



Community Resource Unit

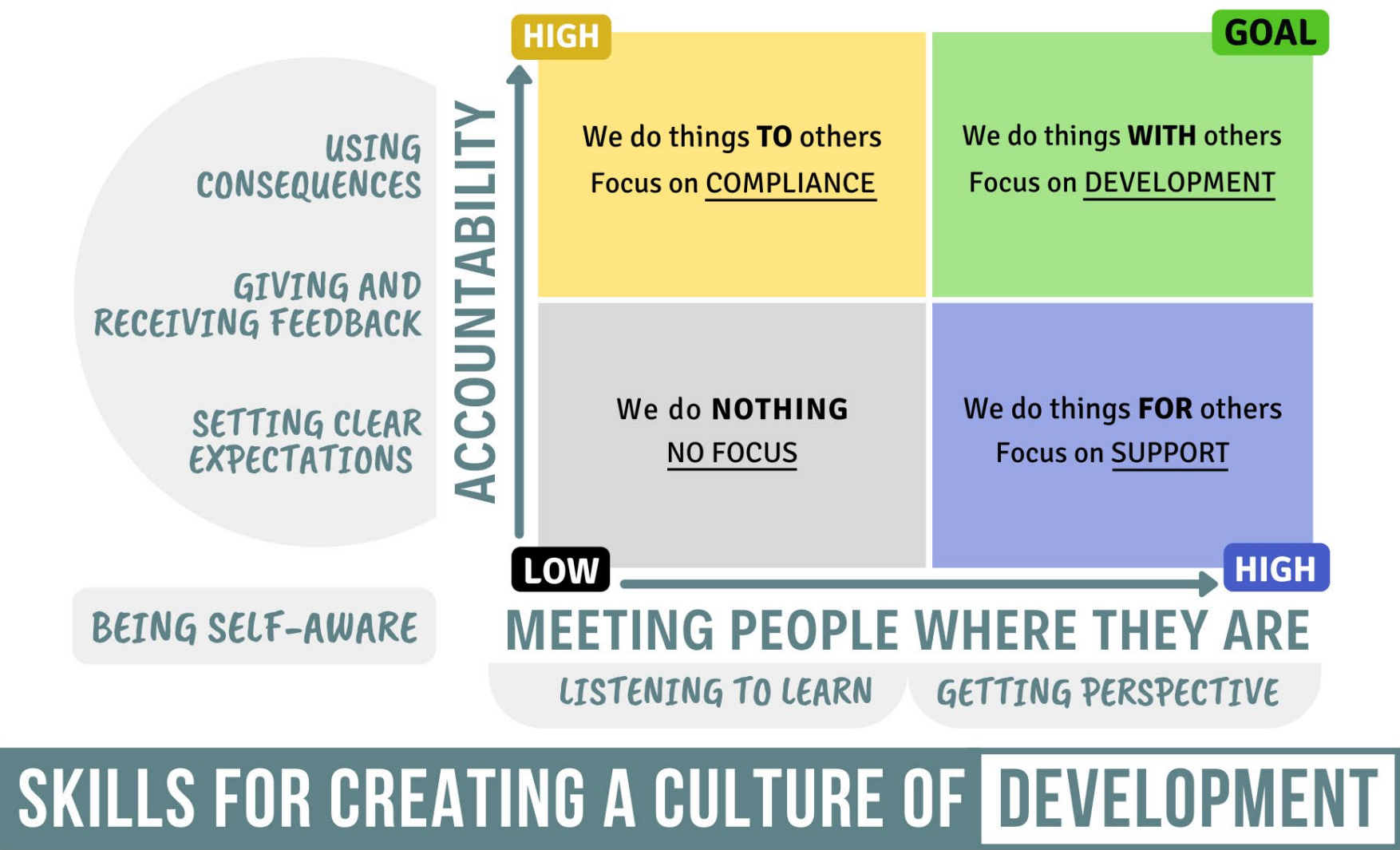
IMPACT Statistics

Monica Moran, CRU Manager

8/20/2026



The Developmental Approach





Insights into Action Our Data Culture Framework



Hard on Data, Intentional with People

We challenge the information, not the individual.

Healthy tension strengthens our thinking.



If You Don't Know Your Data, You Don't Know Your Business

Understanding our metrics is a shared responsibility.

Knowing your data builds credibility and informs better decisions.



Transparency Builds Trust

Sharing successes and struggles strengthens our collective effectiveness.



Can't Manage a Secret

No one has to carry the issues alone.

Open communication enables accountability and shared solutions.



Complexity is the Enemy of Execution

Simplicity and clarity accelerate progress.

Keep it understandable, actionable, and measurable.



Collective Accountability

We rise together. Data ownership matters, but improvement is a team sport.

We turn data into direction — not just to report, but to refine, learn, and improve



What We Do

Ensure safe, effective community services for OYA youth by:

- **Providing oversight and contract administration** to community providers
- **Facilitating communication** and support with agency staff and partners
- **Adjusting resources** based on agency needs
- **Coordination** of diversion services, juvenile crime prevention funding, and individual services reimbursements to juvenile departments throughout the state

Residential Service Types

- Behavior Rehabilitation Services
- Youth Care Center and Detention-Based
- Culturally Relevant/Supportive
- Transitional Housing and Re-Entry
- Psychiatric Residential Treatment
- Behavioral Health Treatment Foster Care

Non-Residential Programs

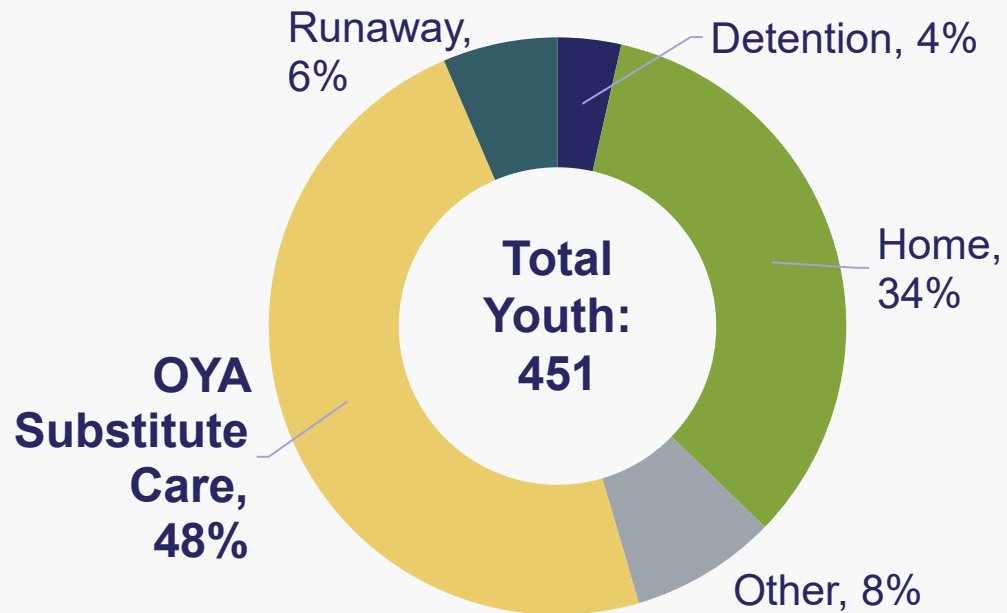
- Youth Advocacy Program (YAP)
- Community Intervention Services (CIS)
- Working Theory Farm



