



OYA Financial Services

Performance Measures

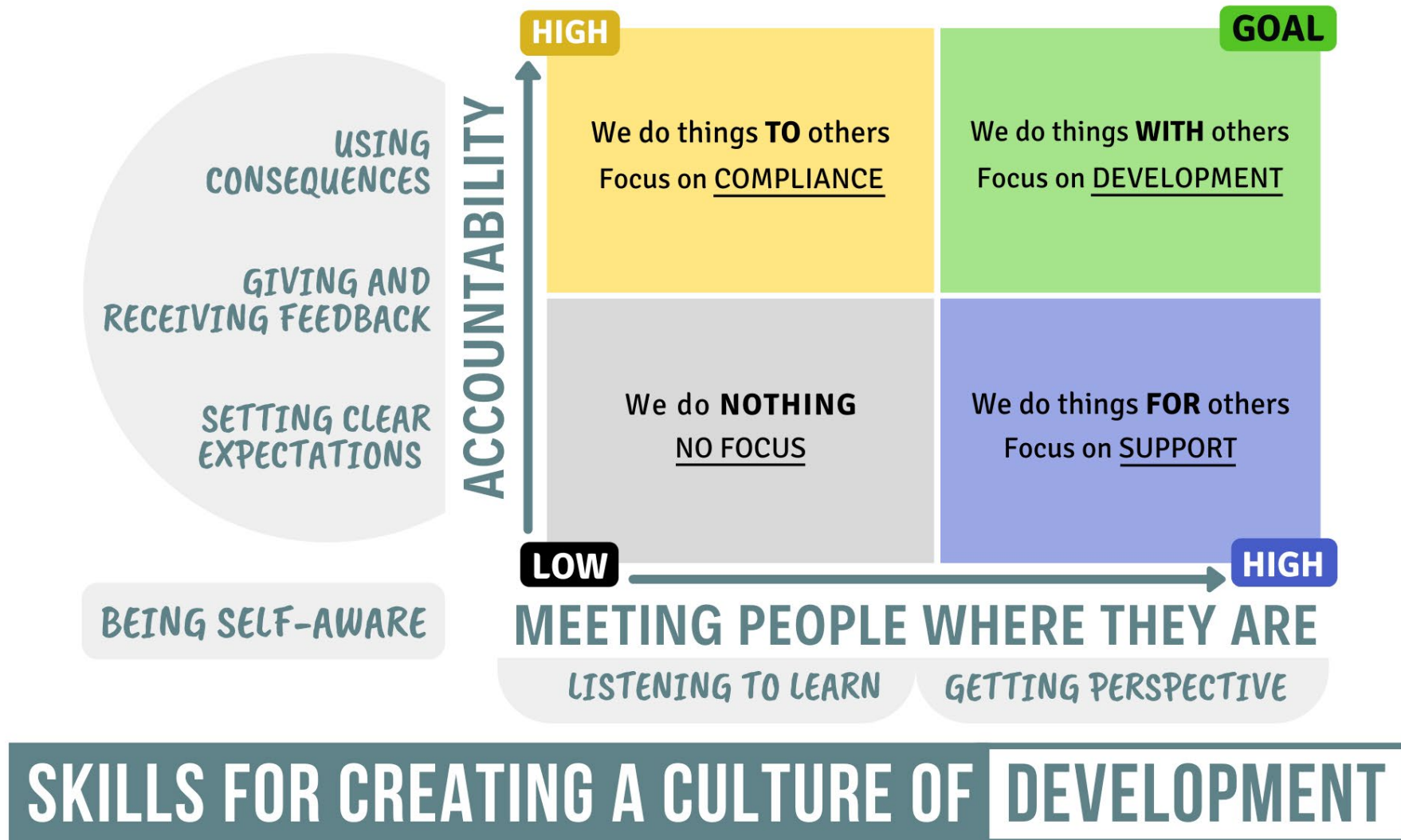
Stacey Chase, Chief Financial Officer

Jill Reece, Deputy Chief Financial Officer | Susanna Ramus Bare, Procurement Manager

9/16/2026



The Developmental Approach





Insights into Action

Our Data Culture Framework



Hard on Data, Intentional with People

We challenge the information, not the individual.

Healthy tension strengthens our thinking.



If You Don't Know Your Data, You Don't Know Your Business

Understanding our metrics is a shared responsibility.

Knowing your data builds credibility and informs better decisions.



Transparency Builds Trust

Sharing successes and struggles strengthens our collective effectiveness.



Can't Manage a Secret

No one has to carry the issues alone.

Open communication enables accountability and shared solutions.



Complexity is the Enemy of Execution

Simplicity and clarity accelerate progress.

Keep it understandable, actionable, and measurable.



Collective Accountability

We rise together. Data ownership matters, but improvement is a team sport.

We turn data into direction — not just to report, but to refine, learn, and improve



What We Do

Financial Services encompasses Accounting, Budget, and Procurement.



ORGANIZATION

Accounting provides accurate, accountable, and responsive financial management to internal and external stakeholders. Services include accounts payable and receivable, inventory and capital asset tracking, management of youth trust accounts and work programs. Additionally, it oversees the agency's capital financing portfolio.

Budget provides financial planning and development, fiscal analysis, spending plan monitoring, and technical support to OYA leadership, managers, and staff in Program Support, Community Services, and Facility Services.

Procurement manages the preparation, issuance, and awarding of contracts to qualified vendors. It aims to enhance purchasing efficiency, ensure compliance with state and federal contracting laws, and prioritize contracts with firms certified by the Certification Office for Business Inclusion and Diversity (COBID).



Definitions

Term	Definition
Agency Transfers	An internal electronic method for paying other State of Oregon agency invoices within the statewide accounting system.
AP	Accounts Payable (AP) are the staff in accounting who review and enter invoice data in our accounting system to generate payments to contractors, vendors, employees, and other state agencies.
IT Purchase Order	An Information Technology Purchase Order (IT PO) is a contract between OYA and a contractor. IT POs are designed for software, hardware, and technology-related purchases. IT POs often require additional state reviews and the negotiation of supplemental license and maintenance terms.
Mass Approvals	Employee timesheets that were submitted but not approved in Workday by an OYA supervisor by the due date are mass approved each month by DAS to ensure employees receive a paycheck.
Medicals	A category of invoices processed through a standardized Medical Voucher (MV) triplicate form. The use of a Medical Voucher helps facilitate the provision of contractual terms to providers as well as the gathering of appropriate approvals and applicable coding for OYA.
Non-IT Purchase Order	A Non-Information Technology Purchase Order (Non-IT PO) is a contract between OYA and a contractor. Non-IT POs are designed for purchasing goods or other low-risk simple purchases and include standardized language and simplified terms and conditions.
Other Payments	This category of invoices includes all contract payments, utilities, expense vouchers, and other miscellaneous invoices.
Purchase Order	A Purchase Order (PO) is a contract between OYA and a contractor. The standalone use of the term “PO” or “Purchase Order” refers to both IT POs and Non-IT POs.
Ready to Pay	Invoices received in Accounting contain all applicable and accurate data to immediately process for payment. This means, the invoice has been reviewed by the Contract Administrator and deemed compliant with contract terms, approved by the applicable manager with expenditure authority, and includes applicable budget coding.
Services Purchase Order	A Services Purchase Order (SPO) is a contract between OYA and a contractor. SPOs are designed for lower-risk standardized/non-customized services not to exceed \$250,000.
Travel	Travel Expense Sheet reimbursement claims for expenses incurred while traveling on official state business.



