



Community Resource Unit

Initial Performance Measures

Monica Moran, CRU Manager

5/21/2026



The Developmental Approach



SKILLS FOR CREATING A CULTURE OF DEVELOPMENT



Insights into Action

Our Data Culture Framework



Hard on Data, Intentional with People

We challenge the information, not the individual.

Healthy tension strengthens our thinking.



If You Don't Know Your Data, You Don't Know Your Business

Understanding our metrics is a shared responsibility.

Knowing your data builds credibility and informs better decisions.



Transparency Builds Trust

Sharing successes and struggles strengthens our collective effectiveness.



Can't Manage a Secret

No one has to carry the issues alone.

Open communication enables accountability and shared solutions.



Complexity is the Enemy of Execution

Simplicity and clarity accelerate progress.

Keep it understandable, actionable, and measurable.



Collective Accountability

We rise together. Data ownership matters, but improvement is a team sport.

We turn data into direction — not just to report, but to refine, learn, and improve



What we do

Ensure safe, effective community services for OYA youth by:

- **Providing oversight and contract administration** to community providers
- **Facilitating communication** and support with agency staff and partners
- **Adjusting resources** based on agency needs
- **Coordination** of diversion services, juvenile crime prevention funding, and individual services reimbursements to juvenile departments throughout the state

Residential Service Types

- Behavior Rehabilitation Services
- Youth Care Center and Detention Based
- Culturally Relevant/Supportive
- Transitional Housing and Re-Entry
- Psychiatric Residential Treatment
- Behavioral Health Treatment Foster Care

Non-Residential Programs

- Youth Advocacy Program (YAP)
- Community Intervention Services (CIS)
- Working Theory Farm



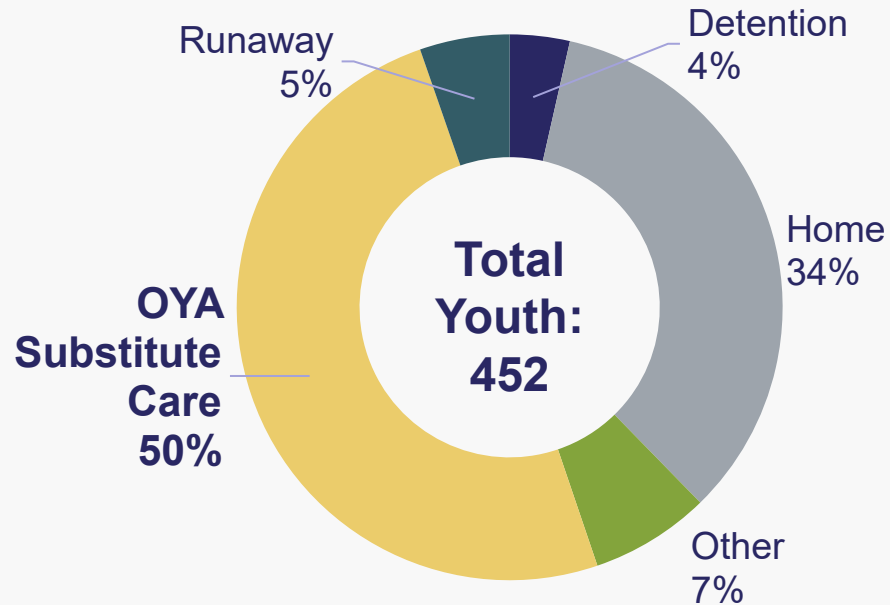
Term	Definition
Field	OYA Probation and Parole
Substitute Care	Residential placements in the community that provide 24-hour-a-day care or treatment, excluding a relative’s home. Such placements include, but are not limited to, foster care, proctor care, or contracted residential programs.
Behavior Rehabilitation Services (BRS)	A Medicaid funded placement modality to address severe psychosocial, emotional and behavior disorders in a community placement utilizing either a residential or proctor care setting.
Providers	Organizations authorized by the OYA through contract or other written agreement to provide supervision and care for youth on parole or probation status in the community.
Programs	Placements operated by authorized providers that deliver substitute care and/or services to youth under OYA supervision
Service Types	The type or intensity of care provided by a program. Examples include BRS, YCC or detention-based, transitional housing & re-entry, and psychiatric residential treatment.
Youth Incident Report	Formal documentation of behavioral problems, injuries, illnesses, or other significant events. Documentation is entered by the youth’s JPPO and includes date/time, location, youth involved, staff involved, and any behavior problems, restraints, or resolutions associated with the event.



CRU in Context

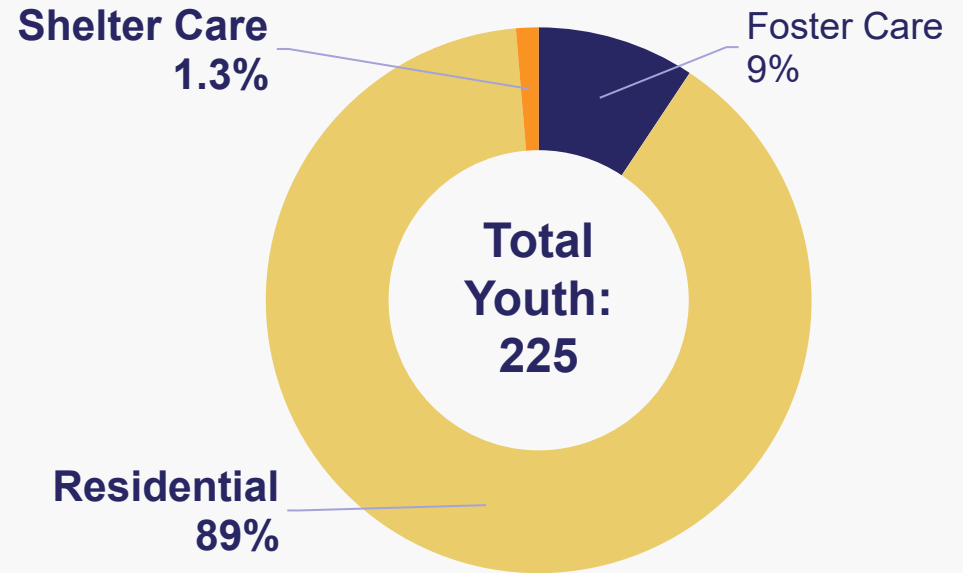
50% of OYA Field Youth are in an OYA Substitute Care Placement

Field Population by Location Type



89% of OYA Substitute Care Youth are in a CRU Placement

OYA Substitute Care Population



(as of 4/30/2026)

