REAL ESTATE AGENCY 1 BEFORE THE REAL ESTATE COMMISSIONER 2 3 4 In the Matter of the Real Estate License of 5 STIPULATED FINAL ORDER TRAVIS DAGGETT 6 7 8 9 10 The Oregon Real Estate Agency (Agency) and Travis Daggett (Daggett) do hereby 11 agree and stipulate to the following: 12 FINDINGS OF FACT 13 & 14 CONCLUSIONS OF LAW 15 1. 16 1.1 At all times mentioned herein, Daggett was licensed as a real estate broker with 17 Keller Williams Realty, Eugene and Springfield (KWR). On February 1, 2019, Daggett's license 18 expired after he failed to renew it, and, on February 1, 2020, Daggett's license lapsed. 19 1.2 On July 26, 2018, the Agency received a complaint from Tammy Crafton against 20 Daggett. 21 1.3 Tammy Crafton was assisting her brother-in-law, Jerry Crafton, with the sale of 22 his property at 4199 Scenic Drive (Scenic). On April 20, 2018, Daggett made a verbal offer for 23 buyer Claire Senderling (Senderling) of Montclair Capital Inc. 24 1.4 On April 30, 2018, Daggett sent Tammy Crafton a listing agreement. On May 1, 25 2018, Jerry Crafton signed the listing agreement. 26 1.5 Senderling signed a purchase and sale agreement for Scenic on April 27, 2018, 27 and Jerry Crafton's name was signed to it on May 2, 2018. After the inspection date expired, 28 Daggett contacted Tammy Crafton saying that Senderling wanted to terminate the sale 29 agreement because foundation repairs would cost \$120,000. Daggett sent Tammy Crafton an 30

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unsigned termination agreement. Tammy Crafton signed Jerry Crafton's name to the termination via DocuSign.

- 1.6 According to Tammy Crafton, each time she received electronic documents from Daggett, she would contact Jerry Crafton and read each document to him before she electronically signed Jerry Crafton's name or initials to them. Tammy Crafton did not have a power of attorney at the time. Tammy Crafton stated Daggett was aware that she was signing on behalf of Jerry Crafton. Tammy Crafton stated Daggett had not ever asked her for a copy of a power of attorney.
- (1) **Violation:** By allowing Tammy Crafton to sign Jerry Crafton's name on a real estate transaction document regarding Scenic without a power of attorney, Daggett violated ORS 696.301(3) as it incorporates ORS 696.805(3)(a) (2017 Edition), which states that a seller's agent owes the seller the affirmative duty to exercise reasonable care and diligence.
- Daggett did not transmit the executed listing agreement and other signed written agreements between Jerry Crafton, Tammy Crafton, and Senderling to Daggett's principal broker, Thomas Dye (Dye), for more than a month.
- **(2) Violation**: By not transmitting documents of written agreement to his principal broker within 3 banking days, Daggett violated ORS 696.301(3) as it incorporates OAR 863-015-0250(2) (01-01-2018 Edition), which states when a real estate broker receives any document referred to in (1) of this rule the real estate broker must transmit to the real estate broker's principal broker the document within 3 banking days of the real estate broker's receipt of the document.
- 1.8 Daggett reported to the Agency that Senderling never intended to terminate the agreement even though he told Tammy Crafton and Dye that Senderling wanted to terminate the agreement. Once Tammy Crafton received the unsigned termination letter, Tammy Crafton and Jerry Crafton thought they were free to list Scenic with another broker and enter into another sale agreement.
- (3) **Violation**: By reporting to Tammy Crafton and Dye that Senderling was terminating the agreement for Scenic, and by sending Tammy Crafton an unsigned Termination Agreement, Daggett violated ORS 696.301(3) as it incorporates ORS 696.805(2)(a) and (3)(a), and ORS 696.810(2)(a) and (3)(a) (2017 Edition). Per ORS 696.805: (2)(a) A seller's agent owes the

seller, other principals and the principals' agents involved in a real estate transaction the affirmative duty to deal honestly and in good faith; and (3)(a) A seller's agent owes the seller the affirmative duty to exercise reasonable care and diligence. Per ORS 696.810: (2)(a) A buyer's agent owes the buyer, other principals and the principals' agents involved in a real estate transaction the affirmative duty to deal honestly and in good faith; and (3)(a) A buyer's agent owes the buyer the affirmative duty to exercise reasonable care and diligence.

