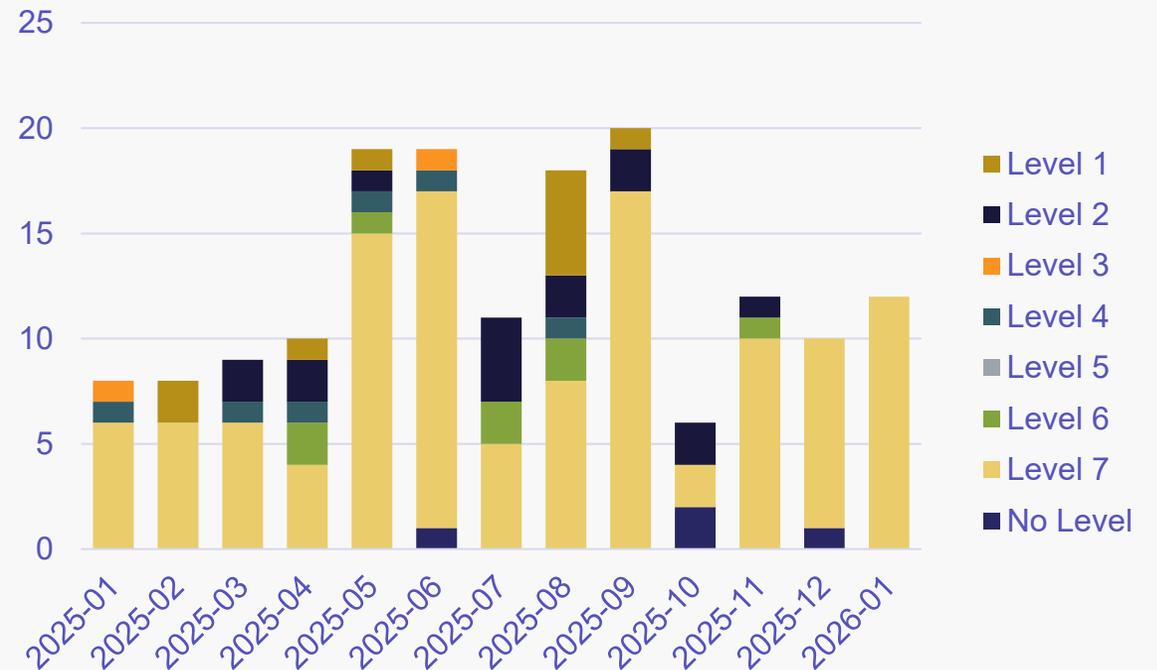
75% of last month's complaints were submitted by youth

Complaints by Source



All of last month's complaints were Level 7 (lowest severity)

