

OREGON PERS

PUBLIC EMPLOYEES RETIREMENT SYSTEM



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Hire Intent and Detail 1 Member Demographics Record

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Agenda

- Quick reminders
- Hire intent
- Detail 1 Member Demographics record
- Questions and answers

Quick reminders

- Doing status checks with ESC
- Creating an employer reporter account
- Top four steps checklist
- Running reports
- Shoot for the star

Quick reminders

Doing status checks with ESC

When

Before you report a new hire to PERS, whether qualifying, non-qualifying, or working retiree.

Why

To find out if they are a member, work for other employers, are a PERS retiree, have voluntary contributions, and more.

The EDX status check does not show the whole picture.

How

By contacting Employer Service Center (ESC) or your representative by email or phone.

Include employee's full name, birthdate, and last four digits of Social Security number. **Not entire SSN.**

Call Center

Hours

8:30 a.m. – 12 p.m., Monday to Friday (excluding holidays)

Phone

888-320-7377; select option 4 to reach ESC

Representatives

Hours

8:00 a.m. – 5 p.m., Monday to Friday (excluding holidays)

Phone numbers and emails

Listed on [ESC webpage](#)

Quick reminders

Creating a new employer reporter account

Web administrators — all new reporters must **create their own accounts** to gain EDX reporting permission.

Note: Adding them as a contact only allows them to receive information about the account. **It does not give them a reporting account** nor EDX access.

EMPLOYER CONTACTS DETAILS

* - indicates required fields.

Contact Type: Payroll (dropdown menu open showing options: Payroll, Employer Reporting 1, Employer Reporting 2, Reporting Official, Personnel, Employer Reporting 3, Employer Reporting 4, Employer Reporting 5, Employer Reporting 6, Employer Reporting 7, Employer Reporting 8, Employer Reporting 9, Employer Reporting 10, Employer Reporting 11, Employer Reporting 12, Employer Reporting 13, Employer Reporting 14, Employer Reporting 15, Web Administrator)

SSN

First Name*

Middle Initial

Last Name*

Address 1

Address 2

Address 3

City

State

**NOT
LIKE
THIS**

Quick reminders

Creating new employer reporter account

1. New employer reporter opens account.

Do you need access to PERS Employer Data Exchange (EDX)?

If you would like to open an account to perform PERS EDX reporting activities for your organization, click the link below to start the account request process.

[Open an Employer Reporting Account](#)

LIKE
THIS

2. Web administrator activates account.

SITE NAVIGATION

- Employer Home
- View Your Statement
- Work on Reports
- View Employee Info
- View Year-to-Date Wage and Contribution Summary
- Update My Profile
- Work with Contacts
- > Admin Web Accounts**

MAINTAIN EMPLOYER WEB ACCOUNTS

This page allows you to activate, inactivate, and reset passwords for the web accounts in your organization. In addition you may unlock web accounts and update their web account contact type and account profile information.

PENDING USER ACCOUNTS

User ID	First Name	Middle Initial	Last Name	Contact Email	Activate?
XXXXXXXXXX	John		Smith	john.smith@company.com	yes

Quick reminders

Creating new employer reporter account

Step-by-step process

Employer reporter

1. Go to [EDX login page](#).
2. Click [Open an Employer Reporting Account](#).
3. Fill in the application.
4. Save. Inform your web administrator that you have completed the form and are ready for them to activate your account.

Do you need access to PERS Employer Data Exchange (EDX)?

If you would like to open an account to perform PERS EDX reporting activities for your organization, click the link below to start the account request process.

[Open an Employer Reporting Account](#)

Web administrator

1. In EDX, select Admin Web Accounts.
2. Activate the employer reporter's account by following steps 3–7 in [employer guide 3, Reporter Roles and EDX Access](#), Part 1 — the Web Administrator, section “Managing EDX Access,” subsection “Managing Employer Reporter Accounts,” “How to Activate an Employer Reporter Account.”

PENDING USER ACCOUNTS

User ID	First Name	Middle Initial	Last Name	Contact Email	Activate?
					yes

Quick reminders

Top four steps checklist

Correct and save all suspended records so that your reports post.



Run an Eligibility Exception report.



Check your Work List.



Create an Inactive Employee list.



Quick reminders

Running reports

Access reports through these Site Navigation menu items.

Instructions are in [employer guide 24, Running Reports](#).

 View Year-to-Date Wage and Contribution Summary

 Work List

 Eligibility Reports

 Inactive Employment Report

 View IAP Voluntary Contribution Report

OREGON
PERS
TEST SITE

EMPLOYER DATA EXCHANGE

SITE NAVIGATION

Employer Home

View Your Statement

Work on Reports

View Employee Info

View Year-to-Date Wage and Contribution Summary

Update My Profile

Work with Contacts

Admin Web Accounts

Work List

Request Information

Eligibility Reports

Status Check

Inactive Employment Report

View IAP Voluntary Contribution Report

M

METROPOLIS
Employer Number: 02025

EDIT RETIREMENT DETAIL REPORTS

You may view, add, or edit any unposted records on the current report.

OPTION 1 - FINISHED EDITING THIS REPORT?

Finished Editing This Report? Click the **Done** button to return to the Work on Retirement Reports page.

Done

OPTION 2 - ADD OR EDIT A RECORD

You may add a new record or edit an existing record. Enter a Social Security Number and click the **Add or Edit Record** button to view the form that appears on the following page.

