


Oregon Low-Income Programs: State or Utility Operated	Utility Information				Basic Service Charge Please include the monthly charge for this reporting period	Basic Service Charge Please include the monthly charge for this reporting period	Program Name	Type (voluntary, utility funded)	Program Description (list discount, energy program, etc. We encourage brevity)	How is money collected? (meter change, customer donation, utility charge, etc.)	Annual Funding Level	Eligibility (income, health, etc.)	Who Administers Fund?	Geographic Accessibility (list counties where customers can see application)	Outreach (list methods used to disseminate program)	Targeted Populations (customer base that is targeted for use of device)	Average Annual ITR Benefit (either amount of average annual household benefit)	Maximum Benefit per ITR	Benefit Description (specify bill measure, monthly or pay-as-you-go, one-time payment)	Benefit Period (the amount of the rebate a person can use to apply for)		
	County Served	Type of Utility and/or Program	# of Meters	Square Miles																		
Blachy-Lane Electric Co-op	Lane	Cooperative	1,258	380	10/01/2016 - 02/28/2017 \$41.00 per kWh	10/01/2016 - 02/28/2017 \$41.00 per kWh	BLS	Voluntary Contribution	Bill Payment Assistance	Monthly Contributions, Annual Donations, Co-op & Employee Contributions	\$2,493.77 Carried over from 2016 \$2,493.76 Collected in 2017 \$4,987.53 TOTAL	Income, ability to pay	The Salvation Army	Blachy-Lane Electric Co-op Headquarters	Rural, BIH users, Branches	Low Income Customers	\$50	\$70 Annual \$60 biweekly	One time payment	12 Months		
Canby Utility Board	Clatskanie County	Municipal	6,502	8	\$13.57	First 2,000 kWh \$ 0.0625 more than 2,000 \$ 0.0725	Share the Warmth	Utility Funded	Bill Payment Assistance, customers who have meters relate to discounts, and emergency assistance	Energy Utility (EU) Annual Board decision. Monthly donations from customers and local groups	\$30,000.00 total over \$40,000.00 FY16 Board Decision \$70,000.00	Health, ability to pay, income verified through a local third party vendor service center, and then sent to CU to verify and fund to customers account. We are up for 20% of just due balance and have a Emergency/Medical	Canby Adult Center, a senior service center in Canby	Statement messages on monthly bills, annual meetings, website and email	Low income families, seniors, disabled, households who need assistance to avoid disconnections and households with an affordable emergency	\$100.00	\$300 annually and \$500 for emergency assistance	Customers can apply one time during our fiscal year and any time for an emergency request	Customers must have service for a minimum of 6 months. The program opens on the 1st and returns open until funds are depleted			
Central Electric Co-op	Deschutes, Jefferson, Crook, Wallowa, Grant, Wasco, and Lake	Cooperative	24,653	5,300	10/01/2016 to 02/28/2017 \$12.77 per month	10/01/2016 to 02/28/2017 \$12.77 per month	Project Helping Hand	Voluntary Contribution	Bill Payment Assistance	Monthly Contributions either fixed or billing round-up	\$42,731	Financial need	In-house	All CEC offices, Sisters, Redmond, or Bend, by phone, mail, or walk-in	CEC's branches, back of billing statements, web	All members are eligible	\$100	\$100	\$100 is credited to the electric account	12 months		
Central Lincoln PUD	Lincoln, Lane, Douglas, Clatskanie	PUD	32,448	300	From \$21 to \$22 in 4¢	From \$21 to \$22 in 4¢	Project Care	Voluntary Contribution	Bill Payment Assistance	Monthly Contributions	\$61,036	Headed by CAP Agencies	CAP Agencies	CAP Agencies and CEC's	CAP Agencies	CAP Agencies	CAP Agencies	CAP Agencies	CAP Agencies	CAP Agencies	CAP Agencies	
