



OYA – Victim Engagement Program (VEP)

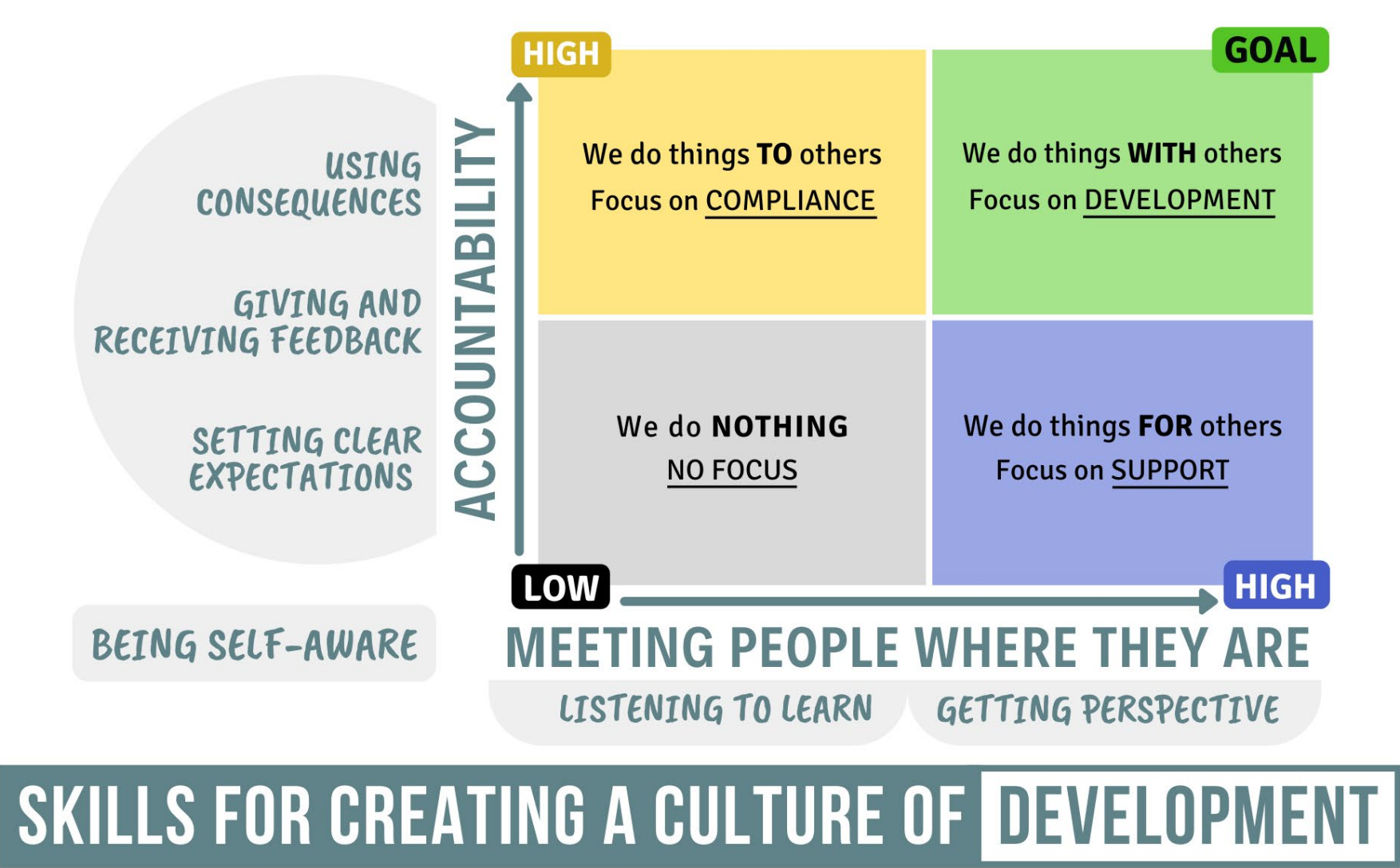
IMPACT Statistics

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9/30/2026



The Developmental Approach





Insights into Action Our Data Culture Framework



Hard on Data, Intentional with People

We challenge the information, not the individual.