CRU in Context

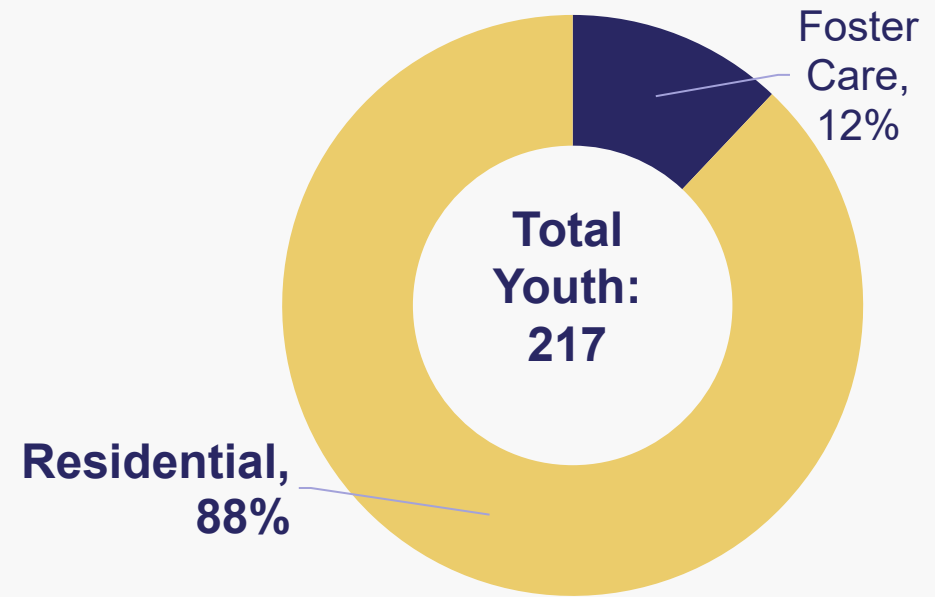
48% of OYA Field Youth are in an OYA Substitute Care Placement

OYA Field Population by Location Type



88% of OYA Substitute Care Youth are in a CRU Placement

OYA Substitute Care Population



(as of 7/31/2026)

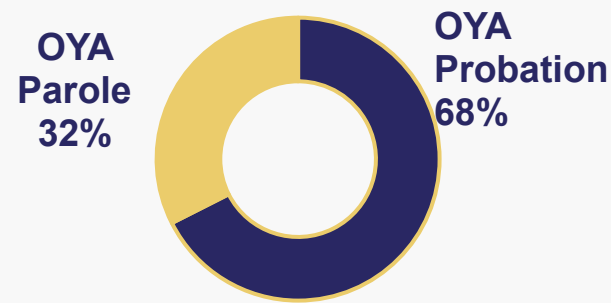


Youth in CRU Placements

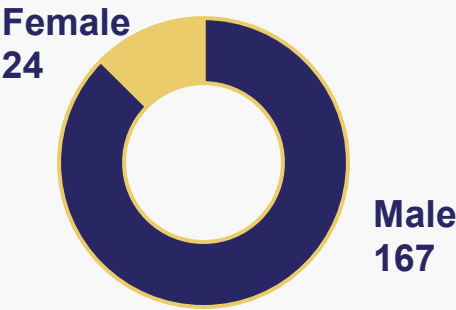
(as of 7/31/26)

