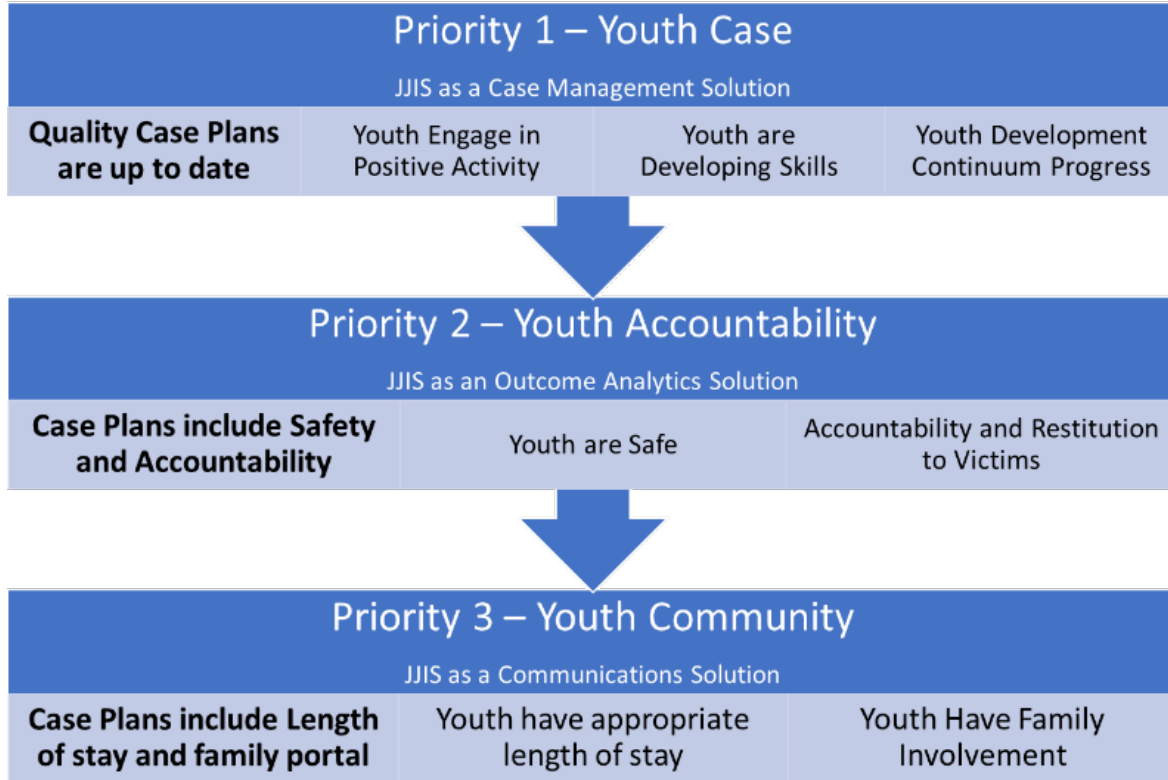


During a Future State Planning session, the JJIS Steering Committee identified and prioritized program outcomes as targets for JJIS Modernization efforts. These Case Management improvements will be on the future Modernization Roadmap.



- Priority One: Youth Case** – Centralized and available enhanced case management offers increased quality and completeness of the youth journey. This outcome focuses on youth case plans across the state, along with individual county, OYA, and facilities with the intent of increasing the completeness of data in a 360° view of youth and their services and activities. The case plans should be visible to and appropriately modifiable by providers and personal engaged in the case. Supporting business outcome measures include:
  - Youth Engage in Positive Activity – This outcome focuses on the youth journey, including involvement in positive activities (per Facility, Operation, Region, Service, and activity type), events, and dates to draw correlation.
  - Youth are Developing Skills – This outcome focuses on the effectiveness and impact of skill development programs available and provided to youth with the intent of increasing competency in one or more life skills.
  - Youth are Moving from One Stage of the Development Continuum to the Next – This outcome focuses on tracking the effectiveness of identifying developmental needs and offering services that optimize youth developmental progress.

- **Priority Two: Youth Accountability** – Incorporating safety and accountability processes into JJIS offers the insights required to create a continuous improvement environment that can quickly respond to changing state or individual needs.
  - Youth are Safe – This outcome focuses on the effectiveness of safety policies, processes, and educational materials<sup>4</sup> provided to staff, providers, and youth across the ecosystem.
  - Accountability and Restitution to Victims – This outcome focuses on the effectiveness of accountability processes and outcomes, and restitution activities throughout the state by tracking the completion of restitution required by youth.
  
- **Priority Three: Youth Community** – Providing the appropriate level of transparency and communications around youth services has statistically proven to improve youth experience, progress, and development.
  - Youth Have Appropriate Lengths of Stay – This outcome and measure focuses on the efficiency and effectiveness of a youth’s involvement in facilities and programs by measuring, length of stay, reason for completion, and factors leading to longer or shorter than expected (target) involvement.
  - Youth Have Family Involvement – This outcome and measure focuses on the benefits and amount of family participation in the youth case activities, which has been statistically proven to improve youth experience and development outcomes.
  - Safe, Healthy, Secure Community – This outcome and measure offers insights to the overall community and surroundings for youth to identify social determinants and inform the JJIS Steering committee of external causality.