



Community Resource Unit

Initial Performance Measures

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2/12/2026



The Developmental Approach



SKILLS FOR CREATING A CULTURE OF DEVELOPMENT



Insights into Action

Our Data Culture Framework



Hard on Data, Intentional with People

We challenge the information, not the individual.

Healthy tension strengthens our thinking.



If You Don't Know Your Data, You Don't Know Your Business

Understanding our metrics is a shared responsibility.

Knowing your data builds credibility and informs better decisions.



Transparency Builds Trust

Sharing successes and struggles strengthens our collective effectiveness.



Can't Manage a Secret

No one has to carry the issues alone.

Open communication enables accountability and shared solutions.



Complexity is the Enemy of Execution

Simplicity and clarity accelerate progress.

Keep it understandable, actionable, and measurable.



Collective Accountability

We rise together. Data ownership matters, but improvement is a team sport.

We turn data into direction — not just to report, but to refine, learn, and improve



What we do

Ensure safe, effective community services for OYA youth by:

- **Providing oversight and contract administration** to community providers
- **Facilitating communication** and support with agency staff and partners
- **Adjusting resources** based on agency needs
- **Coordination** of diversion services, juvenile crime prevention funding, and individual services reimbursements to juvenile departments throughout the state

Residential Service Types

- Behavior Rehabilitation Services
- Youth Care Center and Detention Based
- Culturally Relevant/Supportive
- Transitional Housing and Re-Entry
- Psychiatric Residential Treatment
- Behavioral Health Treatment Foster Care

Non-Residential Programs

- Youth Advocacy Program (YAP)
- Community Intervention Services (CIS)
- Working Theory Farm

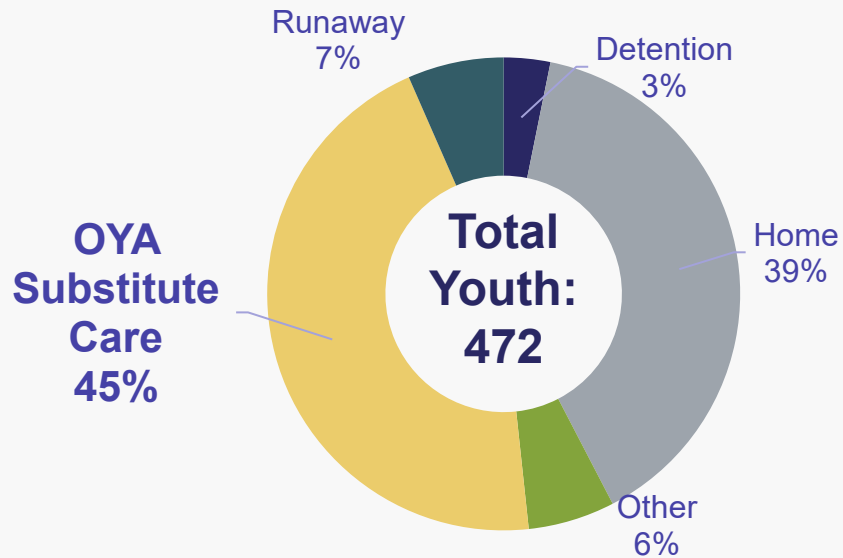


CRU in Context

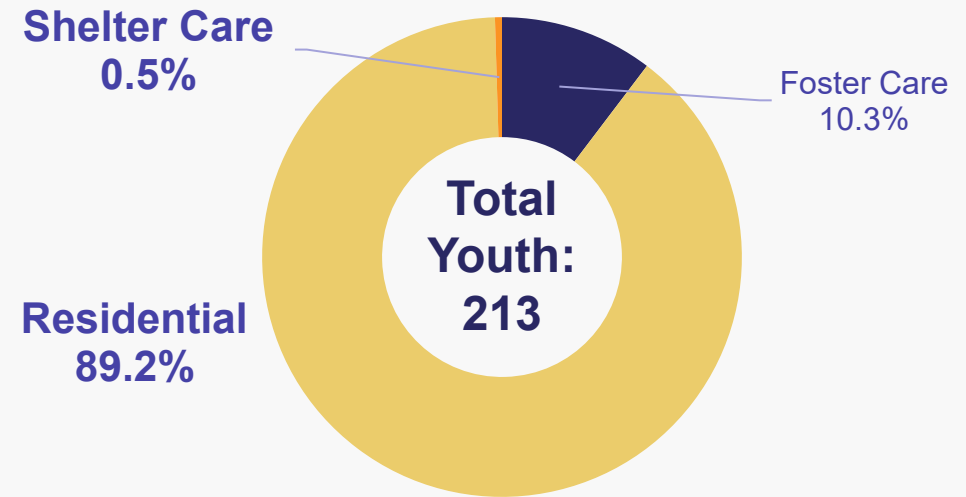
45% of OYA Field Youth are in an OYA Substitute Care Placement

90% of OYA Substitute Care Youth are in a CRU Placement

OYA Field Population by Location Type



OYA Substitute Care Population



(as of 12/31/2025)

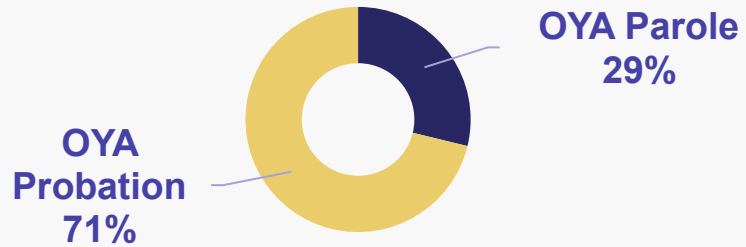


Youth in CRU Placements

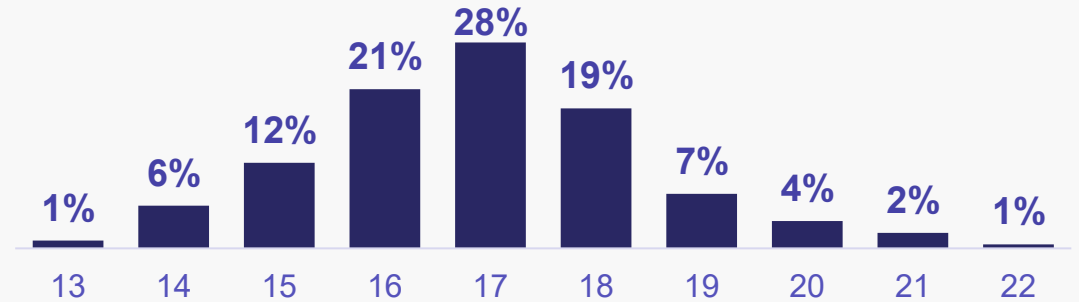
(as of 12/31/2025)