SSN

Add or Edit Record

OPTION 3 - UNPOSTED RECORDS

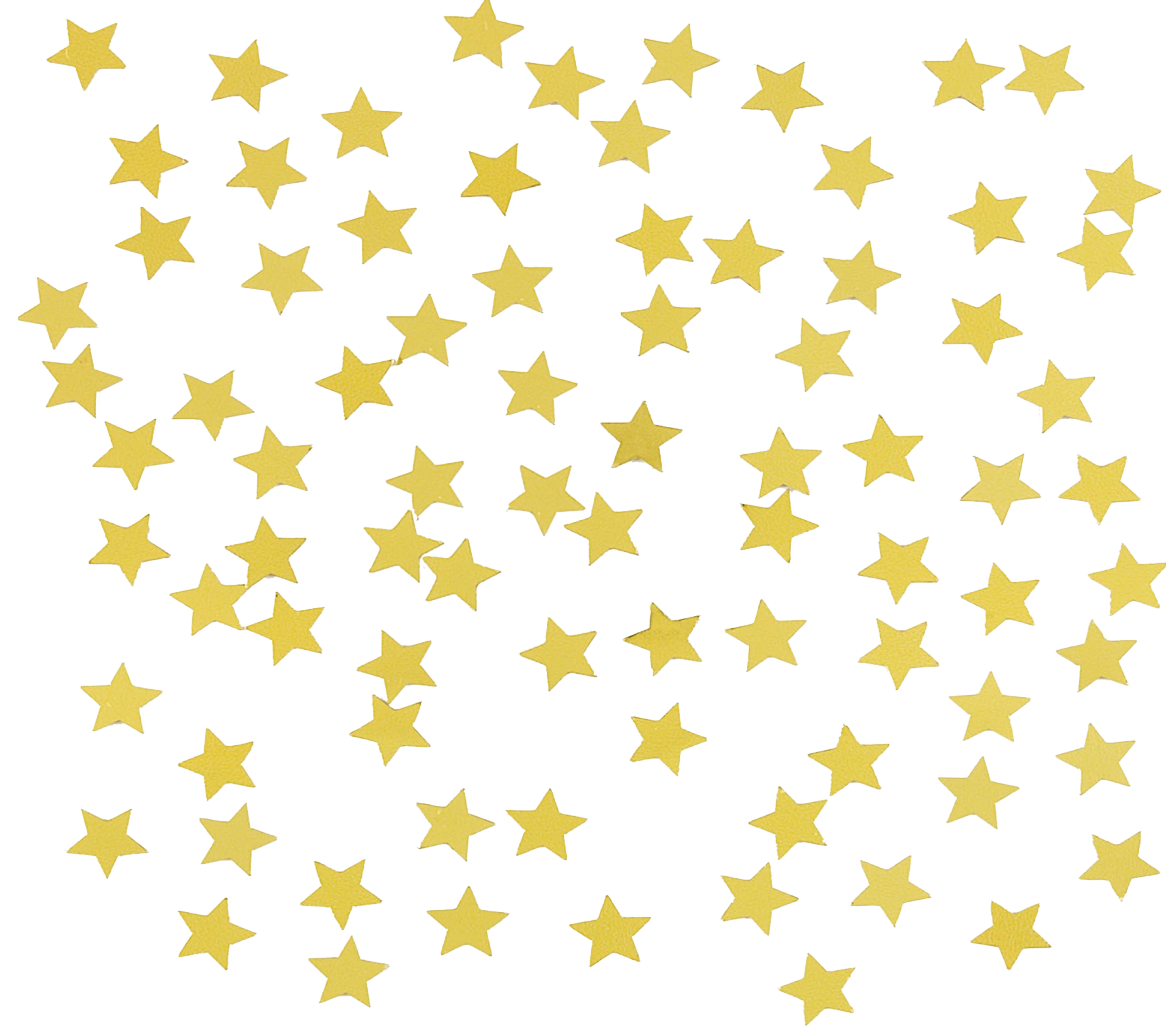
Quick reminders

Shoot for the star

Superhero Gold Star Award

Employers who submit 100% of their Regular reports on time* the whole calendar year receive this award from the Employer Service Center.

*Within three business days after the due date. Due dates are on the [EDX Regular Report dates webpage](#).



Hire intent

- What is it?
- Where do you choose it?
- Where can you see it for an existing member?
- Where can employee see it?
- Can you change it?

Hire intent

What is it?

Hire intent

Employer determines if a position is “qualifying” or “non-qualifying.”

To determine, answer this question:

Is this job intended or expected to require 600 or more hours in a full calendar year?

```
graph TD; Q[Is this job intended or expected to require 600 or more hours in a full calendar year?] -- YES --> A[The employee's position is qualifying. Use status code 01 – Qualifying New Hire when you report the new employee.]; Q -- NO --> B[The employee's position is non-qualifying. Use status code 15 – Non-Qualifying Hire when you report the new employee.];
```

YES

The employee's position is **qualifying**. Use status code 01 – Qualifying New Hire when you report the new employee.

NO

The employee's position is **non-qualifying**. Use status code 15 – Non-Qualifying Hire when you report the new employee.

Qualifying = qualify to earn benefits by being hired into a job that requires 600+ hours/calendar year.

Non-qualifying = do not qualify to earn benefits because job requires fewer than 600 hours/calendar year, which is not enough to earn benefits.

Hire intent

Where do you choose it?

On a Detail 1 record when reporting a new hire.

Status Code options:

01 – Qualifying New Hire

15 – Non-Qualifying Hire

The status check with ESC can also help determine which status is the correct choice.

