# OREGON

PUBLIC EMPLOYEES RETIREMENT SYSTEM

Employer Advisory Group

July 15, 2022



### **Agenda**

- Director's Office Update
- Senate Bill 1049 Update
- Communications Update
- Actuarial Update
- Additional Items
  - Employer Training and Workday Learning
  - EDX User Interface Upgrade



### **Director's Office Update**

#### May 27 board meeting

First hybrid meeting.

2023-25 budget planning

Modernization update

Legislative update



### **Director's Office Update**

Questions or comments?



### SB 1049 Update

#### Remaining projects

- Member Redirect.
  - Work Package (WP) 6.1, EPSA Retirement, deploys 7/21/22.
- Technical Debt.
  - WP 1, Employer Statements, deploys 7/21/22.

#### 2023-25 budget planning



### PERS Senate Bill (SB) 1049 Implementation Road Map

2019-2021 Biennium

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#### Senate Bill (SB) 1049 Implementation Road Map

2021-2023 Biennium

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		JUL	AUG	SEP	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN
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#### 2023-2025 Biennium

	2023	2024	2025
PROJECTS	JUL AUG SEP OCT NOV DEG	JAN FEB MAR APR MAY JUN JUL AUG SEP OCT NOV DEC	JAN FEB MAR APR MAY JUN
	7/20/23 – WP8.1 EPSA Pre-Retirement D	th – Long Term • 3/28/24 – Migration Finalization	
	• 7/20/23 – WP10 Backlog Implementation	Long Term • 4/25/24 – Project Close	
Member		12/21/23 - WP11.1 Reemployment - Long Term	
Redirect		2/21/23 - WP11.2 Excess EPSA - Long Term	
		3/28/24 – WP12 2 Final Backlog Implementation – Long Term	
PROGRAM INITIATIVE			
Cross		2/20/24 MDT 2 Ties One /Ties Tues /ODCDD Days to Actuarial Extract	
Project		<ul> <li>3/28/24 – WP7.3 Tier One/Tier Two/OPSRP Payouts Actuarial Extract</li> </ul>	
Effort			





#### Work Package 1 – Employer Statements

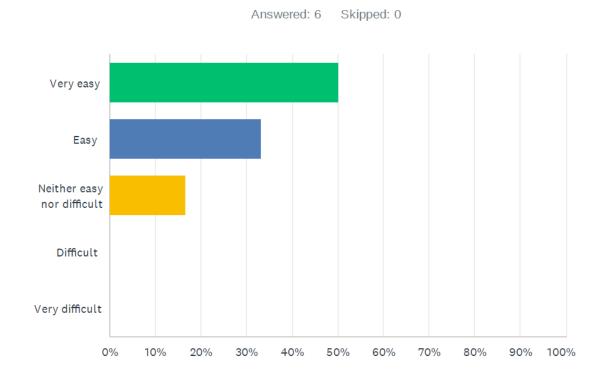
Deploys to production environment on July 21.

- New and historical statements follow same new layout.
- Employer testing:
  - 10 employers completed testing.
  - First time PERS used our testing application, QMetry, outside the agency.
  - Testers viewed two statement periods.
  - Survey had more than 50% participation (at the time these slides were created).
    - Captured statement-functionality suggestions for future updates.



#### **Employer Statements Survey Results**

Q1 How easy was it to use the new Employer Statement functionality?





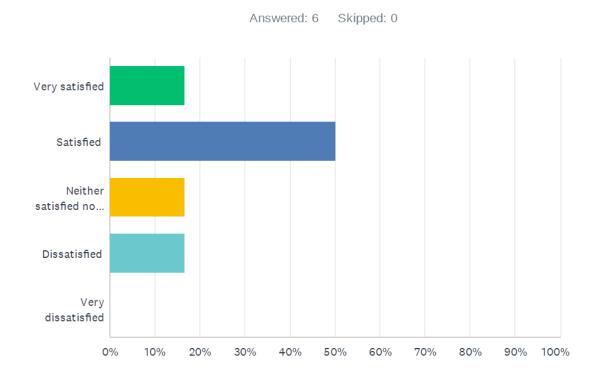
### Q2 What are your first impressions of the new Employer Statement layout?

Answered: 6 Skipped: 0

#	RESPONSES
1	more user friendly
2	Very similar to the old way but with more detail which is nice
3	it is much more visually pleasing and has more detailed descriptions
4	Very clean and easy to understand
5	Very busy and not very printer friendly - Prints on 3 pages. Hopefully it will look better when there is not all the test extra information.
6	More complicated than current

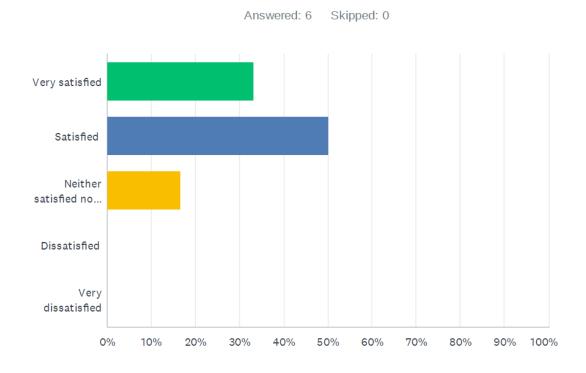


Q3 How satisfied are you with the look and feel of the Employer Statement layout?