Total Youth: 191

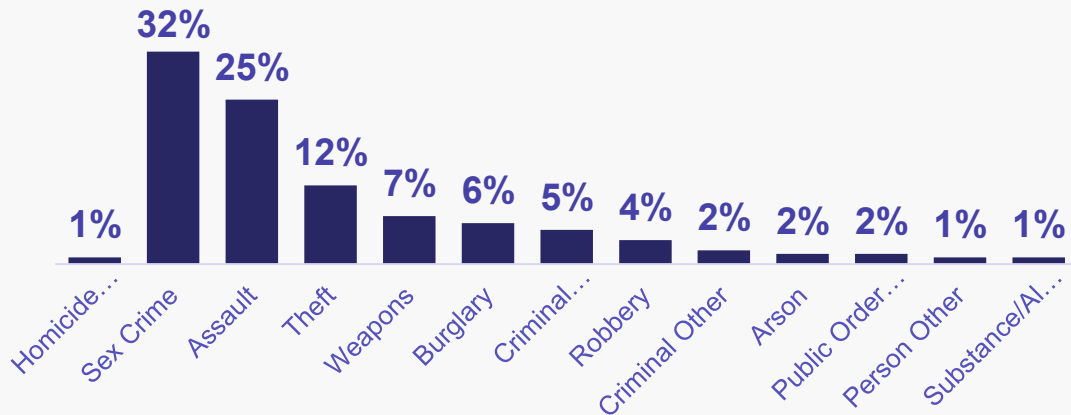
OYA Status



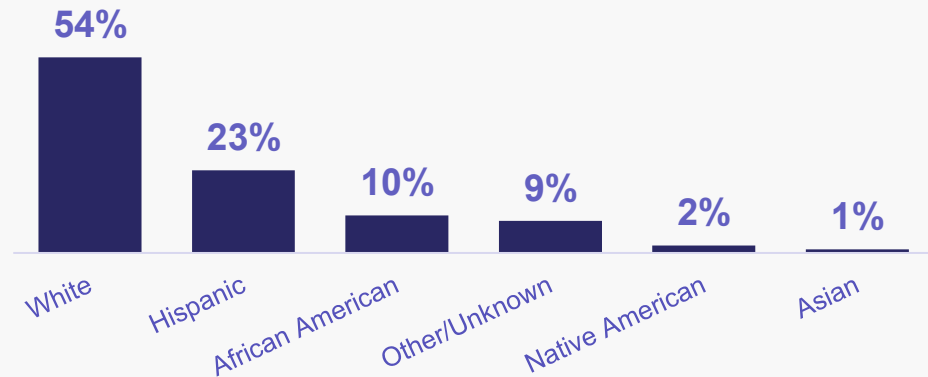
Age



Most Serious Offense



Race/Ethnicity

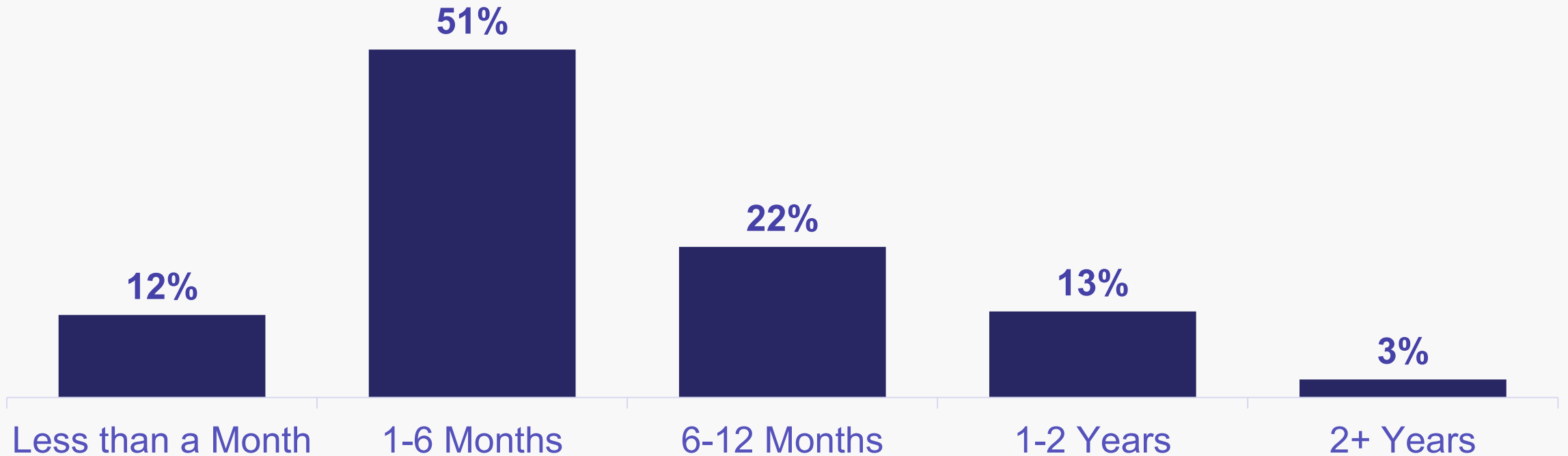




Current Time in Placement

(as of 12/31/2025)

Most youth have been in their current CRU placement for < 6 months

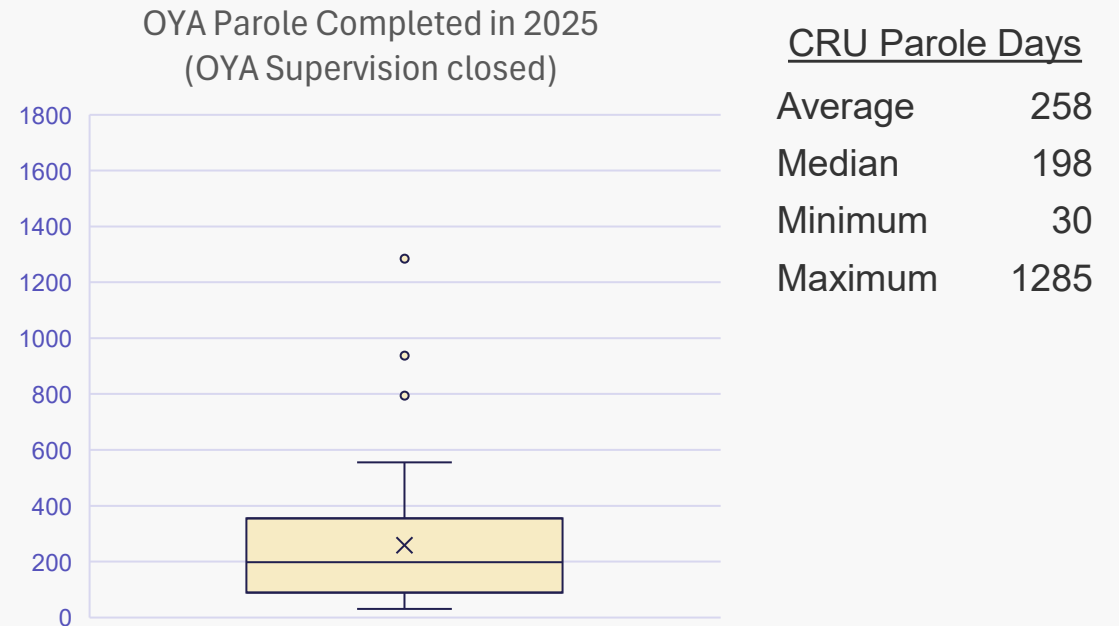
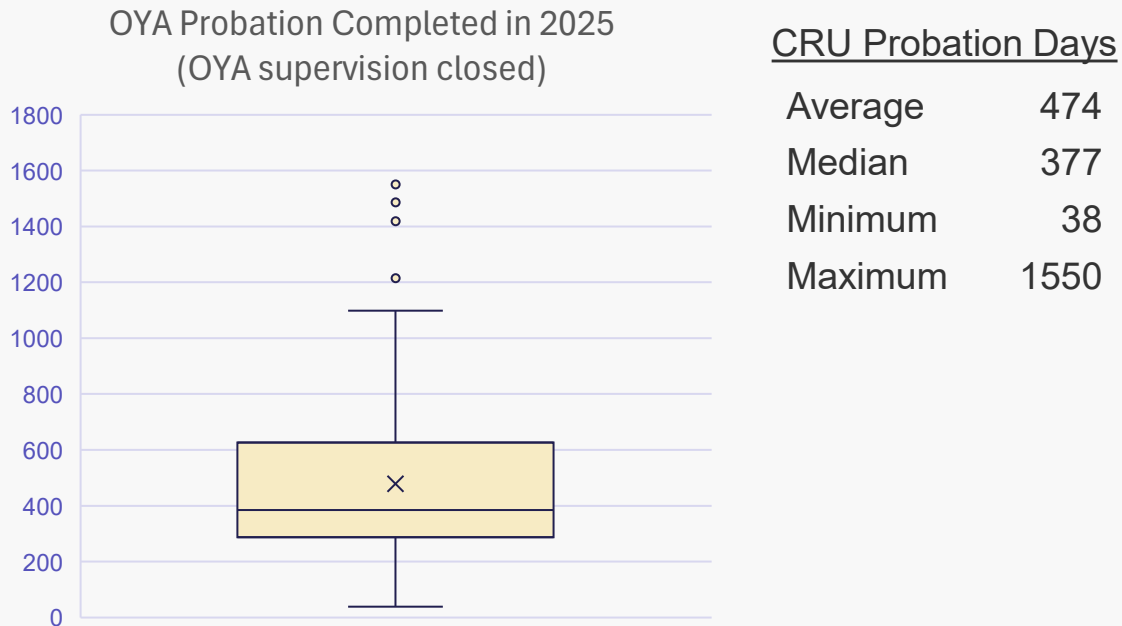




Supplemental - Youth days in CRU placements

Probation days in CRU locations for youth who completed **OYA Probation** in 2025*

Parole days in CRU locations for youth who completed **OYA Parole** in 2025*



*N=107; Excludes youth who escalated to YCF

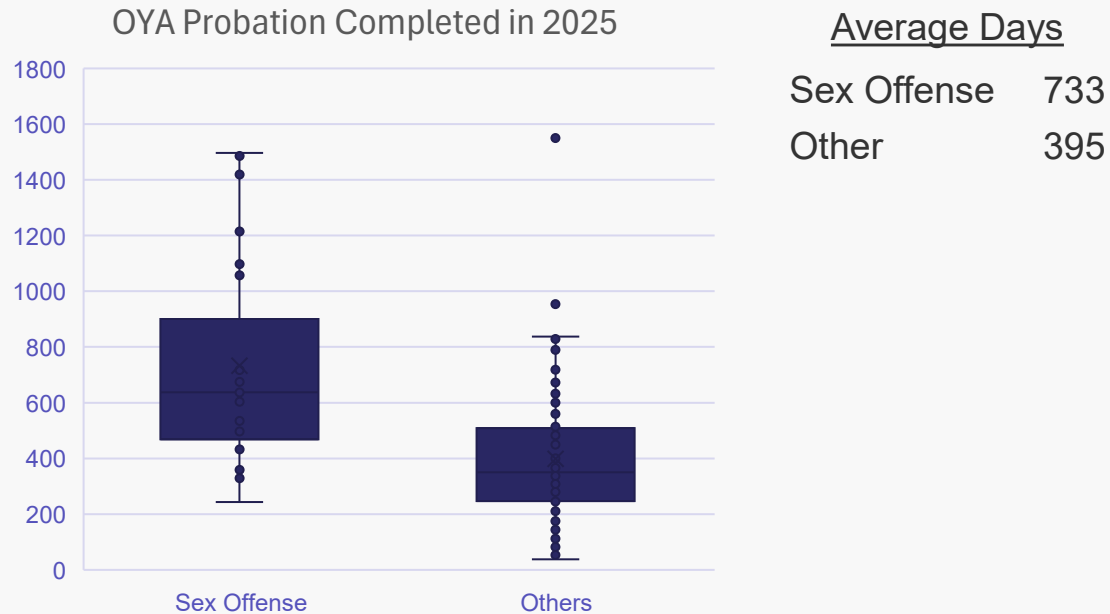
*N=53; Excludes youth who were revoked to YCF