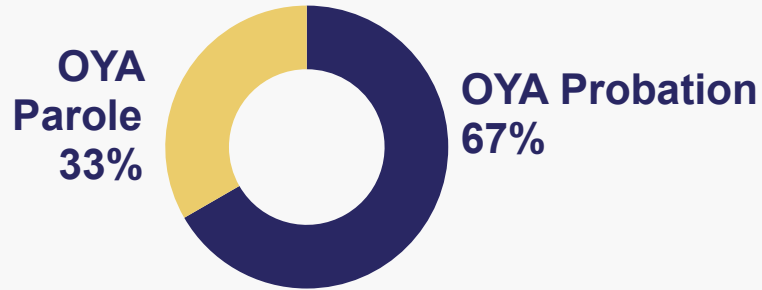


Youth in CRU Placements

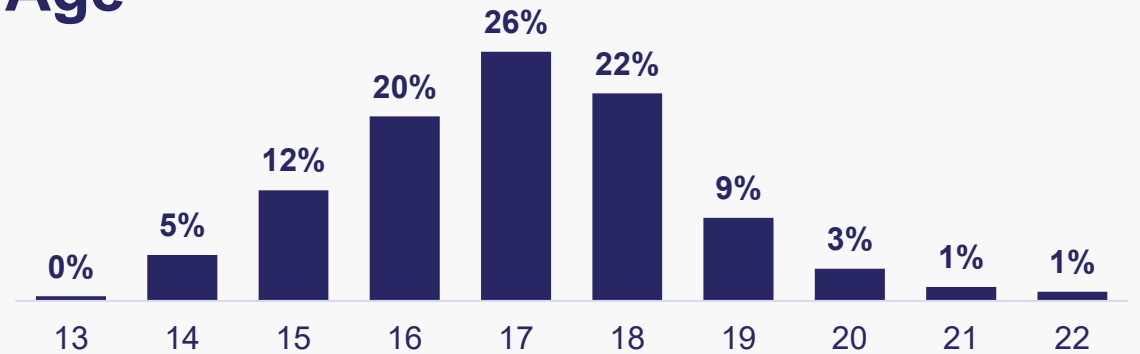
(as of 4/30/26)

