



OYA – Victim Engagement Program (VEP)

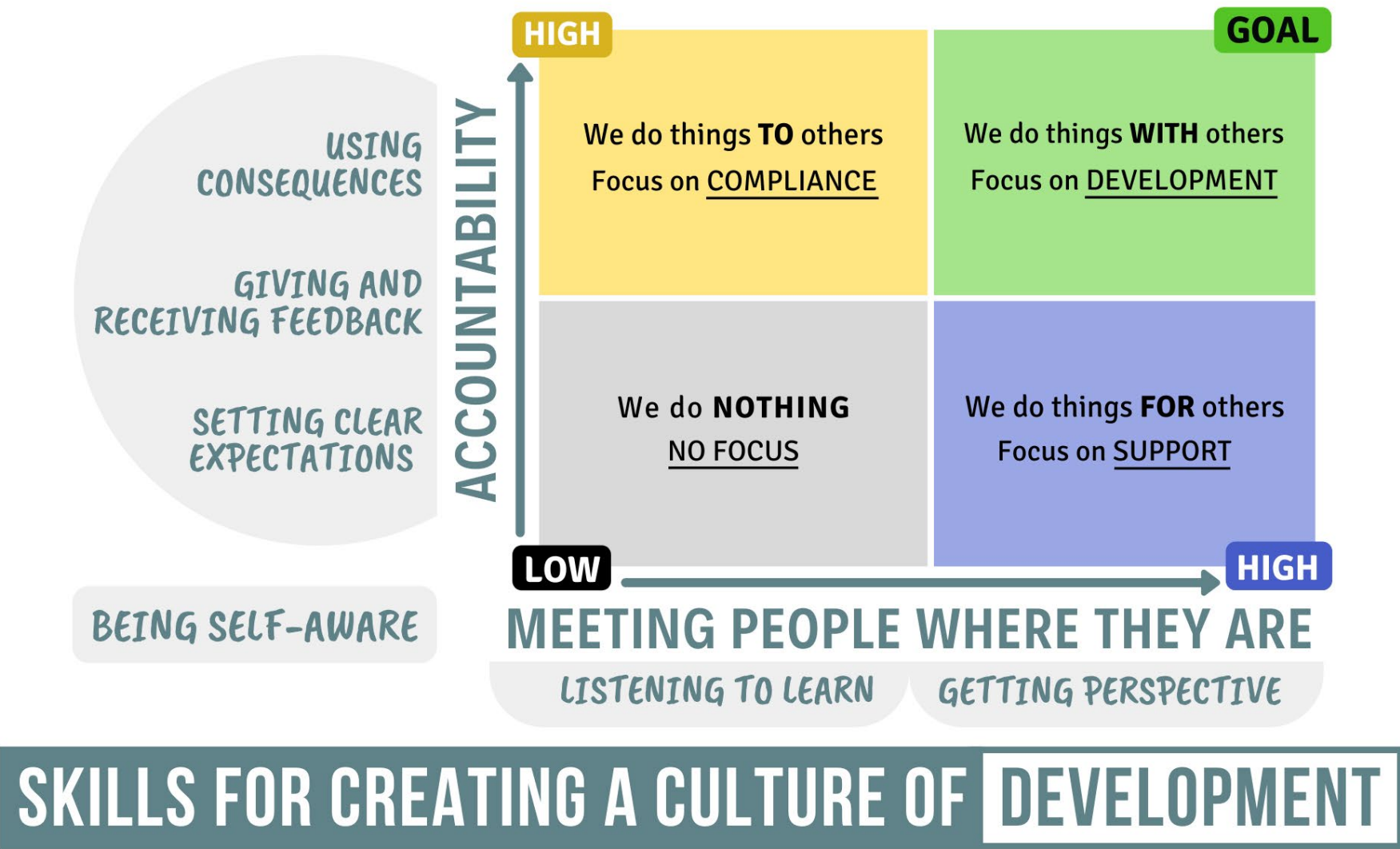
IMPACT Statistics

Susana Escobedo, Youth and Community Services Manager

7/16/2026



The Developmental Approach





Insights into Action Our Data Culture Framework



Hard on Data, Intentional with People

We challenge the information, not the individual.

Healthy tension strengthens our thinking.



If You Don't Know Your Data, You Don't Know Your Business

Understanding our metrics is a shared responsibility.

Knowing your data builds credibility and informs better decisions.