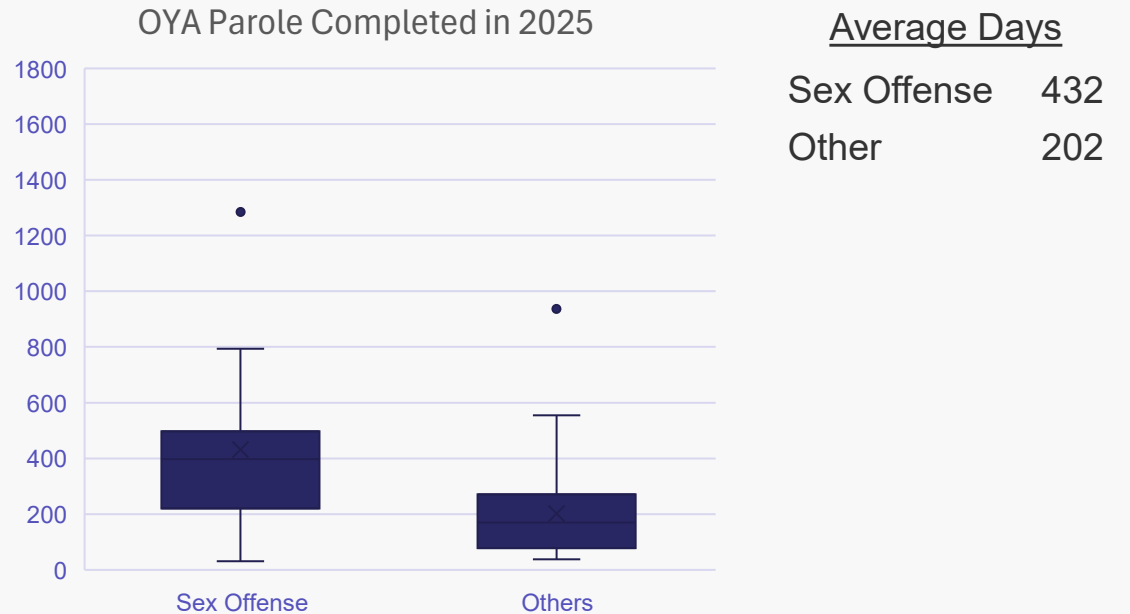
Supplemental - Youth days in CRU placements

Youth with Sex Offenses spend more days in CRU placements

Probation days in CRU locations for youth who completed **OYA Probation** in 2025*



Parole days in CRU locations for youth who completed **OYA Parole** in 2025*



*N=107; Excludes youth who escalated to YCF

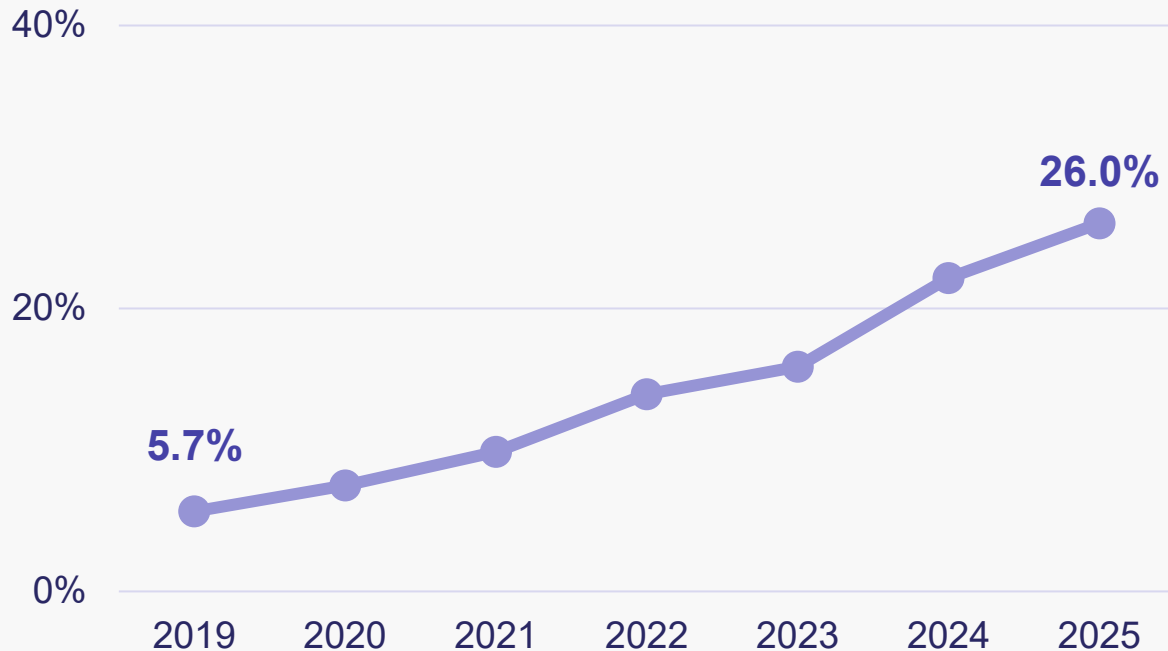
*N=53; Excludes youth who were revoked to YCF 10



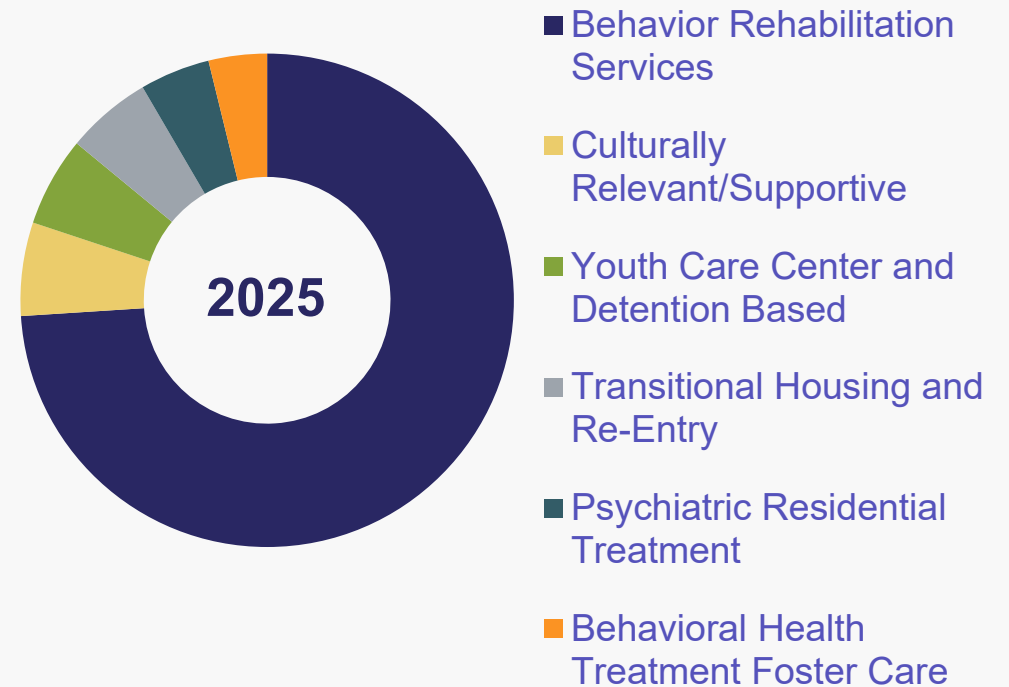
Service Types

Non-BRS placements are increasing

% of Non-BRS Placements by Year



Placements by Service Type





IMPACT

Insight | Measurement | Performance | Accountability
Continuous Improvement | Transparency