Insight | Measurement | Performance | Accountability
Continuous Improvement | Transparency

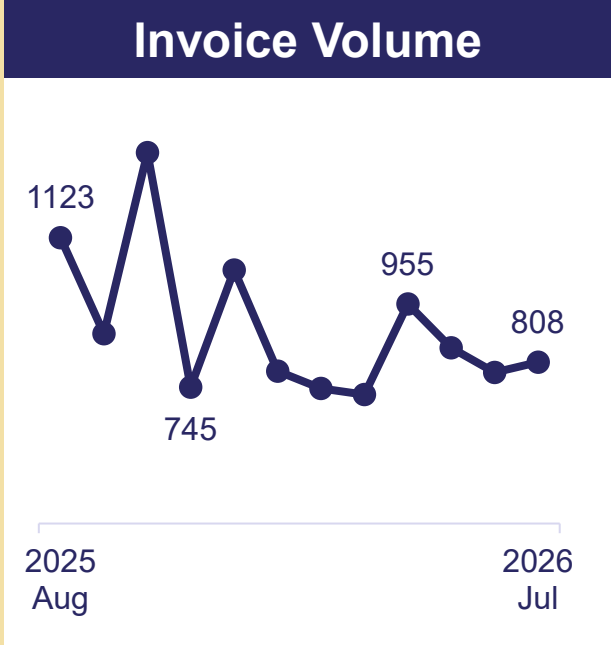


Performance Metrics

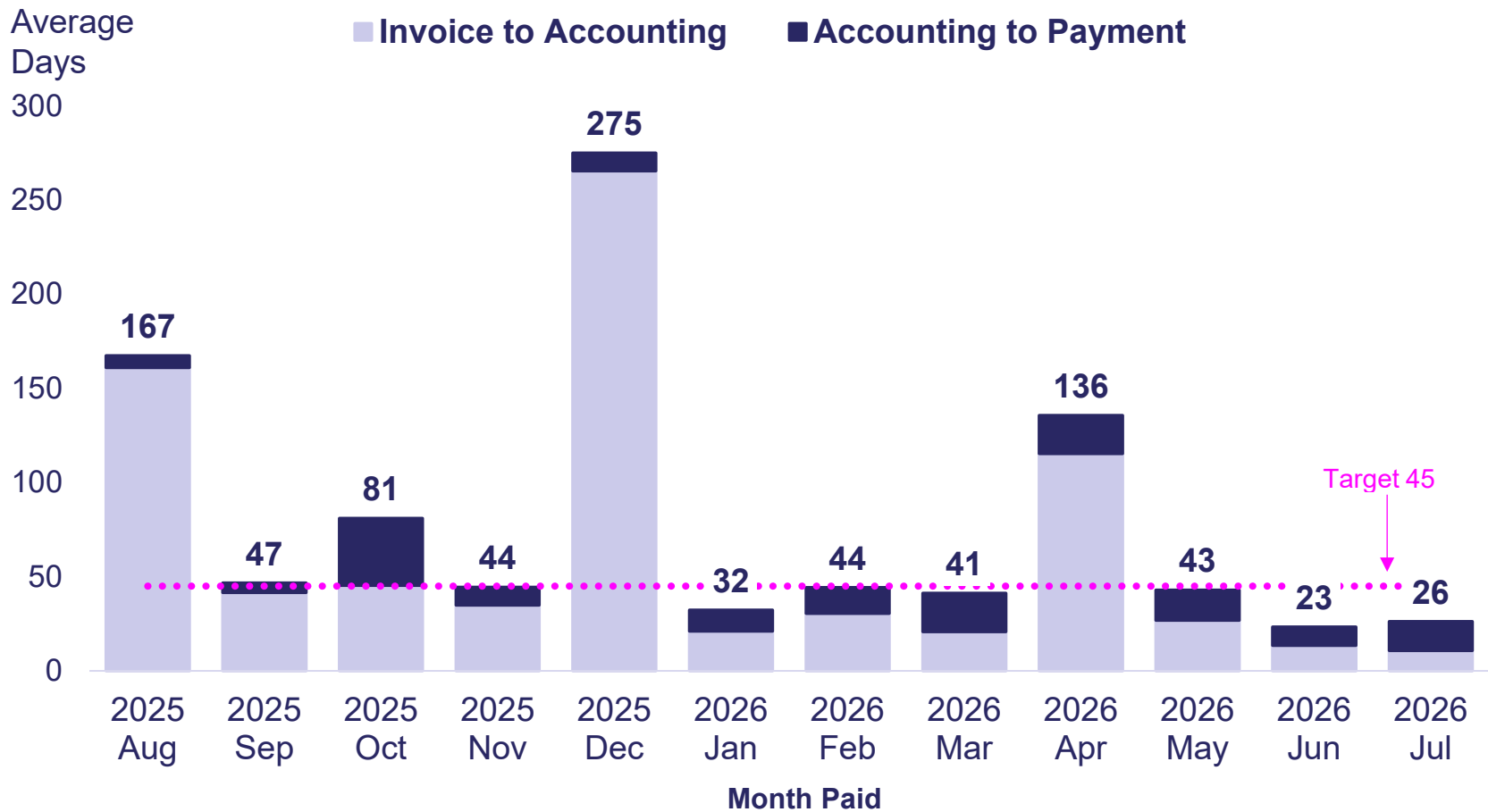


Accounting

Invoice Payment Timeliness Met the 45-day Target in July



The primary driver of AP turnaround time is the delay between the invoice date and when Accounting receives the invoice.

