

Flow-Chart

Low- Income Bill Assistance

General process

Identify if you qualify

- Income Guidelines .



Identify the agency to contact for assistance

- Utilities' Customer
 - NW Natural
 - Cascade
 - Avista
 - PacifiCorp
 - PGE
 - Idaho Power

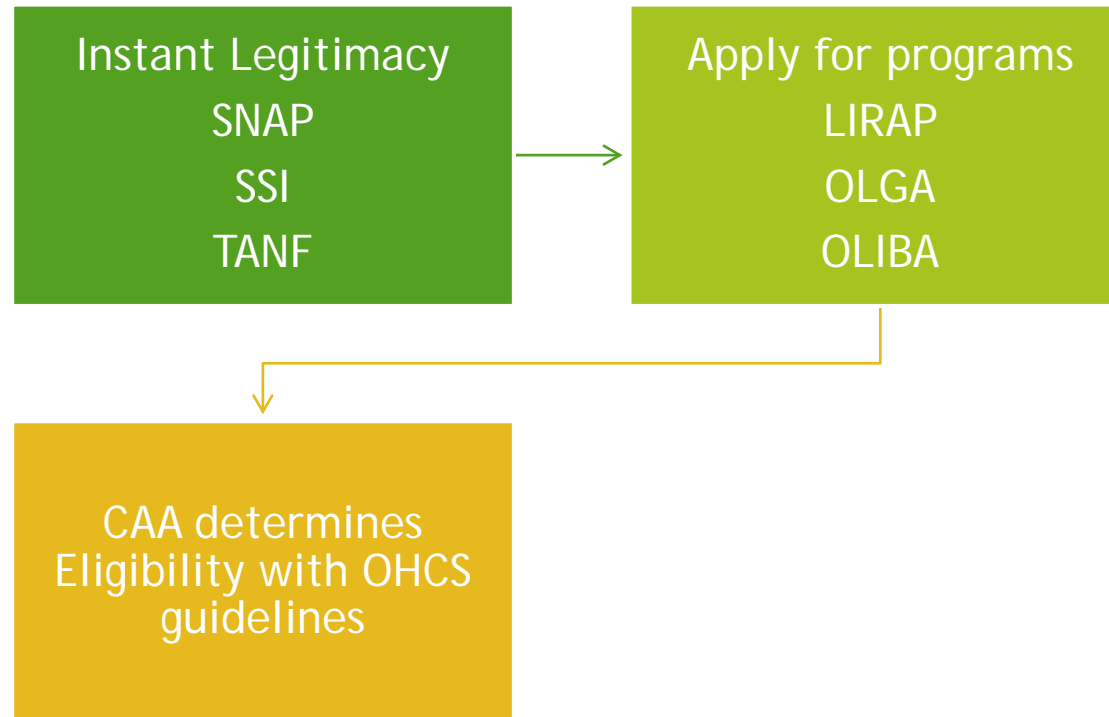


Process



2020/2021 60% of Oregon Median Income		
Household Size	Gross Monthly Income	Gross Annual Income
1	\$ 2,317.15	\$ 27,806
2	\$ 3,030.10	\$ 36,361
3	\$ 3,743.05	\$ 44,917
4	\$ 4,456.00	\$ 53,472
5	\$ 5,169.00	\$ 62,028
6	\$ 5,882.00	\$ 70,584
7	\$ 6,015.67	\$ 72,188
8	\$ 6,149.30	\$ 73,792
9	\$ 6,283.00	\$ 75,396
10	\$ 6,416.65	\$ 77,000
11	\$ 6,550.35	\$ 78,604
12	\$ 6,684.00	\$ 80,208
Each Additional Member, add:	\$ 133.65	\$ 1,604.00

Process for Gas Companies



Process for Electric Companies

