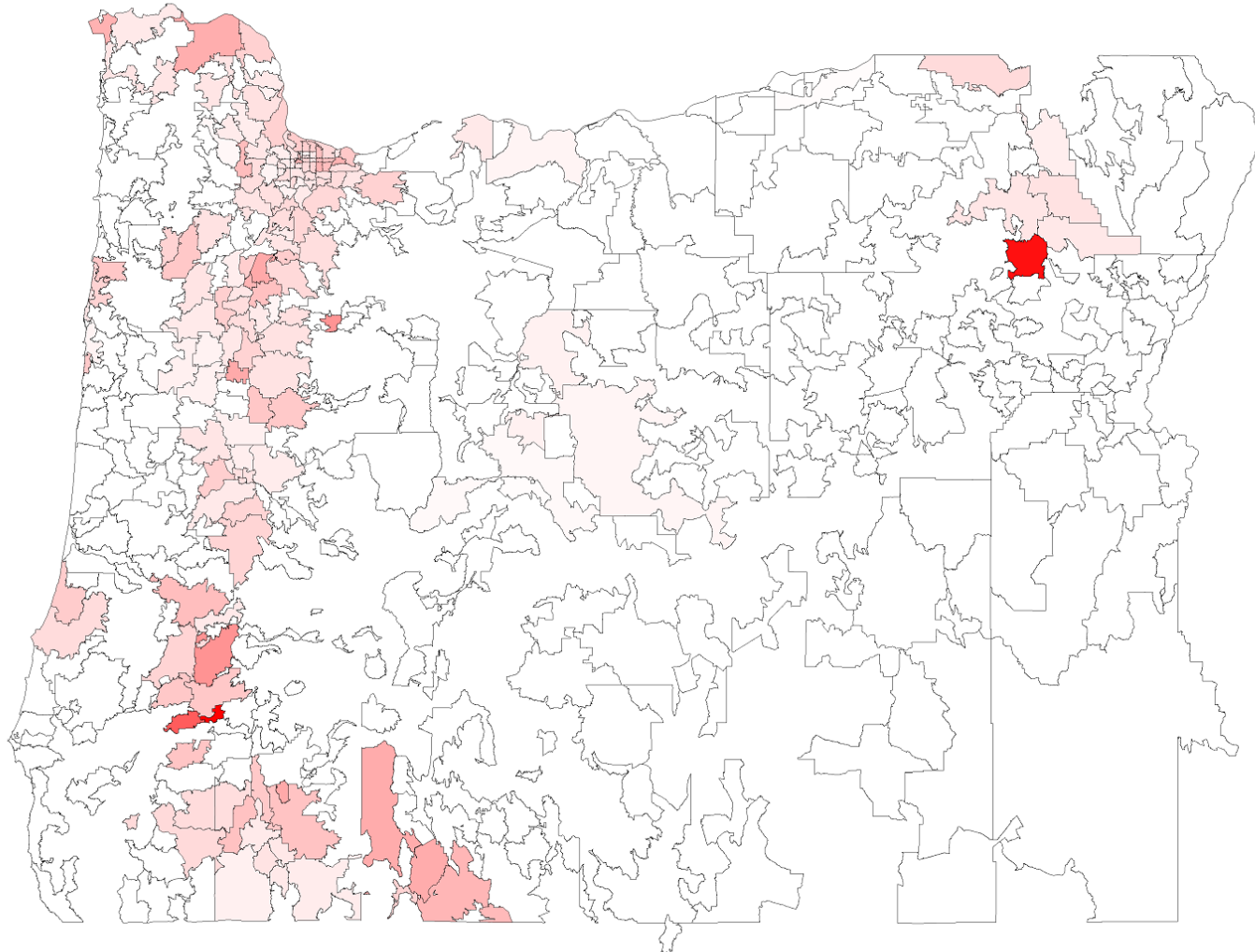


RO 12 ENERGY UTILITY DISCONNECT REPORT PER OAR 860-021-0408
(# of Accounts Disconnected ÷ Total Accounts)*

Nov. 2019 – Jan. 2020

NW Natural, Avista, Cascade



*data accuracy of PDF to XLS conversion not checked