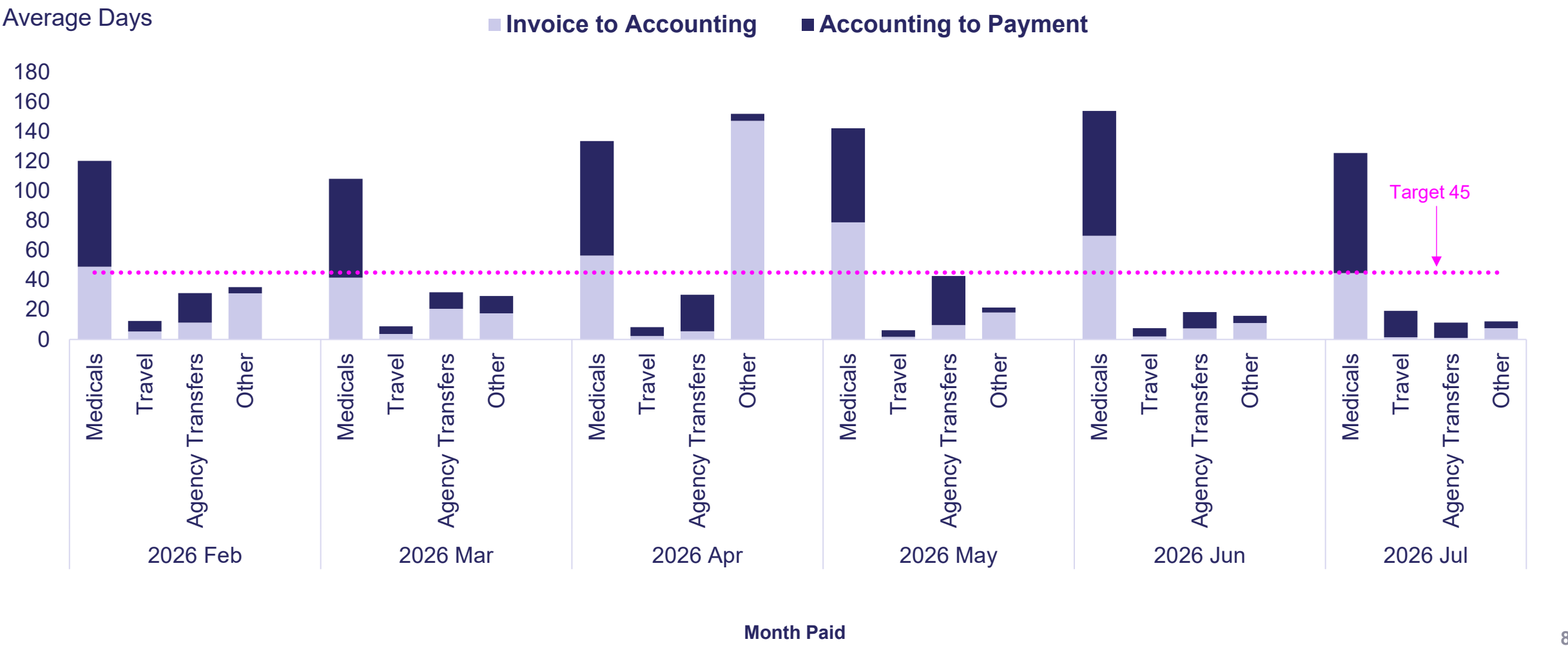




Accounting

Invoice Payment by Category

Medicals typically require more processing time in Accounting. All other invoice types met the 45-day target in July.



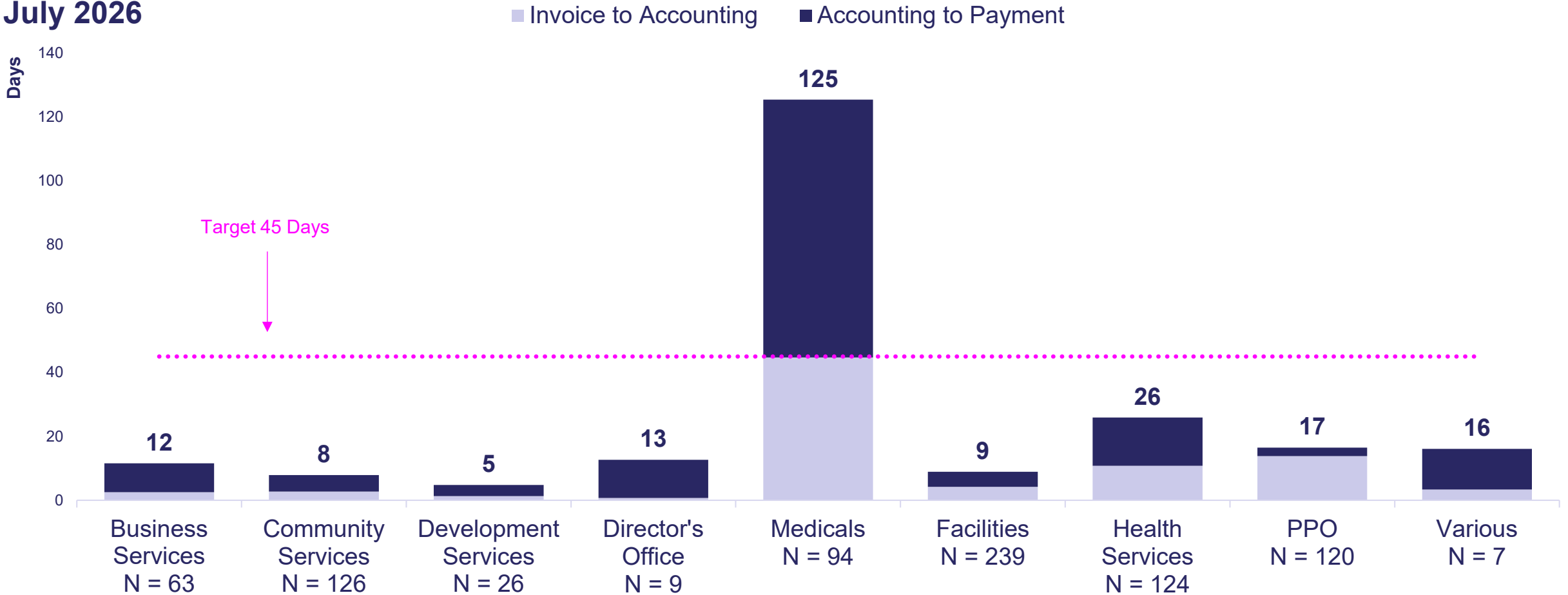


Accounting

Invoice Payment by Division/Area

By division/area, payments for Facility Medicals were linked to extended processing times in July.