Q4 How satisfied are you with the navigation of the Employer Statement?





### Q5 Do you have concerns with the Employer Statement functionality or layout? If "yes" please explain.

Answered: 5 Skipped: 1

#	RESPONSES
1	Yes It appears that UAL and Side accounts is now combined with the Pension invoices. It would be much more user friendly if it was segmented out on its own. With working with an agency with dozens of invoices, this will only add to that list unnecessarily.
2	Only concern is the comment on the statement about negative current activity means no invoice until next time. Even if you have negative activity in the current period, wouldn't you still need to pay if the total due is positive?
3	Not yet. The true test will come when I balance the first month's statement utilizing the new format.
4	Yes - the layout is not printer friendly. Having the UAL credits and UAL Contributions on two separate invoices creates added paper to print and reconcile.
5	Yes, not able to export to CSV or Excel

Note about #2: The comment in EDX was worded incorrectly and we are fixing it. Release date pending.



Q6 Do you have any questions about the Employer Statements which were not answered during the testing period? If "yes" please explain.

Answered: 5 Skipped: 1

#	RESPONSES
1	no
2	Only concern is the comment on the statement about negative current activity means no invoice until next time. Even if you have negative activity in the current period, wouldn't you still need to pay if the total due is positive?
3	No
4	No testing was very straight forward and very easy to follow.
5	no



### Q7 What do you like most about the new Employer Statement functionality?

Answered: 6 Skipped: 0

#	RESPONSES
1	the "this statement at a glance" section
2	Copy and paste to Excel works and is useable. That is INCREDIBLY helpful!!
3	Easy to read, more descriptions
4	I like the summary at the top. I could locate the balances easily before diving into the rest of the statement.
5	The summary at the top of the page with the total owed.
6	more detail available



### Q8 What do you like the least about the new Employer Statement functionality?

Answered: 5 Skipped: 1

#	RESPONSES
1	The invoices are no longer summarized at the bottom. They are now listed multiple times throughout the statement. This may lead to opening an invoice more than once in error.
2	Wish there was a direct export to Excel.
3	Some items still don't have a hyperlink.
4	Too busy, hopefully with normal payroll it will be easier to read. I miss having the list of the invoices with the hypelinks at the bottom of the page. Having the same hyperlinks repeated 3 times is confusing. I will be having to double check to review each invoice to make sure I have everything.
5	not able to export



#### Q9 What is the most important feature you feel should be added to the Employer Statements?

Answered: 5 Skipped: 1

#	RESPONSES
1	The separation of UAL and Side Accounts from invoices.
2	Export to Excel functionality for all areas.
3	The summary at the top.
4	Printer friendly layout, and layout that defaults to portrait. Also some type of csv layout so we can export the information to excel. The information copies to excel but with all the different subsections it is not very user friendly for analysis.
5	ability to export to csv or excel



Questions or comments?



### **Communications**

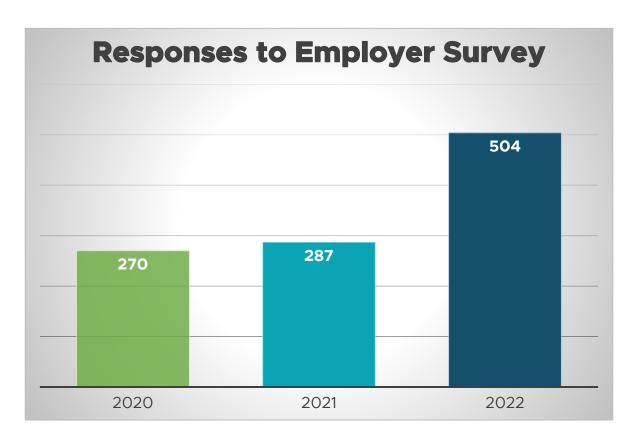
- Employer Satisfaction Survey results.
- New employer statements communications plan.
- New employer online materials.



## **Communications Employer Satisfaction Survey**

Open May 1 – 31

76% more responses





### **Communications**New Employer Statements

#### Communications plan

#### Inform

July 11 *Employer News* article

July 21 *NewsBite* email

July 21 Website announcement

#### **Educate**

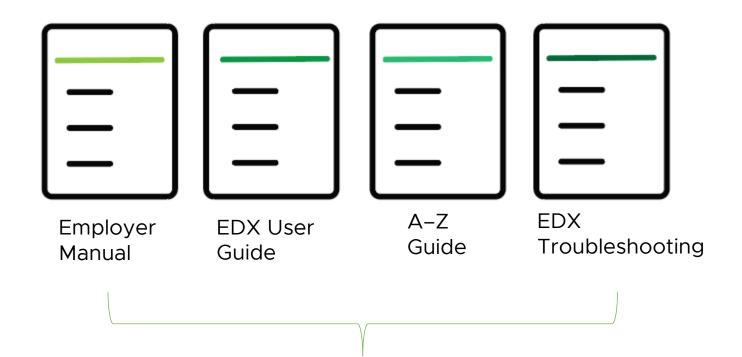
July 6 Understanding Your Statement webpage, including instructions and video

July 29 OASBO conference



### **Communications Employer online materials**

Combining and updating current guides





### **Communications Employer online materials**

Creating individual instructions

**PERS** Overview

Reporting Time Away From Work

Running Reports

Reporting Retirement

Quick

Paying Your Invoice

Reporting a New Employee

Glossary

Changing Demographic Info

Correcting Suspended Records





### **Communications**

Questions or comments?