Total Youth: 204

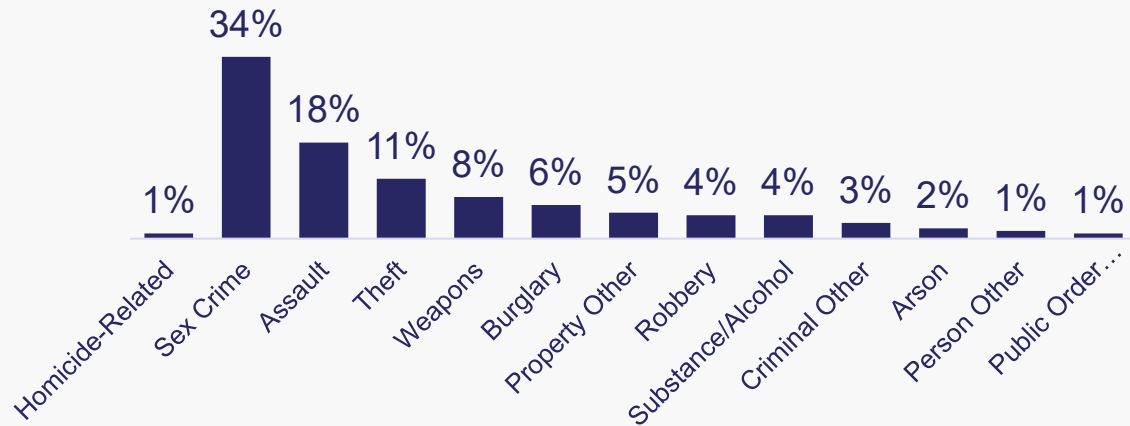
OYA Status



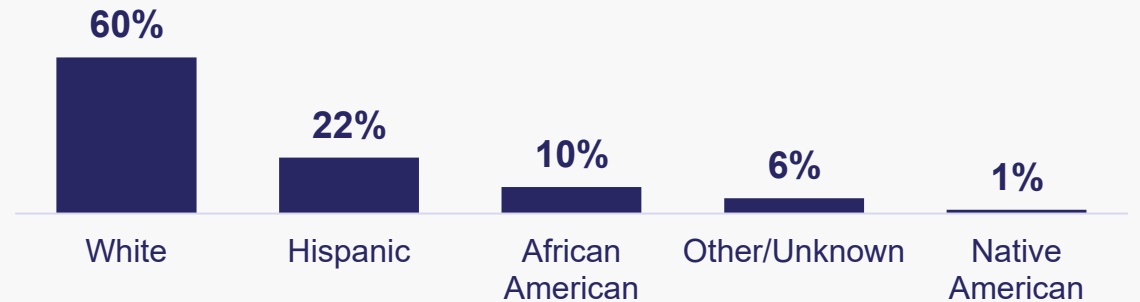
Age



Most Serious Offense



Race/Ethnicity

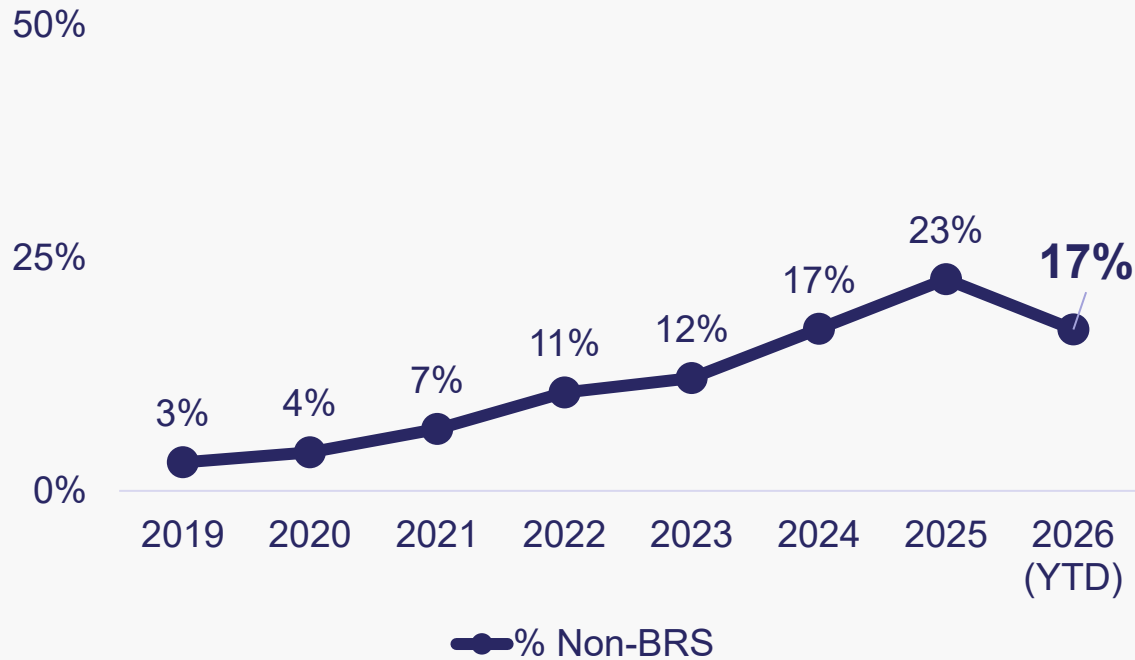




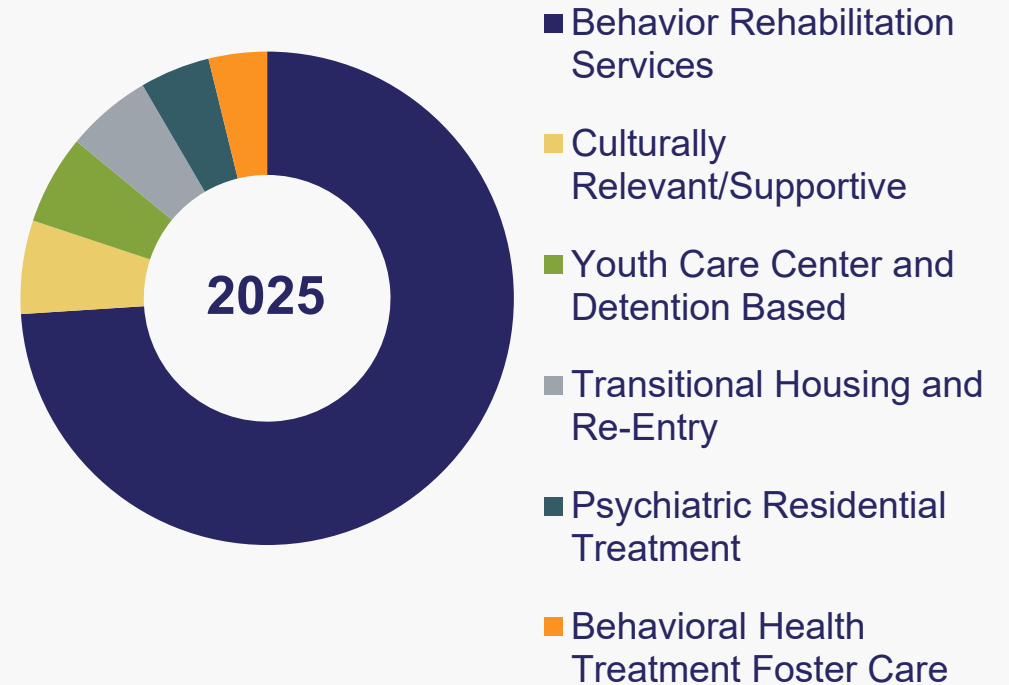
Service Types

Non-BRS placements have increased in recent years

% of Non-BRS Placements by Year



2025 Placements by Service Type

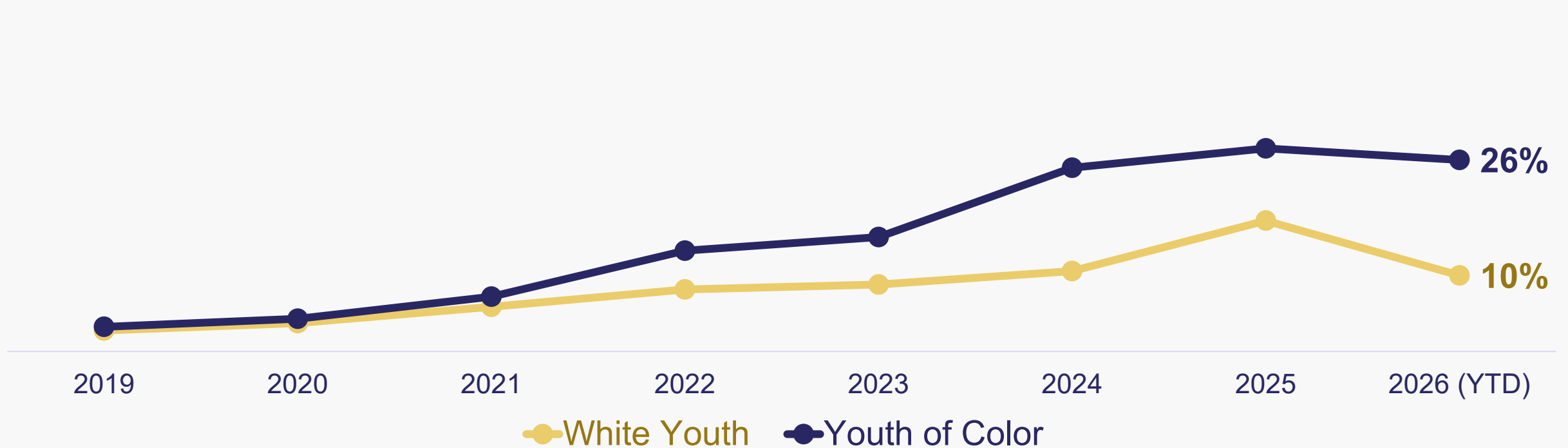




Supplemental – Non-BRS Placements by Race/Ethnicity

Among Youth of Color, 26% of CRU placements were for non-BRS services

% of Non-BRS Placements by Race/Ethnicity

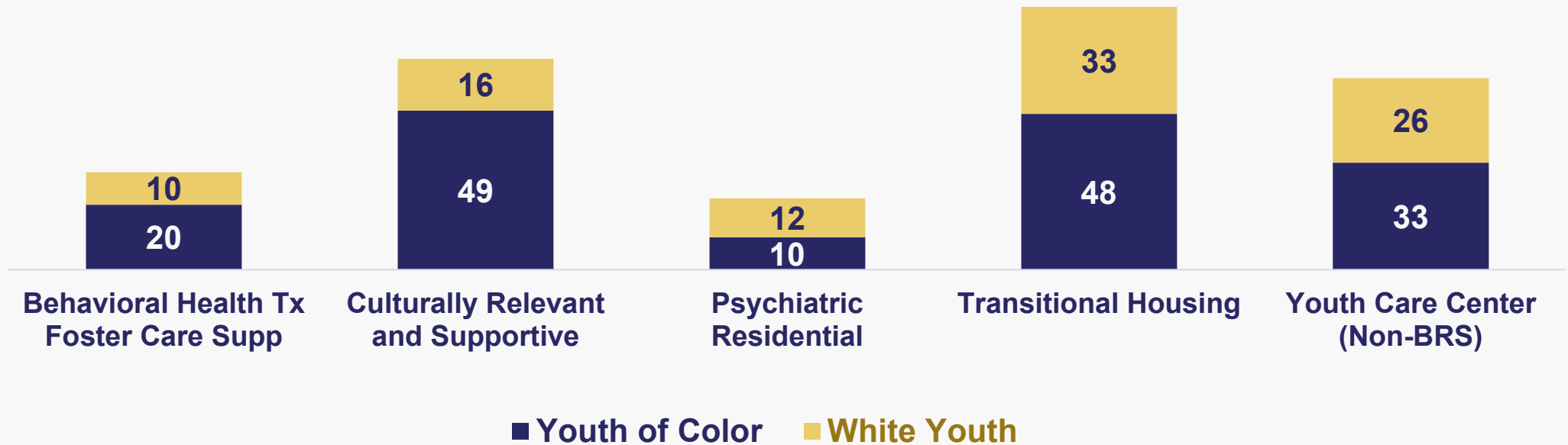




Action Item: Non-BRS Placements by Type