July 2026



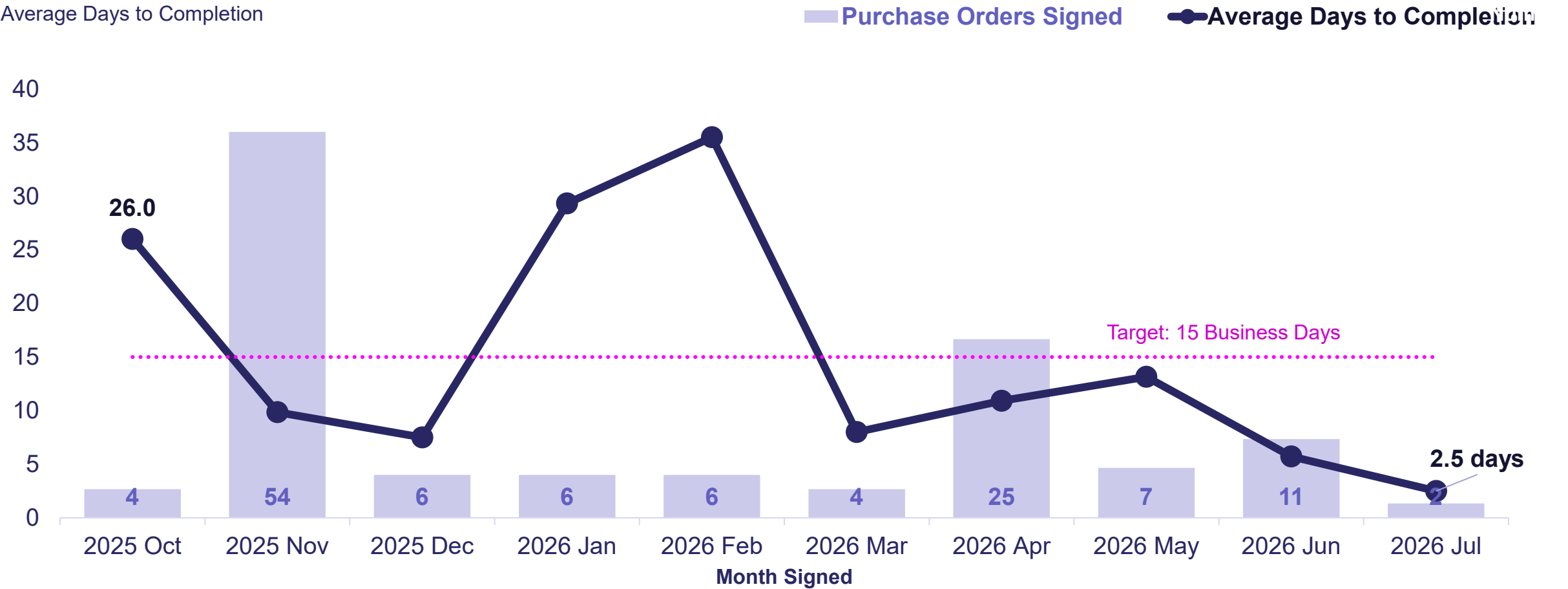
Note: N = number of invoices paid



Procurement

PO Timeliness

Purchase Order processing time in July met the 15-day target.





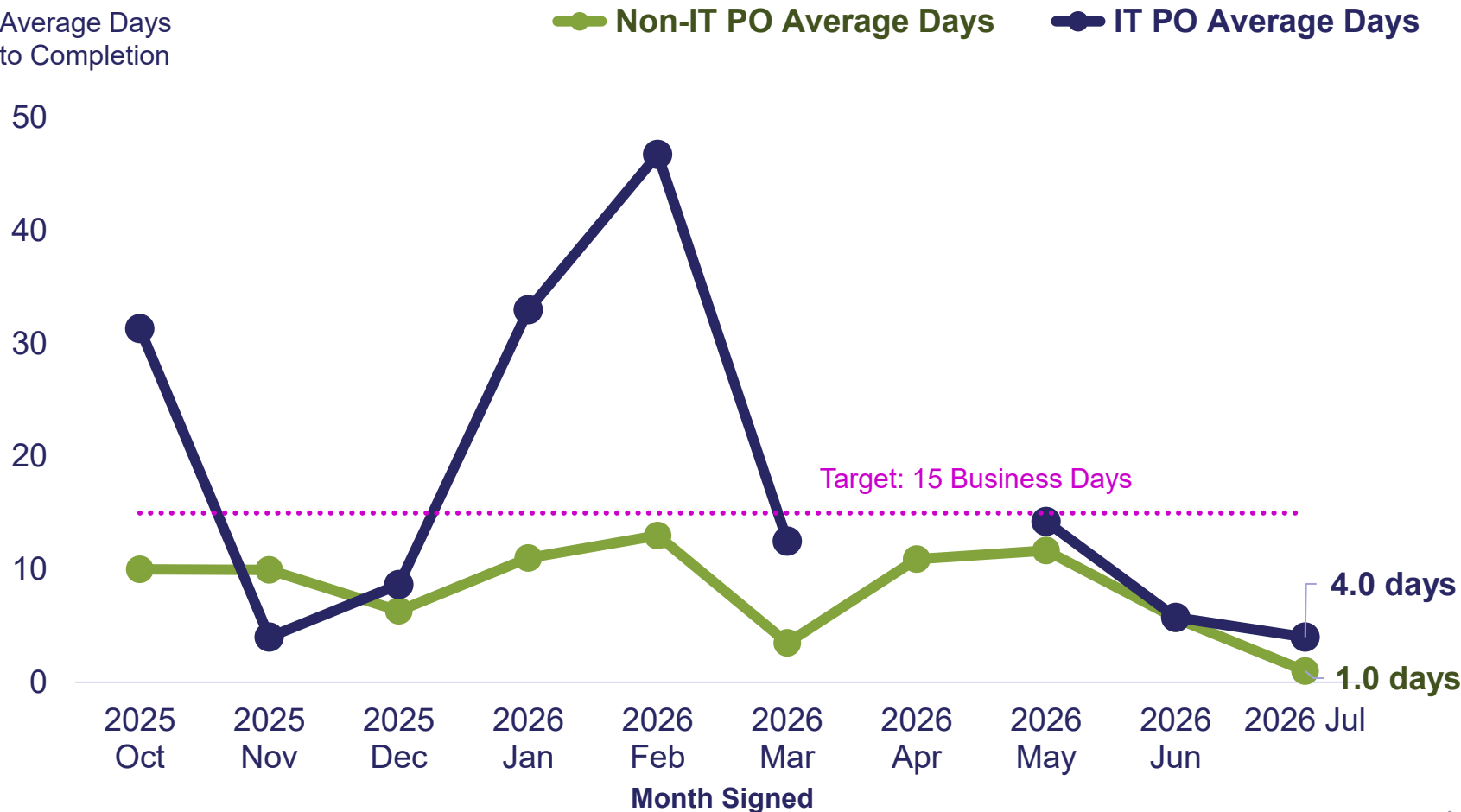
Procurement

PO Timeliness by Type

Purchase Order Volume by Type

Signed Month	IT POs	Non-IT POs
2025 Oct	3	1
2025 Nov	1	53
2025 Dec	3	3
2026 Jan	5	1
2026 Feb	4	2
2026 Mar	2	2
2026 Apr	0	25
2026 May	4	3
2026 Jun	8	3
2026 Jul	1	1

Both Non-IT POs and IT POs met the timeliness target in July.