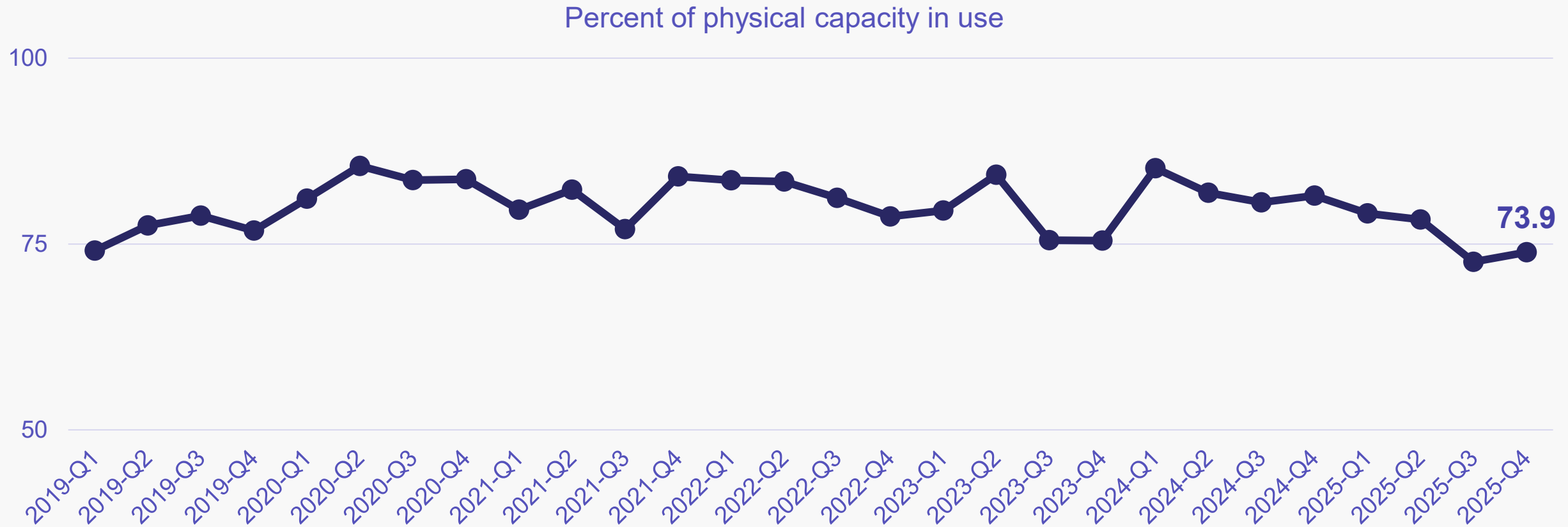


Performance Metrics



Utilization

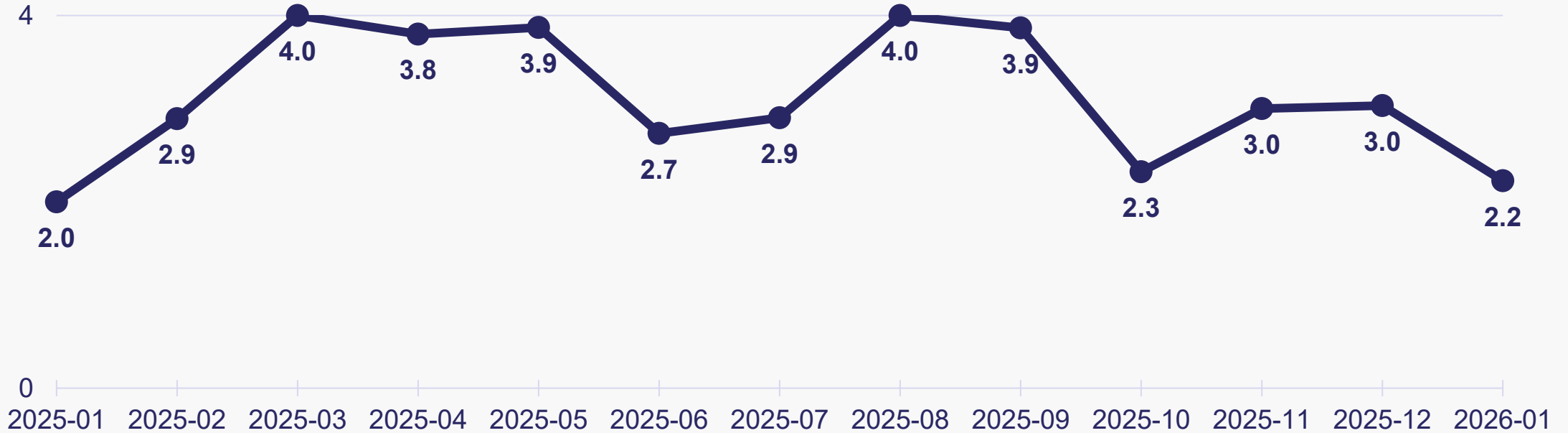
In Quarter 4 of 2025, 74% of physical capacity was used





Psychiatric Residential Beds

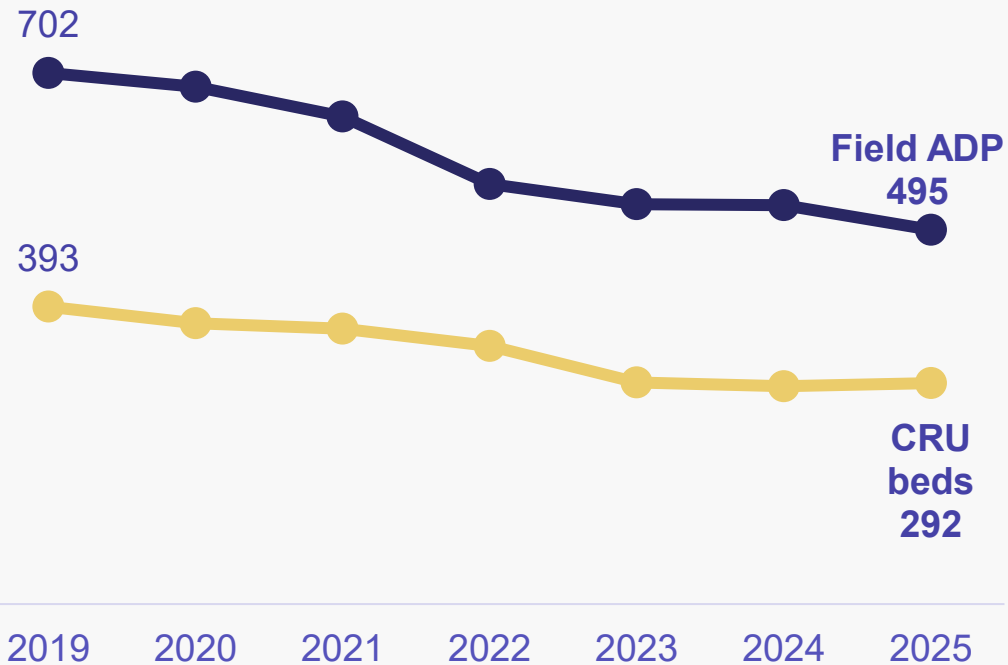
Average Daily Population of Youth in Psychiatric Residential Beds
(Contract Capacity = 4)