Healthy tension strengthens our thinking.



If You Don't Know Your Data, You Don't Know Your Business

Understanding our metrics is a shared responsibility.

Knowing your data builds credibility and informs better decisions.



Transparency Builds Trust

Sharing successes and struggles strengthens our collective effectiveness.



Can't Manage a Secret

No one has to carry the issues alone.

Open communication enables accountability and shared solutions.



Complexity is the Enemy of Execution

Simplicity and clarity accelerate progress.

Keep it understandable, actionable, and measurable.



Collective Accountability

We rise together. Data ownership matters, but improvement is a team sport.

We turn data into direction — not just to report, but to refine, learn, and improve



Definitions

Term	Definition
Victim/Crime Victim	In Oregon, crime victim is defined as “a person or persons who have suffered financial, social, psychological or physical harm as a result of a crime and includes, in the case of a homicide or abuse of corpse in any degree, a member of the immediate family of the decedent and, in the case of a minor victim, the legal guardian of the minor.”
Surviving Family	A member of the immediate family of the deceased victim; determined so as listed in definition for victim/crime victim.
OYA Victim Advocate	A person who has completed at least 40 hours of training in system-based advocacy for victims of domestic violence, sexual assault, stalking and other person crimes; and works directly with community victims of offense committed by youth in OYA care.
OYA Regional Advocate	An OYA victim advocate who carries a caseload from specific regions of the state.
County Advocate	Victim advocate based out of a District Attorney’s Office or Juvenile Dept.
ACR (Agency Case Review)	OYA executive-level review process of certain youth (DOC youth and youth adjudicated for specific offenses) in close-custody facilities prior to any change in status, location or release into the community.
PSR (Public Safety Reserve)	The number of beds in youth correction facilities that are reserved for youth who have been adjudicated for committing a specified offense type.
Red Phone	JJIS victim notification feature used to document case victim information, engagement, and notification history. Designed to be used by OYA and counties.
Victim Notification	Formal notification of victims’ rights including how to exercise those rights; Also includes ongoing notification related to requested rights.
DOC Youth	A person in the legal custody of the Department of Corrections (DOC) and the physical custody of OYA.



VEP's Mission

VEP Mission

To create opportunities for crime victims to engage with our agency in a meaningful way, to feel their safety needs are considered in case planning and paroling decisions and get connected with appropriate services that can assist in their ongoing trauma recovery.

Mission accomplished through:

- ❖ **Honoring** victims' rights by providing them with timely, effective, and ongoing notifications during the time youth are in our care and custody
- ❖ **Providing** post adjudication support services and connecting victims with culturally appropriate resources to aid in trauma recovery
- ❖ **Connecting** with victims to learn about important safety needs to be included in case planning, and to provide opportunity for victims to give input to be considered in the paroling process
- ❖ **Implementing** victim-driven restorative justice programing that helps support recovery