Complaints by Severity Level





Youth Incident Reports

Two youth behavior problems were reported last month



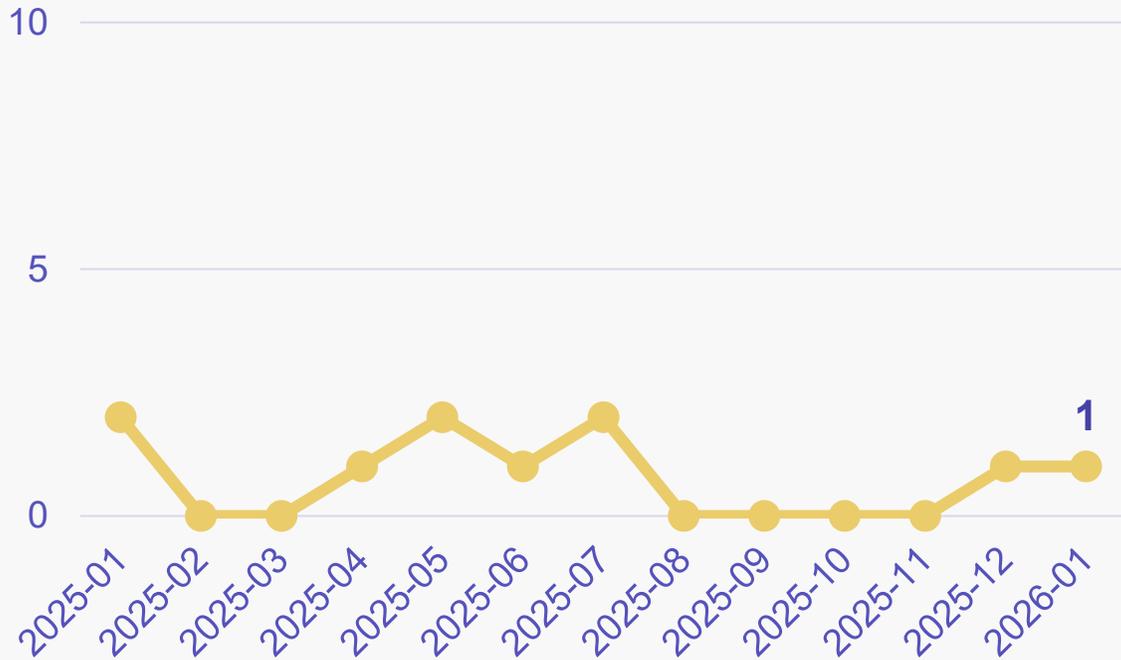


Youth Incident Reports

One youth injury was reported last month