City of Ashland Electric and Telecom	Jackson County	Municipal	8,832	7	\$10.00	Residential First 300 kWh @ 0.0715/kWh 300 kWh to 500 kWh @ 0.0815/kWh 500 kWh to 1,000 kWh @ 0.0915/kWh	Ashland Low Income Energy Assistance Program (ALEAP)	Utility Funded	Bill Payment Assistance	Rate Base	\$100,000 (FY 16) - \$102,400 (FY 17) to be paid in 12 months by the City of Ashland. The City will not pay a rate base, as long as customers qualify for the assistance a general obligation of the budgeted amount	Income		Announced in monthly newsletters, signs in office, meet one on one	Low income			\$100 for 3 or 6 months		Applications are accepted Oct. 1 - Jan. 31. Must re-apply each year unless receiving Senior Discount		
							Senior Discount	Utility Funded	Rate Discount	Rate Base	\$100,000 (FY 16) - \$102,400 (FY 17) to be paid in 12 months by the City of Ashland. The City will not pay a rate base, as long as customers qualify for the assistance a general obligation of the budgeted amount	65+ and disabled	Utility Office	Phone, Mail, Office		Seniors	40	20% or 30% off bill	no	no		
							Head/Round-Up	Voluntary Contribution	Bill Payment Assistance	Rate Discount	\$100,000 (FY 16) - \$102,400 (FY 17) to be paid in 12 months by the City of Ashland. The City will not pay a rate base, as long as customers qualify for the assistance a general obligation of the budgeted amount	Discretion, Monthly contributions by rounding up customers utility bill or individual donations from customers	Ability to Pay				Announced in monthly newsletter twice per year	Anyone who has a disconnect notice on their bill	\$100	One time credit on bill	May reapply after one year	
City of Bandon	Cook & Curry Counties	Municipal	2,949	38 Square Miles	Inside City: \$6.89 Outside City: \$24.49	for 650 kWh: \$123.46 for 650 kWh: \$123.46		Voluntary Contribution	Bill Payment Assistance	Monthly Water Charge & Donations	\$23,643	Low Income	Local CAP	CAP offices in Cook Bay applications to be picked up at City Hall and delivered to mail in	CAP Outreach, Utility Bill inserts, City Department & Outreach at City Hall	Low Income Customers	\$35	Standard \$100 CEC \$500	Monthly Bill Paying Assistance	1 Year		
City of Cascade Locks	Hood River & Multnomah	Municipal	705	10.92 Miles	\$6.00 inside town Growth Roster/ \$18.20 outside town Growth Roster/ \$18.20	0.0705	City of Cascade Locks Electrical Program	Utility Funded	Bill Payment Assistance	Annual Contributions	\$8,335	Must meet Federal CAP Income guidelines	Mid-Columbia Community Action Council	Hood River & The Dalles (PA, WA, OR, ID)	City of Cascade Locks, Branch office of CAPCC	City of Cascade Locks electrical customers	\$50	\$100	one time payment	Once per heating season (Oct. 1 - Sept. 30)		
City of Drain	City of Drain in Douglas County	Municipal	690	Approx. 1 square mile	\$12.00 month	\$10.00 kWh	City of Drain Utility Assistance	Utility Funded	Rate Discount	\$4,000 each budget year	\$4,000	Ability to pay, retirement, 60+ knowledge	City Staff	City Hall, email, website, phone	Letter to citizens, statement on bill website	City of Drain	\$200 every two years	see previous answer	one time payment	two years		
City of Milton-Freewater	A portion of Umatilla County	Municipal	1,542	65 square miles	\$15.00	\$0.055 per kWh		Voluntary Contribution & Insurance, Meter	Bill Payment Assistance	Monthly donations, utility match	\$25,820	Ability to pay	Salvation Army	Utility Selection Army	Bill office and quarterly newsletter	Low Income	\$100	\$100	one time payment	1 year		
City of Monmouth	Folk	Municipal	4165	5 square miles	Jan 2016: \$14.79 May 2017: \$14.79 Sep 2017: \$14.79	Jan 2016: \$14.79 May 2017: \$14.79 Sep 2017: \$14.79	Monmouth Power & Light	Utility Funded	Bill Payment Assistance	Annual Donations	\$15,16 Carrying \$1,600.78 to 2017 \$1,600.78	Income based	Community Action	Community Action Office in Dallas & Independence, Oregon	Information Provided at City Hall	Anyone in need of assistance	2016-17 \$113.27	\$200 Annually	\$113.27 average one time payment during 2016-17	Benefits renew annually		