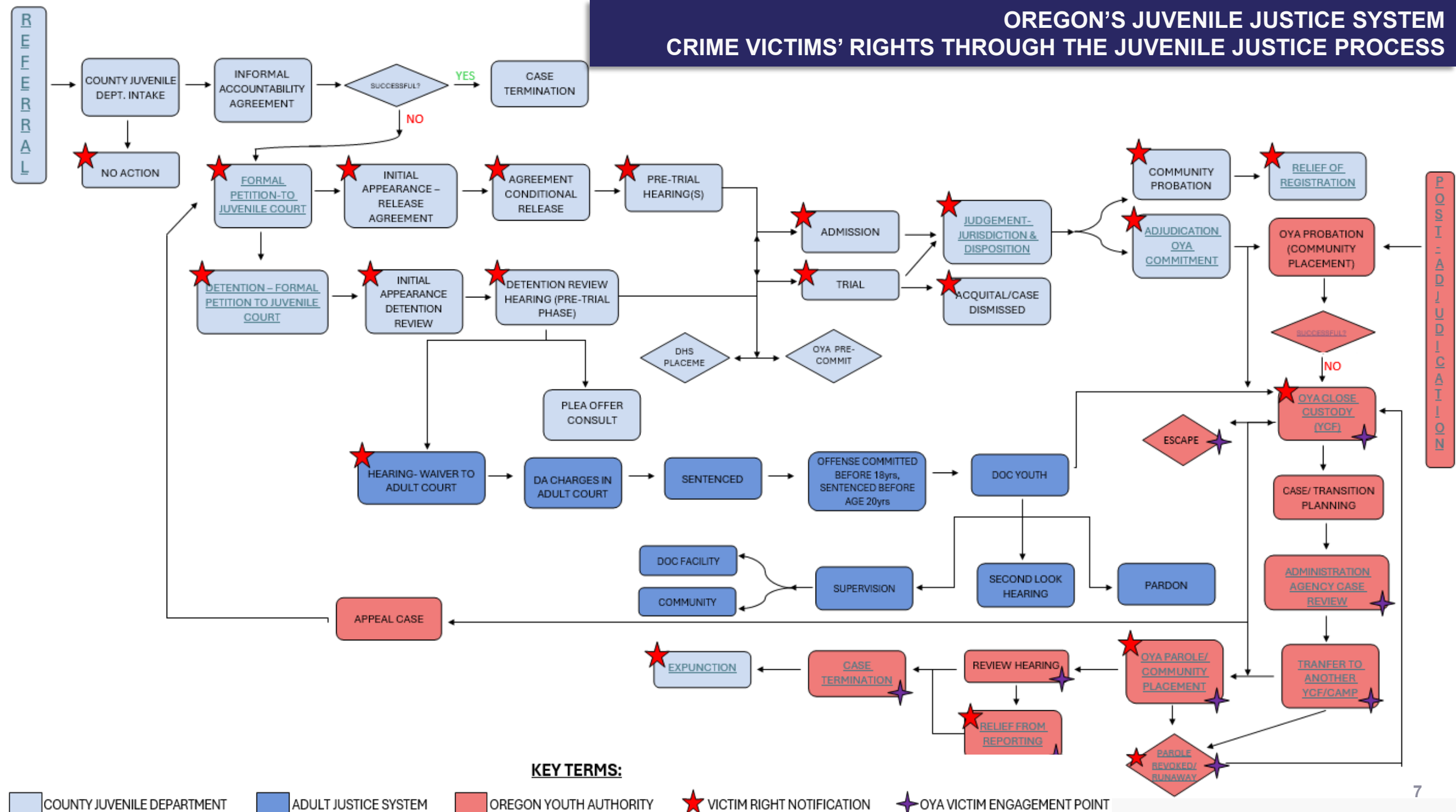


Oregon Const.

Article I, Section 42, Clause 1.

To preserve and protect the **right of crime victims to justice**, to **ensure crime victims a meaningful role** in the criminal and juvenile justice systems, to accord crime victims **due dignity and respect** and to ensure that criminal and juvenile court delinquency proceedings are conducted to seek the truth as to the defendant's innocence or guilt, ***and also to ensure that a fair balance is struck between the rights of crime victims and the rights of criminal defendants*** in the course and conduct of criminal and juvenile court delinquency proceedings.

OREGON'S JUVENILE JUSTICE SYSTEM CRIME VICTIMS' RIGHTS THROUGH THE JUVENILE JUSTICE PROCESS





Overview of Crime Victim Rights

Continuum of Victim Engagement in Juvenile Justice

- OYA Obligations
 - Notification upon commitment to OYA
416-106-0030
 - Notice of Parole/Release from
YCF *ORS 420A.122*
- Current OYA Victim Notifications Process