Total Youth: 191

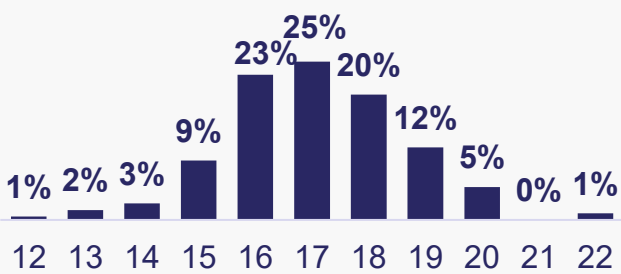
OYA Status



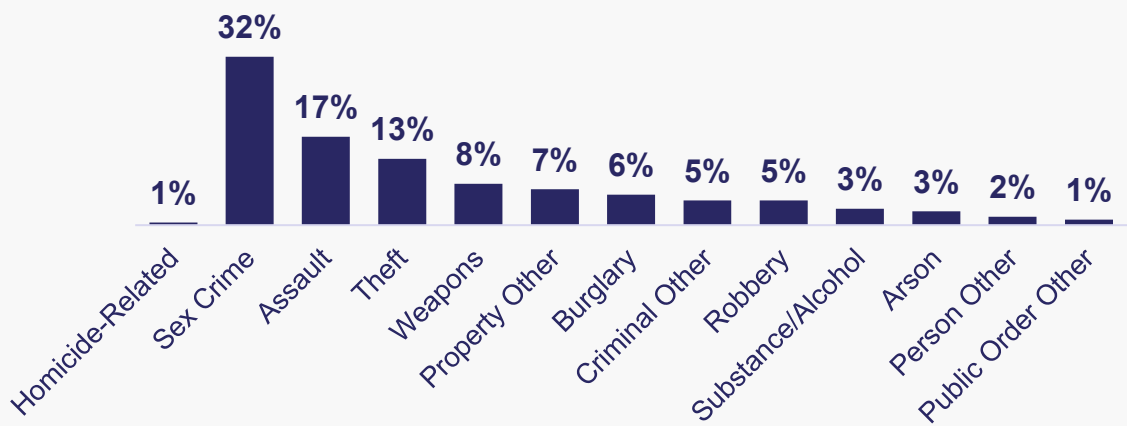
Gender



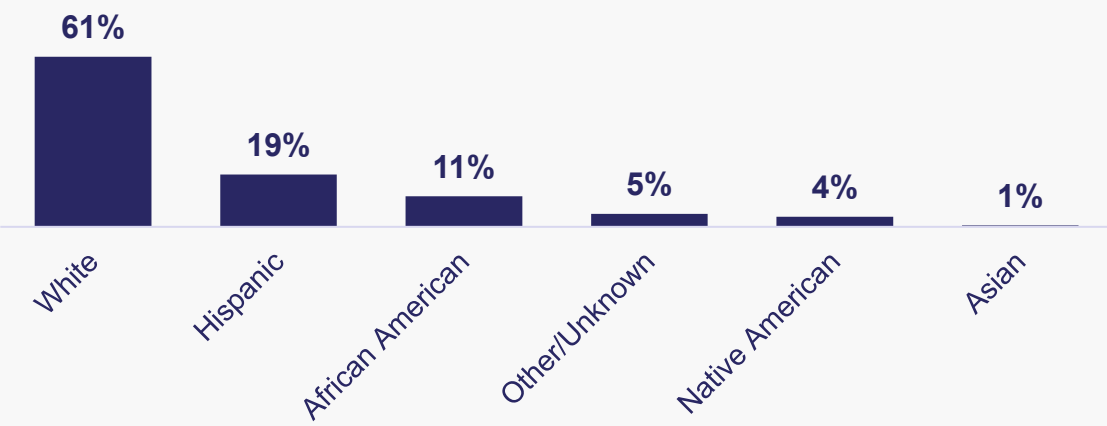
Age



Most Serious Offense



Race/Ethnicity

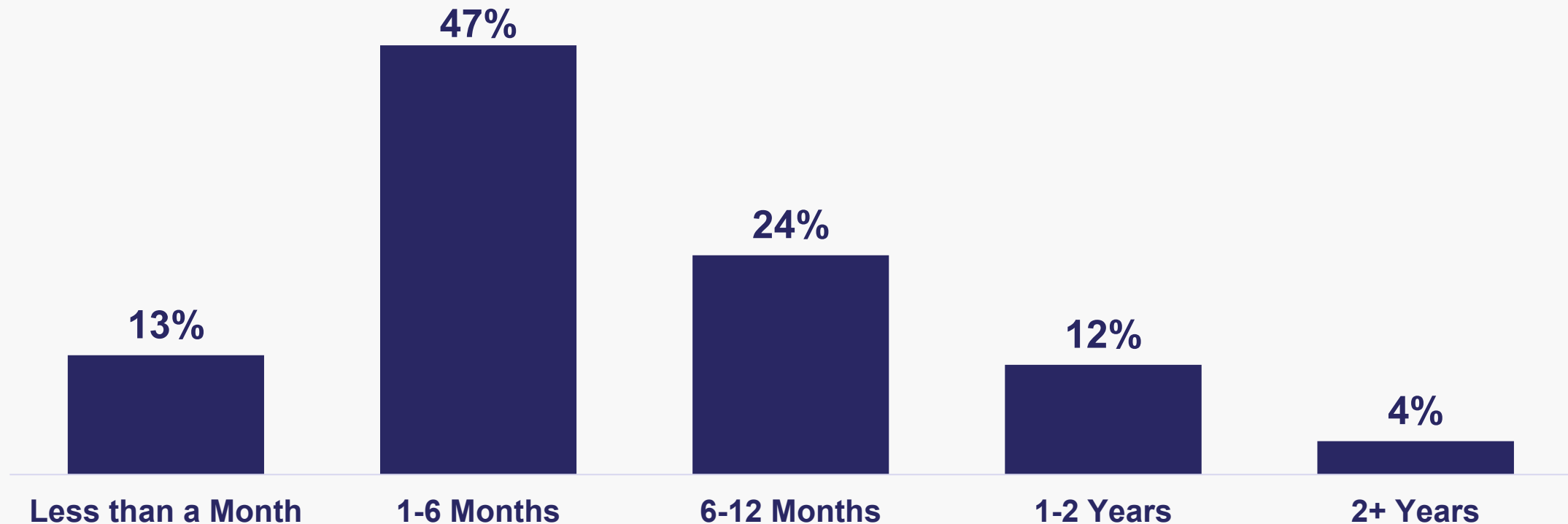




Current Time in Placement

(as of 7/31/26)

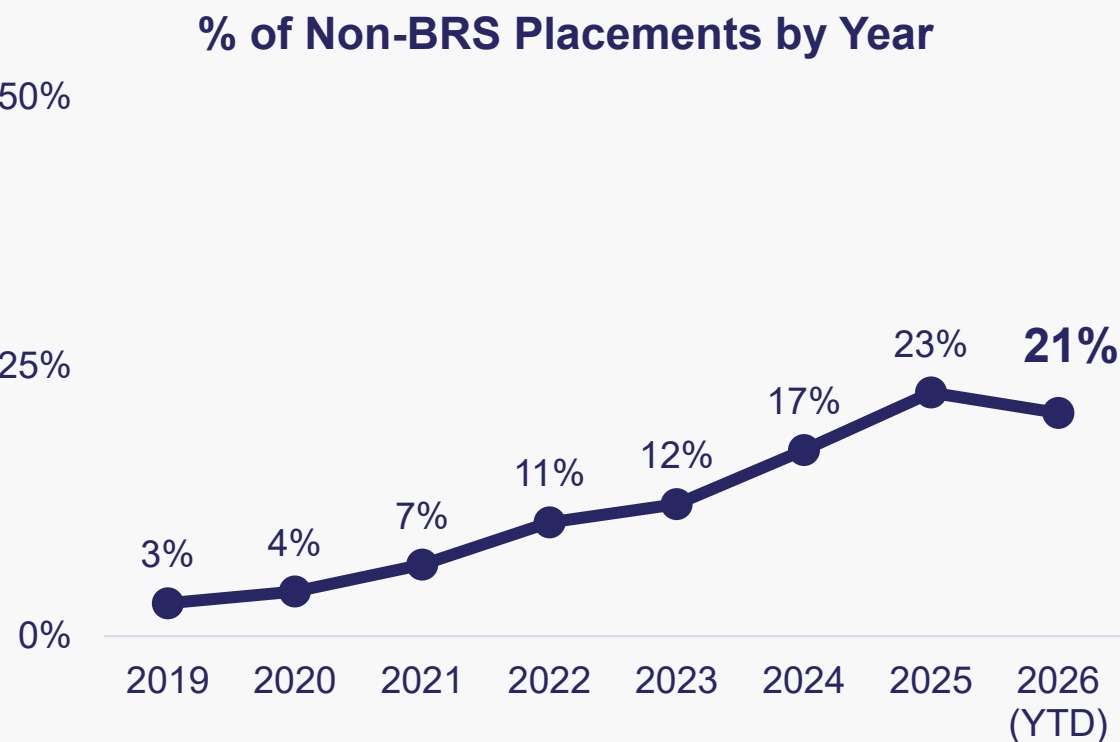
Most youth have been in their current CRU placement for < 6 months.