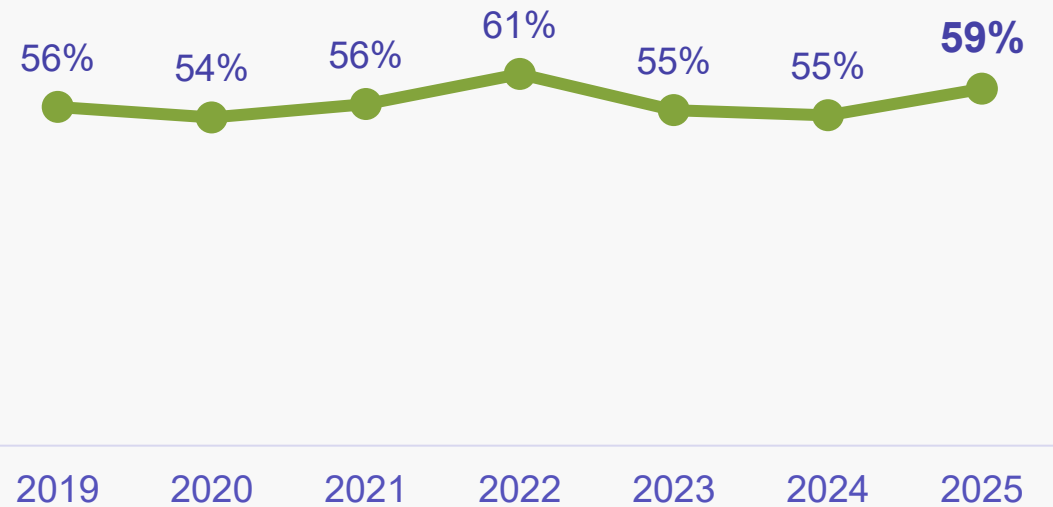


CRU bed capacity per youth has been stable over time

Field Population and CRU Capacity by Year



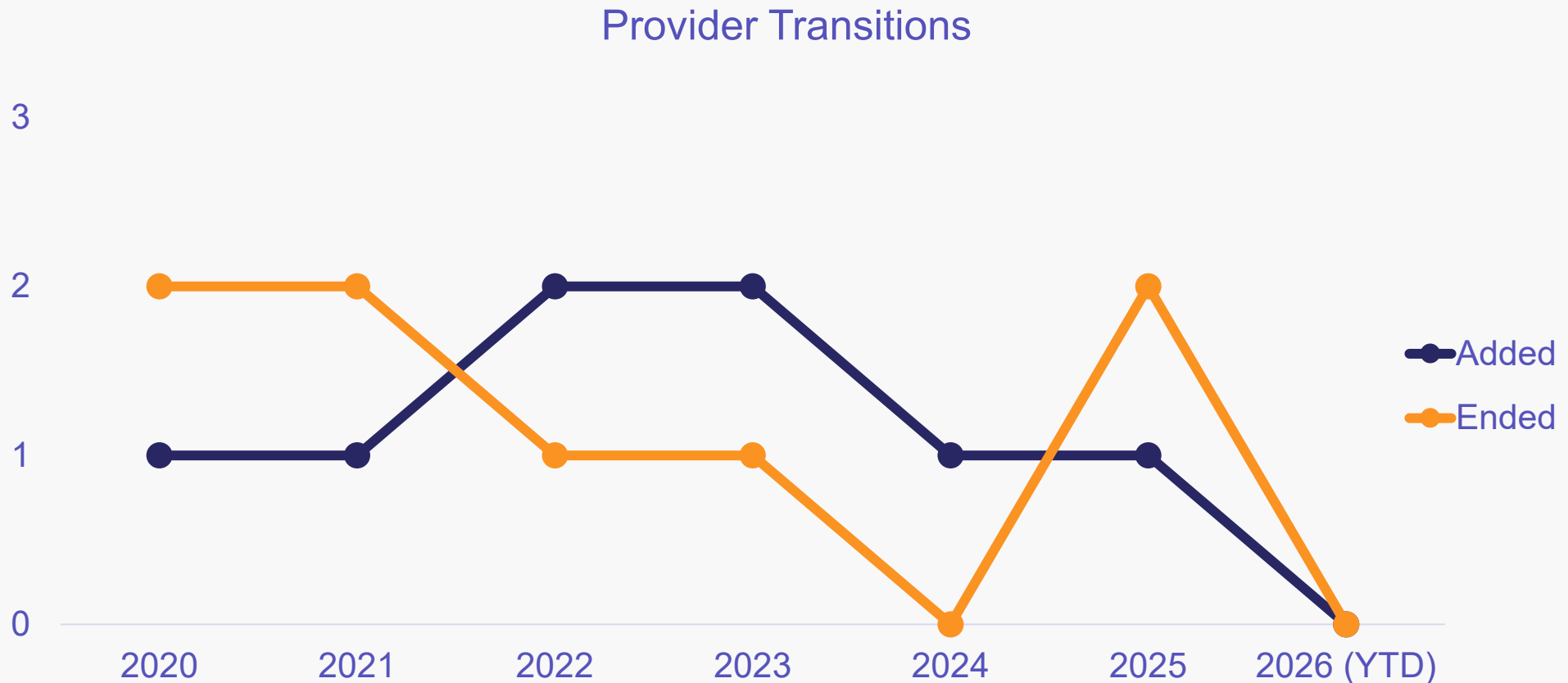
CRU Capacity as % of Field Population





Provider Transitions

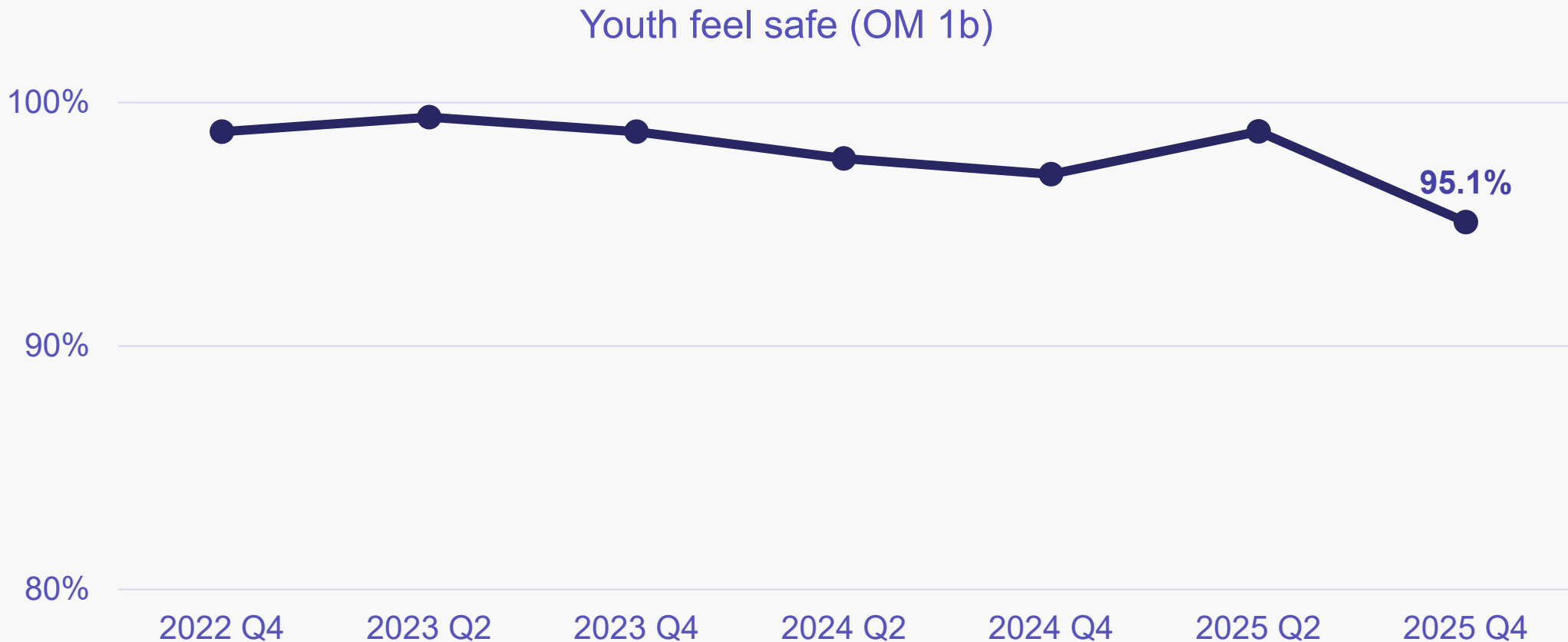
Since 2020, 8 new providers were added and 8 existing providers ended





Safety: Youth Self-Report

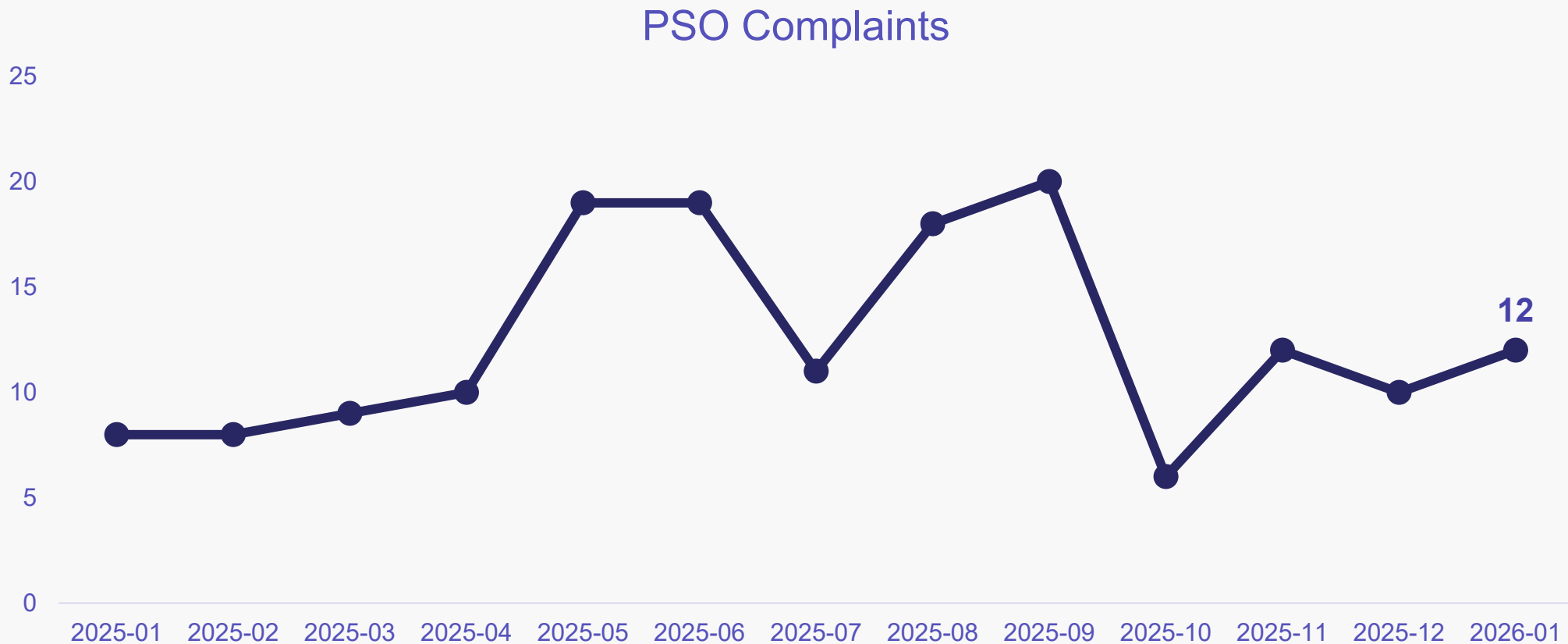
95% of youth in CRU placements felt safe





