



**Oregon Office of Emergency Management (OEM)
Emergency Coordination Center (ECC)
State Agency Liaison
Emergency Support Function (ESF) 2**

MISSION: The State Agency Liaison Emergency Support Function (ESF) 2 Representative serves as the primary point of contact for the Oregon Public Utility Commission (OPUC) within the ECC to ensure efficient and effective response occurs within this ESF function.

REPORTS TO: Coordination Section Chief

CONTACT INFO: (503) 510-8769 and (503) 580-7667

DUTIES:

- Primary Liaison between OEM and Telecommunications Utilities and Facility-Based Competitive Operators (performing as, Telecommunications Network Operators (TNOs)), in support of communications restoration efforts (Department of Administrative Services also has a role in ESF 2).
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- Once the ECC has been activated, the OPUC's ESF 2 role is responsible for:
 - Coordinating communications restoration efforts with Telecommunications Utilities and Facility-Based Competitive Operators.
 - Tracking communications restoration efforts.
 - Providing status updates in OpsCenter on assigned missions.
 - Evaluate the ECC staffing needs to ensure 24 hour staffing is available for ESF 2 and OPUC, if required.
 - Provide ESF 2 specific information for the required operational briefings.
 - Provide ESF 2 specific information for the State ECC Situation Reports.
 - Assist in addressing significant disruptions in communication capabilities for any reason, whether caused by physical disruption, unexpected operational failure, acts of terrorism or sabotage; or unusual economic, international, or political events.
 - Assist in identifying supporting resources needed to stabilize and restore communication infrastructure.



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- Assist communication asset owners and operators in resolving limiting factors/obstacles in restoration of communication infrastructure.
- Assist communication asset owners and operators, and local, state, tribal, and territorial authorities with requests for emergency response actions, as required, to meet Oregon's communication needs.
- Coordinate with communication asset owners and operators to advise local, state, tribal, territorial, and Federal authorities on priorities for communication network restoration, assistance, and capabilities during response and recovery operations.
- Provide support to communication asset owners and operators, as requested, to assist in restoration efforts.
- Through coordination with other emergency response partners, serve as Oregon's point of contact with the communication industry for information sharing and requests for assistance from private and public sector owners and operators.