860-032-0190

Definition of Basic Telephone Service

- (1) Purpose of rule. This rule defines the term "basic telephone service" pursuant to Ch. 1093, Laws of 1999 (SB 622), Section 23(1), as the term is used in Ch. 1093, Laws of 1999 (SB 622), Sections 23 through 38.
- (2) "Basic telephone service" means retail telecommunications service that is single party, has voice grade or equivalent transmission parameters and tone-dialing capability, provides local exchange calling, and gives customers access to but does not include:
- (a) Extended area service (EAS);
- (b) Long distance service;
- (c) Relay service for the hearing and speech impaired;
- (d) Operator service such as call completion assistance, special billing arrangements, service and trouble assistance, and billing inquiry;
- (e) Directory assistance; and
- (f) Emergency 9-1-1 service, including E-9-1-1 where available.
- (3) The following are classified as basic telephone service, whether sold separately or in a package:
- (a) Residential single party flat rate local exchange service;
- (b) Business single party flat rate local exchange service, also known as "simple" business service:
- (c) Residential single party measured local exchange service, including local exchange usage;
- (d) Business single party measured local exchange service, including local exchange usage;
- (e) Private branch exchange (PBX) trunk service;
- (f) Multiline or "complex" business service; and
- (g) Public access line (PAL) service.
- (4) Services that are not considered basic telephone service include but are not limited to the following:
- (a) Integrated Services Digital Network (ISDN) service;
- (b) Digital subscriber line service, also known as xDSL service;
- (c) Frame relay service;
- (d) Centrex-type service;
- (e) Private line or dedicated point-to-point service;
- (f) Packet switched service;
- (g) Foreign exchange service;
- (h) Multiparty service, such as two-party and four-party suburban service; and
- (i) Custom calling features, such as call waiting and caller ID.

Stat. Auth: ORS 183, 756 & 759

Stats. Implemented: ORS 759.005 & 759.400

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