Victim Advocate YCF/PSR

Initial



Escape



Return



Parole



Parole-Revoked



Termination



JPPO/OYA Field Staff YCF/Non-PSR

Initial



Escape



Return



Parole



Parole-Revoked



Termination





Regional Advocates Assigned to YCF Cases with a PSR Case Type

What We Do

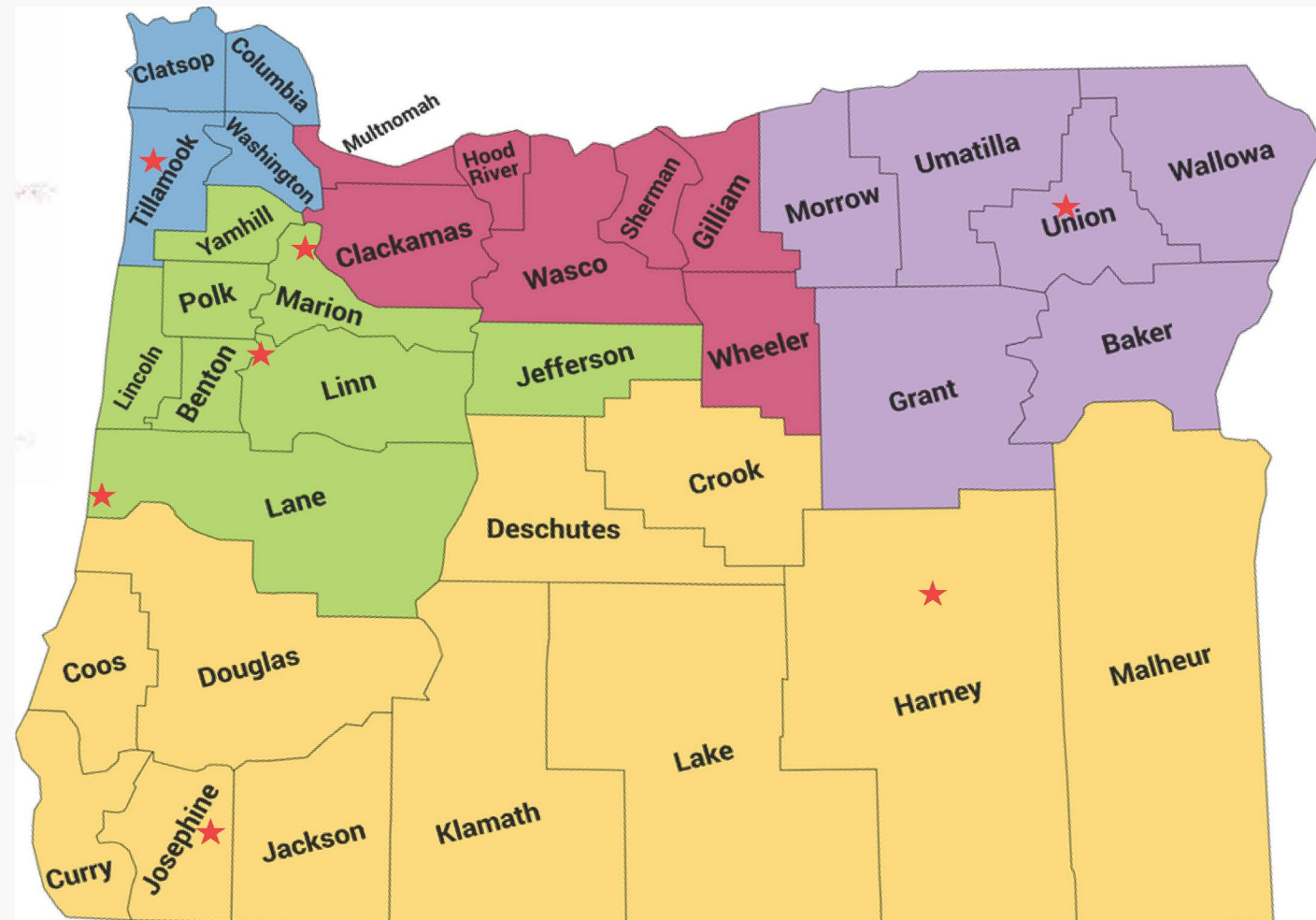
- Collaboration with JPPOs and Youth Case Management team
- Initial Rights Review
- Ongoing victim notification
- JJ System Navigation
- ACR Process
- Resource Access

Why It's Important

- It's the law
- Trauma-informed
- Positive Human Development
- Right to participate
- Acknowledge harm/restorative justice



Case Loads and Zone Map



Assigned Region	Advocate	Caseload Total*	Victim Count
Zone #1	Jenn	32	32
Zone #2	Jessica	49	53
Zone #3	Enrique	43	47
Zone #4	Amanda	42	50
Zone #5	Karly	33	74
Statewide	SS Advocate Needed	15	23
Average		~43	~56

*12 DOC cases are included in case totals among victim advocates.