DETAIL 1 - MEMBER DEMOGRAPHICS:

SSN	111223333
Status Code	00 - No Change in Status
Status Date	00 - No Change in Status 01 - Qualifying New Hire 02 - Terminated 03 - On Family Leave 04 - On Career Development Leave 05 - On Military Leave 06 - On Legislator Leave 07 - On Leave of Absence 08 - Return from Leave 09 - Seasonal Leave of Absence 10 - Deceased 11 - Retiree New Hire with Hr Limit 12 - Retiree New Hire w/o Hr Limit 13 - New Hire - Retiree return to service 14 - Notice of Unit Election 15 - Non-Qualifying hire
Last Day Service	
Old SSN	
First Name	
Last Name	


Hire intent


Where can you see it for existing member?


View Employee Info function


- Look employee up by name or SSN.
- Look under Employment History tab.


SITE NAVIGATION


 Employer Home


 View Your Statement

 Work on Reports

 **View Employee Info**

 View Year-to-Date Wage and Contribution Summary

 Update My Profile

 Work with Contacts

Employment History Address Details Salary Details Demographic Correction Request (DCR) Salary Breakdown Request								
EMPLOYMENT HISTORY								
Hire Intent	Start Date	Last Day Service	Term/End Date	Gross Unused Sick Leave	Transferred Unused Sick Leave	Job Class	Position Type	Plan
NQ	08/26/2019	06/18/2021	06/18/2021					
	08/26/2019		06/18/2021			School Employee	Non-Qualifying Service	OPSRP


[Contribution Report](#)

Determining hire intent

Where can employee see it?

In Online Member Services (OMS)

- Go to Member, then Employment Information.
- For instructions on getting an account and using OMS, read [“How to Create and Use Your OMS Account.”](#)
- Look in the Employment History tab.

EMPLOYMENT INFORMATION							 Tell Me More
EMPLOYMENT HISTORY							
Employer Name	Hire/Start Date	Termination/End Date	Unused Sick Leave	Job Class	Position Type	Contract Number of Months	
PUBLIC EMPLOYEES RTMT SYSTEM	02/18/2020		0.000				
	02/18/2020			General Service	Active Service	00	

Hire intent

Can you change it?

When job requirements change, you do not change the hire intent — you change the position type (specifically, you ask ESC to do it).

SITE NAVIGATION



Employer Home

View Your Statement

Work on Reports

View Employee Info

View Year-to-Date Wage and Contribution Summary

EMPLOYMENT HISTORY

Hire Intent	Start Date	Last Day Service	Term/End Date	Gross Unused Sick Leave	Transferred Unused Sick Leave	Job Class	Position Type
N/A	06/08/2018						
	10/01/2020					School Employee	Retiree w/o Hour Limit
	06/08/2018		09/30/2020			School Employee	Retiree with Hour Limit
Q	11/01/1996		03/21/2018				
	01/01/2007		03/21/2018			School Employee	Non-Qualifying Service
Q	03/25/1990		06/18/1993				
	03/25/1990		06/18/1993			School Employee	Active Service

Hire intent

How do you change position type?

Position status changes

What happens when a person in a non-qualifying position works 600 or more hours in a calendar year?

Submit a DCR (Demographic Correction Request) form

If an employee has been entered as non-qualifying,

Then DOES work 600 hours (with one or more PERS-participating employers),

SUBMIT A DCR to change them to active service.

Eligibility Exception Report

This report can help you see the non-qualifying employees who are close to exceeding or have exceeded 600 hours.

Hire intent

How do you change position type?

Position type changes

What happens when a person in a non-qualifying position works 600 or more hours in a calendar year (or vice versa)?

Submit a Demographic Correction Request (DCR) form

1. Create a DCR per instructions in [guide 20](#).
2. Choose Active Service or Non-Qualifying Service from the New Position Type pulldown box.
3. Select start date.
4. Explain the reason in the Comments box.

Job Class	From	School Employee	To	<input type="text"/>
	Start Date	<input type="text"/>	End Date	<input type="text"/>
New Position Type	Non-Qualifying Service		Start Date	01/01/2025
	<input type="text"/>		End Date	<input type="text"/>
Average OT Hours	<input type="text"/>			
Contract No. of Months	<input type="text"/>			
Hire Intent	<input type="text"/>			
Unused Sick Leave	<input type="text"/>			
Review Contribution Start Date	<input type="checkbox"/>			
Delete Position	<input type="checkbox"/>			
Comments	<div>Amy worked part time in 2025 and did not reach 600 hours. Please change position type to NQ service.</div>			
Save		Cancel		

Detail 1 Member Demographics record

- When to use
- Detail 1 fields
- How to report a new employee
- Fields required when reporting a new employee
- How to report a termination (or retirement)
- Fields required when reporting a termination
- Hiring a retiree
- Common errors
- Quick-reference guides

Detail 1 Member Demographics record

When to use

New hire:

- A new employee, rehire or returning employee, or retiree hire.

Termination:

- Employer/employee relationship ends.
- Employee is retiring.

Leave of absence.

- Start of leave and return to work.

Name or address change.

SSN correction:

- DTL1 can only correct clerical error if one account exists.