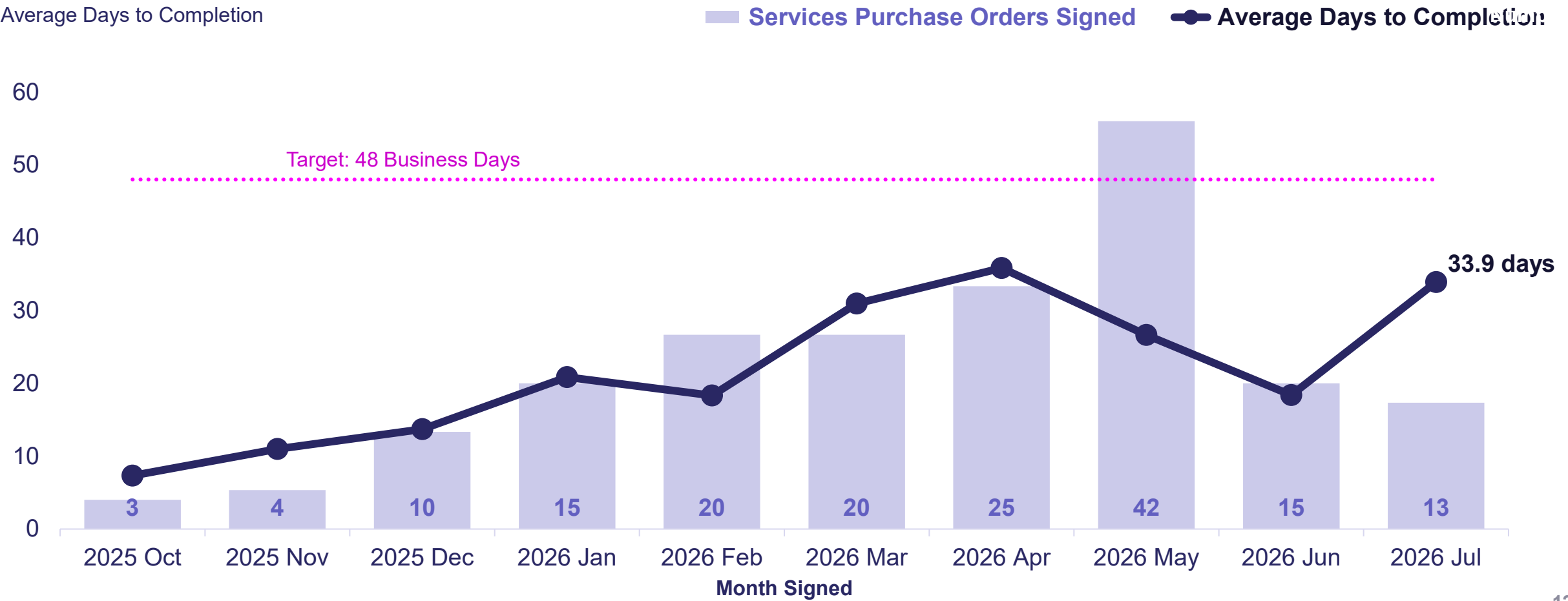




Procurement

SPO Timeliness

SPO timeliness consistently outperforms the DAS completion time standard.





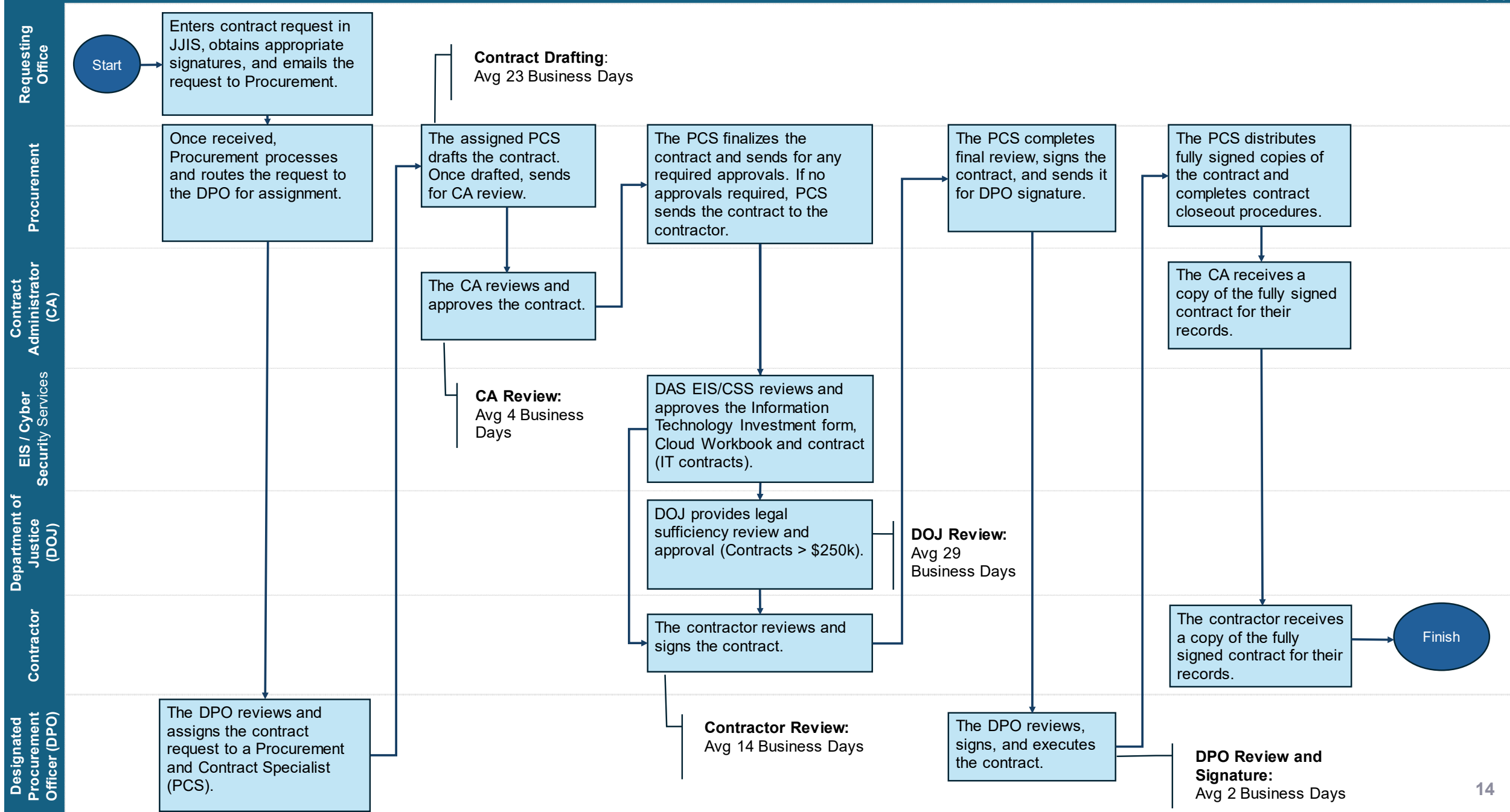
Procurement

Contract Timeliness

In July, average contract processing time reached its lowest point since October 2025. DAS has not established a time standard for contract completion.



The average monthly contract processing time between October 2025 and July 2026 was 40.2 days.