No staff injuries were reported last month

Youth Injuries



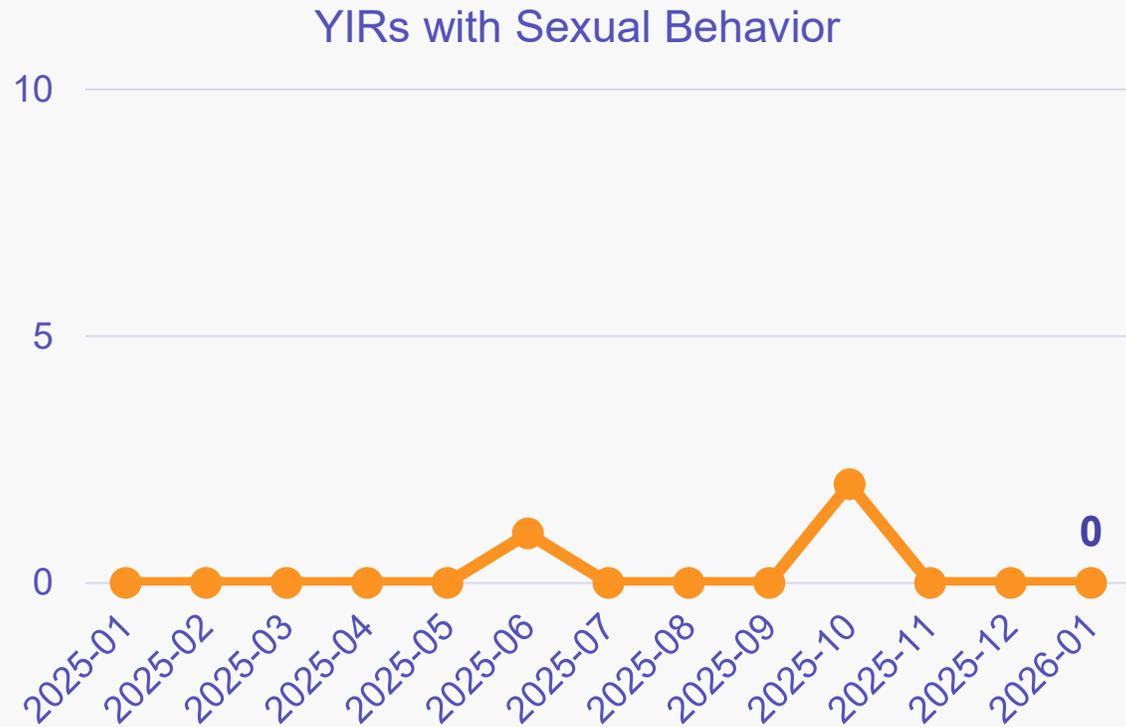
YIRs with Staff Injury



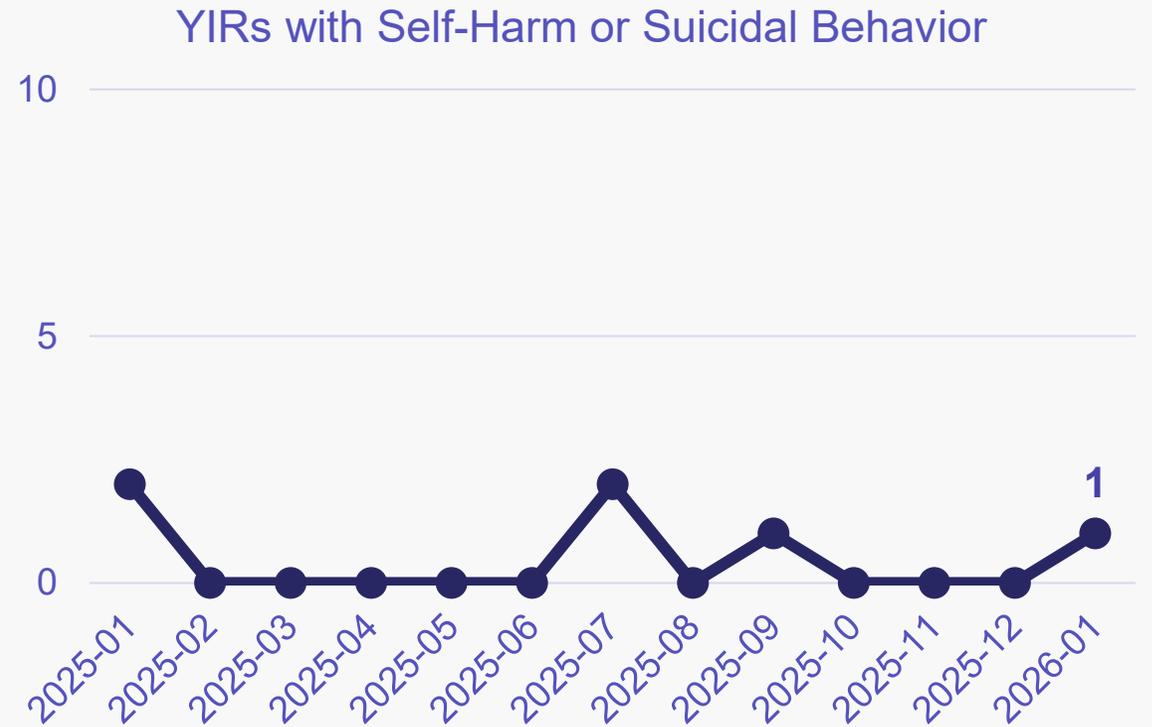


Youth Incident Reports

No YIRs involved sexual behavior last month



