



HB 3065 COLR Workshop #4 – Written Questions

Workshop #4, scheduled for June 23, will no longer be happening by webinar or conference call. In lieu of a meeting, we are asking participants to respond to a series of questions. View below for details.

Written Responses Due: Friday, July 3, 2020

How to Submit Responses: Email HB3065Process@state.or.us

Although the format for our fourth workshop in the HB 3065 COLR Public Process has changed, our previously identified goals for the workshop remain the same:

Goal – Understanding impacts of potential COLR relief

- Customers whose individual circumstances and needs may impact their access to and usage of telecommunications services, including low-income customers.
- Residential customers with access at their domicile to fewer than two of the following terrestrial-based service alternatives:
 - o Telecommunications services provided by a facilities-based competitive local exchange carrier;
 - o Voice service offered via interconnected Voice over Internet Protocol; or o Voice service offered by a cellular communications service.
- The comparability of voice service offered by wireless Internet service providers and satellite providers

To help inform whether COLR relief could be provided without compromising residential customers' access to reliable and safe service at just and reasonable prices in an adequate and nondiscriminatory manner, we seek comments on the following questions below. To the greatest extent possible, we ask commenters to provide information from independent sources, and to provide citations to those sources.

1. If COLR relief were granted, what measures could be employed to protect customers whose individual circumstances and needs may impact their access to and usage of telecommunications services, including low-income customers? For example, what measures could be used to protect new and existing customers in areas where there are no service alternatives, or more costly service alternatives?
2. If COLR relief were granted, what measures could be employed to protect customers whose geographic location may impact their access to and need for various telecommunications services? Please include

HB 3065 COLR PUBLIC MEETINGS

Take our Survey at
<https://arcg.is/1CHbz>

For any questions, please email:

HB3065Process@state.or.us

Call: 503-378-6600 or
800-522-2404 or TTY 800-
648-3458

examples of how to ensure that customers living in low population density areas will have access to high quality, reliable telecommunications services, even if those services may differ from those provided in high population density areas.

3. Provide citations, links, and references to third-party research or data sources and studies indicating the incidence of residential customers with access at their domicile to fewer than two of the following terrestrial-based service alternatives:
 - a. Telecommunications services provided by a facilities-based competitive local exchange carrier;
 - b. Voice service offered via interconnected Voice over Internet Protocol; or
 - c. Voice service offered by a cellular communications service.
4. Provide citations, links, and references to third-party research or data sources and studies indicating the incidence of residential customers with access at their domicile to two or more of the following terrestrial-based service alternatives:
 1. Telecommunications services provided by a facilities-based competitive local exchange carrier;
 2. Voice service offered via interconnected Voice over Internet Protocol; or
 3. Voice service offered by a cellular communications service.
5. Provide citations, links, and references to third-party research or data sources and studies indicating the relative comparability of voice service offered by wireless Internet service providers and satellite providers.
6. Provide citations, links, and references to third-party research or data sources and studies providing information regarding the urban-rural and urban-urban divide and/or documentation of coverage holes in cellular coverage.
7. Provide citations, links, and references to third-party research or data sources and studies relating to landline dependency in low population density areas.
8. Provide citations, links, and references to third-party research or data sources and studies covering drivers for adoption of services other than ILEC wireline telecommunication services.
9. Provide citations, links, and references to third-party research or data sources and studies covering the adoption of services other than ILEC wireline telecommunication services by low income households and senior citizens.