ADD/EDIT A MEMBER RECORD

The status of this member record is: **Added**

DETAIL 1 - MEMBER DEMOGRAPHICS:

SSN	<input type="text" value="*****"/>
Status Code	<input type="text" value=""/>
Status Date	<input type="text" value=""/> (MM/DD/YYYY)
Last Day Service	<input type="text" value=""/> (MM/DD/YYYY)
Old SSN	<input type="text" value=""/>
First Name	<input type="text" value=""/>
Last Name	<input type="text" value=""/>
Middle Name	<input type="text" value=""/>

Submit a DCR to change:

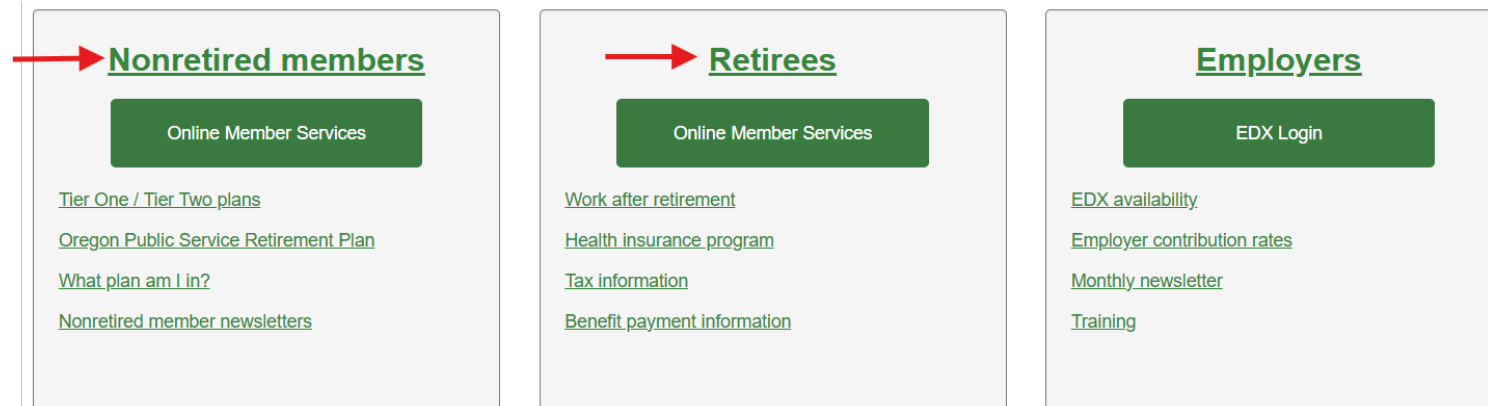
- Date of birth
- Employee with two accounts under different SSNs.

Detail 1 Member Demographic record

Member services for employees to check if needed

Did you know? Employees can create an Online Member Services (OMS) account to see their membership information:

- Employer name
- Hire/start date
- Termination/end date
- Unused sick leave (Tier One and Tier Two members only)
- Job classification
- Position type
- Contract number of months (school employees only)



Detail 1 Member Demographics record

Detail 1 fields

Status Code — Required. Indicates what is happening with this employee with you, the employer, such as a new hire, termination, or leave of absence.

Use status code 00 when the employee’s status remains unchanged but information about them changes, such as name or address.

If you are reporting a status change, such as a leave of absence, use the appropriate status code.

For a list and descriptions of all status codes, refer to [Status Codes quick-reference guide](#).

continued

DETAIL 1 - MEMBER DEMOGRAPHICS:

SSN

111223333

Status Code

00 - No Change in Status

00 - No Change in Status

01 - Qualifying New Hire

02 - Terminated

03 - On Family Leave

04 - On Career Development Leave

05 - On Military Leave

06 - On Legislator Leave

07 - On Leave of Absence

08 - Return from Leave

09 - Seasonal Leave of Absence

10 - Deceased

11 - Retiree New Hire with Hr Limit

12 - Retiree New Hire w/o Hr Limit

13 - New Hire - Retiree return to service

14 - Notice of Unit Election

15 - Non-Qualifying hire

Detail 1 Member Demographics record

Detail 1 fields

Status Date — The date on which the new status or demographic change begins (e.g., first day of leave, first day as an employee, date of death).

Last Day Service — Use when reporting a termination or death. Last day physically on the job or on employer-paid leave.

Old SSN — Use to correct a clerical error in Social Security number.

However, if you discover employee has two PERS accounts under two different SSNs, **contact your ESC rep for help.**

continued

ADD/EDIT A MEMBER RECORD

The status of this member record is: **Added**

DETAIL 1 - MEMBER DEMOGRAPHICS:

SSN

111223333

Status Code

00 - No Change in Status

Status Date

(MM/DD/YYYY)

Last Day Service

(MM/DD/YYYY)

Old SSN

Detail 1 Member Demographics record

Detail 1 fields

First Name — Required. Use all capital letters.

Last Name — Required. Use all capital letters.

Name Change Indicator — Required. “N” is the default. Choose “Y” if you are entering a name change for the employee.

Address – 1 — Enter the address if you are reporting a new hire, a termination, or an address change. Use all capital letters. Include the apartment or unit number. Make sure to fill out the city, state, and zip code fields.

Address – 2 and 3 — Avoid using.

First Name	<input type="text"/>
Last Name	<input type="text"/>
Middle Name	<input type="text"/>
Name Change Indicator	<input type="text" value="N"/>
Address - 1	<input type="text"/>
Address - 2	<input type="text"/>
Address - 3	<input type="text"/>

continued

Detail 1 Member Demographics record

Detail 1 fields

Province and Postal Code — Use for foreign address when country code is not “USA.”

Date of Birth and Gender — Required when reporting a new hire.

If your employee does not identify as male or female, follow the steps in [employer reporting guide 7, Reporting a New Employee](#), section “Create a Detail 1 Member Demographics Record,” page 10.

Province	<input type="text"/>
Country Code	USA ▼
Postal Code	<input type="text"/>
Date Of Birth	<input type="text"/> (MM/DD/YYYY)
Gender	<input type="text"/> ▼

continued

Detail 1 Member Demographics record

Detail 1 fields

PERS Job Class Code — Required on new hire record. The most common job classifications are:

- 01 - General Service.
- 02 - Police and Fire.
- 09 - School Employee.