Transparency Builds Trust

Sharing successes and struggles strengthens our collective effectiveness.



Can't Manage a Secret

No one has to carry the issues alone.

Open communication enables accountability and shared solutions.



Complexity is the Enemy of Execution

Simplicity and clarity accelerate progress.

Keep it understandable, actionable, and measurable.



Collective Accountability

We rise together. Data ownership matters, but improvement is a team sport.

We turn data into direction — not just to report, but to refine, learn, and improve



Definitions

Term	Definition
Victim/Crime Victim	In Oregon, crime victim is defined as "person or persons who have suffered financial, social, psychological or physical harm as a result of a crime and includes, in the case of a homicide or abuse of corpse in any degree, a member of the immediate family of the decedent and, in the case of a minor victim, the legal guardian of the minor"
Surviving Family	A member of the immediate family of the deceased victim; determined so as listed in definition for victim/crime victim
OYA Victim Advocate	A person who has completed at least 40 hours of training in system-based advocacy for victims of domestic violence, sexual assault, stalking and other person crimes; and works directly with community victims of offense committed by youth in OYA care.
OYA-Regional Advocate	An OYA victim advocate who carries a caseload from specific regions of the state.
County Advocate	Victim advocate based out of a District Attorney's Office or Juvenile Dept.
ACR	Agency Case Review-OYA executive-level review process of certain youth (DOC youth and youth adjudicated for specific offenses) in close-custody facilities prior to any change in status, location or release into the community.
PSR	Public Safety Reserve-A number of beds in youth correction facilities that are reserved for youth who have been adjudicated for committing a specified offense type
Red Phone	JJIS victim notification feature used to document case victim information, engagement, and notification history. Designed to be used by OYA and counties.
Victim Notification	Formal notification of victims' rights including how to exercise those rights; Also includes ongoing notification related to requested rights.
DOC Youth	A person in the legal custody of the Department of Corrections (DOC) and the physical custody of OYA



VEPs Mission

VEP Mission

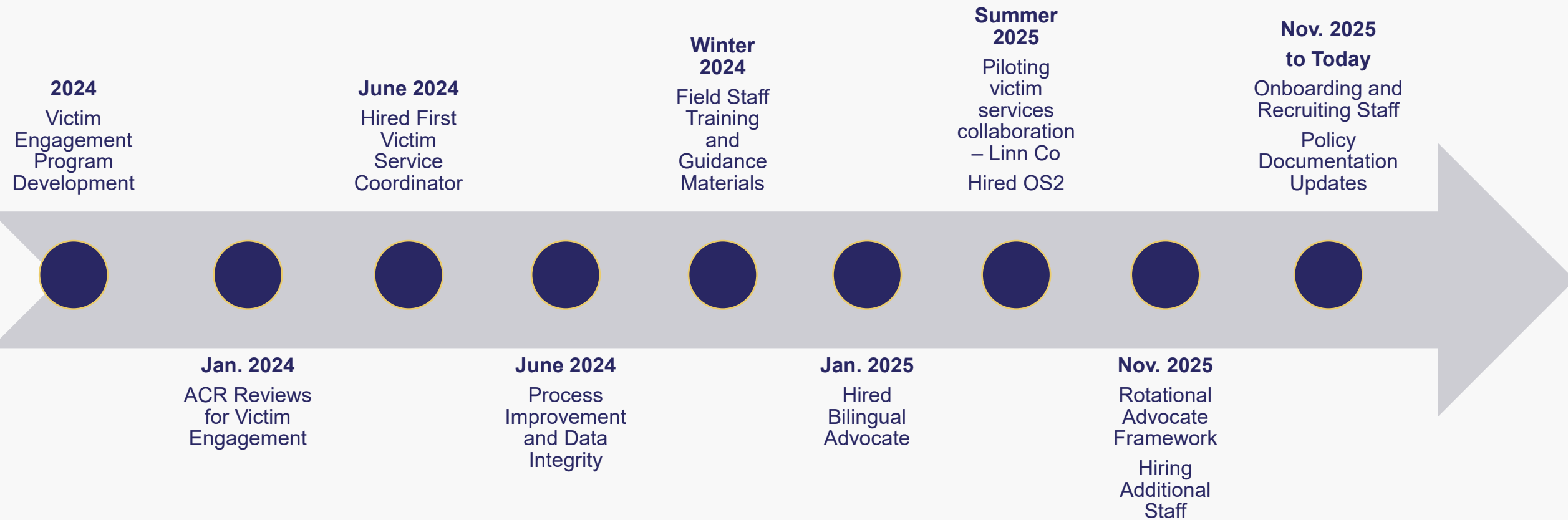
To create opportunities for crime victims to engage with our agency in a meaningful way, to feel their safety needs are considered in case planning and paroling decisions and get connected with appropriate services that can assist in their ongoing trauma recovery.