Direct Service Tasks



Case Intake



**Initial Victim
Outreach**



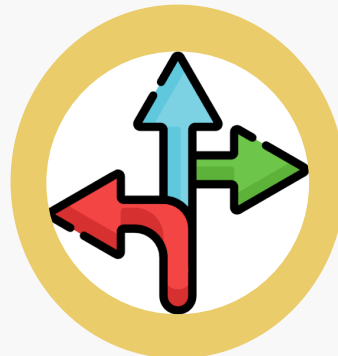
**Ongoing Victim
Contact**



**Court
Assistance**



ACR Support



**Resource/Systems
Navigation**



**Case Coordination
with Internal and
External Partners**



Average Time Spent on Direct Service per Month

August 2026	Team Totals	Monthly Average Per staff
Case Intake	82	16
Initial Victim Outreach	28.50	5
Ongoing Victim Contact	56	11
Court Accompaniment	12.5	3
ACR Support	35	7
Resource Navigation	22.5	4.5
Case Coordination/Internal & External Partners	53.5	10.5
Other; PRM, Travel time	90	18

- Started tracking direct service hours mid-May 2026
- Each staff tracks and sends to Susana
- More data = better insights into time spent/task that requires more resources



Insight | Measurement | Performance | Accountability
Continuous Improvement | Transparency



Performance Metrics



Data Efforts and Limitations

Limitations

- JJIS Data is not yet in WEBI reports data warehouse
- Legacy reports are not customizable
- ACRs not recorded in JJIS in reportable way
- Without data, it's difficult to determine what and where needs improvement

Existing Efforts

- **Update(s):**
 - IS has moved this ticket to priority
 - Research meeting with VEP to understand entry
- Brainstormed data "wants"
- Research met with BIT related to victim areas in JJIS



Victim Engagement in ACR Process

- **Agency Case Review (ACR)**
 - As part of this process, OYA is required to make a reasonable attempt to contact the victim for input
 - JPPO responsibility
- **Involvement of VEP**
 - Victim outreach for all loss of life cases
 - Reviewing ACR packets on all case types (2024)
 - Fully absorbed the victim engagement components in ACR (Nov. 2025)
- **Agency Case Review Packet- OYA4105**
 - Section 3: The impact of youth's release on the victim/survivor of the community



VEP Tracking of ACR Data

In 2026, VEP began tracking victim outreach specific to ACR notification.





Plans for the Future

- Short Term Plans
 - Finish recruitment/onboarding
 - Advocates Role in ACR
 - VEP participation in MDTs
 - Data access
- Long-Term Plans
 - Victim Services IAA with county partners
 - Extending notification practices
 - RJ programing implementation
 - Responsibility letter bank
 - Restorative dialogue
 - Data access



Potential Future Measures

- Data comparisons (2023-2026)
- Notifications
 - No initial rights sent
 - By county/region
 - Victim rights requested
 - ACR notification
 - Termination notification
- Cases Missing Victim Information
 - By county/region
- Victim Data
 - Victim demographics
 - Needs assessments/services provided
 - Victim surveys





Closing Updates



High-Priority Work

Is there any high-priority work happening in your department that we don't see reflected in some way in these slides?



Employee Engagement

Updates on employee engagement efforts and areas of focus.



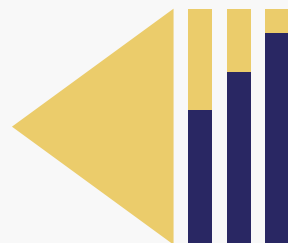
Supplemental Slides



Insight | Measurement | Performance | Accountability
Continuous Improvement | Transparency



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Help us improve

Follow QR code to provide feedback