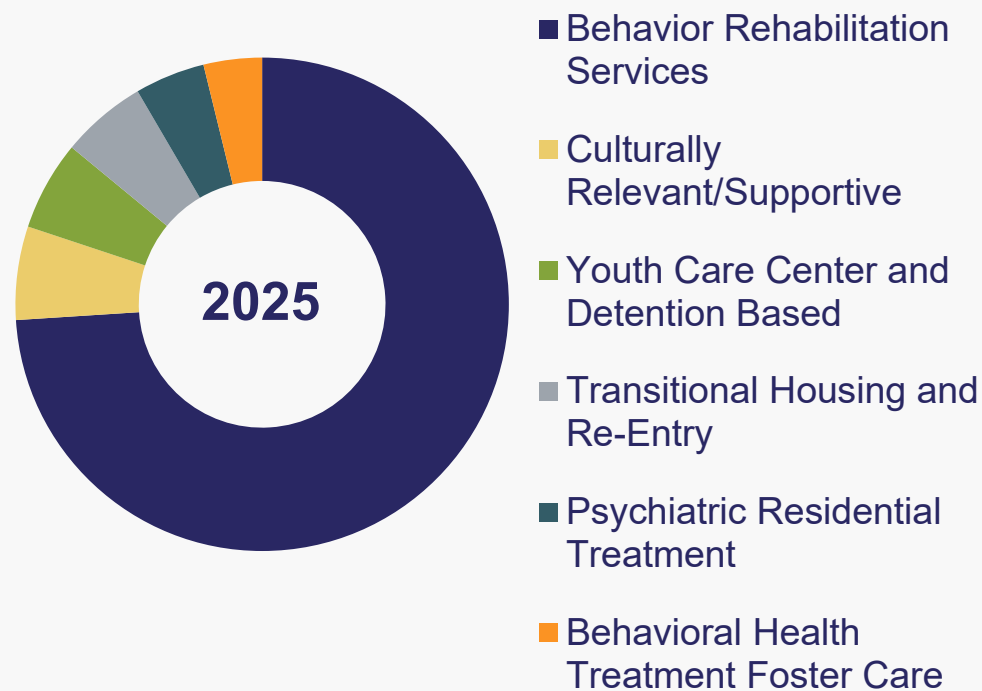


Service Types

Non-BRS placements have increased in recent years



2025 Placements by Service Type

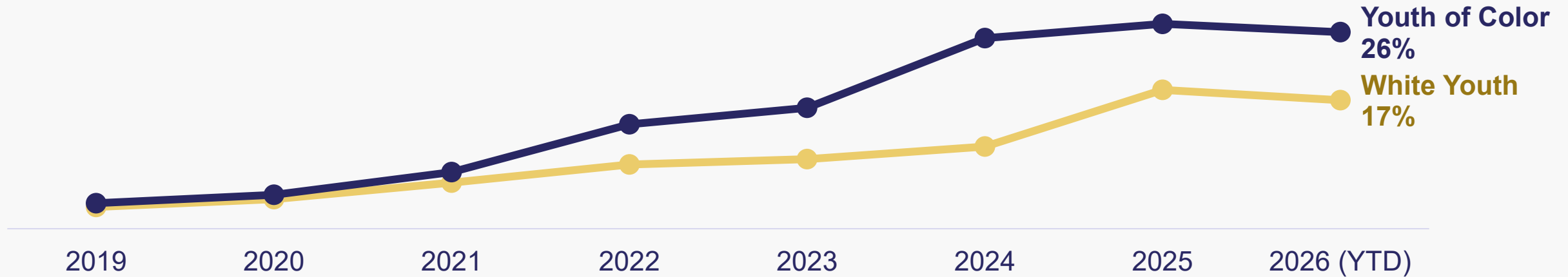




Supplemental – Non-BRS Placements by Race/Ethnicity

Among Youth of Color, 26% of CRU placements were for non-BRS services.

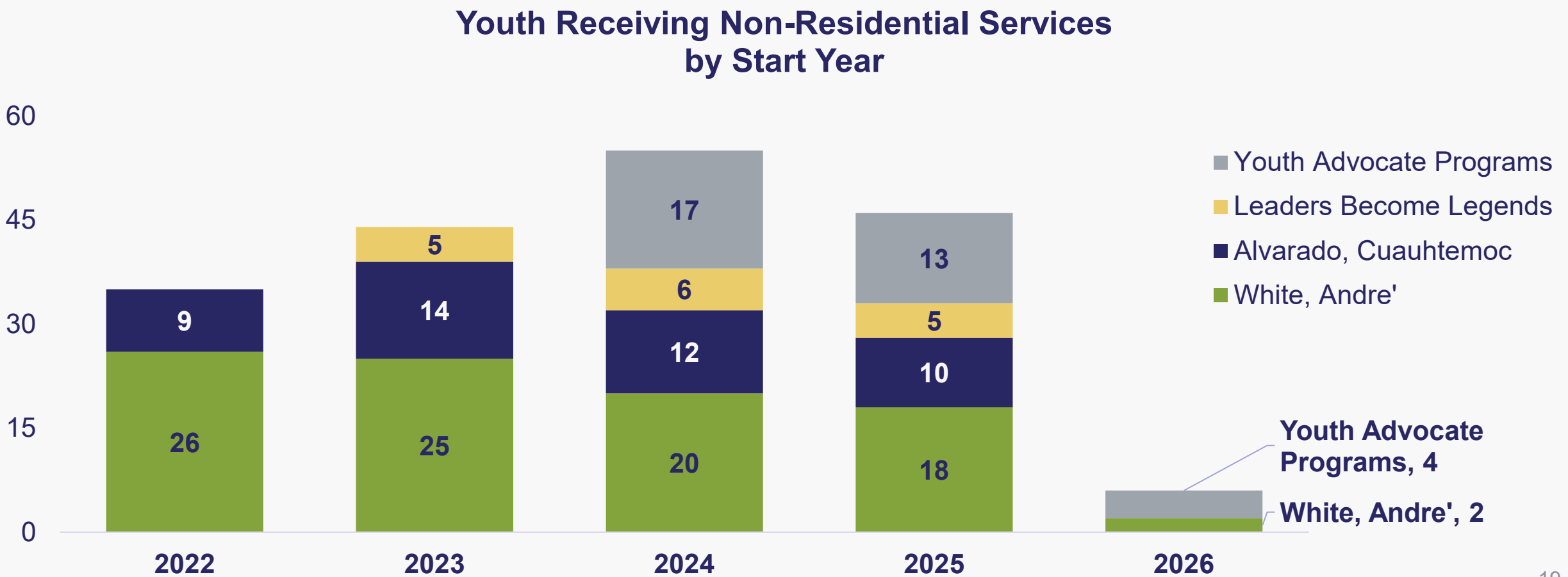
% of Non-BRS Placements by Race/Ethnicity





Supplemental – Non-Residential Services

186 youth have received non-residential services since 2022.





