



June 23, 2020

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**NOTICE OF DISCONTINUANCE**  
**Important Notice Regarding AT&T All In One Local Exchange Service**  
**Service Discontinuance *Effective October 1, 2020***

Thank you for using AT&T for your business service needs. We want to make you aware of planned changes to your AT&T All In One Local Exchange Service, which provides a customer with an analog, voice grade telephonic communications channel that can be used to originate or terminate one call at a time.

Our records indicate active AT&T All In One Local Exchange Service to the following address(es):  
Service Address: [Redacted]

**Effective October 1, 2020, pending regulatory approval where such approval is required, AT&T All In One Local Exchange Service will be discontinued and will no longer be available to existing customers** in Arizona, Colorado, Minnesota, Nebraska, Oregon, Utah, and Washington.

Termination charge(s) and any remaining term commitment after discontinuance of service will not apply. Any remaining credits on your account will be refunded to you. For additional information regarding this notice, your account, or to subscribe to AT&T's All In One's long distance service, please call 1-877-325-0445.

AT&T offers AT&T Office@Hand as a replacement service for AT&T All In One Local Exchange Service. AT&T Office@Hand is a cloud-based Voice over IP (VoIP) service that enables customers to connect in a virtually seamless manner on almost any device using one number for their business voice needs.

We have identified the company listed below as another local service provider that will be able to provide you with local exchange service. You can contact that company or you can contact other providers in your area to see if they offer service at your address.<sup>1</sup> You may be able to keep your phone number and choose a long distance provider when you set up your new service.

CenturyLink - 1-800-871-9244 Prompt 3

To help ensure service continuity, **you should transition to AT&T Office@Hand or an alternate service arrangement by October 1, 2020. Please call 1-844-824-5644 for more information about the AT&T Office@Hand service.**

We appreciate your understanding and look forward to serving your future business needs.

Sincerely,

Diana Williams  
Sr Product Marketing Manager  
208 S. Akard Street  
Dallas, Texas 75202

<sup>1</sup> AT&T does not make any representations or warranties that the listed provider is the only provider serving your address.

**AT&T is required by the FCC to provide the following statement:**

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the section 63.71 Application of AT&T Corp. Comments should include specific information about the impact of this proposed discontinuation (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.