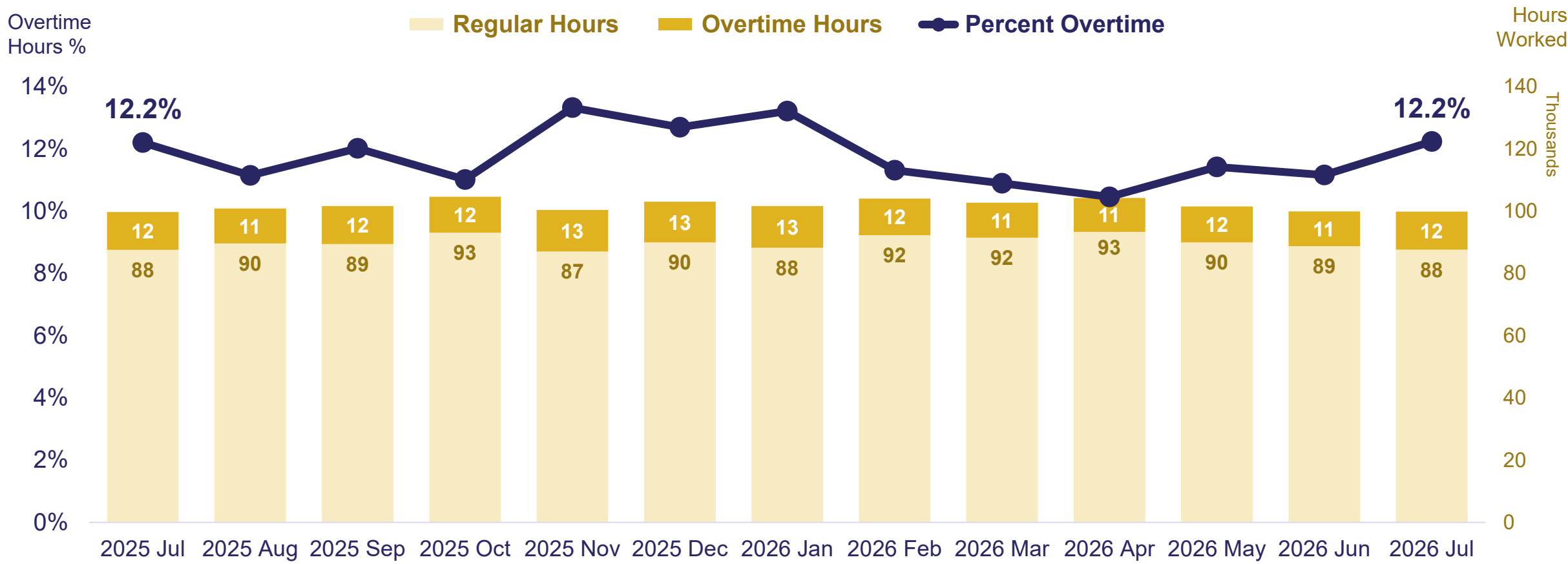




Budget

RG and OT Hours Worked in Facilities: Current Biennium

Overtime has ranged between 10.5% and 13.3% this biennium, with peaks in late fall and winter (Oct. – Jan.).

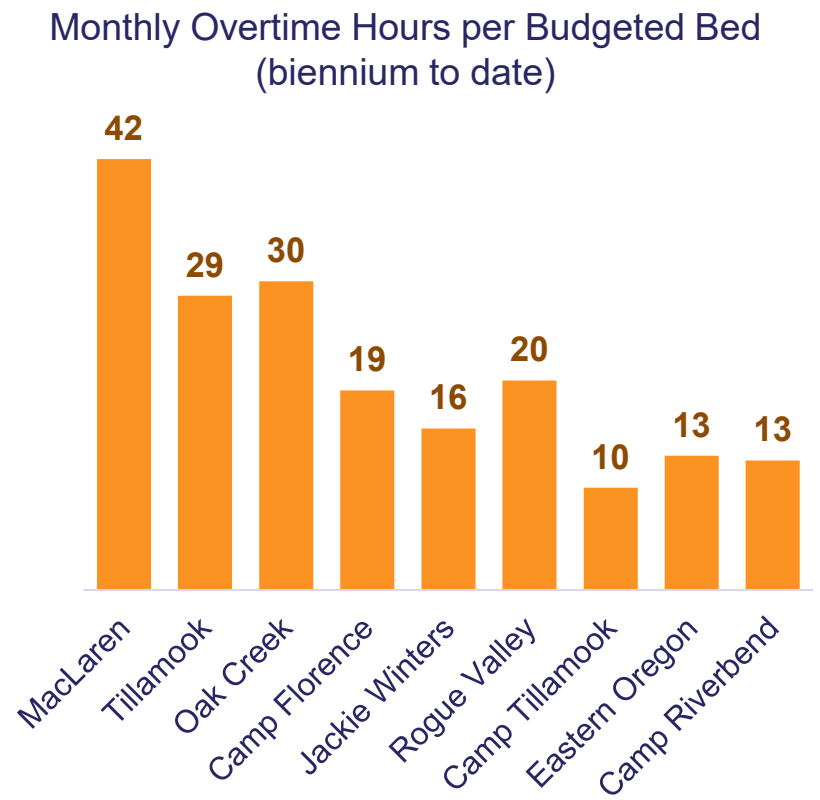
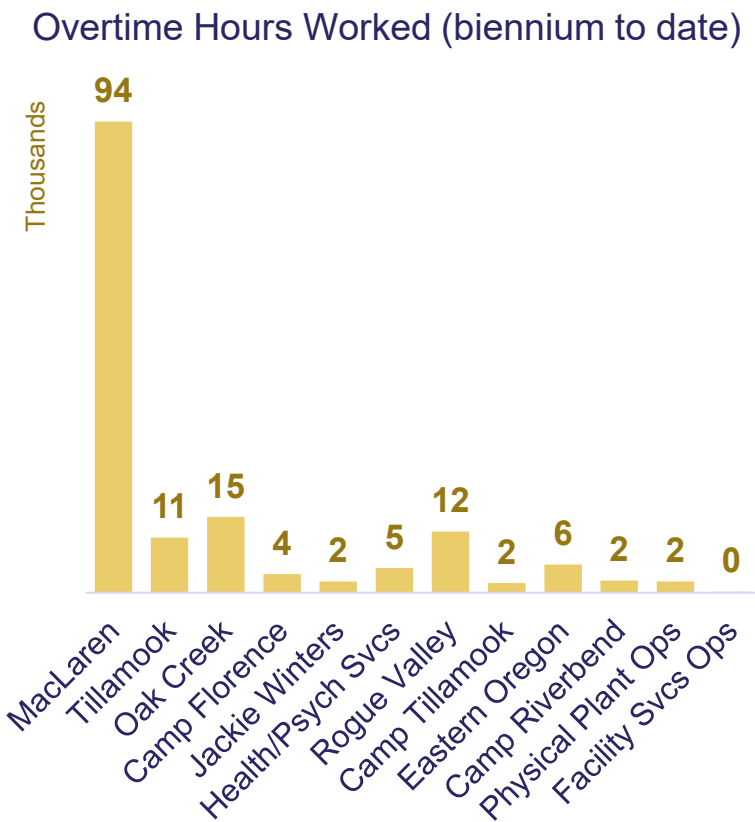
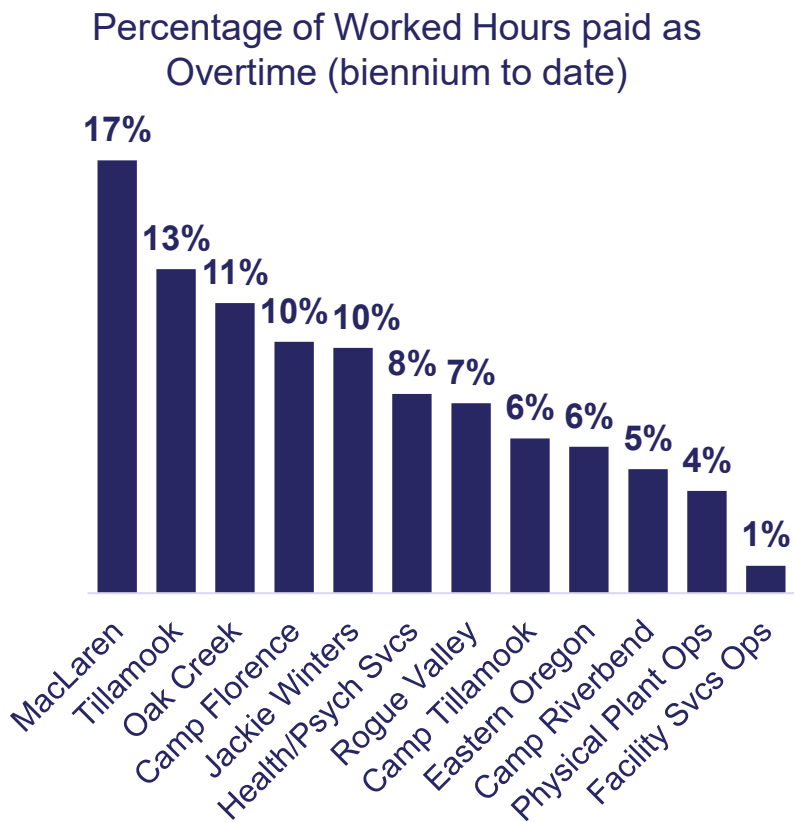