Insight | Measurement | Performance | Accountability
Continuous Improvement | Transparency



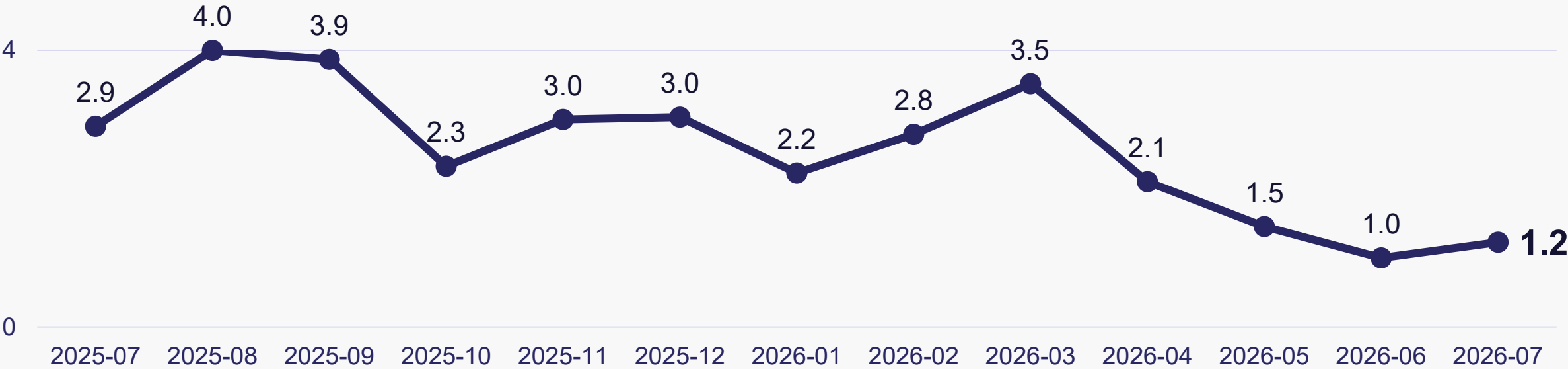
Performance Metrics



Utilization – Psychiatric Residential

Psychiatric Residential Bed utilization is below capacity.

Average Daily Population of Youth in Psychiatric Residential Beds
(Contract Capacity = 4)

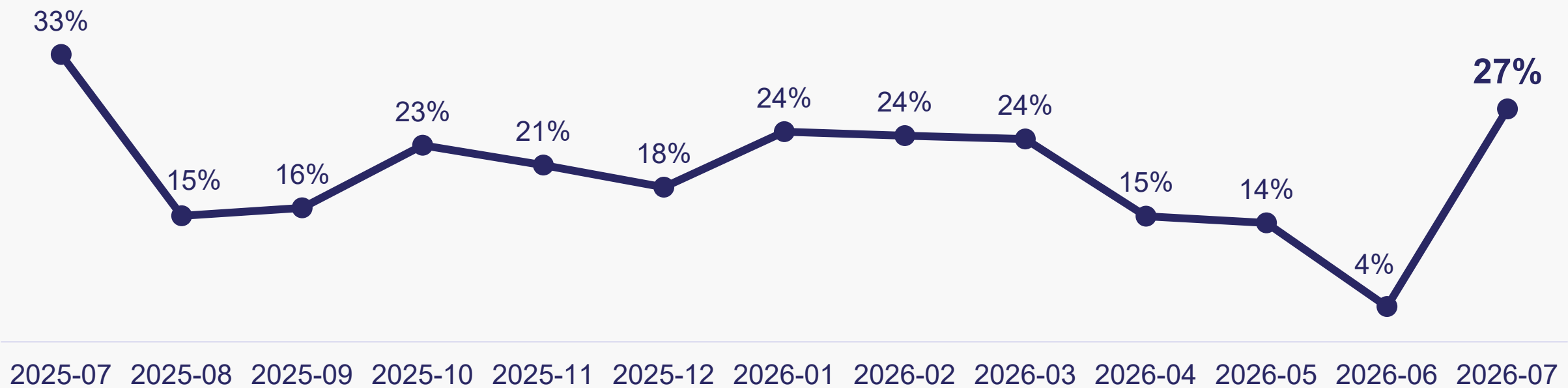




Utilization – Non-BRS Placements

27% of last month's CRU Placements were for service types other than BRS.