- 1.9 Daggett used a business name other than KWR in his email signature block on five different occasions in May 2018.
- 1.10 Dye was unaware Daggett was advertising a different business name until shortly before Daggett left KWR.
- (4) Violation: By advertising using a personal business, and not the registered business name with which his license was associated, Daggett violated ORS 696.301(4) (2017 Edition), and ORS 696.301(3) as it incorporates OAR 863-015-0125(2)(b), (4), and (5)(a) (1-1-18 Edition). Per ORS 696.301(4): The Real Estate Commissioner may suspend or revoke the real estate license of any real estate licensee, reprimand any real estate licensee or deny the issuance or renewal of a license to an applicant who has knowingly or recklessly published materially misleading or untruthful advertising. Per OAR 863-015-0125: (2)(b) Advertising by a licensee, in process and in substance, must be truthful and not deceptive or misleading; (4) The licensed name or registered business name of the principal real estate broker, sole practitioner real estate broker, or property manager must be prominently displayed, immediately noticeable, and conspicuous in all advertising; and (5)(a) A real estate broker must submit proposed advertising to the licensee's principal broker for review and receive the principal broker's approval before publicly releasing any advertisement.
- 1.11 All of the above demonstrates incompetence and untrustworthiness in performing any act for which Daggett is required to hold a license, dishonest conduct substantially related to the fitness of a real estate licensee, and conduct that is below the standard of care for the practice of professional real estate activity.
- **Violation**: Through his actions listed above, Daggett violated ORS 696.301(12), (14), and (15) (2017 Edition), which states the Real Estate Commissioner may suspend or revoke the real estate license of any real estate licensee, reprimand any real estate licensee or deny

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the issuance or renewal of a license to an applicant who has (12) demonstrated incompetence or untrustworthiness in performing any act for which the real estate licensee is required to hold a license; (14) committed an act of fraud or engaged in dishonest conduct substantially related to the fitness of the applicant or real estate licensee to conduct professional real estate activity, without regard to whether the act or conduct occurred in the course of professional real estate activity; and (15) engaged in any conduct that is below the standard of care for the practice of professional real estate activity in Oregon as established by the community of individuals engaged in the practice of professional real estate activity in Oregon.

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- 2.1 The foregoing violations are grounds for discipline pursuant to ORS 696.301. Based on these violations, a reprimand is appropriate for violations of ORS 696.301(3), (4), (12), (14), and (15).
- 2.2 The Agency reserves the right to investigate and pursue additional complaints that may be received in the future regarding this licensee.
- 2.3 In establishing the violations alleged above, the Agency may rely on one or more of the definitions contained in ORS 696.010.
- 2.4 According to ORS 696.775, the lapsing, expiration, revocation, or suspension of a real estate license, whether by operation of law, order of the Real Estate Commissioner, or decision of a court of law, or the inactive status of the license, or voluntary surrender of the license by the real estate licensee does not deprive the commissioner of jurisdiction to: (1) proceed with an investigation of the licensee; (2) conduct disciplinary proceedings relating to the licensee; (3) Take action against a licensee, including assessment of a civil penalty against the licensee for a violation of ORS 696.020(2); or (4) revise or render null and void an order suspending or revoking a license.

STIPULATION & WAIVER

I have read and reviewed the above findings of fact and conclusions of law which have been submitted to me by the Agency and further, the order which follows hereafter. I understand that the findings of fact, conclusions of law and this stipulation and waiver embody the full and complete agreement and stipulation between the Agency and me. I further

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28 29 understand that if I do not agree with this stipulation I have the right to request a hearing on this matter and to be represented by legal counsel at such a hearing. Hearings are conducted in accordance with the procedures set forth in ORS Chapter 183 and in accordance with the Rules of Practice and Procedure adopted by the Attorney General of the State of Oregon. I freely and voluntarily waive my rights to a hearing, to representation by legal counsel at such a hearing, and to judicial review of this matter.

I hereby agree and stipulate to the above findings of fact and conclusions of law and understand that the order which follows hereafter may be completed and signed by the Real Estate Commissioner or may be rejected by the Real Estate Commissioner. I understand that, in accordance with the provisions of ORS 696.445(3), notice of this order shall be published in the Oregon Real Estate News Journal.

I agree once the Commissioner executes this stipulated order, I will accept service of the final order by email, and hereby waive the right to challenge the validity of service

ORDER

IT IS HEREBY ORDERED that the broker license of Daggett be, and hereby is, reprimanded.

IT IS SO STIPULATED:

IT IS SO ORDERED:

20 | Travis Dagett

TRAVIS DAGGETT

Date ____ 8:04 AM PDT

Steven Strode

STEVEN STRODE

Date of Service: _____

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