62% of all Non-BRS placements have been for youth of color

**Non-BRS Placements by Type and Race/Ethnicity
2023 - Present**

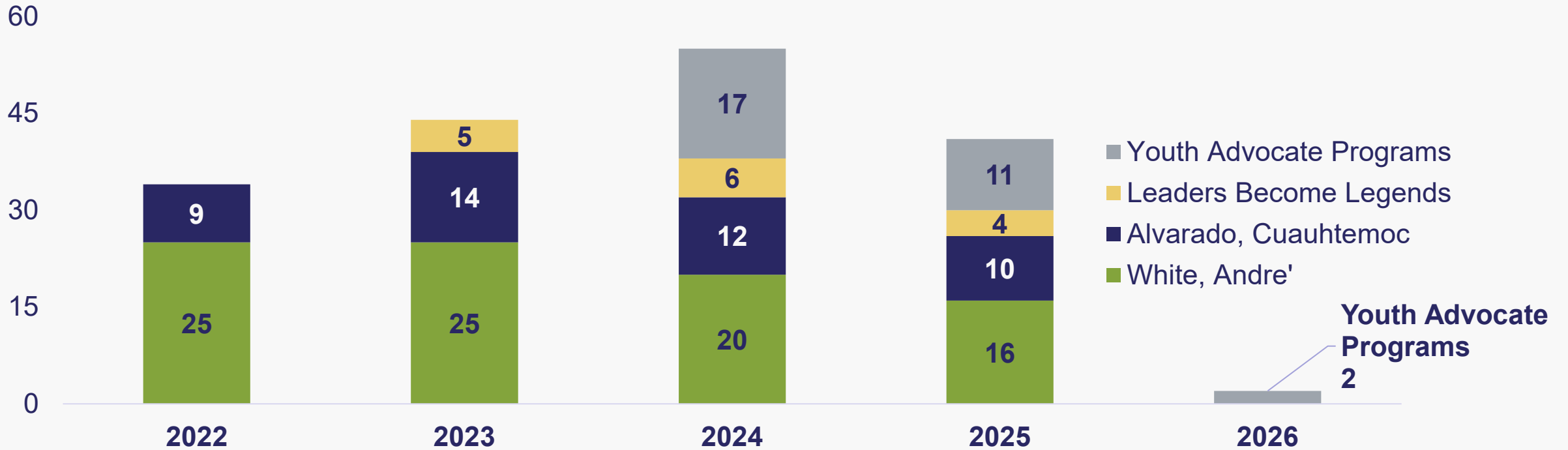




Supplemental – Non-Residential Services

176 youth have received non-residential services since 2022

Youth Receiving Non-Residential Services by Start Year

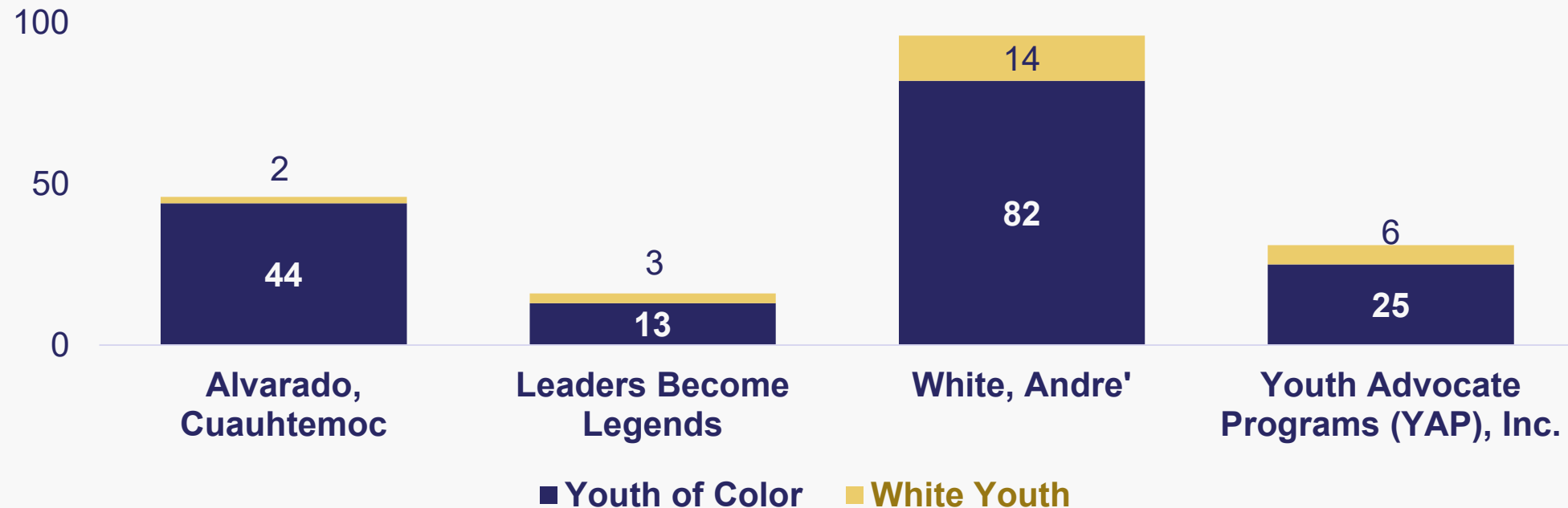




Supplemental – Non-Residential Services by Race/Ethnicity

87% of youth who received non-residential services are Youth of Color

Youth Receiving Non-Residential Services By Race/Ethnicity





IMPACT

Insight | Measurement | Performance | Accountability
Continuous Improvement | Transparency