% of CRU Placements that were Non-BRS

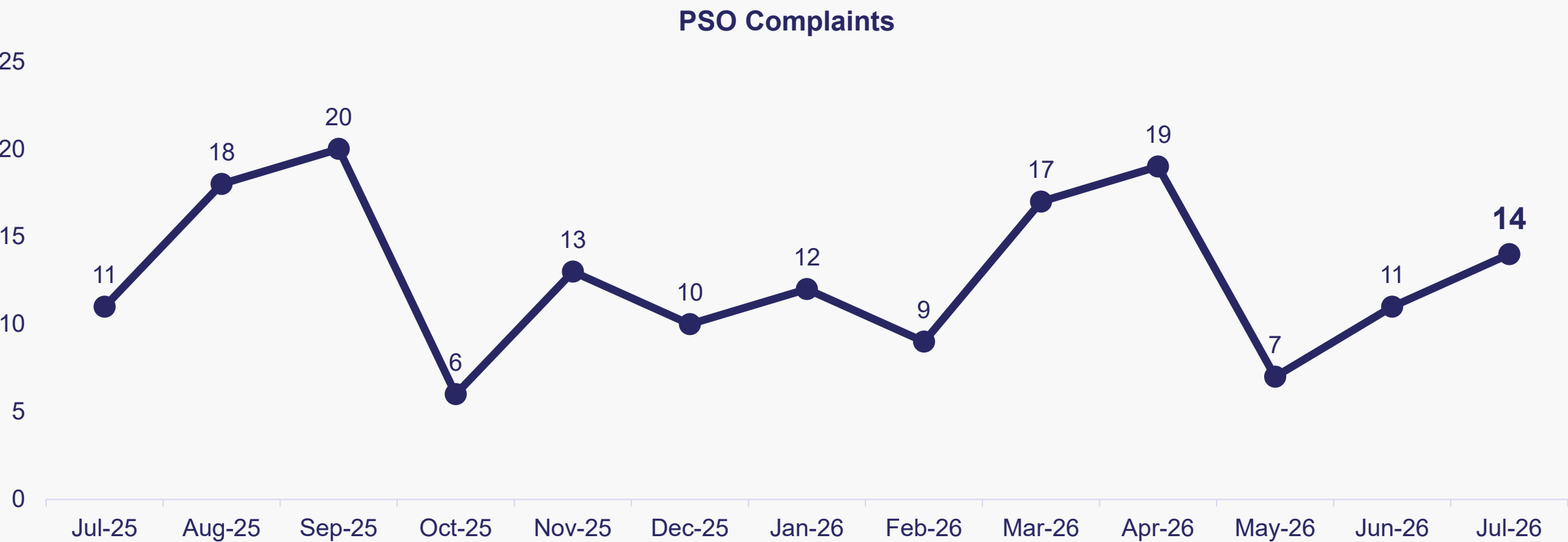


Total CRU placements starting last month = 37



Safety – PSO Complaints

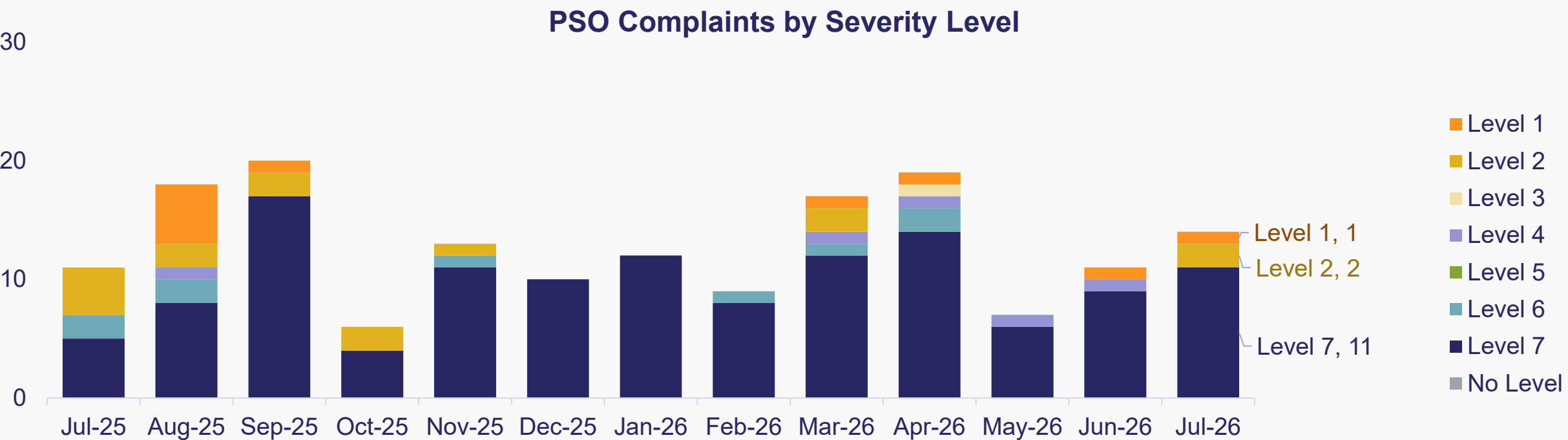
14 PSO complaints were received last month.





Supplemental – PSO Details

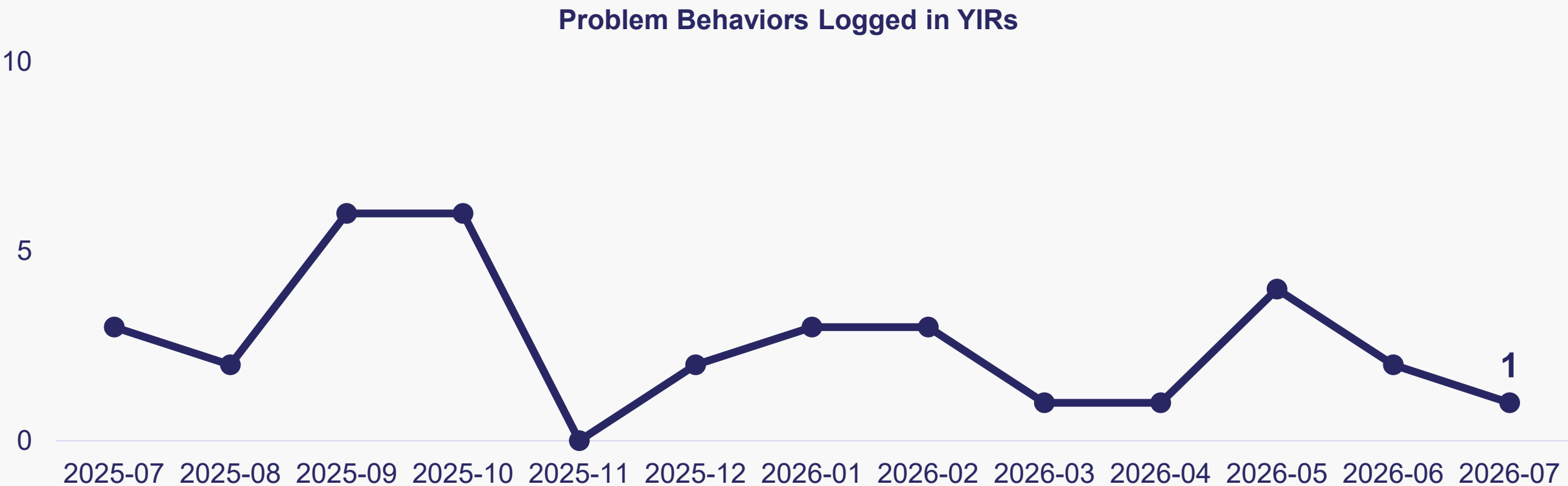
Last month, one complaint was Level 1 (most serious), two were Level 2, and 11 were Level 7 (least serious).





Youth Incident Reports

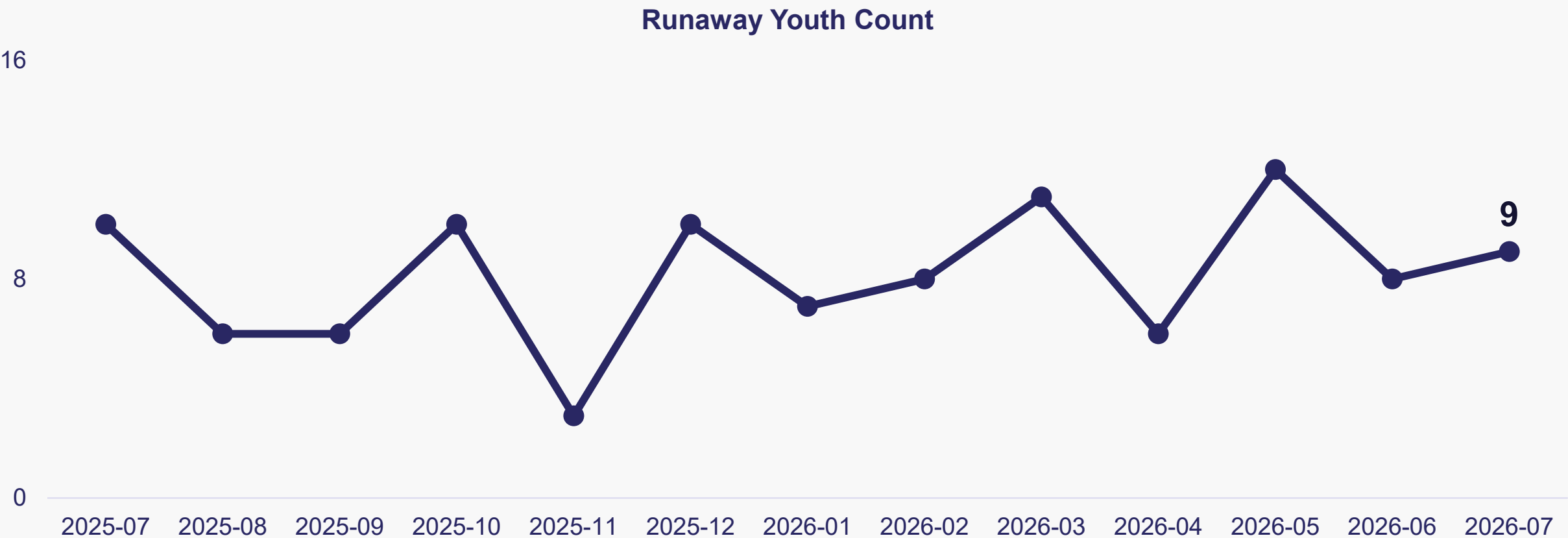
One youth behavior problem was reported last month.