Safety: PSO Complaints

Twelve PSO Complaints were received last month

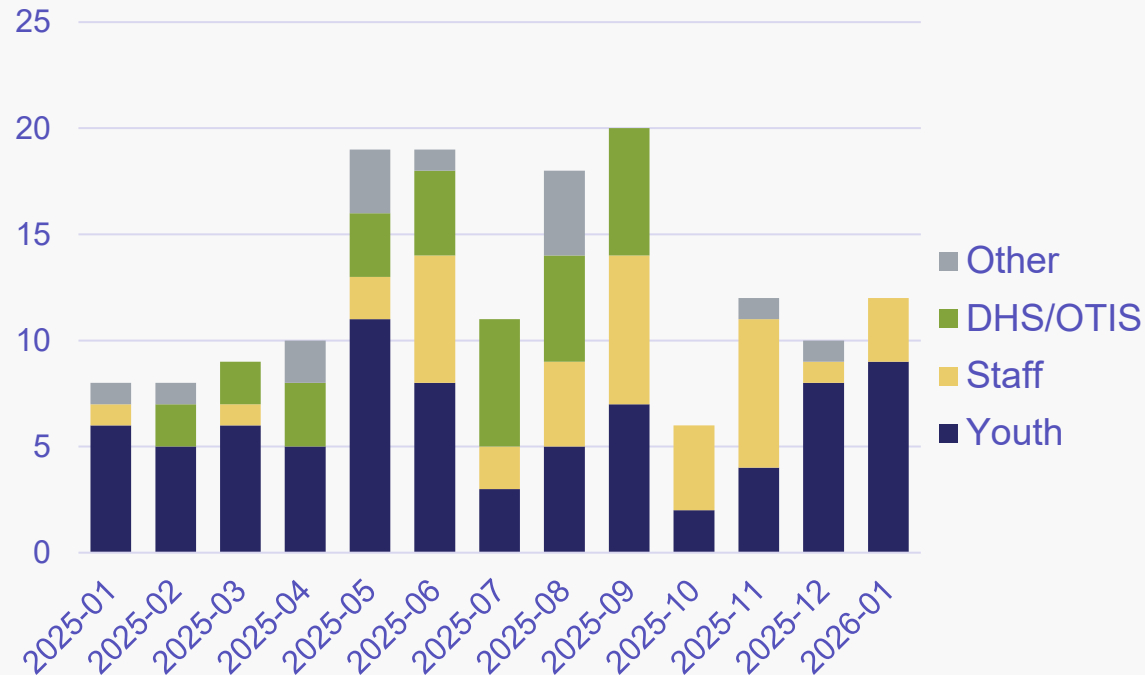




Supplemental - PSO Details

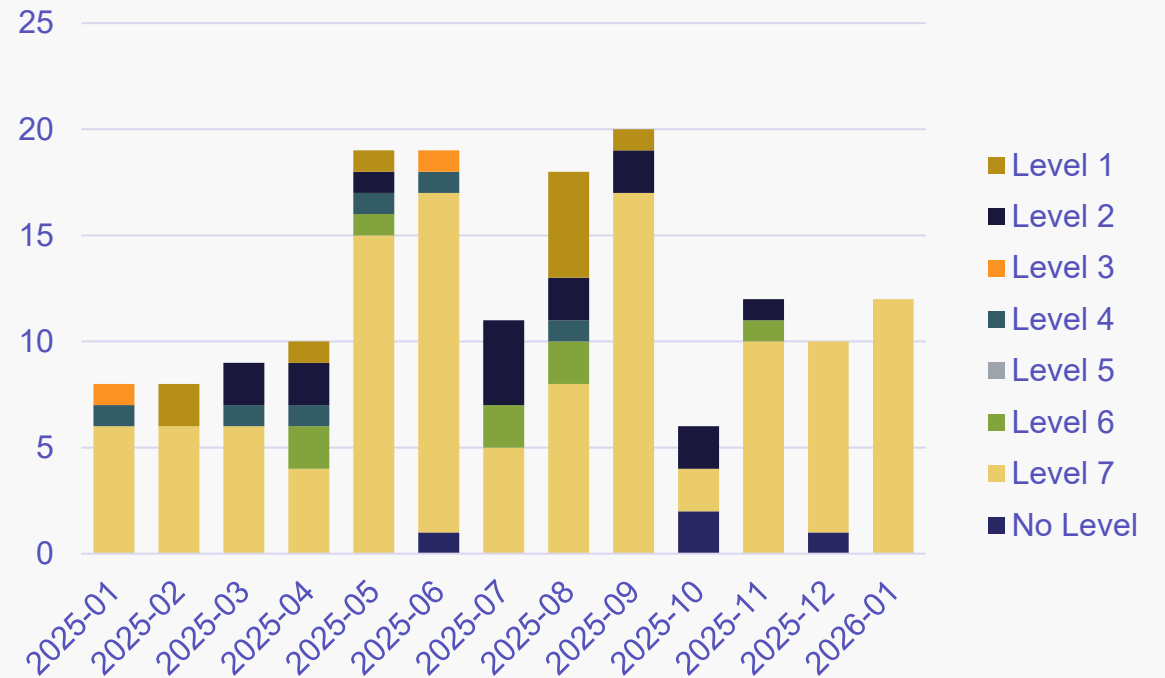
75% of last month's complaints were submitted by youth

Complaints by Source



All of last month's complaints were Level 7 (lowest severity)