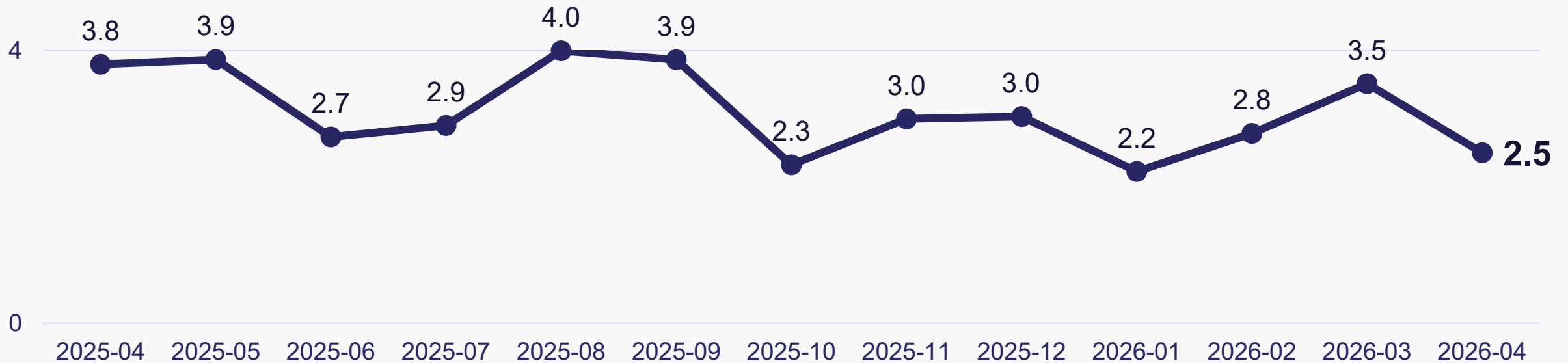
Performance Metrics



Utilization – Psychiatric Residential

Psychiatric Residential Bed utilization declined last month

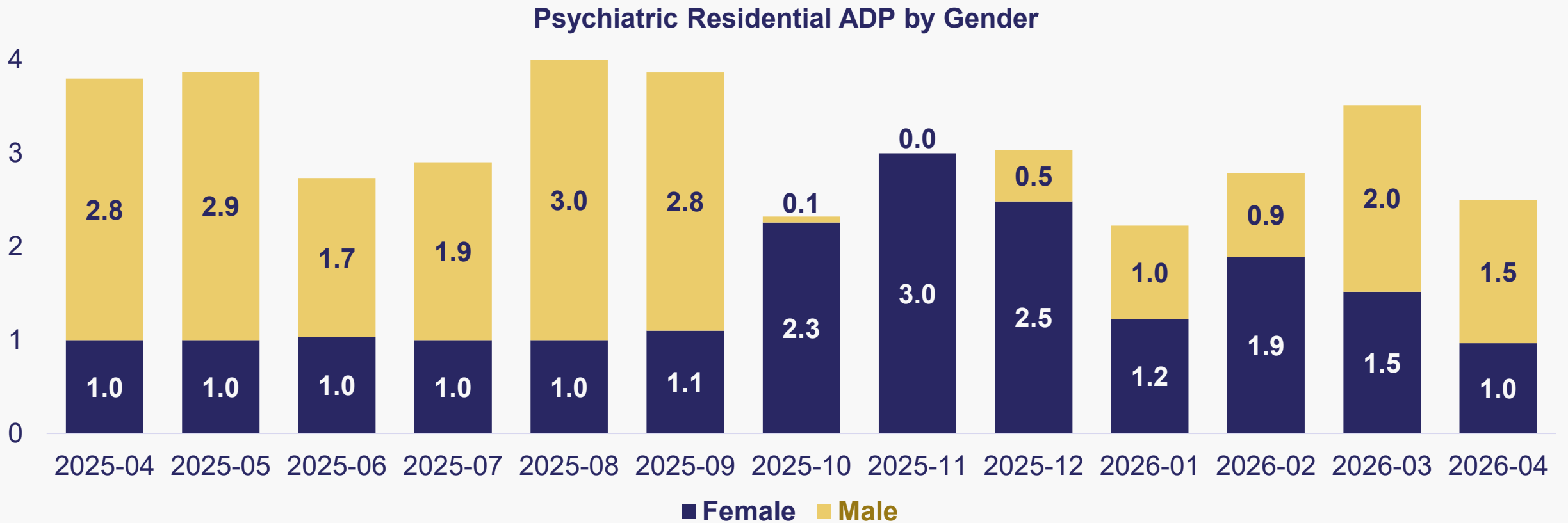
Average Daily Population of Youth in Psychiatric Residential Beds
(Contract Capacity = 4)





Action Item: Psychiatric Residential Use by Gender

Psychiatric Residential Bed Use by Gender

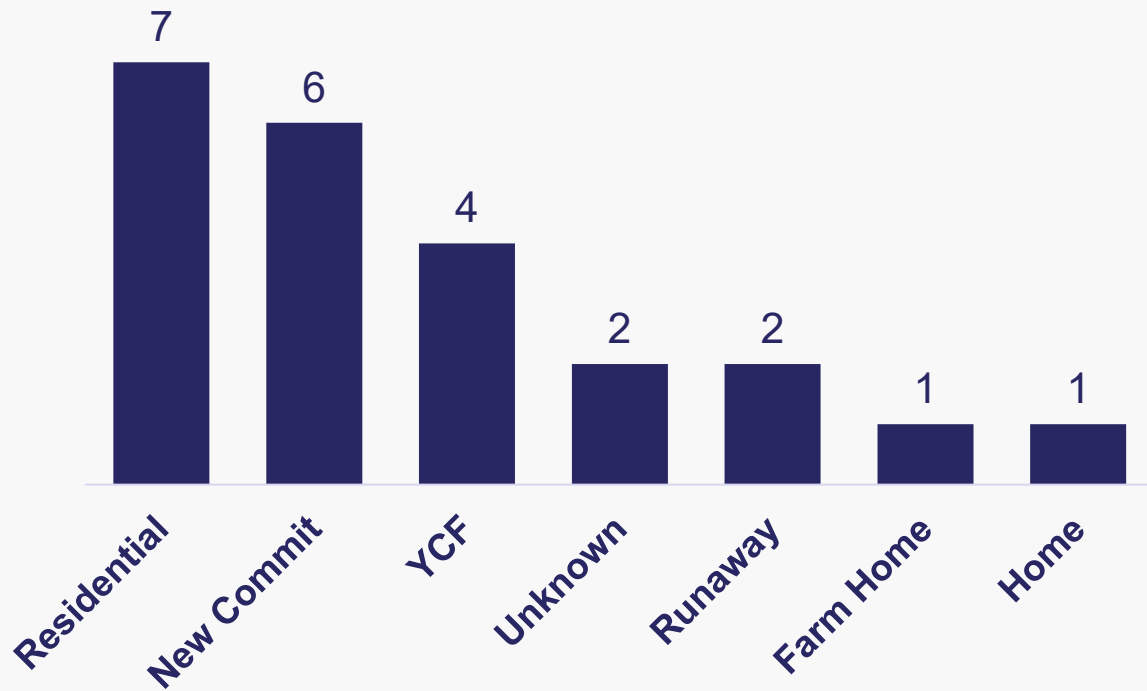




Action Item: Prior and Next Locations for youth placed in Psychiatric Residential

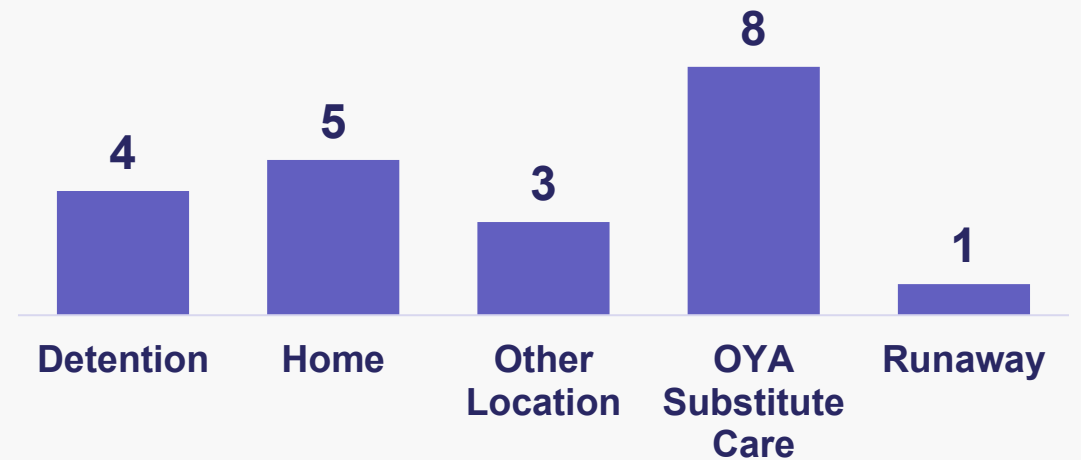
Prior location of youth placed in Psychiatric Residential

