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Mailing Address – PO Box 23700, Tigard OR 97281-3700
Toll free – 888-320-7377 Fax – 503-598-0561
Website – <https://oregon.gov/pers>

PERS Chapter 238 Program (Tier One and Tier Two) Certification of 911 Operator Service

General information

911 operators can retire if they have 25 years or more of creditable service as a 911 operator. To ensure you meet this requirement, PERS needs information from both you and your employer.

“911 operator” includes:

A person whose official duties are receiving information through a 911 emergency reporting system and relaying that information to public or private safety agencies or dispatching emergency equipment or personnel in response to such information.

A public safety dispatcher whose primary duties are receiving, processing and transmitting public safety information received through a 911 emergency reporting system.

Please complete a separate form for each PERS-covered employer you worked for in a 911 operator position.

PERS advises you to request an estimate when you reach at least 23 years of creditable service as a 911 operator.

This is an early retirement option that will reduce your benefits, and you are not eligible to receive any cost-of-living-adjustments until you reach age 55.

Instructions for member (Section A)

1. Provide your name, Social Security number*, daytime phone number, and PERS number (if known).
2. Provide the name of the employer(s) you worked for in a PERS-covered position as a 911 operator. **You must complete a separate form for each employer.**
3. Sign and date the form.
4. Submit this form to your employer. Your employer will fill out Section B and submit the form to PERS.

Instructions for employer (Section B)

1. Please provide the requested information.
2. Submit the completed form to PERS.

Mailing address: PERS
PO Box 23700
Tigard OR 97281-3700

Fax number: 503-603-7626

*Providing your Social Security number (SSN) is voluntary. It will be used for confirmation purposes. If you choose not to supply your SSN, it may take PERS staff longer to process your form.

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