Budget

Overtime Hours by Facility Location: Current Biennium to Date (July 2025 – July 2026)

Overtime hours are at or above 10% at MacLaren, Tillamook, Oak Creek, Camp Florence, and JWTP this biennium to date.

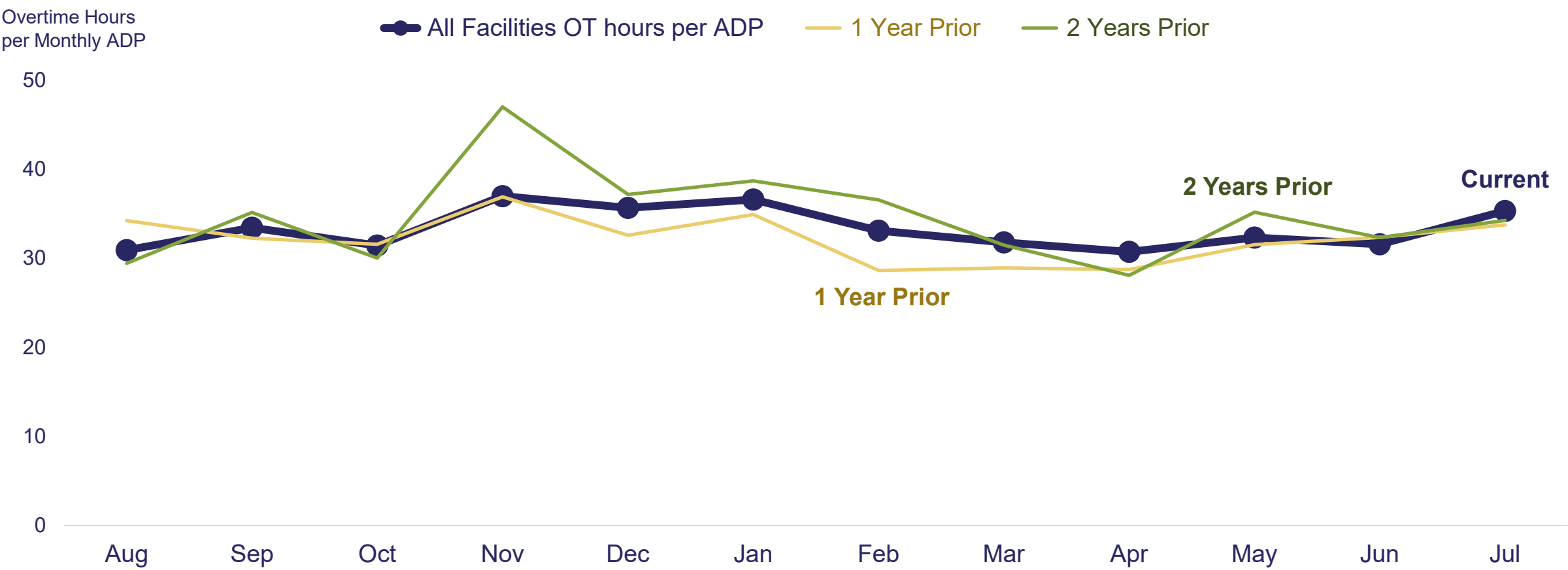




Budget

Overtime Hours per Average Daily Population: Year-Over-Year

This chart compares overtime usage by average daily bed population over three years. ADP accounts for changes in youth populations.

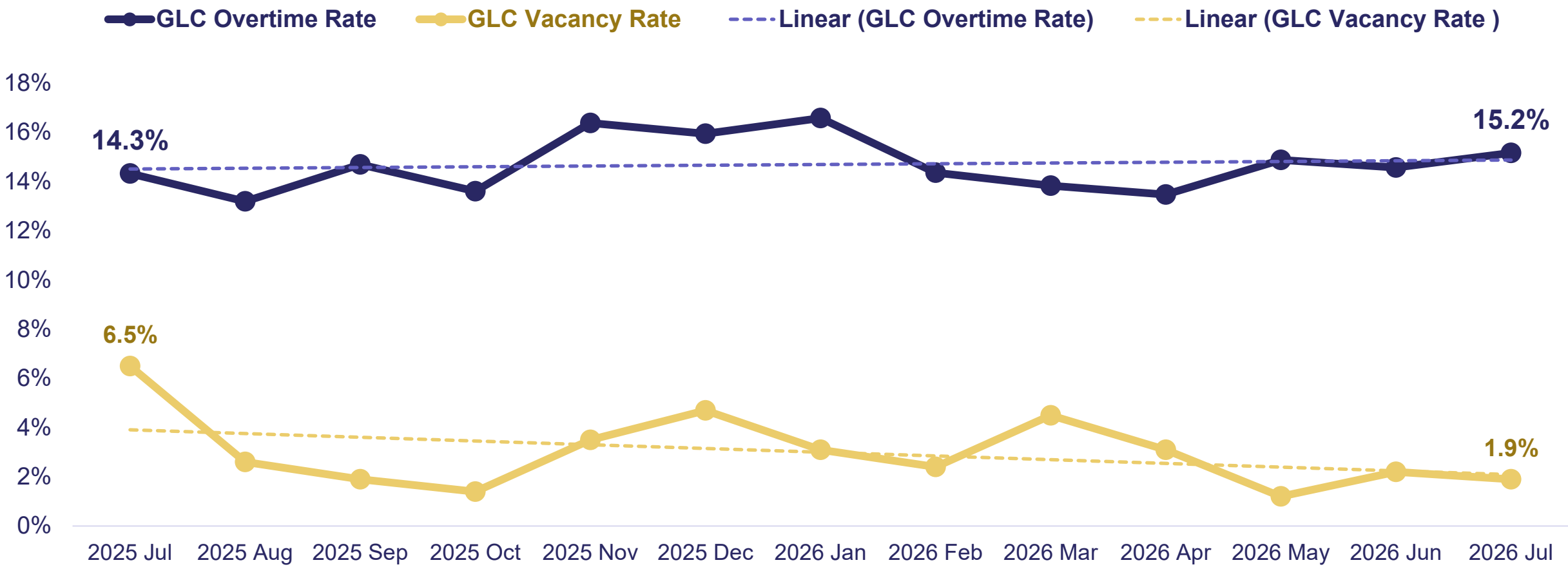




Budget

GLC Overtime and Vacancy Rates

GLC vacancies are trending downward, while GLC overtime usage remains essentially flat. Both metrics experienced a temporary, possibly seasonal, rise from November 2025 through January 2026.