Clatskanie PUD	Parts of Clatsop & Columbia	People's Utility District	4,000	275	\$12.00 per month	\$10.00 per kWh	Clatskanie People's Utility District Share the Warmth	Voluntary Contribution	Bill Payment Assistance	Voluntary contributions by rate payers and employees. Utility funded through sale of scrap metal and beginning June 2017 - the the revenue. The District's Board of Directors also authorized a one time \$50,000 transfer from the general fund in June 2017	\$73,865.27 + \$26,972.86 carrying over from 2016 = \$100,838.13	USDA Community Eligibility Guidelines	Clatskanie PUD administers the funds. Clatskanie operations: Training from and CEC's of Senior screen customers for eligibility	Clatskanie and Dallas, OR. By telephone, fax, mail, email, USPS	Phone/Walk in to customer service, local newspaper advertising, monthly magazine inserts, bill messages	4000 aged residential meters	\$50	highest single month need on bill or \$500 (whichever is least)	Credit on customer's electric account - "Share the Warmth"	12 months or discontinuity with reentering circumstances		
Columbia Basin Electric Co-op	Parts of Morrow, Gilliam, Wasco, Wheeler, and Umatilla Counties	Cooperative	1,123	3,556	\$26.00	\$1.0741/kWh	Helping Hands	Voluntary Contribution	Bill Payment Assistance	Voluntary member contributions	\$48,100	Personal need	Neighbor Neighbor Center & Volunteer Center	Helping, Home, Learning, Cousins, and Friends	Showered, Hygiene, Direct Contact with customers	Customers who struggle to pay electric bills	\$50	no limit	One time cash payment on account	once each winter season		
Columbia Power Co-op Association	Grant, Wheeler, Umatilla	Cooperative	1,393	3,122	\$21.50	\$0.0800	CAPCCO	Voluntary Contribution & Utility	Bill Payment Assistance	Member Don't Budget	\$8000	Ability to pay	CAPCCO Office	Home or member	Customers who don't have the ability to pay their electrical bill	\$200	no limit	cash payments on account	no limit			
Columbia River PUD	Columbia County and parts of Multnomah County	People's Utility District	16,589	240 Square Miles	\$20.00/ month	\$0.068/kWh up to 4,950 kWh \$0.072/kWh 5,000 and over	The Neighbor's GLDW Fund	Voluntary Contribution	Bill Payment Assistance	Monthly contributions, periodic sale of scrap metal and local fundations	\$87,143	Income based	Utility Office	Utility Office	Monthly newsletter, customer service calls, utility website and through Community Action Team	Low Income residential customers	\$75	\$75/ year	One time payment applied to customer account	12 months		
							Low-Income Special Water	Utility Funded	Rate Discount (value \$5 of monthly \$10 Basic Service Charge)	\$23,448	Income and Age - based					\$66	\$66/ year	Monthly Discount (value \$5 of monthly \$10 Basic Service Charge)				
							Low-Income Senior Water, Senior Discount	Utility Funded	Rate Discount (value \$4 of monthly \$10 Basic Service Charge + a 10% discount applied to the total energy charge)	\$81,094	Income and Age - based						\$184	no MAX	Monthly Discount (value \$8 of monthly \$10 Basic Service Charge + a 10% discount applied to the total energy charge)			
Columbia Rural Electric	****NOTE: CREB has no members using the Funding program in Oregon. Therefore, no information was provided. Information provided in previous years reports only applies to Washington****																					
Consumers Power, INC	Benton, Lane, Umatilla, Clatskanie, Marion, Clack	Cooperative	25,100	4,000	\$20.00	\$0.085		Rate payer	Emergency Assistance	A Two cent charge added to all residential monthly electricity bills	\$1,008	Federal LEAP Guidelines	Local CAP	All counties have local CAP offices	Bill message	low income and people in crisis	\$300	\$300	one time payment	annual		





Program Name	Geography	Funding Source	Agency	Program Description	Eligibility	Amount	Income/Target	Priority	Agency	Partner	Community Action Agency	Income Level	Aug. 2016	Aug. 2017	Impact	Timeline