Prior Location, Placed Youth



Next Location of youth placed in Psychiatric Residential

Next Location, Placed Youth

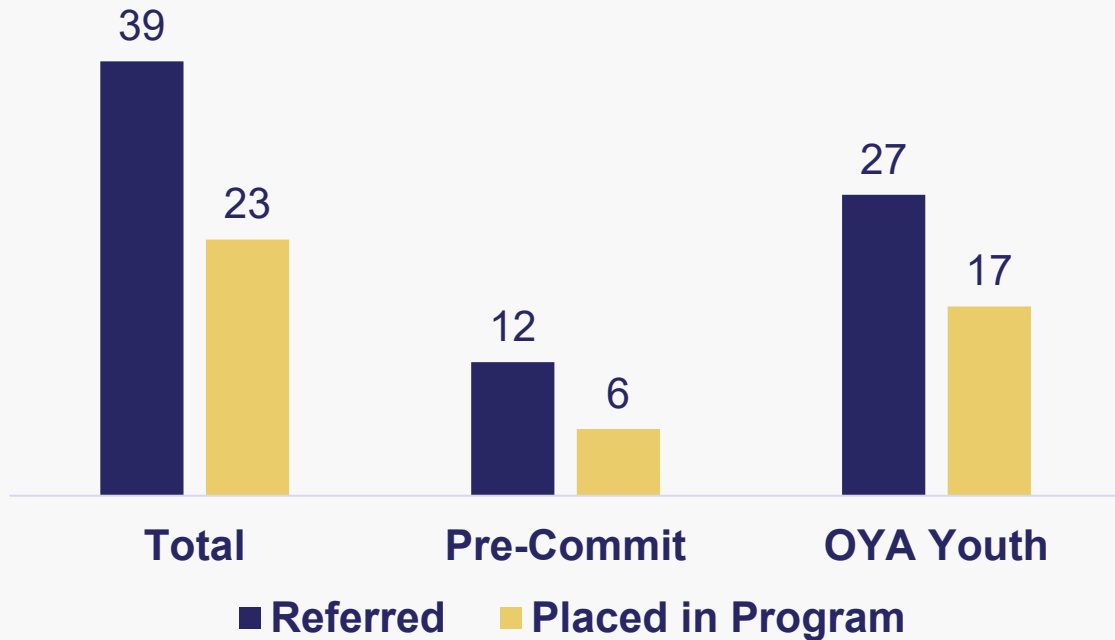




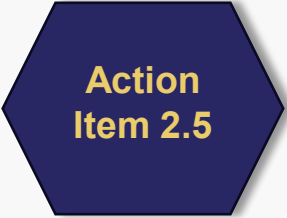
Supplemental – Psychiatric Residential Referrals

59% of referrals resulted in a placement

Placements by Youth Status



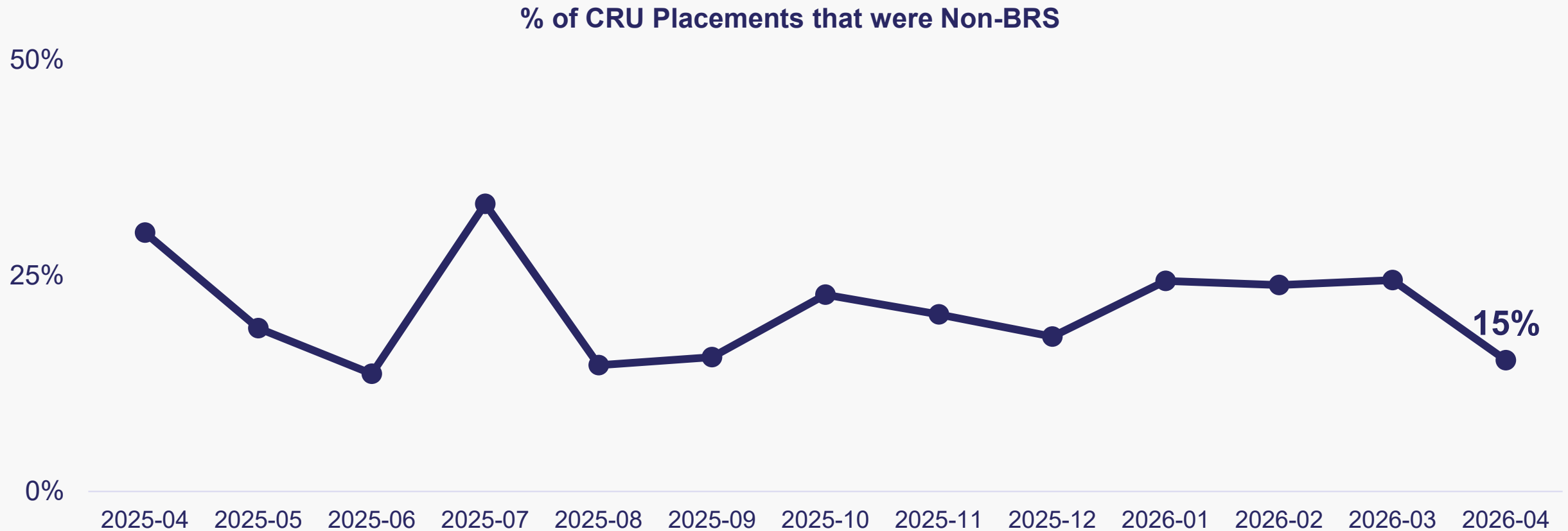
Next Location for Unplaced Youth



- 3 Pre-Commit youth were never committed to OYA
- All other youth received or remained in another OYA placement



15% of last month's CRU Placements were for service types other than BRS



Total CRU placements starting in April 2026 = 46



Safety: PSO Complaints

12 PSO Complaints were received last month

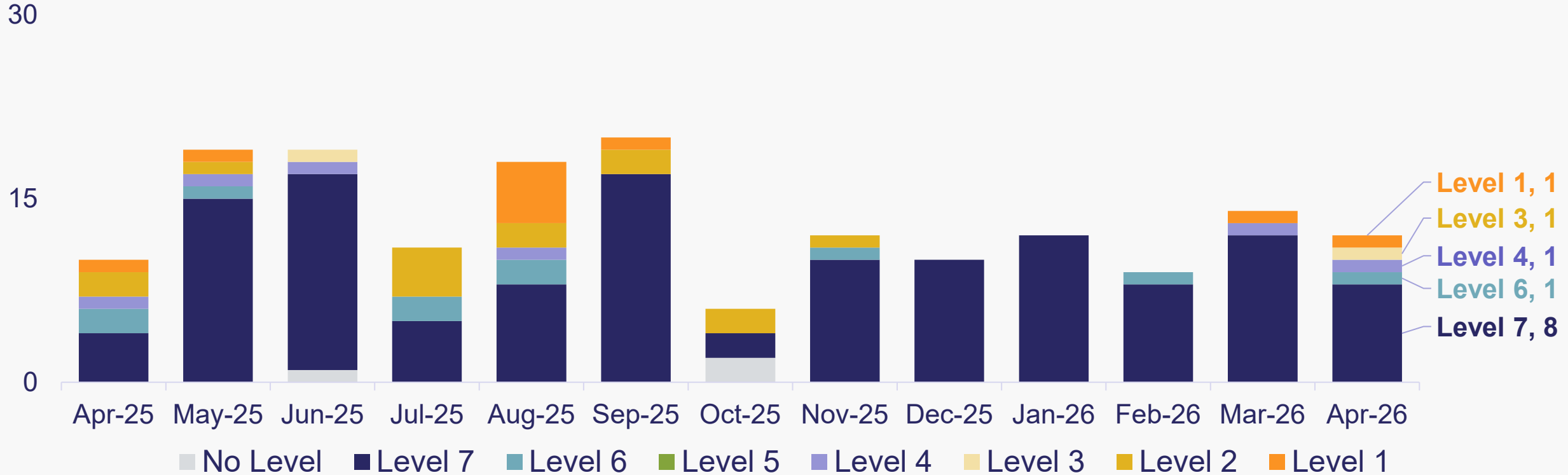




Supplemental – PSO Details

8 of the 12 complaints were Level 7 (lowest severity); 1 was Level 1 (highest severity)