Mission accomplished through:

- ❖ **Honoring** victims' rights by providing them with timely, effective, and ongoing notifications during the time youth are in our care and custody
- ❖ **Providing** post adjudication support services and connecting victims with culturally appropriate resources to aid in trauma recovery
- ❖ **Connecting** with victims to learn about important safety needs to be included in case planning, and to provide opportunity for victims to give input to be considered in the paroling process
- ❖ **Implementing** victim-driven restorative justice programing that helps support recovery



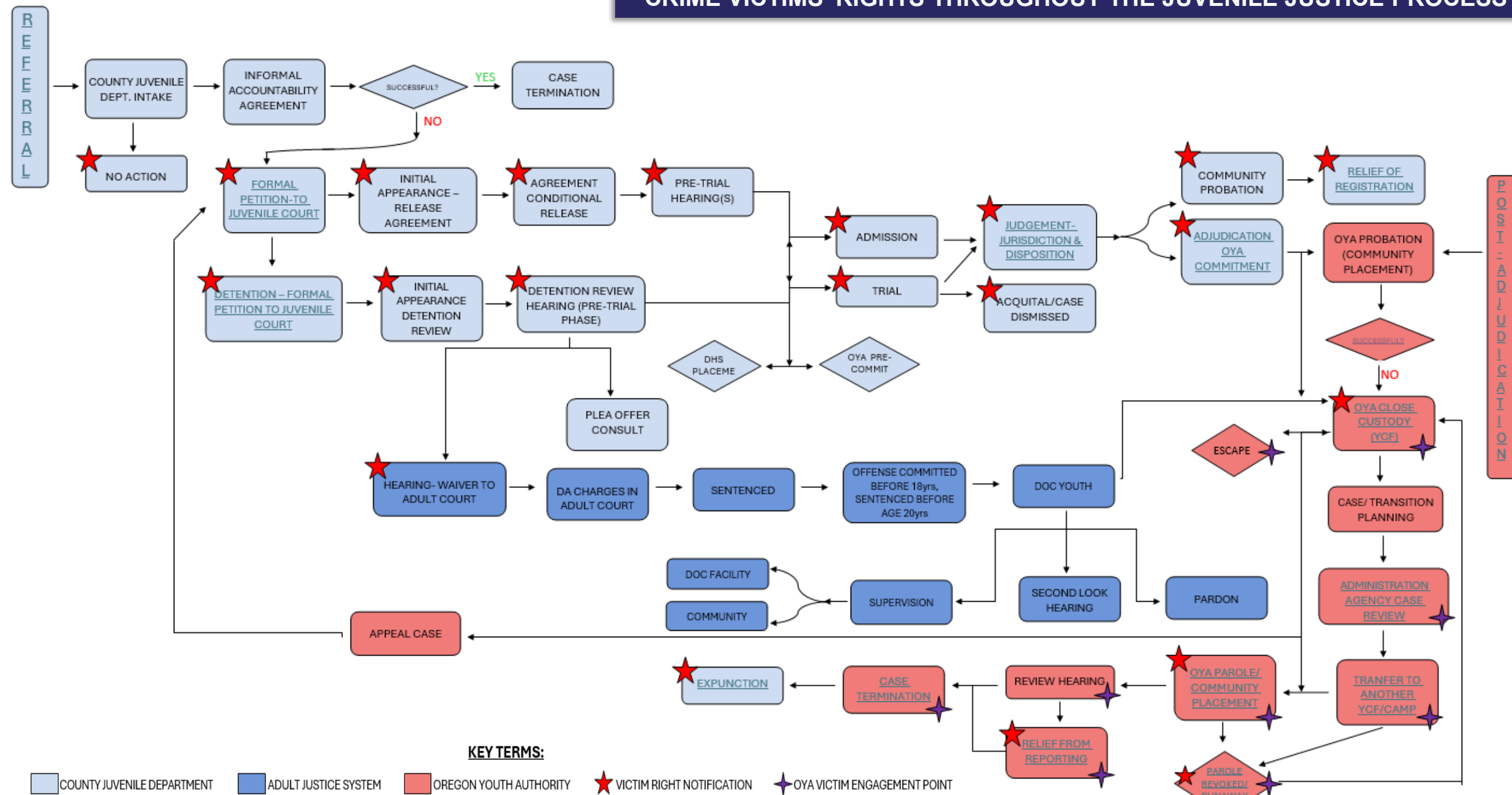
Timeline of Development



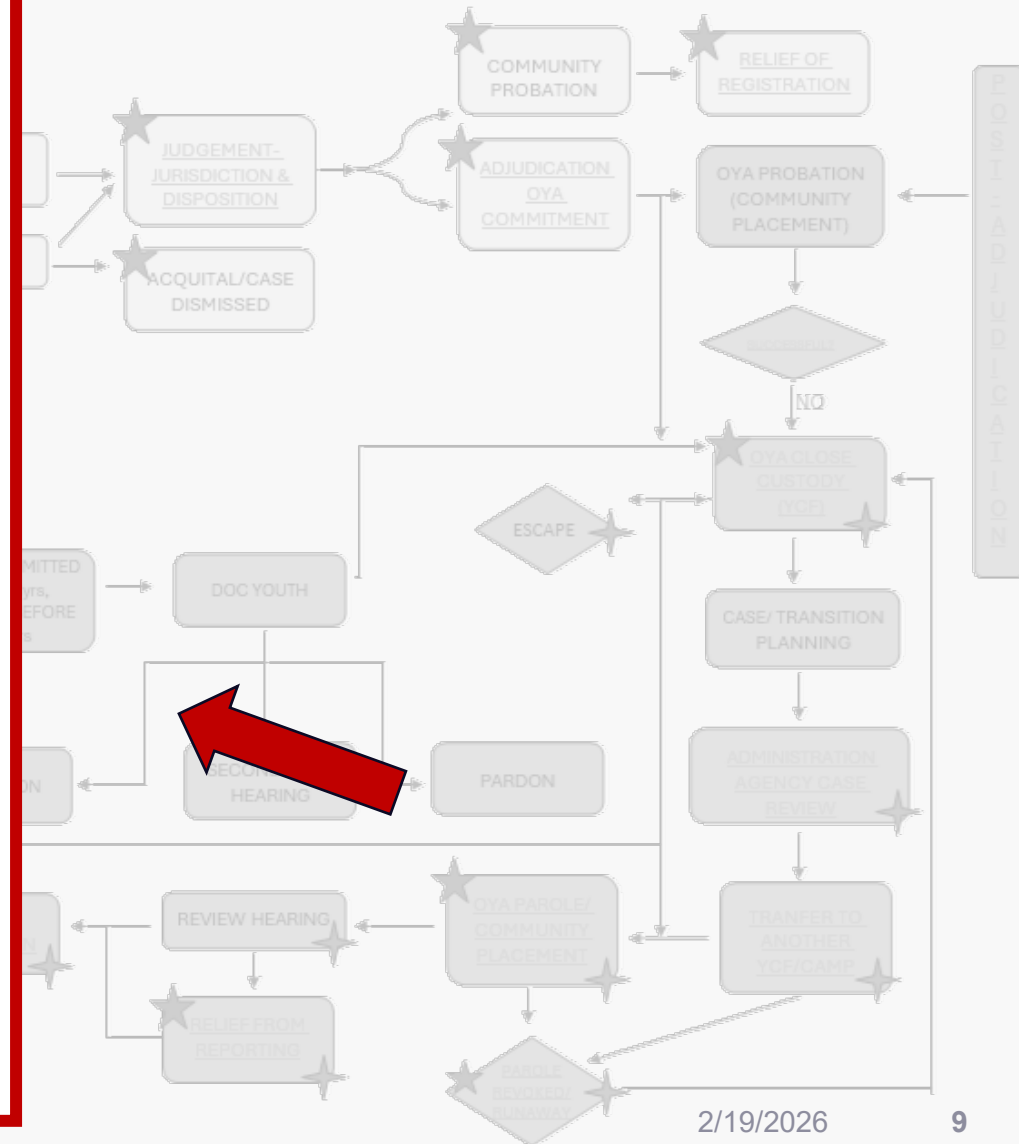
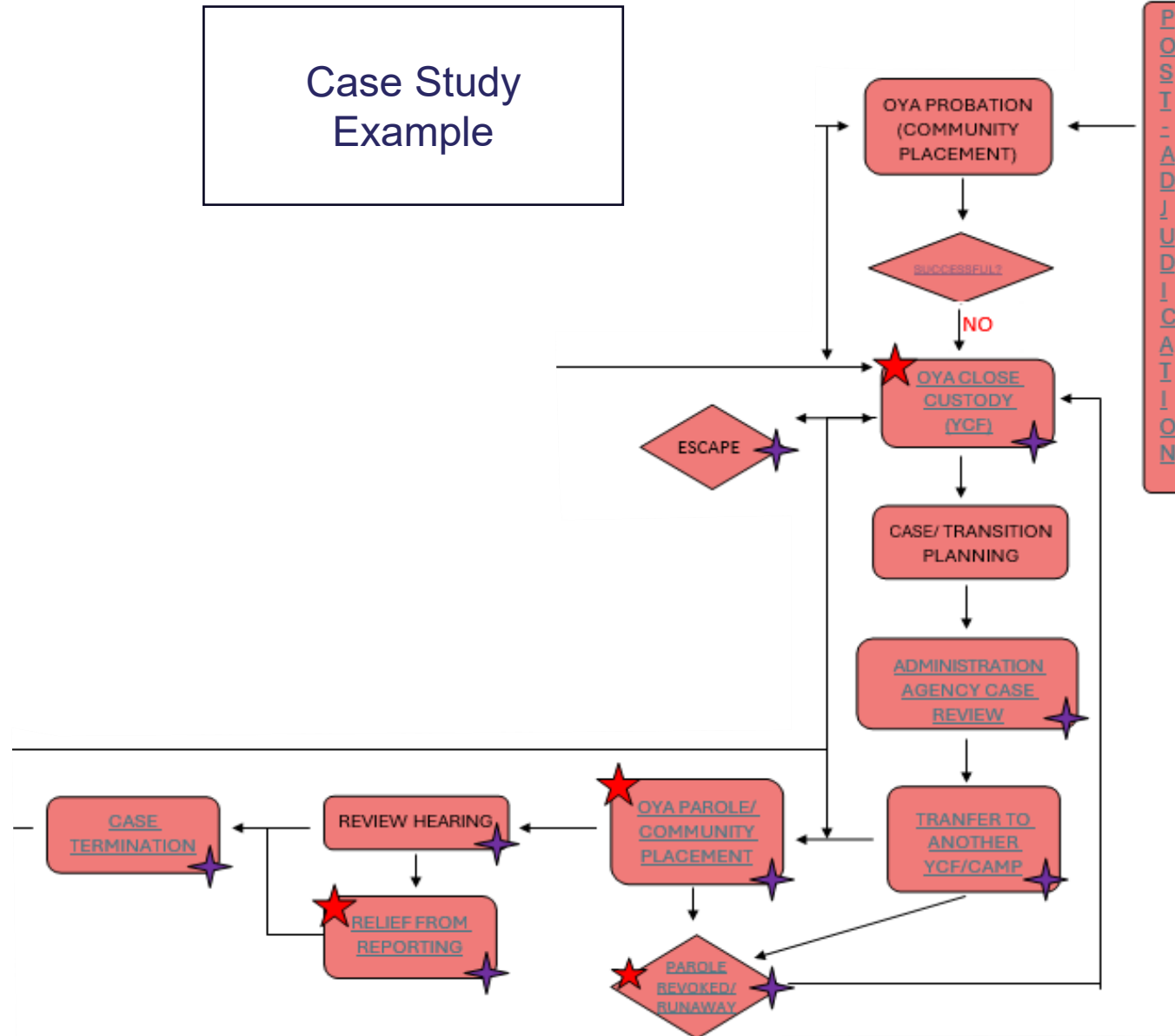
To preserve and protect the **right of crime victims to justice**, to **ensure crime victims a meaningful role** in the criminal and juvenile justice systems, to accord crime victims **due dignity and respect** and to ensure that criminal and juvenile court delinquency proceedings are conducted to seek the truth as to the defendant's innocence or guilt, ***and also to ensure that a fair balance is struck between the rights of crime victims and the rights of criminal defendants*** in the course and conduct of criminal and juvenile court delinquency proceedings.

Oregon Const. Article I, Section 42, Clause 1.