Job class codes defined in quick reference guide [Job Classification Codes](#).

continued

PERS Job Class Code

01 - General Service

02 - Police and Fire

04 - TIAA/CREF

05 - Judge Member

06 - Legislature

07 - TRFA

08 - Elected Official

09 - School Employee

Detail 1 Member Demographics record

Detail 1 fields

Average Overtime Hours — Only filled in on new-hire record.

Choose number of hours of annual overtime reasonable, required, or expected for that employee class, group, or job type. Round up to nearest hundred.

continued

Average Overtime Hours

0

100

200

300

400

500

600

700

800

900

1000

1100

1200

1300

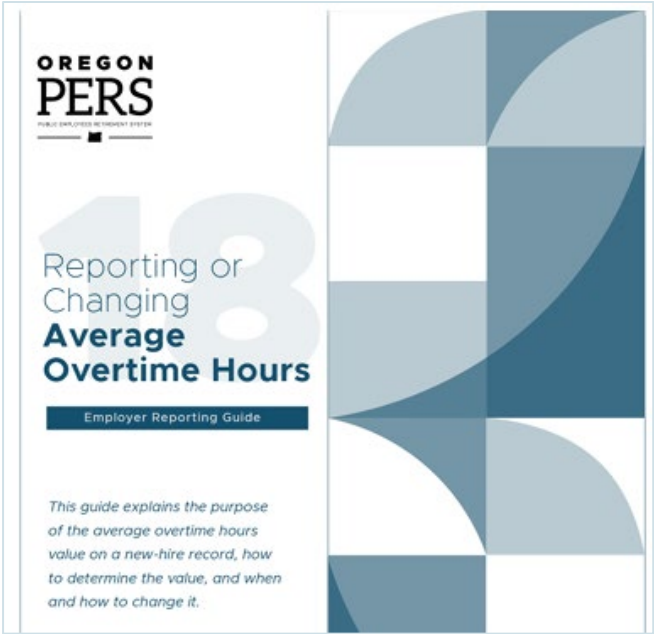
1400

1500

1600

1700

1800



Instructions are in [employer guide 18, Reporting or Changing Average Overtime Hours](#).

Detail 1 Member Demographics record

Detail 1 fields

Unused Sick Leave Hours — Required only when reporting death or termination for Tier One/Tier Two employees whose employer participates in Unused Sick Leave program.

Contract No. of Months — **School employers only.** School employers select the number of months their school is open for work. All others leave default of 00.

Employer Site Distribution Code — Optional field.

Non PERS Data Memo — Optional field.

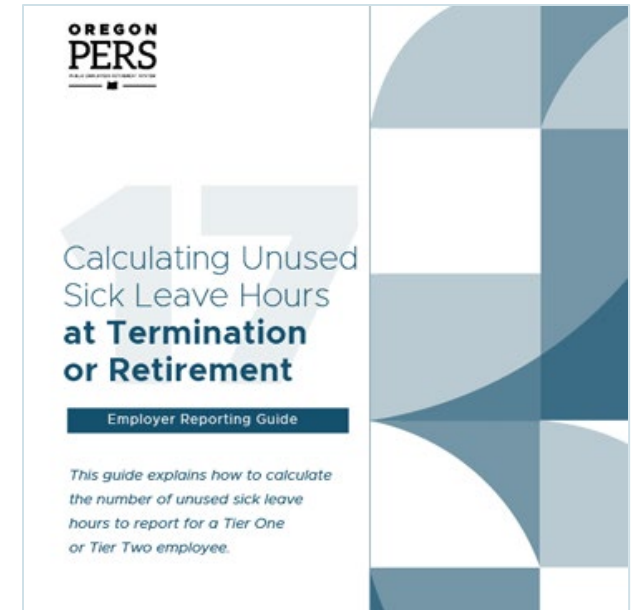
Unused Sick Leave Hours

Contract No. of Months

Employer Site Distribution Code

Non PERS Data Memo

Save Cancel



Instructions on calculating unused sick leave hours are in [*guide 17, Calculating Unused Sick Leave Hours at Termination or Retirement.*](#)

Detail 1 Member Demographic record

How to report a new employee

Watch the step-by-step video on the newly revised Employer Training page on the PERS website.

Click on Training Video Library.

Scroll down to Employer-Reporting videos.

[Reporting a New Employee](#)

Training

The Employer Service Center (ESC) provides training for employer reporters and web administrators at all skill and experience levels.

- Beginner employer-reporter training and resources +
- Training webinars (upcoming and past) +
- Self-learning materials (resources and guides) +
- Training video library +
- Customer support +

Employer-reporting videos

These videos explain the roles of employer reporters and web administrators, demonstrate simple EDX instructions, and explain reporting concepts.

Title and link	Description
PERS Employer-Reporting Video Series: Reporting a New Employee	Watch step-by-step instructions for creating a new-hire record in EDX. Understand how to fill in address, Average Overtime Hours, and Contract No. of Months fields, then release the report. Includes steps for requesting a gender change to non-binary.