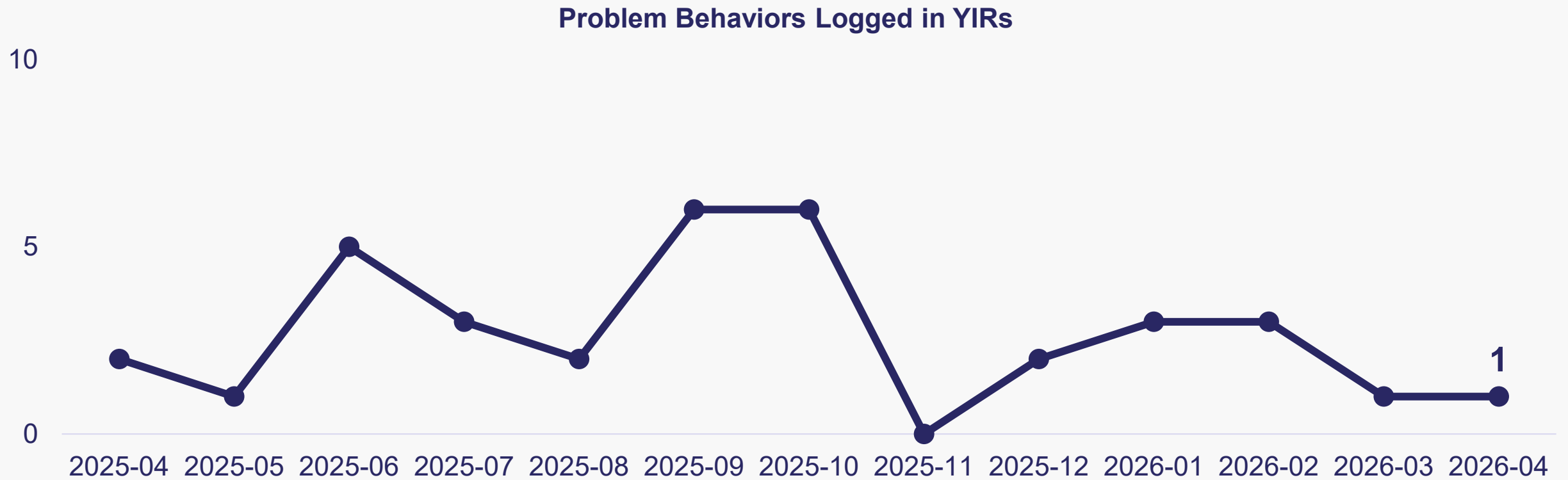
PSO Complaints by Severity Level





Youth Incident Reports

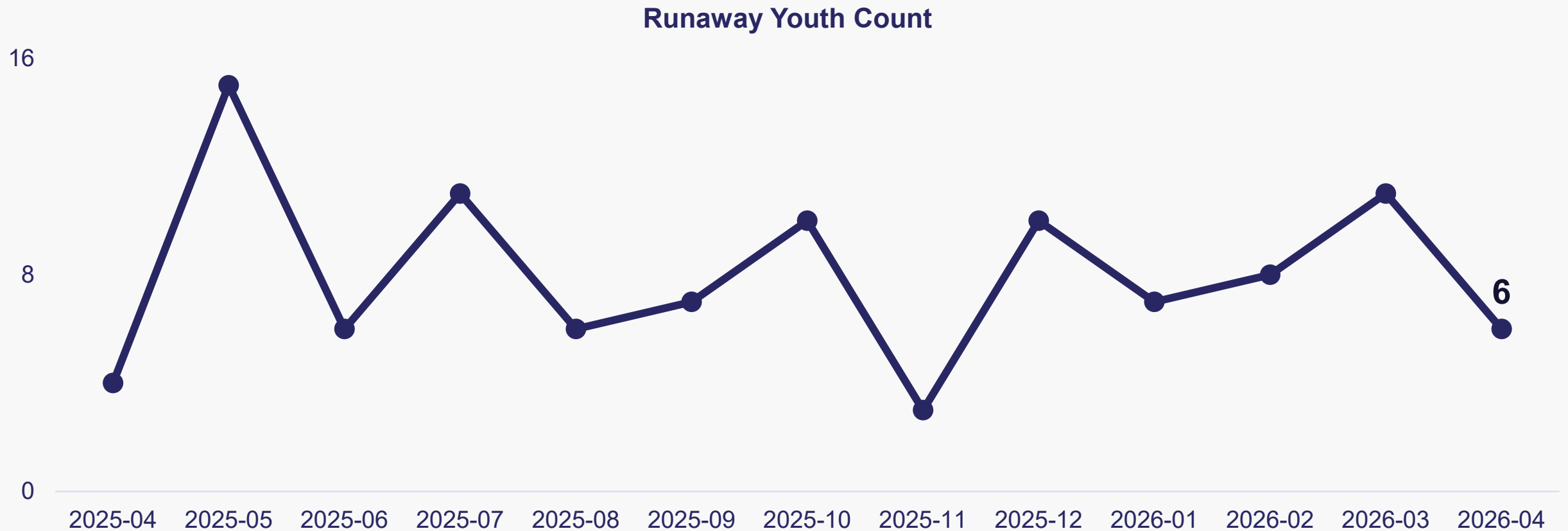
One youth behavior problem was reported last month





