



## COVID-19 Impacts - NEXT STEPS

### July 8, 2020, Data Workshop Agenda

#### Information On Joining The Meeting

PUC is inviting you to a scheduled Zoom meeting from 8:30 a.m. – 12 p.m. Pacific Time. Join at:  
<https://zoom.us/j/97306984463?pwd=VUxoOHpmWDk3MmovZUiacFgxQ1BWUT09>

Meeting ID: 973 0698 4463

Password: 2Jx246

One tap mobile

+13017158592,,97306984463#,,,,0#,,586670# US (Germantown)

+13126266799,,97306984463#,,,,0#,,586670# US (Chicago)

Dial by your location

+1 301 715 8592 US (Germantown)

+1 312 626 6799 US (Chicago)

+1 346 248 7799 US (Houston)

+1 646 558 8656 US (New York)

+1 669 900 9128 US (San Jose)

+1 253 215 8782 US (Tacoma)

Meeting ID: 973 0698 4463

Password: 586670

Find your local number: <https://zoom.us/u/adNC0hScdD>

## **1. Introductions (8:30 – 8:40)**

- a. Name
- b. Organization

## **2. Utility Data - Staff Presentation and Roundtable (8:40 – 11:45)**

- a. Staff
  - i. Utility Actions to Date – Phil Boyle
  - ii. Consumer Call Volumes – Phil Boyle
  - iii. Arrears Data (30/60/90) – Bret Farrell
  - iv. Disconnect Data – Bret Farrell / Phil Boyle

## **3. Going Forward (11:45 – 12:00)**

- a. Additional Data Needs
- b. Additional Data Meetings
- c. Recommendations