Oregon Housing & Community Services (OHCS)	Statewide	Federal (AF) (see types)		<b>Low Income Home Energy Assistance Program (LHEAP)</b>	Federally Funded	\$5 million average (last 5 years)	Income 200% of Federal Poverty Level	U.S. Department of Health and Human Services	Oregon Housing and Community Services via Community Action Agencies	Statewide delivery county via Community Action Agencies	Community action agencies, social media, mass outlets, radio, website, utility bill brochures	Low income households	\$200	\$1,000	One time payment or up to maximum amount of benefit allowed	12 months
Oregon Housing & Community Services (OHCS)	Statewide	Federal (AF) (see types)		<b>Low Income Home Energy Assistance Program: Weatherization</b>	Federally Funded	\$5.25 million average (last 5 years)	Income 200% of Federal Poverty Level	U.S. Department of Health and Human Services	Oregon Housing and Community Services via Community Action Agencies	Statewide delivery county via Community Action Agencies	Community action agencies, social media, mass outlets, radio, website, utility bill brochures	Low income households	Aug. 22, 2014	No maximums set. Only limited by savings to investment (SEI) ratio of 1.0 or greater	Ceiling work and floor insulation, windows, doors, energy related minor home repairs, Energy conservation education, Air infiltration reduction, Furnace repair and replacement, or heating duct replacement	12 months
Oregon Housing & Community Services (OHCS)	Statewide	Federal (AF) (see types)		<b>U.S. Department of Energy Weatherization Assistance Program (WAP)</b>	Federally Funded	\$2.3 million	Income 60% or below 80 percent of Oregon's median income	U.S. Department of Energy	Oregon Housing and Community Services via Community Action Agencies	Statewide delivery county via Community Action Agencies	Community action agencies, social media, mass outlets, radio, website, utility bill brochures	Low income households	Aug. 18, 2013	No maximums set. Only limited by savings to investment (SEI) ratio of 1.0 or greater	Ceiling work, and floor insulation, windows, doors, Energy related minor home repairs, Energy conservation education, Air infiltration reduction, Furnace repair and replacement, or heating duct replacement	Can be weatherized units if they were serviced prior to 1993
Oregon Housing & Community Services (OHCS)	Statewide	Federal (AF) (see types)		<b>Bonneville Power Administration Low Income Weatherization Program</b>	Federally Funded	\$1,500,000	Income 200% of Federal Poverty Level	Bonneville Power Administration Grant/Reimbursements	Oregon Housing and Community Services via Community Action Agencies	Statewide delivery county via Community Action Agencies	Community action agencies, social media, mass outlets, radio, website, utility bill brochures	Low income households	Aug. 23, 2016	No maximums set. Only limited by savings to investment (SEI) ratio of 1.0 or greater	Ceiling work, and floor insulation, windows, doors, Energy related minor home repairs, Energy conservation education, Air infiltration reduction, Furnace repair and replacement, or heating duct replacement	12 months
Oregon Housing & Community Services (OHCS)	Parts of Jackson, Klamath, Lake, Deschutes, Douglas, Clatsop, Columbia, Washington, Tillamook, Clackamas, Clatsop, Lane, Clatskanie, Crook, Jefferson, Wallowa, Linn, Benton, Grant, Marion, Polk, Multnomah, Hood River, Sherman, Gilliam, Clatskanie, Wasco, and Morrow	State (Electric RSP/PAC only)		<b>Oregon Energy Assistance Program (OEAP)</b>	Ratepayer Funded	\$20,000,000	Income 60% or below 80 percent of Oregon's median income	Oregon Housing and Community Services (Rate payer Funded)	Oregon Housing and Community Services via Community Action Agencies	Statewide delivery county via Community Action Agencies	Community action agencies, social media, mass outlets, radio, website, utility bill brochures	Low income households	\$400	\$1,000	One time payment or up to maximum amount of benefit allowed	12 months