Runaways by Month

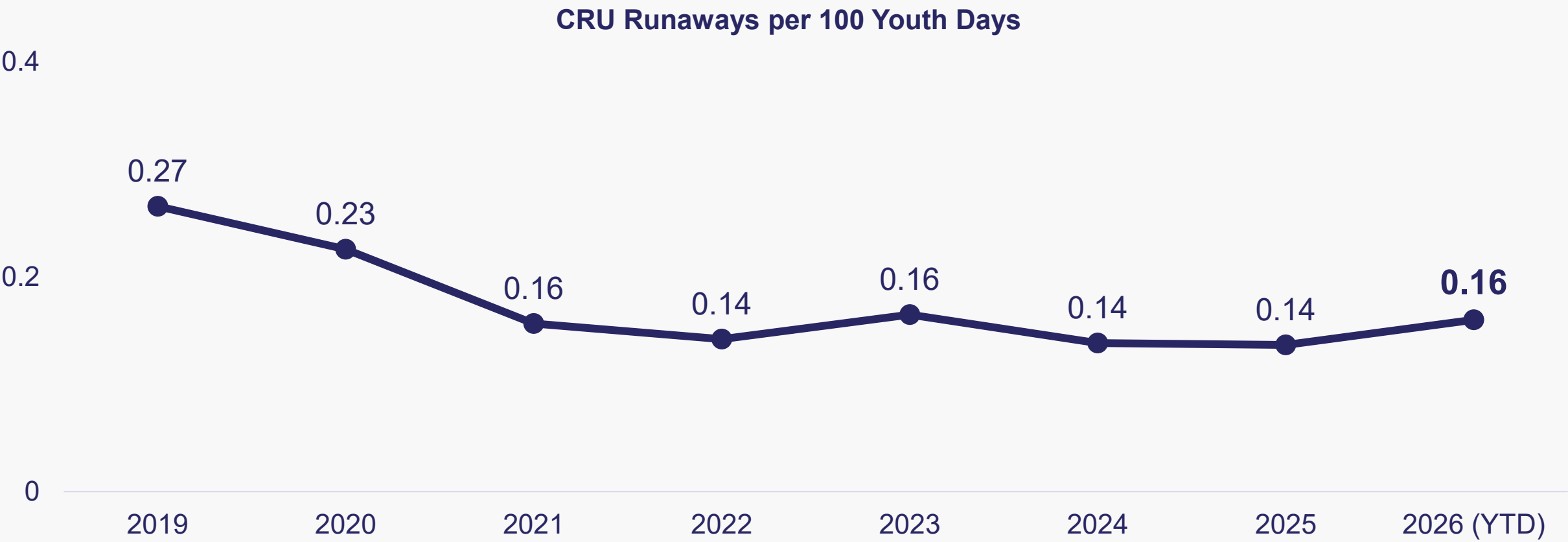
Nine youth ran away from CRU placements last month.





Runaway Rate by Year

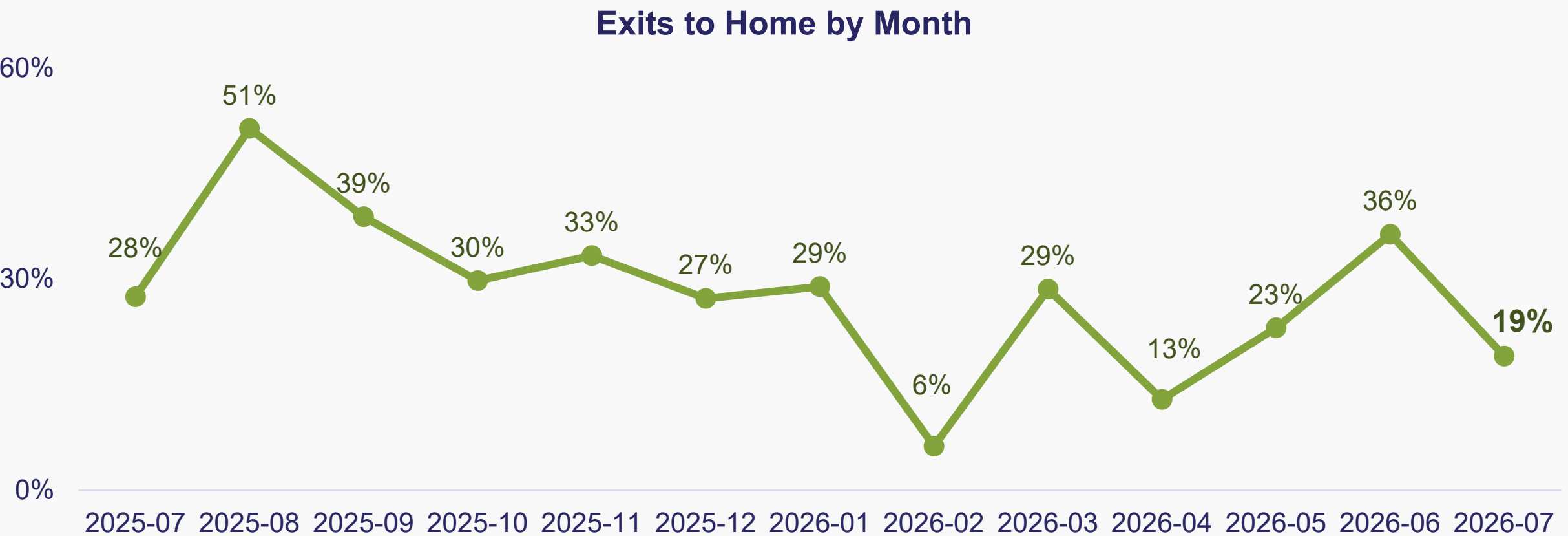
2026 (YTD) Runaway Rate is similar to recent years.