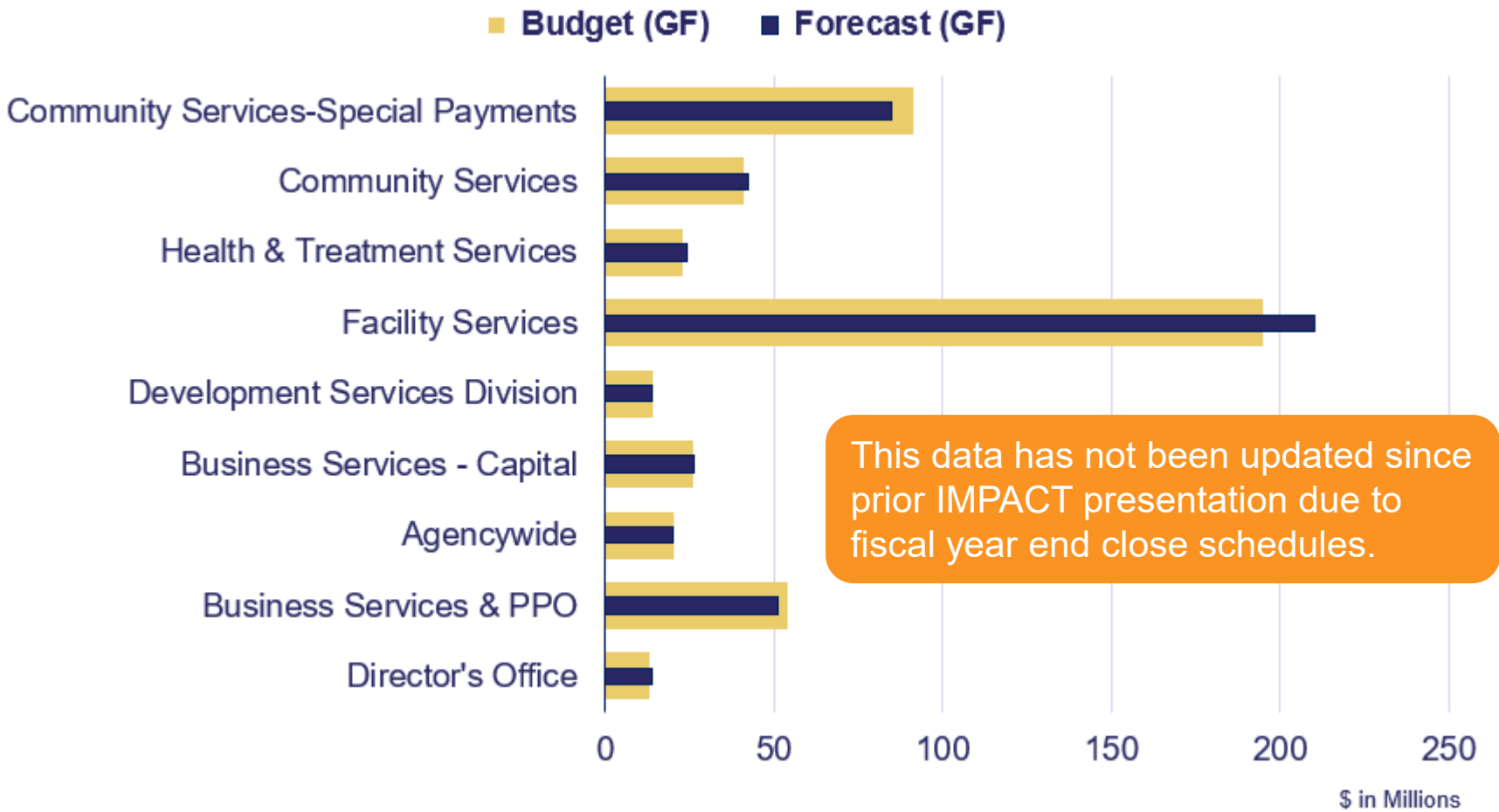
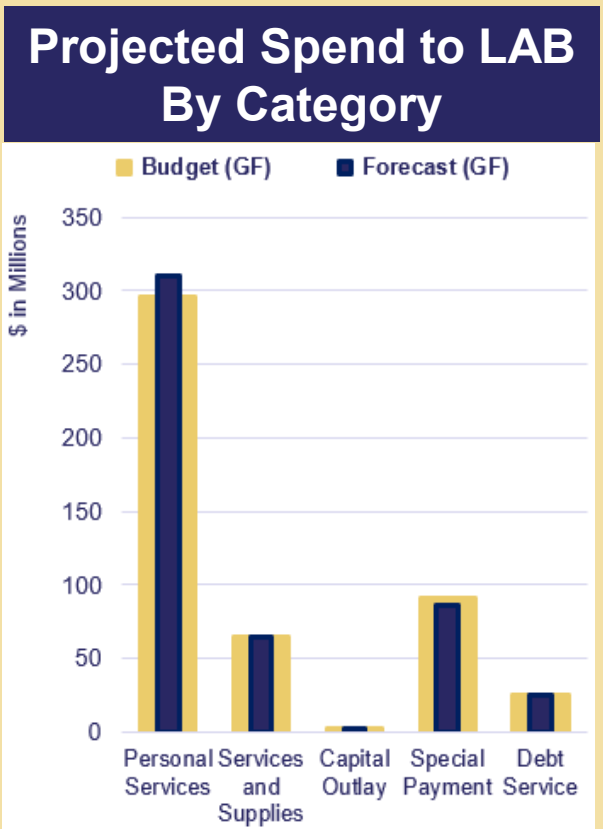




Budget

Projected Spending vs LAB: Actuals through June 2026 Fiscal Month Close

Four of nine program areas are forecast to spend above budget.





Closing Updates



High-Priority Work

Is there any high-priority work happening in your department that we don't see reflected in some way in these slides?

Question 4:

In the last 7 days, I have received recognition or praise for doing good work.

Question 12:

This last year, I have had opportunities at work to learn and grow.



Employee Engagement

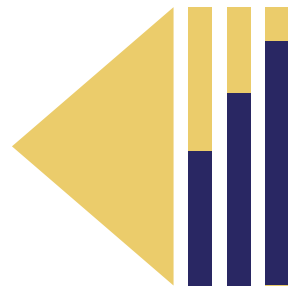
Updates on employee engagement efforts and areas of focus.



Insight | Measurement | Performance | Accountability
Continuous Improvement | Transparency



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Help us improve

To share your insights, ask questions, or provide feedback,
scan the QR code or enter this link into your browser:

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