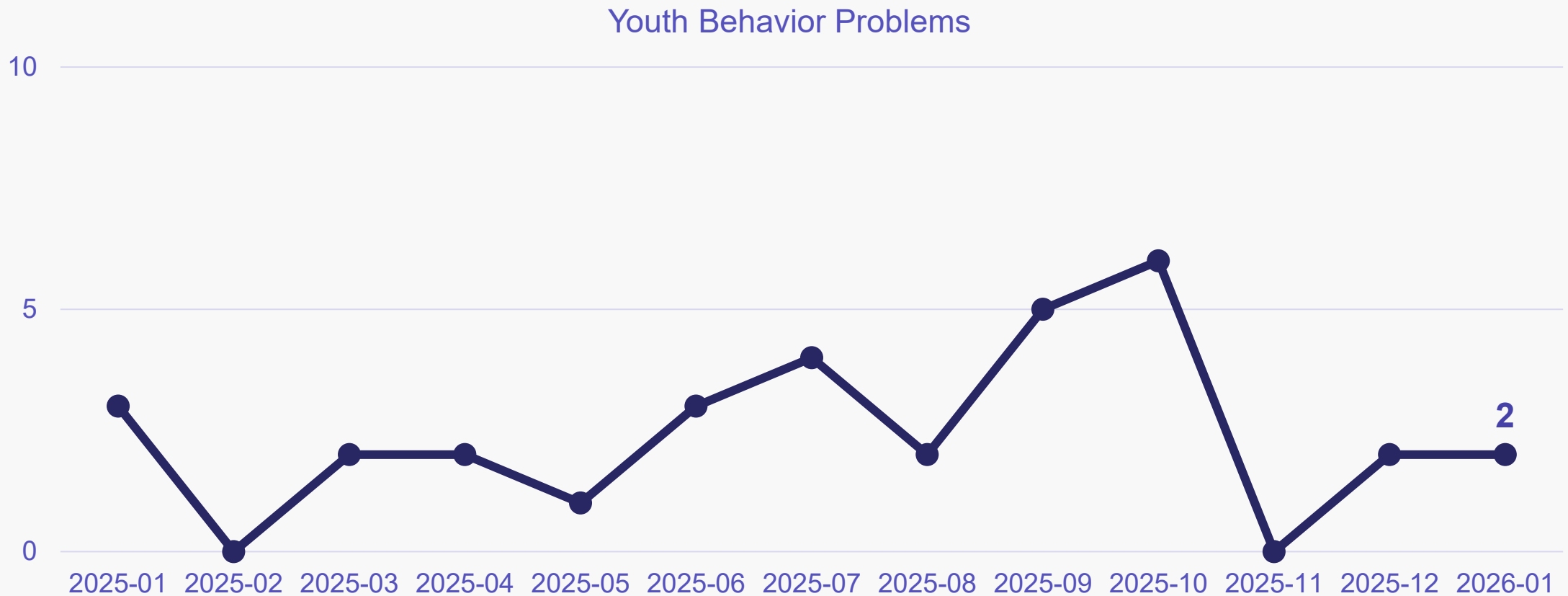
Complaints by Severity Level





Youth Incident Reports

Two youth behavior problems were reported last month



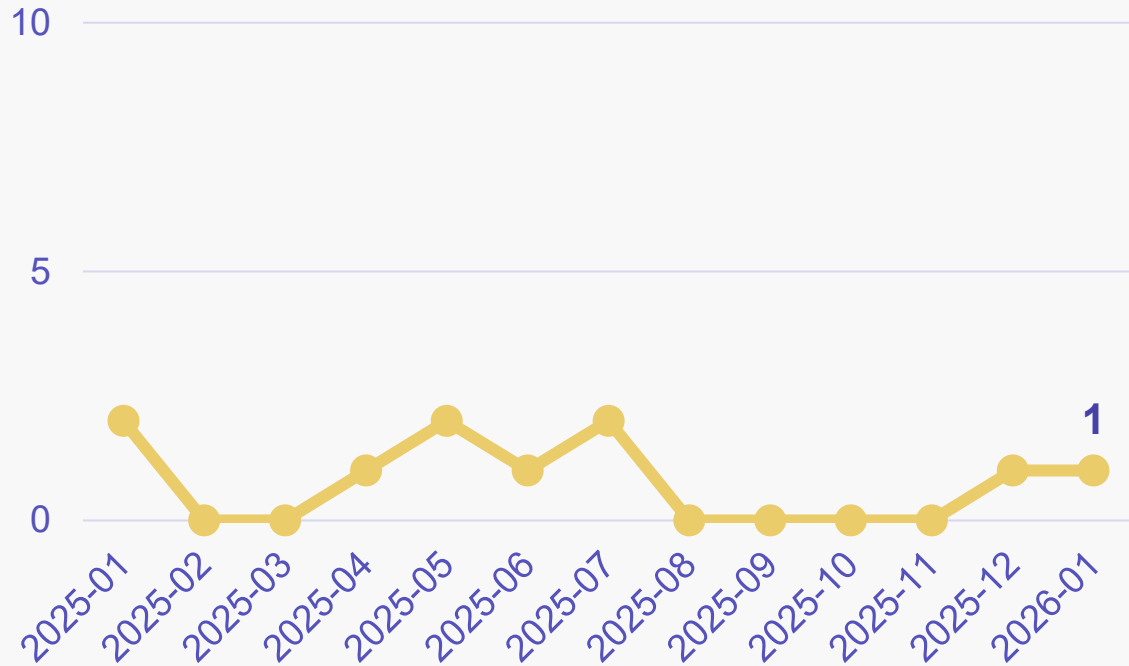


Youth Incident Reports

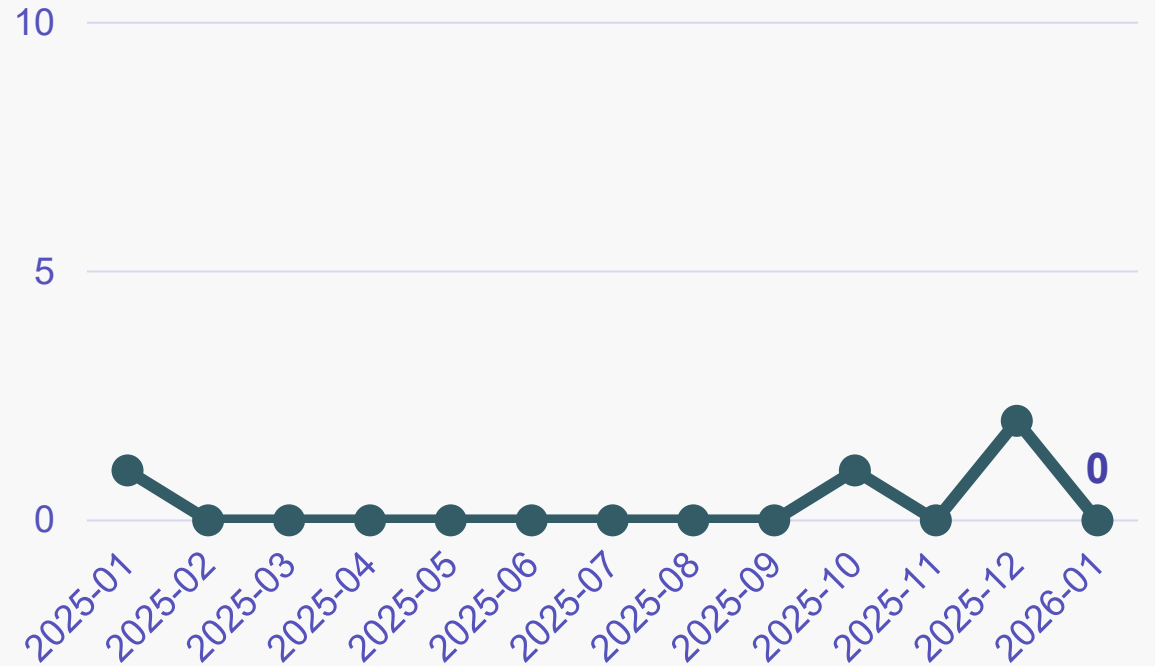
One youth injury was reported last month