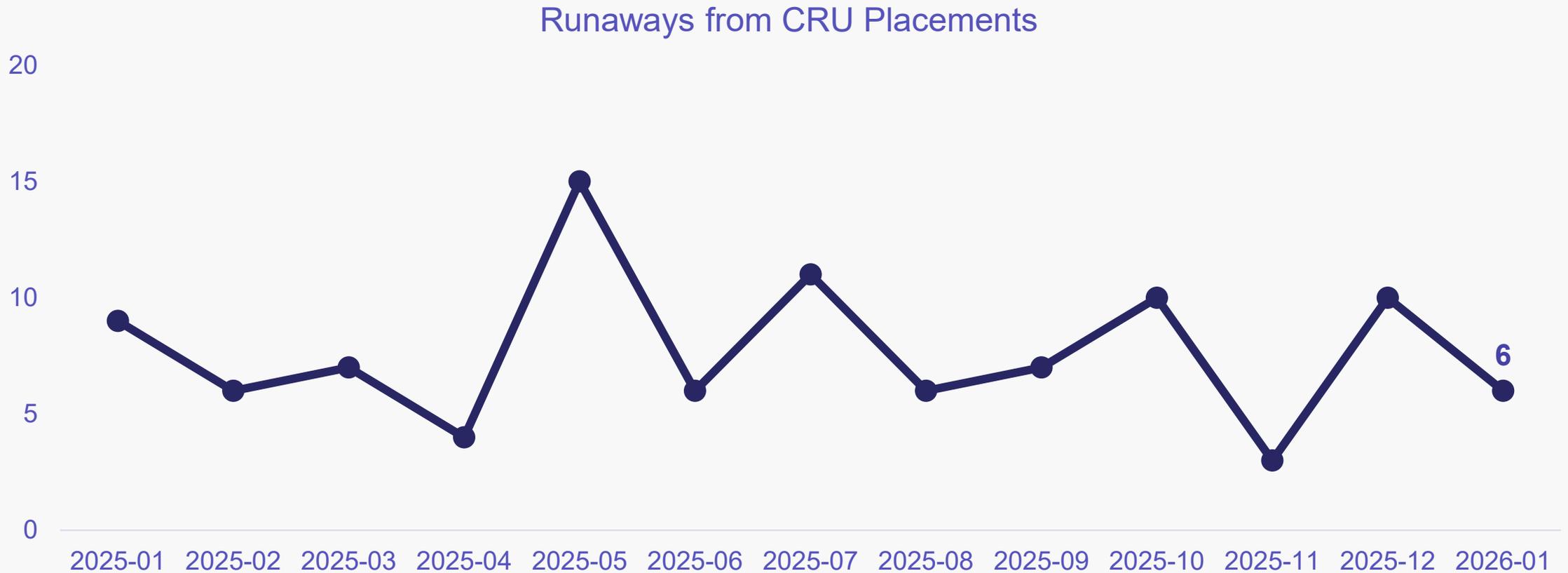
One YIR involved self-harm or suicidal behavior last month





Runaways by Month

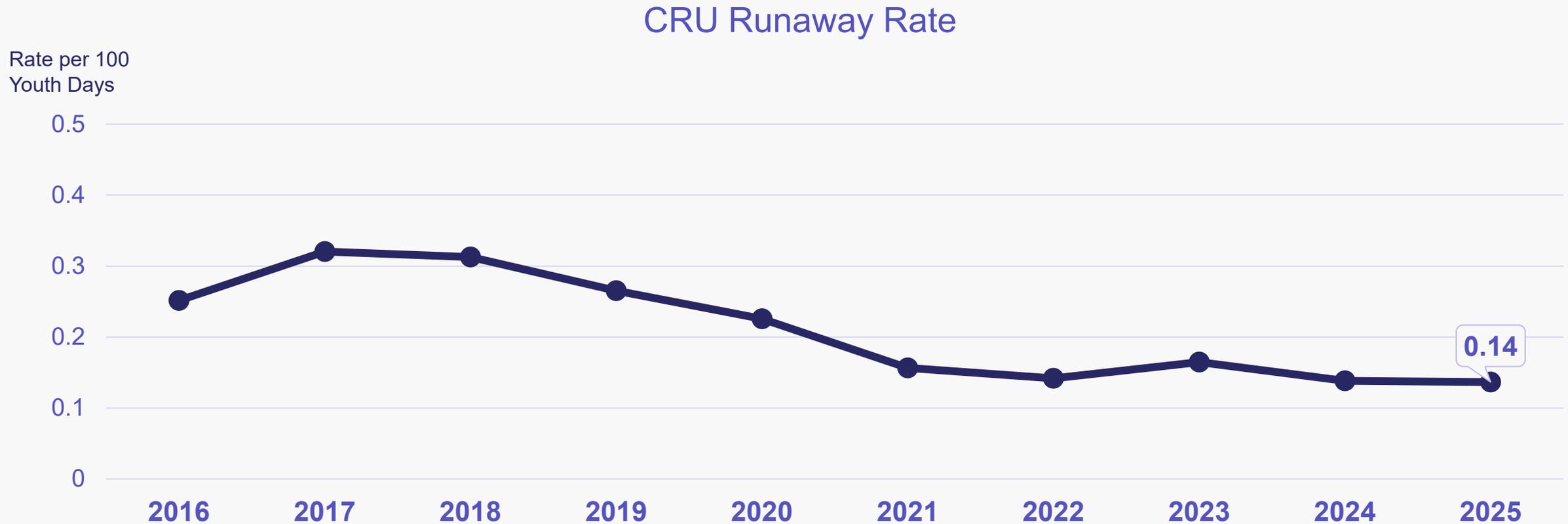
Six youth ran from CRU placements last month





