



PERMANENT ADMINISTRATIVE ORDER

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CHAPTER 855
BOARD OF PHARMACY

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FILING CAPTION: Required prescription accessibility services mandated by 2019 SB 698

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ADOPT: 855-044-0061

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RULE SUMMARY: Directive of 2019 SB 698, which requires accessibility services for limited English proficiency (LEP) patients. These rules are intended for all prescription drugs dispensed directly to patients, and requirements apply to pharmacies and dispensing drug outlets, including non-resident pharmacies.

CHANGES TO RULE:

855-044-0061

Charitable Pharmacies - Limited English Proficiency and Accessibility

(1) Upon request of a prescriber, patient or a patient's agent, each drug dispensed by a pharmacy for a patient's self-administration must bear a label in both English and the language requested for an individual with limited English proficiency, defined as a person who is not fluent in the English language. This does not apply to a drug outlet dispensing a drug intended for administration by a healthcare worker.

(2) When dispensing a drug under (1), a pharmacy must provide labels and informational inserts in both English and one of the following languages:

- (a) Spanish;
- (b) Russian;
- (c) Somali;
- (d) Arabic;
- (e) Chinese (simplified);
- (f) Vietnamese;
- (g) Farsi;
- (h) Korean;
- (i) Romanian;
- (j) Swahili;
- (k) Burmese;
- (l) Nepali;
- (m) Amharic; and

(n) Pashtu.¶

(3) The board must reassess and update (2) as necessary and at least every ten years.¶

(4) A pharmacy that dispenses prescriptions for a patient's self-administration must post signage to provide notification of the right to free, competent oral interpretation and translation services for patients who are of limited English proficiency, in compliance with federal and state regulations.

Statutory/Other Authority: ORS 689.564

Statutes/Other Implemented: ORS 689.205