No staff injuries were reported last month

Youth Injuries



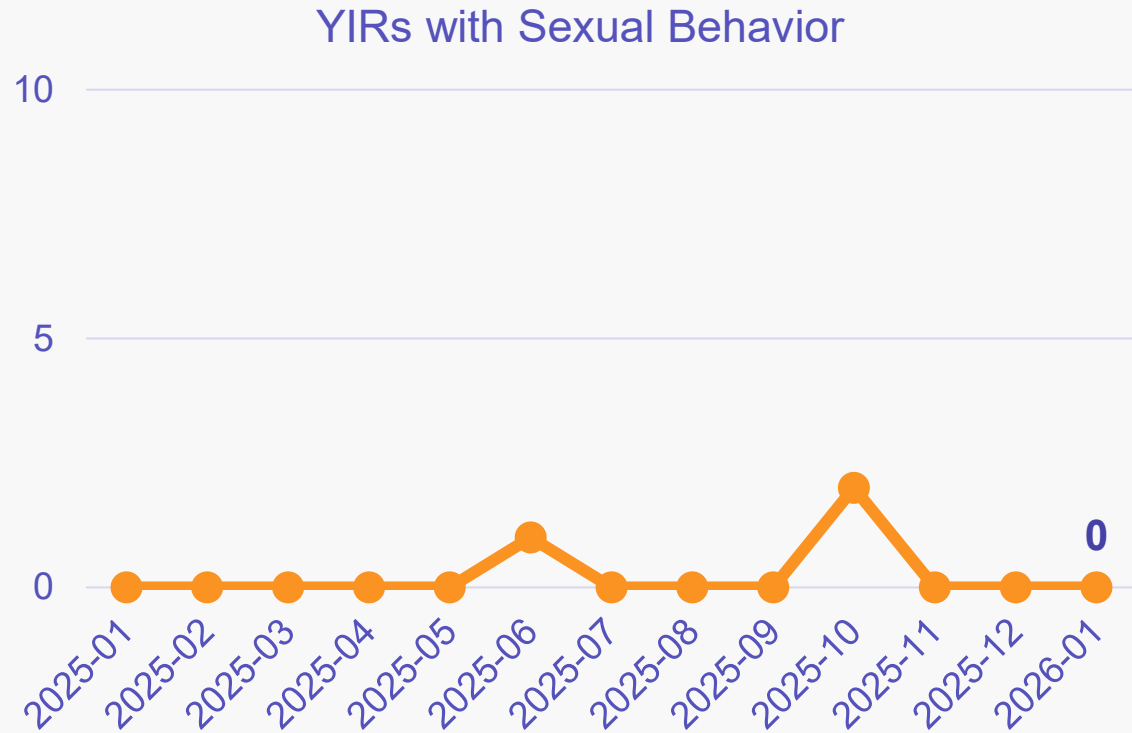
YIRs with Staff Injury



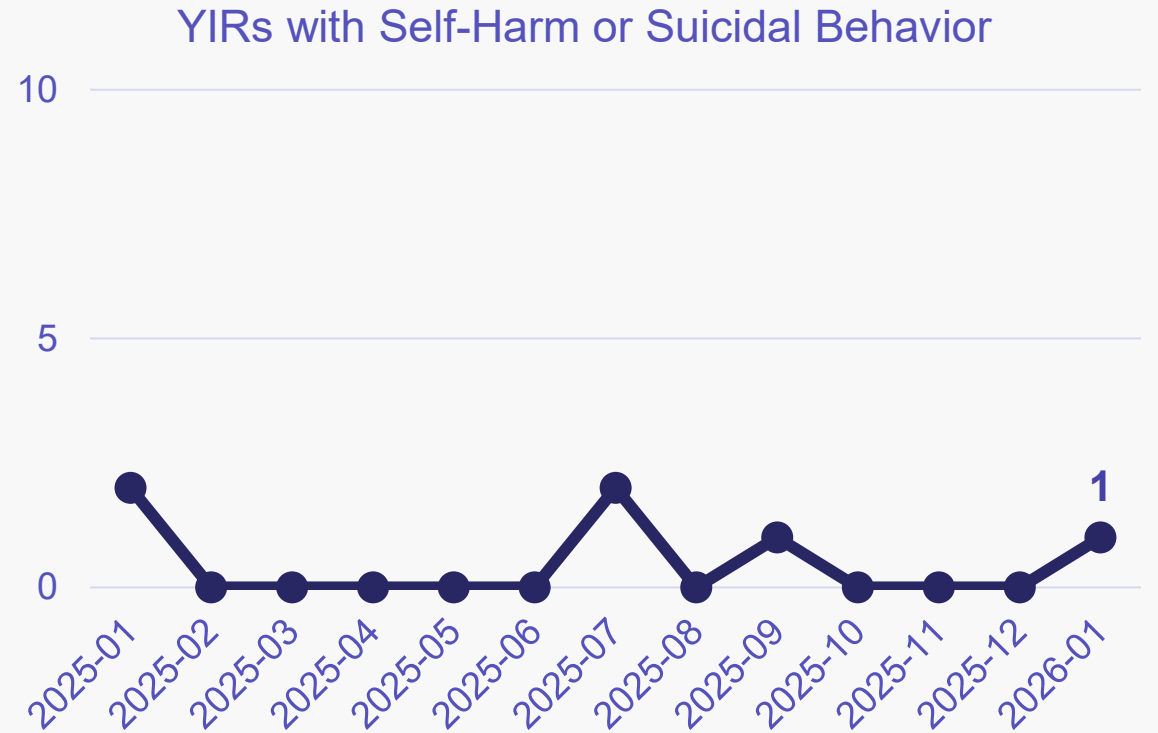


Youth Incident Reports

No YIRs involved sexual behavior last month



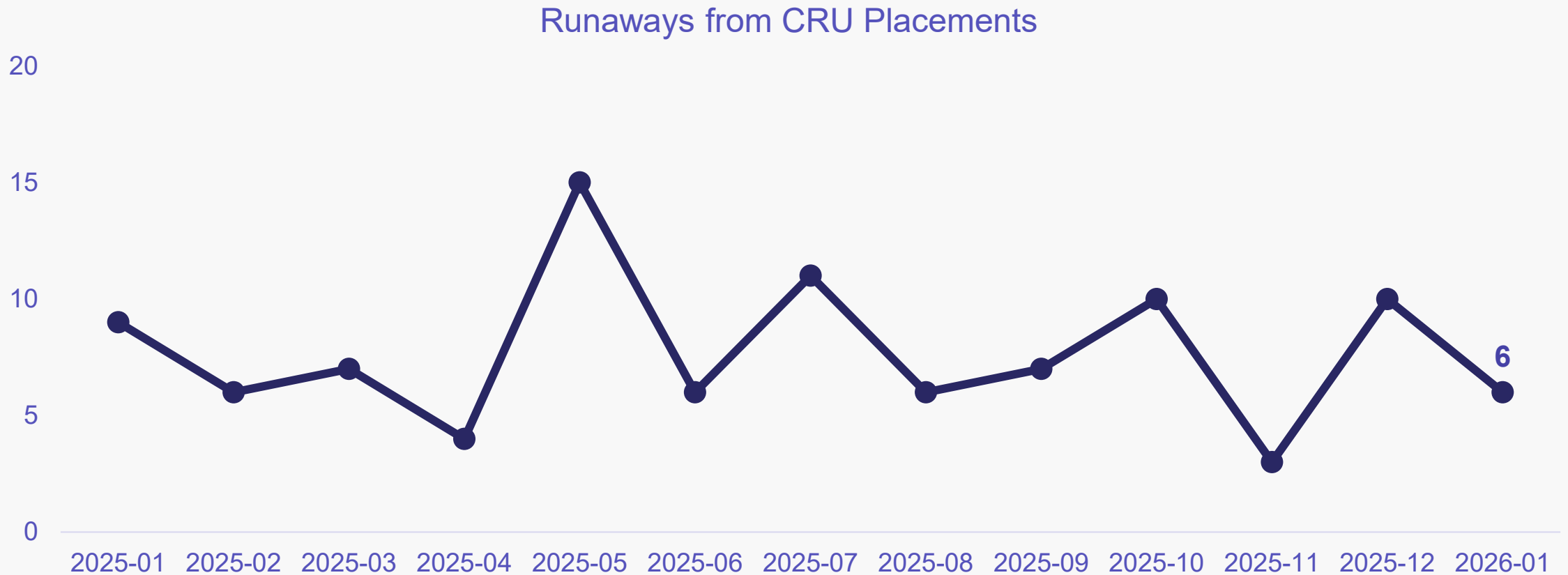
One YIR involved self-harm or suicidal behavior last month





Runaways by Month

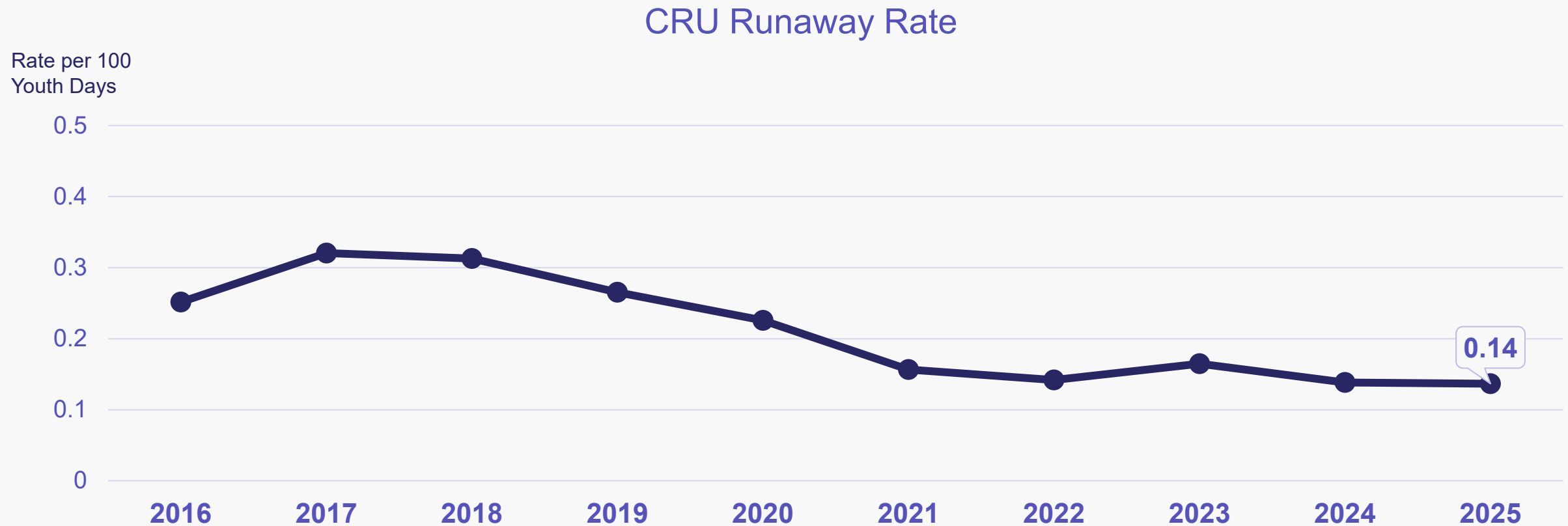
Six youth ran from CRU placements last month





Runaway Rate by Year

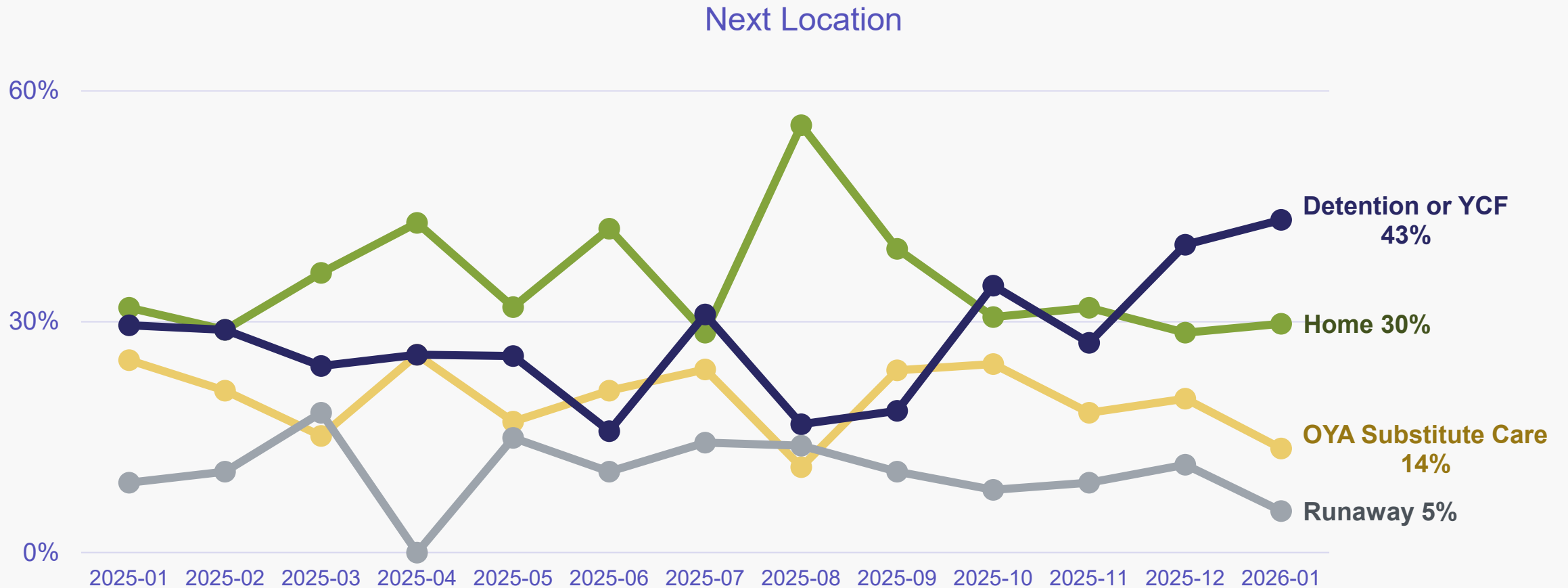
CRU Runaway Rate decreased between 2017 and 2021





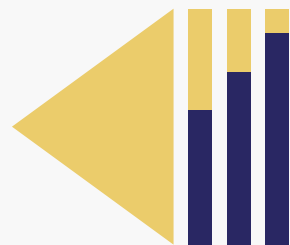
Next Location

Of the 37 youth who left a CRU placement last month, 30% returned directly to home



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Continuous Improvement | Transparency



Help us improve

Follow QR code to provide feedback