Runaway Rate by Year

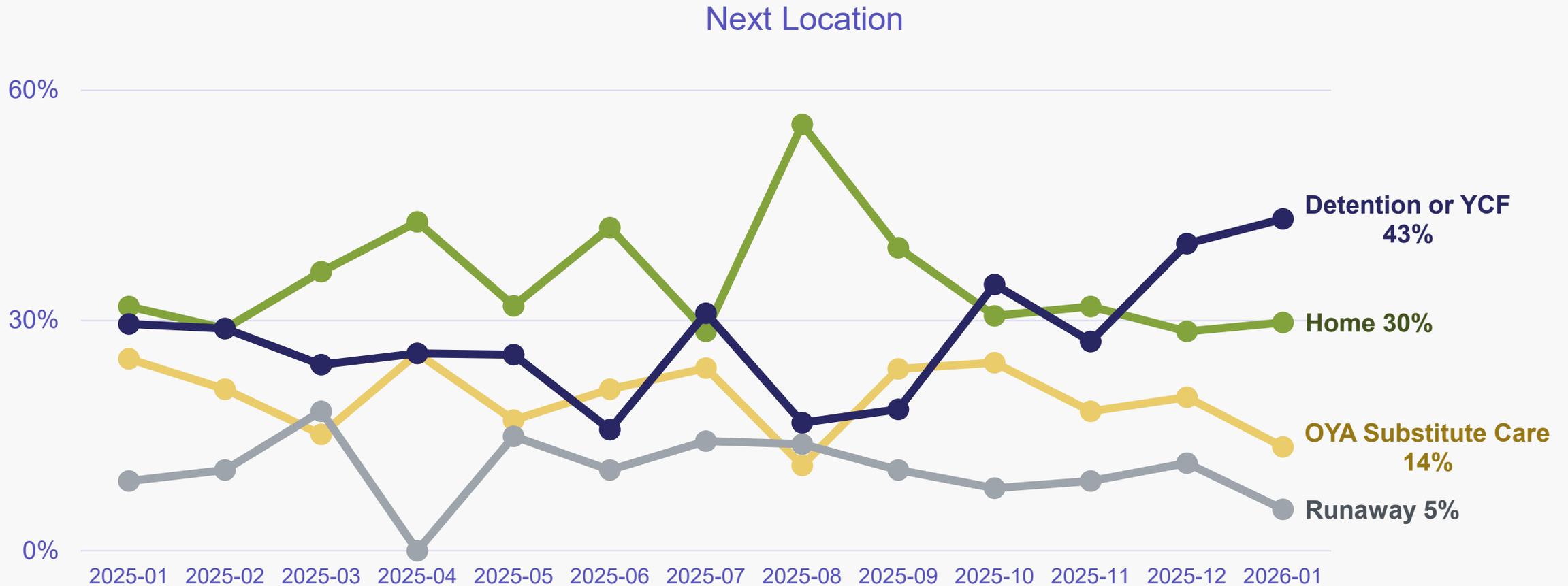
CRU Runaway Rate decreased between 2017 and 2021





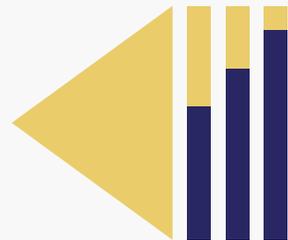
Next Location

Of the 37 youth who left a CRU placement last month, 30% returned directly to home



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Continuous Improvement | Transparency



Help us improve

Follow QR code to provide feedback