OREGON'S JUVENILE JUSTICE SYSTEM CRIME VICTIMS' RIGHTS THROUGHOUT THE JUVENILE JUSTICE PROCESS



Case Study Example





Overview of Crime Victim Rights

Continuum of Victim Engagement in Juvenile Justice

- OYA Obligations
 - Notification upon commitment to OYA
416-106-0030
 - Notice of Parole/Release from
YCF *ORS 420A.122*
- Current OYA Victim Notifications Process

Victim Advocate YCF/PSR

Initial



Escape



Return



Parole



Parole-Revoked



Termination



JPPO/OYA Field Staff YCF/Non-PSR

Initial



Escape



Return



Parole



Parole-Revoked



Termination



MEET OUR TEAM



Susana Escobedo
Youth and Community
Services Manager



Karly Bidnick
Victim Services Coordinator



Jessica Chavez
Victim Advocate



Jennifer Gutierrez
Victim Advocate



Amanda Musser
Victim Advocate



Enrique Torres
Victim Advocate



Maren Schwaerzler
OSII



Regional advocates are assigned to YCF commitment cases with a PSR case type.

What We Do

- Collaboration with JPPOs and Youth Case Management Team
- Initial Rights Review
- Victim Notification
- JJ System Navigation
- ACR Process
- Resource Access

Why it is Important

- It's the law
- Trauma-informed
- Positive Human Development
- Right to participate
- Acknowledge harm/Restorative Justice



Average time Spent on Direct Service per Month

Jun-26	Team Totals	Monthly Average Per staff
Case Intake	96.00	19.2
Initial Victim Outreach	35.50	7.1
Ongoing Victim Contact	35.00	7.0
Court Accompaniment	15.50	3.1
ACR Support	51.00	10.2
Resource Navigation	15.50	3.1
Case Coordination/Internal & External Partners	64.00	12.8

- Started tracking direct service hours mid-May 2026
- Each staff tracks and sends to Susana
- More data = better insights into time spent/task that requires more resources



Insight | Measurement | Performance | Accountability
Continuous Improvement | Transparency



Performance Metrics



Data Efforts and Limitations

Limitations

- JJIS Data is not yet in WEBI reports data warehouse
- Legacy reports are not customizable
- ACRs not recorded in JJIS in a mineable way
- Without data – difficult to determine what and where needs improvement

Existing Efforts

- Brainstormed data “wants”
- Ticket in with IS for data conversion
- Research to meet with BIT related to victim areas in JJIS



Legacy Reports

- 00552 Youth with Victim Requested Rights
 - Retrieves 163 unique youth, with 242 victims
- 00584 OYA Timely Initial Victim Notification
 - Total from report indicates 100% of the 164 victims entered into JJIS since 1/1/2026 to 6/30/2026 were notified within 30 days
- 00536 OYA Victim Notification Monitoring
- DOES NOT capture:
 - Youth that have allegations with no victim information
 - Youth with victims that did not request rights but are still victims
 - Total number of victims or youth with victims regardless of rights/notification



Action Item Updates

- Action item 1.1 – Decisions made without data
 - Process improvements
 - Quality assurance reviews
 - Regional advocate assignments
- Action item 1.2 – RACI
 - Research completed to find the best option for program needs
 - Template in development



Plans for the Future

- Short Term Plan
 - Finish Recruitment/Onboarding
 - Advocates Role in ACR
 - VEP Participation in MDTs
 - Data Access
- Long-Term Plans
 - Victim Services IAA with County Partners
 - Extending Notification Practices
 - RJ Programing Implementation
 - Responsibility Letter Bank
 - Restorative Dialogue
 - Data Access



Potential Future Measures

- Data comparisons (2023-2026)
- Notifications:
 - No Initial Rights Sent
 - By county/region
 - Victim Rights Requested
 - ACR Notification
 - Termination Notification
- Cases Missing Victim Information
 - By county/region
- Victim Data
 - Victim Demographics
 - Needs Assessments/Services Provided
 - Victim Surveys





Closing Updates



High Priority Work

Is there any high-priority work happening in your department that we don't see reflected in some way in these slides?



Employee Engagement

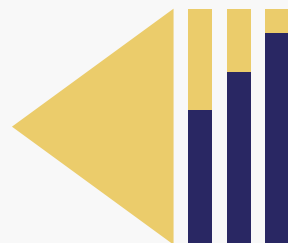
Updates on employee engagement efforts and areas of focus.



Supplemental Slides



Insight | Measurement | Performance | Accountability
Continuous Improvement | Transparency



Help us improve

Follow QR code to provide feedback