Next Location – Exits to Home

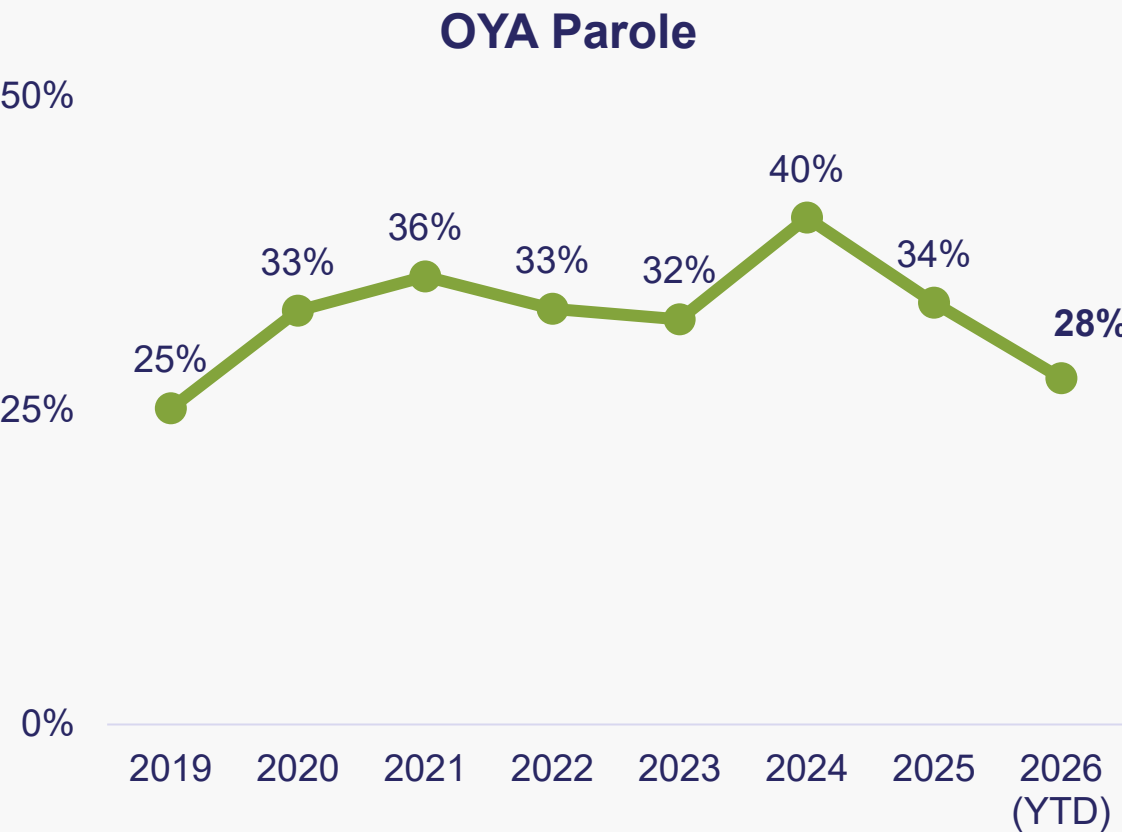
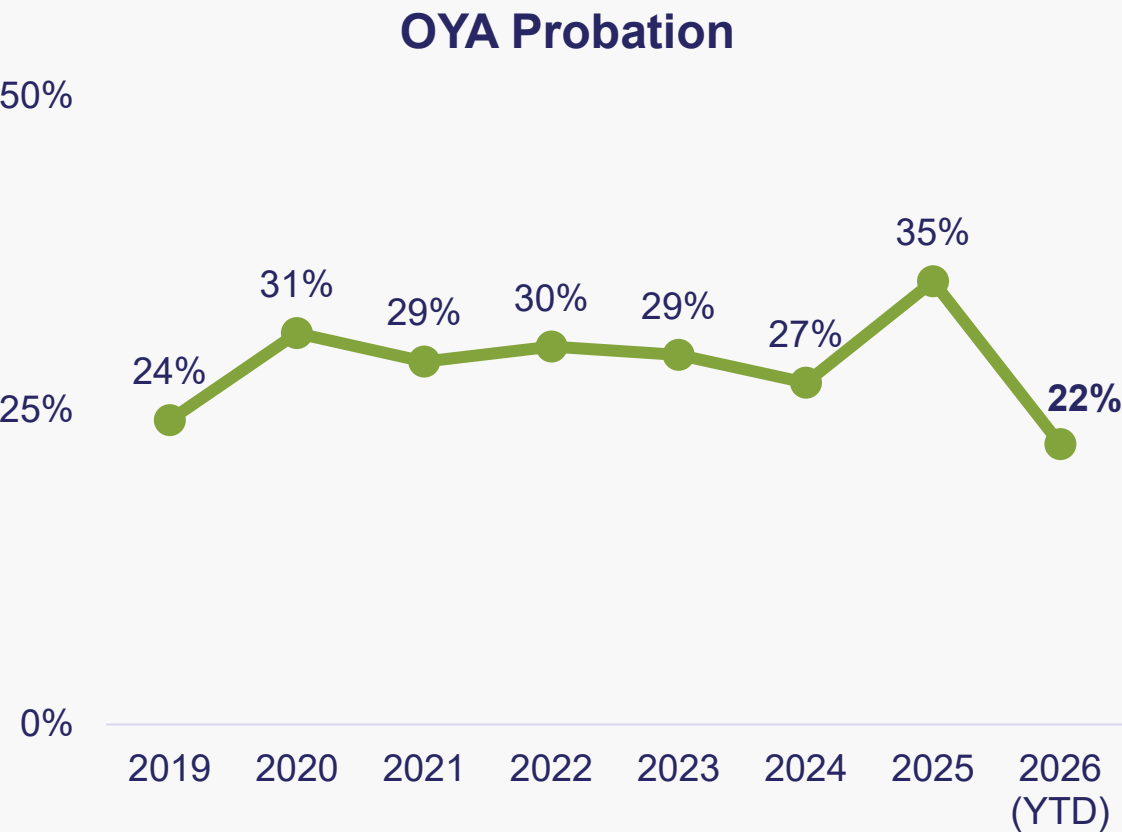
Of the 21 youth who left a CRU placement last month, 19% returned directly to home.





Exits to Home by Status and Year

Exits to home have been less common in 2026 (YTD) than in previous years.





Closing Updates



High Priority Work

Is there any high-priority work happening in your department that we don't see reflected in some way in these slides?



Employee Engagement

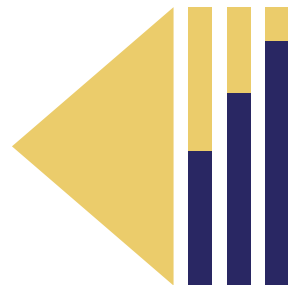
Updates on employee engagement efforts and areas of focus.



Insight | Measurement | Performance | Accountability
Continuous Improvement | Transparency



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Help us improve

To share your insights, ask questions, or provide feedback,
scan the QR code or enter this link into your browser:

bit.ly/oyaimpactsurvey