### **Actuarial Update** Important Dates

- July 22 PERS Board meeting.
  - System-wide rate-setting actuarial valuation results.
- September 30 PERS Board meeting.
  - Individual employer results.
- October.
  - Individual employer valuations available online.



### **Actuarial Update**Valuation Format Review

- Feedback from the two focus groups was consistent.
- Groups had great ideas that we are implementing:
  - Excel documents posted to Actuarial Documents website.
  - Explanation of Multnomah Fire District #10 UAL rate in the July employer newsletter.
- Live EAG group poll to determine priority.
- Additional discussion.



## **Actuarial Update**In-Depth Questions

What is the best way to address them?



#### **Additional Items**

Employer Training and Workday Learning

Sarah Diggs

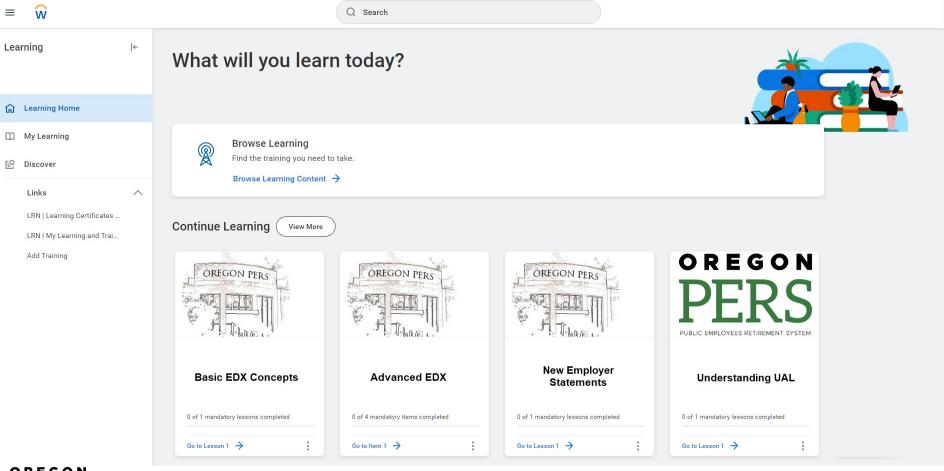
EDX User Interface Upgrade

Elli Probasco



## **Employer Training and Workday Learning**





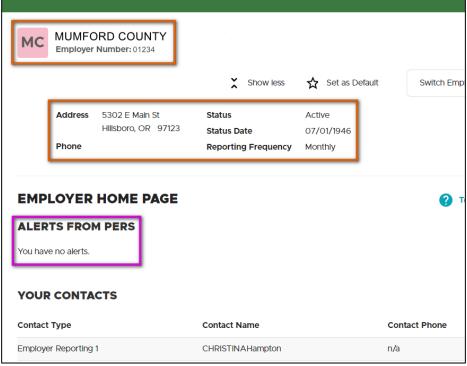


- To allow EDX to be used in Chrome and Firefox browsers in addition to Edge.
  - Requires EDX to be updated to work with modern browsers, which makes labels and text boxes look different.
  - Look updated with PERS branding.
- Planned for release November 17, 2022.
  - Asking employer volunteers to help test beginning in early October.
  - Process will be like employer-statement testing in June.



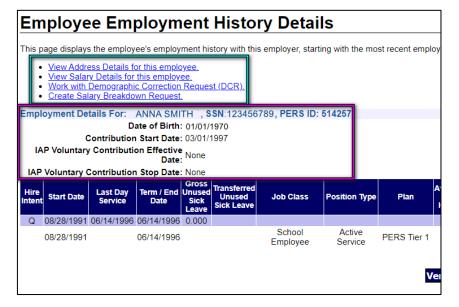
#### Example of changes

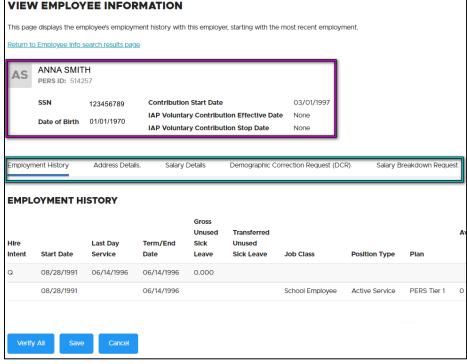






#### Example of changes







Questions or comments?



### OREGON PERS

PUBLIC EMPLOYEES RETIREMENT SYSTEM

**THANK YOU** 

