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## OREGON REAL ESTATE AGENCY BEFORE THE REAL ESTATE COMMISSIONER

In the Matter of the Real Estate License of

CHERYL LYNCH

STIPULATED FINAL ORDER

The Real Estate Agency (OREA) and Cheryl Lynch (Lynch) do hereby agree and stipulate to the following:

# FINDINGS OF FACT AND CONCLUSIONS OF LAW

1.

- 1.1 Lynch was licensed as a broker associated with the registered business name of Century 21 Realty Specialist (Century 21) until July 17, 2012. Lynch worked for Donn Walls, who is the principal broker for Century 21 and Hermiston Property Management (HPM).
- 1.2 On July 23, 2012, OREA received a complaint from Walls alleging that Lynch was conducing property management activity without a license. Walls also alleged that Lynch was soliciting property owners from HPM to cancel their property management agreements with HPM and transfer to her new company, Secure Property Management (SPM). The subsequent investigation found the following violations.
- 1.3 Lynch wrote letters to HPM clients, telling them that she was with SPM and wanted to continue as their property manager while she was still licensed with Century 21.

**Violations:** ORS 696.301(1), (4), (6), (12), (14) and (15) (2011 Edition), which states that a licensee may be disciplined if they create a reasonable probability of damage or injury to a person by making one or more material misrepresentations in a matter related to professional real estate activity, if they knowingly publish materially misleading or untruthful advertising, if they demonstrate untrustworthiness in performing any act for which the licensee

is required to hold a license, if they commit an act of fraud or engage in dishonest conduct substantially related to the fitness of the licensee to conduct professional real estate activity, and/or if they engage in any conduct that is below the standard of care for the practice of professional real estate activity in Oregon; and OAR 863-015-0125(2)(d) (9/1/11 Edition), which requires that all advertising by a licensee be truthful and not deceptive or misleading.

1.4 Lynch solicited HPM clients while her license was inactive through emails, letters and phone calls from July 17, 2012 through August 1, 2012, to manage their properties through SPM. In addition, Lynch accepted a tenant's rent payment.

**Violation:** ORS 696.020(2) (2011 Edition), which states that an individual may not engage in professional real estate activity within this state unless the individual holds an active license.

1.5 Lynch opened an office to the public and placed a SPM sign on the office door and on the building, which was located at 985 N. First St, Hermiston, Oregon, before the business was registered with OREA.

*Violation:* ORS 696.026 (2011 Edition), which requires that a business name be registered with OREA by a principal broker or property manager before conducting any real estate activity under that business name, and ORS 696.020(2) (2011 Edition), which states that an individual may not engage in professional real estate activity within this state unless the individual holds an active license.

2.

OREA reserves the right to investigate and pursue additional complaints that may be received in the future regarding this licensee.

### STIPULATION & WAIVER

I have read and reviewed the above findings of fact and conclusions of law which have been submitted to me by OREA and further, the order which follows hereafter. I understand that the findings of fact, conclusions of law and this stipulation and waiver embody the full and complete agreement and stipulation between OREA and me. I further understand that if I do not agree with this stipulation I have the right to request a hearing on this matter and to be represented by legal counsel at such a hearing. Hearings are conducted in accordance with the procedures set forth in ORS Chapter 183 and in accordance with the Rules of Practice and

 Procedure adopted by the Attorney General of the State of Oregon. I freely and voluntarily waive my rights to a hearing, to representation by legal counsel at such a hearing, and to judicial review of this matter.

I hereby agree and stipulate to the above findings of fact and conclusions of law and understand that the order which follows hereafter may be completed and signed by the Real Estate Commissioner or may be rejected by the Real Estate Commissioner, in which case an amended notice of intent may be issued in this matter. I understand that, in accordance with the provisions of ORS 696.445(3), notice of this order shall be published in the Oregon Real Estate News Journal.

#### **ORDER**

IT IS HEREBY ORDERED that Lynch's license be, and hereby is, reprimanded.

IN ADDITION, IT IS HEREBY ORDERED that, pursuant to ORS 696.990 and based upon the violations set forth above, Lynch pay a civil penalty for unlicensed real estate activity in the sum of \$4,500, said penalty to be paid to the General Fund of the State Treasury by paying the same to OREA, and must be paid in full before her license may be renewed.

IT IS	SO STIPULATED:	IT IS SO ORDERED:
C	reupl & Lynch	FROG
CHE	RYLLYNCH	GENE BENTLEY
	<i>'</i> / 5	Real Estate Commissioner
Date	11-9-12	Date 11.19.12
		DATE of service: 11-20-10