Runaways by Month

Six youth ran from CRU placements last month

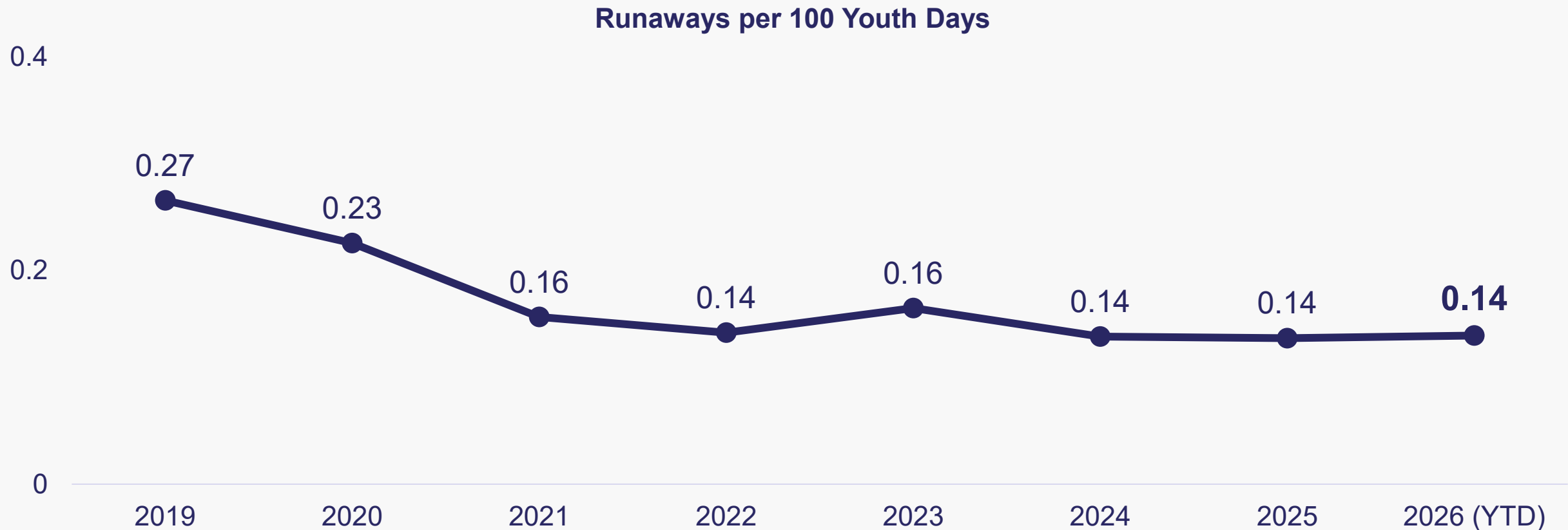


CRU Average Daily Population, April 2026 = 197



Runaway Rate by Year

2026 (YTD) Runaway Rate is similar to recent years



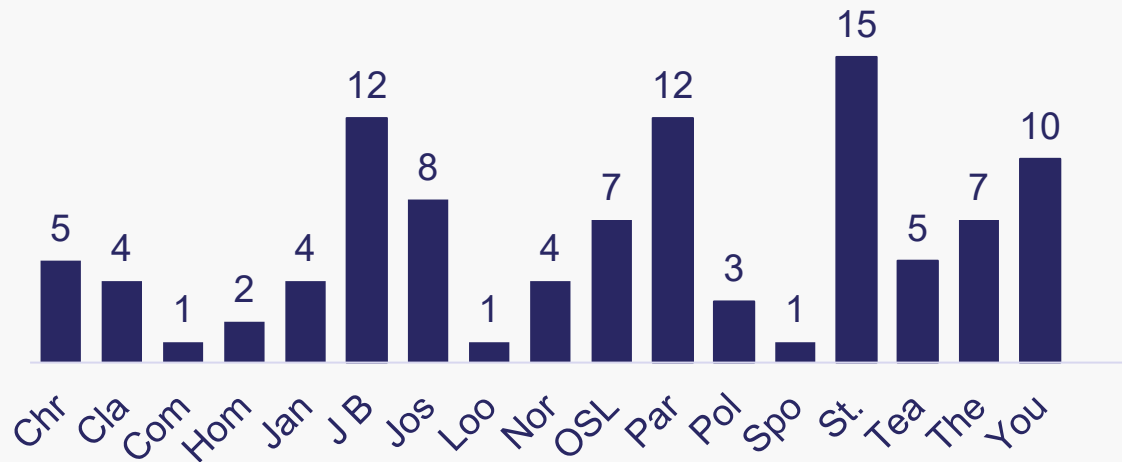


Supplemental – Runaways by Provider, Past 13 Months

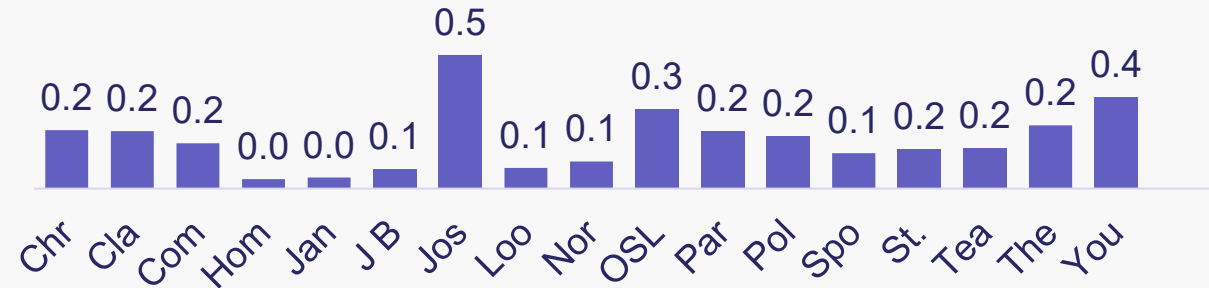
Four programs had 10 or more runaways in the past 13 months

After correcting for population size, Josephine County had the highest runaway rate

Number of Runaways by Provider, April 2025 – April 2026



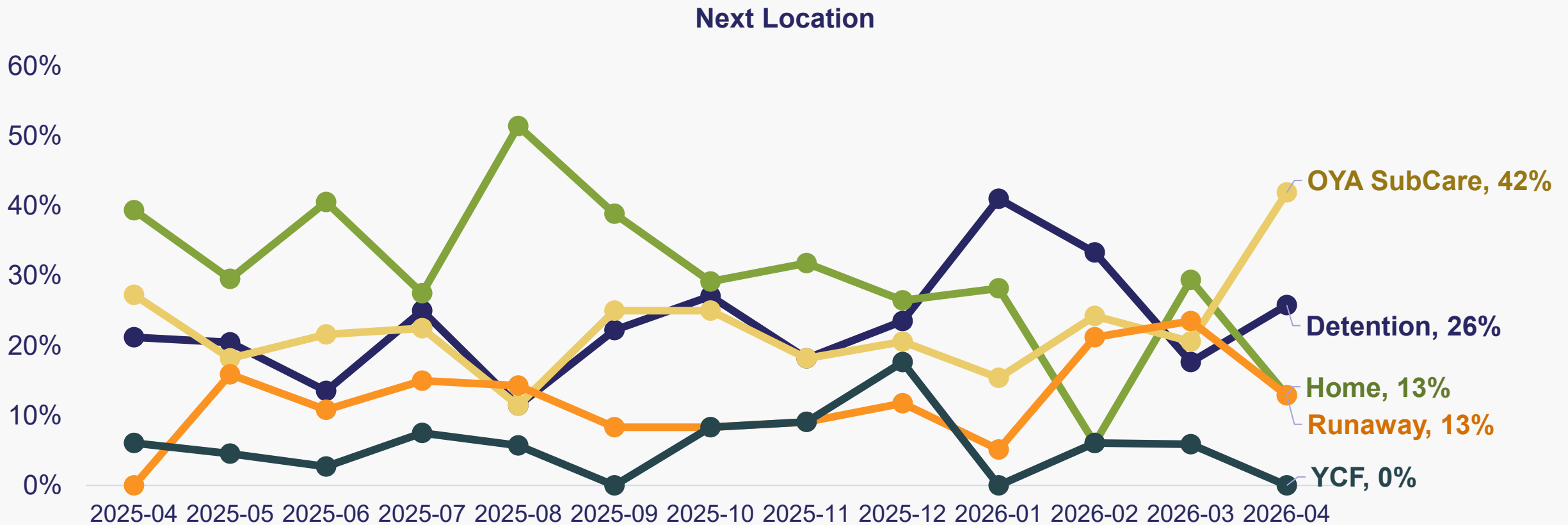
Runaway Rate per 100 Youth Days by Provider, April 2025-April 2026





Next Location

Of the 31 youth who left a CRU placement last month, 13% returned directly to home





Closing Updates



High Priority Work

Is there any high-priority work happening in your department that we don't see reflected in some way in these slides?



Employee Engagement

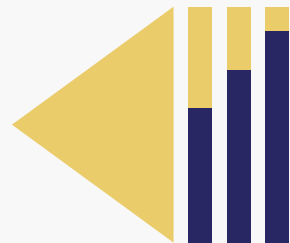
Updates on employee engagement efforts and areas of focus.

IMPACT

Insight | Measurement | Performance | Accountability
Continuous Improvement | Transparency



v20260107



Help us improve

Follow QR code to provide feedback