Detail 1 Member Demographics record

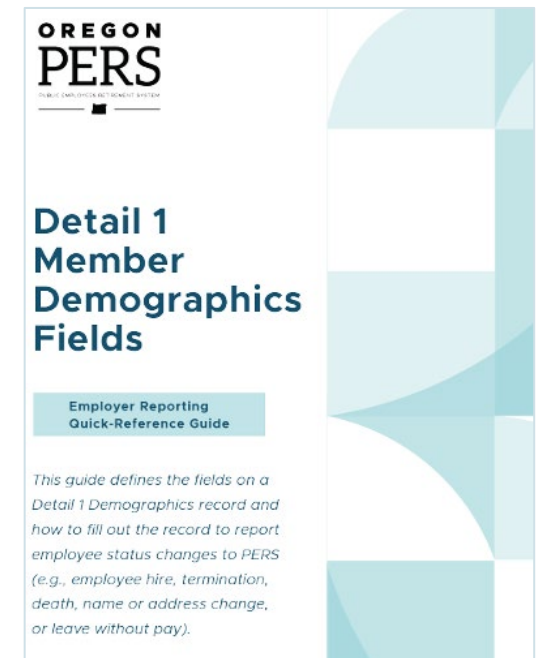
Fields required* when reporting a new employee

- * Social Security Number
- * Status Code: Most often 01 Qualifying New Hire or 15 Non-Qualifying New Hire
- * Status Date
- * First Name
- * Last Name
- * Address
- * City
- * State
- * ZIP code

TIP: Per postal-service standard, use all capital letters for text.

DETAIL 1 - MEMBER DEMOGRAPHICS:

SSN	*****
Status Code	01 - Qualifying New Hire
Status Date	11/14/2022 (MM/DD/YYYY)
Last Day Service	 (MM/DD/YYYY)
Old SSN	
First Name	JOHN
Last Name	DOE
Middle Name	
Name Change Indicator	N
Address - 1	1234 STREET
Address - 2	
Address - 3	
City	CITY NAME
State	OREGON
Zip - 1	97212
Zip - 2	
Province	
Country Code	USA
Postal Code	



List of all required fields is in [Detail 1 Member Demographics Fields quick-reference guide](#).

Detail 1 Member Demographics record

Fields required* when reporting a new employee

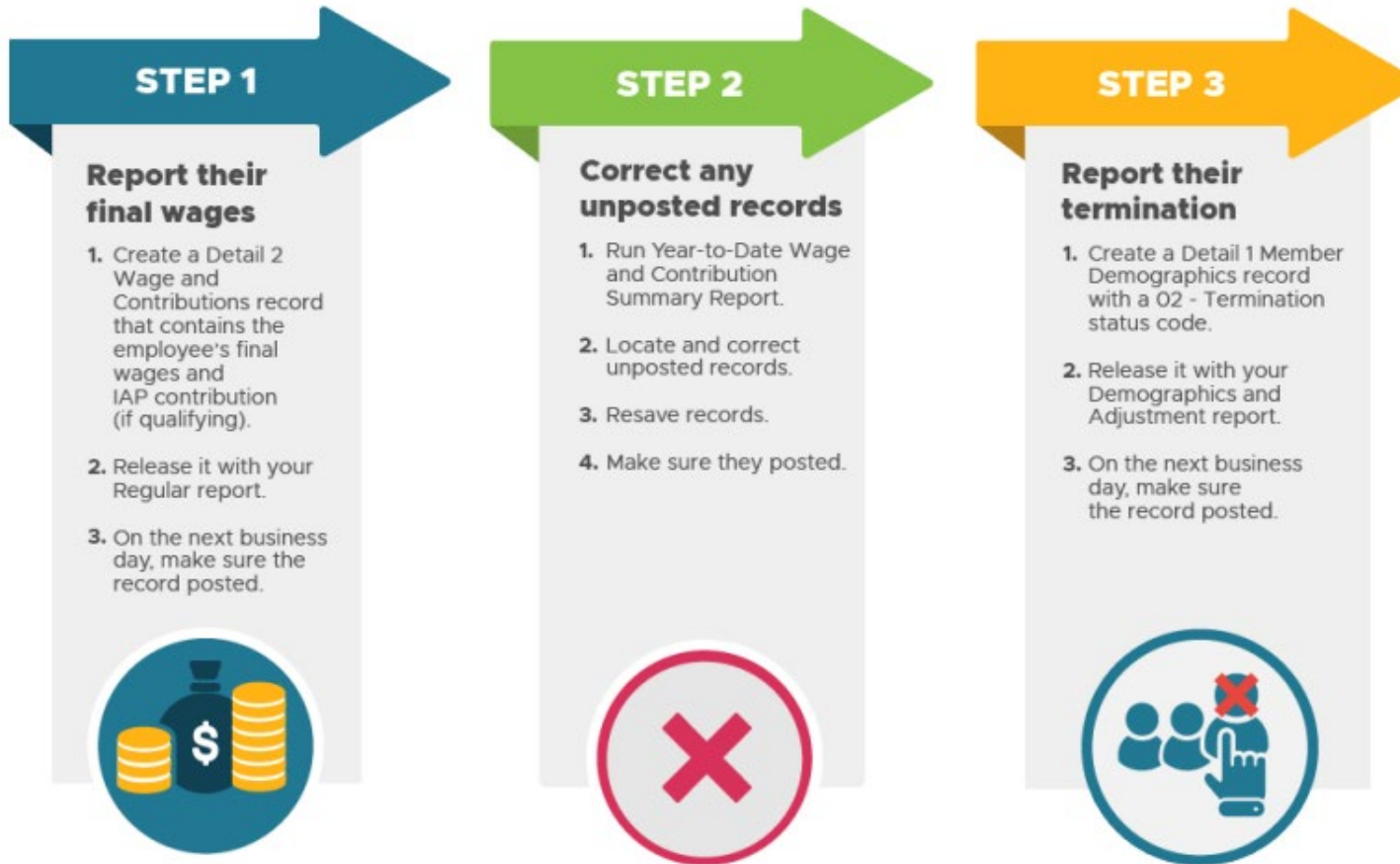
- * Date of birth
- * Gender (M or F) Submit DCR if your employee identifies as non-binary or other
- * Job Class Code. Most common:
 - 01 - General Service.
 - 02 - Police and Fire.
 - 09 - School Employee.
- * Average Overtime Hours: For the employee class, not the individual.
- * **School employers only:** Enter Contract Number of Months