Oregon Housing & Community Services (OHCS)	Parts of Jackson, Klamath, Lake, Deschutes, Douglas, Clatsop, Columbia, Washington, Tillamook, Clackamas, Clatsop, Lane, Clatskanie, Crook, Jefferson, Wallowa, Linn, Benton, Grant, Marion, Polk, Multnomah, Hood River, Sherman, Gilliam, Clatskanie, Wasco, and Morrow	State (Electric RSP/PAC only)		<b>Energy Conservation Helping Program (ECHO)</b>	Ratepayer Funded	\$14,000,000 (avg last 5 years)	Income 200% of Federal Poverty Level	Oregon Housing and Community Services (Rate payer Funded)	Oregon Housing and Community Services via Community Action Agencies	Statewide delivery county via Community Action Agencies	Community action agencies, social media, mass outlets, radio, website, utility bill brochures	Low income households	Aug. 26, 2012	No maximums set. Only limited by savings to investment (SEI) ratio of 1.0 or greater	Ceiling work and floor insulation, windows, doors, Energy related minor home repairs, Energy conservation education, Air infiltration reduction, Furnace repair and replacement, or heating duct replacement	1) 100-weatherize homes if a measure was not installed when the home was originally weatherized. 2) 200-weatherize homes if a measure was not installed when the home was originally weatherized, or other funds that do not allow for re-weatherization. 3) Home may be weatherized two (2) times with ECHO funds. Not a single measure can only be completed once.
Oregon Housing & Community Services (OHCS)	Parts of Jackson, Klamath, Lake, Deschutes, Douglas, Clatsop, Columbia, Washington, Tillamook, Clackamas, Clatsop, Lane, Clatskanie, Crook, Jefferson, Wallowa, Linn, Benton, Grant, Marion, Polk, Multnomah, Hood River, Sherman, Gilliam, Clatskanie, Wasco, and Morrow	State	<b>Oregon Multifamily Energy Program</b>	Ratepayer Funded	\$600,000 RSE customers \$500,000 PAC customers	Income 60% or below 80 percent of Oregon's median income	Oregon Housing and Community Services (Rate payer Funded)	Oregon Housing and Community Services	Developers/owners access via website, phone	Direct marketing, webinars, social media, radio, mass media, events, associations, branding	Affordable housing developers and owners and low income households	Projects awarded up to \$200,000 threshold	Projects awarded up to \$200,000 threshold	Windows, Attic/Ceiling insulation, Ductless Heat Pump (DHP), Packaged Terminal Heat pump (PTHP), hot water heat pumps, Smart Thermostats, Heat Energy Storage, Low Flow, Dishwashers as an amenity, Bulb/engines, common area clothes, washers, LED fixtures	12 months and/or if measure was not installed previously	
Oregon Housing & Community Services (OHCS)	Statewide	State	<b>State Home Oil Heating Program (SHOH)</b>	Assessment charge	Weatherization	\$200,000 fee	Income 200% of Federal Poverty Level	Oregon Housing and Community Services (Rate payer Funded)	Oregon Housing and Community Services via Community Action Agencies	Statewide delivery county via Community Action Agencies	Community action agencies, social media, mass outlets, radio, website, utility bill brochures	Low income households	Aug. 22, 2016	\$1,000	Installing energy-efficient oil burners/burners and oil burners, Insulating attics, ceilings, floors, and walls, Installing energy-efficient windows and doors, Insulating perimeter or sealing (weatherstripping, caulking, etc.) Installing a programmable thermostat	The benefit period is for the lifetime of the program, however, with the recent rate change, households will be eligible for additional funds. The lifetime benefit will be a one per measure under this program starting at a date for implementation.