School
Employers

Date Of Birth	07/31/2000 (MM/DD/YYYY)
Gender	Male ▾
PERS Job Class Code	01 - General Service ▾
Average Overtime Hours	100 ▾
Unused Sick Leave Hours	
Contract No. of Months	▾
Employer Site Distribution Code	
Non PERS Data Memo	
<div>Save Cancel</div>	

Detail 1 Member Demographic record

How to report a termination (or retirement)



[Employer guide 15, Reporting a Termination or Death](#)

[Employer guide 16, Reporting a Retirement](#)

Detail 1 Member Demographic record

Fields required* when reporting a termination (retirement)

- * Social Security Number: prefilled.
- * Status Code:
Use 02 Termination.
Use 10 when reporting a death.
- * Status Date:
Termination date is the day the employee/employer relationship ended.
For retirement, must be last day of calendar month.
- * Last Day Service:
The last day the employee worked or was on employer-paid leave. Can be same as or before the Detail 1 02 — Termination date, but never later than termination date.
- * Name: auto fills.
- * Address: all caps.

ADD/EDIT A MEMBER RECORD

The status of this member record is: **Added**

DETAIL 1 - MEMBER DEMOGRAPHICS:

SSN	*****
Status Code	02 - Terminated
Status Date	05/31/2023 (MM/DD/YYYY)
Last Day Service	05/26/2023 (MM/DD/YYYY)
Old SSN	
First Name	JOE
Last Name	EMPLOYEE
Middle Name	
Name Change Indicator	N
Address - 1	1234 FIRST ST.
Address - 2	
Address - 3	
City	OREGON CITY

State	OREGON
Zip - 1	97045
Zip - 2	
Province	
Country Code	USA
Postal Code	

Detail 1 Member Demographic record

Fields required* when reporting a termination (retirement)

- * Date of Birth: auto filled
- * Unused Sick Leave Hours:
 - For Tier One/Tier Two, if your organization participates, calculate per [employer guide 17, *Calculating Unused Sick Leave Hours at Termination or Retirement*](#).
 - The field is required, so for OPSRP members and organizations that do not participate, enter 0.
 - Will cover in March 2026 webinar.

The screenshot shows a web form for reporting a retirement. The fields are: Date Of Birth (auto-filled), Gender (dropdown), PERS Job Class Code (dropdown), Average Overtime Hours (dropdown), Unused Sick Leave Hours (text input, circled in red), Contract No. of Months (dropdown), Employer Site Distribution Code (text input), and Non PERS Data Memo (text input). There are 'Save' and 'Cancel' buttons at the bottom.



[Guide 16, *Reporting a Retirement*](#)

[Guide 17, *Calculating Unused Sick Leave Hours at Termination or Retirement*](#)

Detail 1 Member Demographic record

Fields required when reporting a termination (retirement)

Reference [Detail 1 Member Demographics Fields quick reference guide](#) to know which DTL1 fields are required when reporting:

- New employee.
- Termination or death.
- Leave without pay.
- Address change.
- Name change.
- Social Security number clerical correction.

PLUS How to correct posted demographic records.



Detail 1 Member Demographic record

Hiring back an OPSRP retiree

Keep in mind when hiring an OPSRP retiree who just retired:

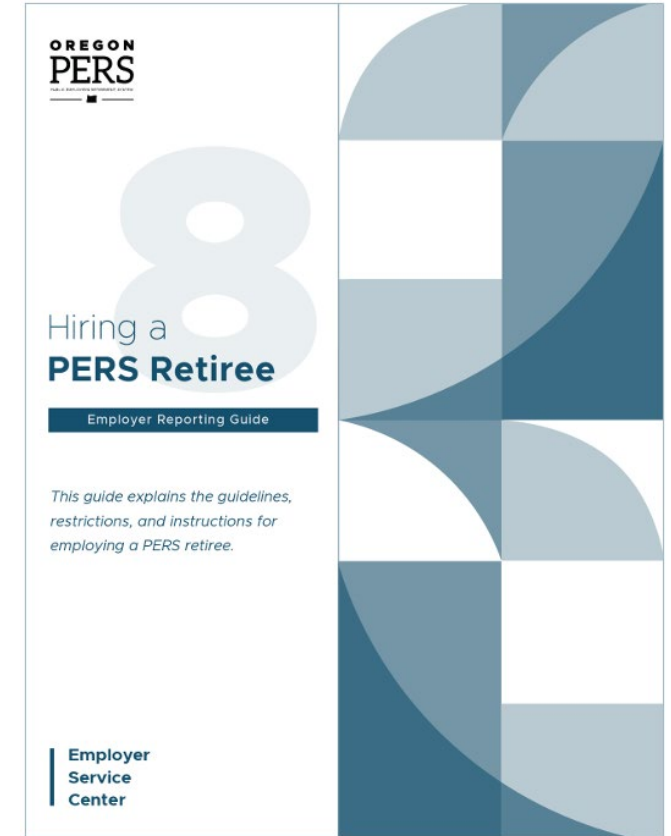
- Contact ESC to do a status check.
- Complete the Detail 1 with status code 11.

If you receive this error message:

Error Messages For Member

- S - The Status Code is '11', '12', or '13', New Retiree Hire and the member is not retired as of the given date.

- Reach out to your ESC (Employer Service Center) account representative.
- There may be something we need to do within the system to get your record to post.



Learn more: [Employer-Reporting-Guide 8-Hiring a PERS Retiree](#)

Detail 1 Member Demographic record

Reminders to avoid errors when completing Detail 1

- ☐ Use expected hours for the position to determine hire intent.
- ☐ Submit a Detail 1 for all new hires, even if non-qualified.
- ☐ School employers make sure to enter contract number of months.
- ☐ Enter average overtime correctly.
- ☐ Submit a Detail 1 record when demographic information changes.
- ☐ Know when to use a Detail 1 and which fields are required.
- ☐ Reference resources or reach out when needed.

Detail 1 Member Demographic record

Quick-reference guides

Quick-reference guides

Listed on [Employer Manuals and Guides webpage](#).

Link to webpage is also on the Training webpage in the Self Learning Materials section.

Every circled guide is helpful for creating Detail 1 records.

Employer Reporting Quick Reference Guides

[Wage Codes](#)

Definitions of wage codes used on a Detail 2 Wage and Service record. (Revised 02/2025)

[Job Classification Codes](#)

Definitions of PERS job classifications and descriptions of jobs that qualify for each job class. (Revised 01/2025)

[Detail 1 Member Demographics Fields](#)

Definitions of the fields on a Detail 1 record, when each field is required, and instructions for reporting demographic changes. (Revised 12/2025)

[Correct Usage of Subject and Non-Subject Salary Fields](#)

Explanation of when to report wages in the Non-Subject Salary field of a Detail 2 record, demonstrated through 10 sample reporting situations. (Published 06/2025)

[Determining Qualification for a Partial Year](#)

How to determine if less than a full year of work is qualifying or non-qualifying. (Revised 05/2025)

[Glossary](#)

Definitions of terms used in PERS reporting. (Revised 12/2024)

[Status Codes](#)

Definitions of status codes used on a Detail 1 Member Demographics record. (Revised 02/2025)

[EDX File Format and Development Guide](#)

Format specifications and requirements for uploading Detail 1 and Detail 2 record data files to EDX. (Revised 07/2025)

[Detail 2 Wage and Service Fields](#)

Descriptions of the type of salary, lump-sum payoff, and contribution information to enter in each field of a Detail 2 record and whether it is required or optional. Includes section for local governments on using work period date fields. (Revised 05/2025)

[Choosing the Best Reporting Method](#)

Checklists of what type of reports and records are best to use when reporting wages and hours, employment status, and demographic information. (Revised 05/2025)

[EDX Site Navigation Menu Items](#)

Descriptions of all 14 functions on the EDX main menu and what they do (including two exclusively for web administrators). (Revised 06/2025)

Employer Service Center help and support

- Reach out for help
- Individual support
- Resources
- Employer education resources

ESC help and support

Reach out for help, if needed

Last but not least —

Please reach out for help

Phone numbers and email addresses are at:

www.oregon.gov/pers/emp/Pages/ESC-Representatives.aspx

ESC help and support

Individual support

Employer Service Center call center

Quick questions and employee status checks
General knowledge about EDX reporting

Hours

8:30 a.m. – 12 p.m., Monday to Friday (excluding holidays)

Phone

888-320-7377: press 4 to reach ESC

Email

PERS.EDX.Support@pers.oregon.gov

Fax

503-603-7626



ESC help and support

Individual support

Employer Service Center representatives one-on-one help

Individualized help with EDX reporting.

Can log into your EDX account to help solve issues.

Grouped into teams for specialized knowledge:

1. Local Government Employment
2. State Agencies
3. Schools, Oregon University System, and Community Colleges

Contact information
listed on
<https://www.oregon.gov/pers/emp/Pages/ESC-Representatives.aspx>

1-on-1

To reach your representative:

- Call between 8 a.m. – 4 p.m., Monday to Friday (excluding holidays).
- For a longer appointment, or 1-on-1 working session, email your rep. to schedule time.

ESC help and support

Resources

Detail 1 new-hire video

[Reporting a New Employee](#)

Submitting a Demographic Correction Request guide

[Employer reporting guide 20, *Creating a DCR*](#)

Questions and one-on-one help

Contact your [Employer Service Center \(ESC\) account representative](#)

Information about training

Email ESC employer trainer Rachel Schizas rachel.schizas@pers.oregon.gov

Webinar presentations, Q&As, and training materials webpage

[PERS Employer Training webpage](#)

ESC help and support

Employer education resources

- [New Employer Reporter Welcome Guide](#)
- [PERS Member Journey illustration](#)
- Thursday meet 'n greet ([email the employer trainer](#))
- [Live beginner employer training](#) (scroll down to Instructor-Led Courses, live classes)
- [Recorded beginner employer training](#) (scroll down to Instructor-Led Courses, recorded class)
- [Intermediate webinars w/Q&A](#) (scroll to Upcoming Webinars)
- [Previous webinars](#) (in “Training Webinars” section)
- [ESC Call Center](#)
- [ESC representatives one-on-one help](#) (scroll to ESC Representatives)
- Monthly newsletter (delivered monthly by email then [posted online](#))
- [28 employer reporting guides](#)
- [11 quick-reference guides](#)
- [Employer website](#)
- [Videos](#) (Training webpage, “Training Video Library” section)

Questions and answers

Questions and answers

- Raise your hand to speak (preferred) or ask in the chat.
- An ESC representative will answer your question, if possible. More complicated questions may need follow-up.
- Do not use employee names or any personal information.



OREGON PERS

PUBLIC EMPLOYEES RETIREMENT SYSTEM



THANK YOU

