REAL ESTATE AGENCY 1 BEFORE THE REAL ESTATE COMMISSIONER 2 3 4 In the Matter of the Property Manager License 5 STIPULATED FINAL ORDER of 6 STEPHANIE E. HOLSAPPLE 7 8 9 10 The Real Estate Agency (Agency) and Stephanie E. Holsapple (Holsapple) do hereby 11 agree and stipulate to the following: 12 FINDINGS OF FACT 13 & 14 CONCLUSIONS OF LAW 15 1. 16 1.1 From December 31, 2016 through April 30, 2020, Holsapple's property manager 17 license was associated with RPM Rentals. Holsapple failed to renew her license during April 18 2020 and Holsapple's license expired on May 1, 2020. On November 5, 2020, Holsapple's 19 license became active. 20 1.2 On July 2, 2020, the Agency received a complaint from Jennifer Frazier (Frazier) 21 against Holsapple. The Agency opened an investigation. 22 1.3 Holsapple admitted she had continued conducting property management activity 23 since her license expired on May 1, 2020. Holsapple managed approximately 65 doors which 24 included apartments and single family residences. 25 1.4 During the time Holsapple's license was expired from May 1, 2020 through 26 November 4, 2020, a total of 188 days, Holsapple continued to engage in professional real 27 estate activity by taking part in the management of rental real estate. 28 (1) Violation: By continuing to conduct professional real estate activity from May 1, 2020 29 through November 4, 2020, over the course of 188 days, after Holsapple's license was expired 30 and before renewing it, Holsapple violated ORS 696.020(2) (2019 Edition) and is subject to

1 of 4 – Stipulated Final Order- Stephanie L. Holsapple

 discipline or civil penalty pursuant to ORS 696.990(4) and (9). ORS 696.020(2) states an individual may not engage in, carry on, advertise or purport to engage in or carry on professional real estate activity, or act in the capacity of a real estate licensee, within this state unless the individual holds an active license.

- 1.5 A review of the Oregon Judicial Court Information Network showed the following Residential Eviction Complaints (REC) signed by Holsapple during the time her license was expired.
  - REC 1 (Case 20LT04250) showed RPM Rentals as the plaintiff and Diana Clemons (and all others) as the defendant. The document showed Holsapple as the landlord or agent. The signature date was June 30, 2020.
  - REC 2 (Case 20LT05313) showed RPM Rentals LLC as the plaintiff and Sabrina Smith (and all others) as the defendant. The document showed Holsapple as the landlord or agent. The signature date was October 7, 2020.
  - REC 3 (Case 20LT05321) showed RPM Rentals as the plaintiff and Lacy Sanders (and all others) as the defendant. The document showed Holsapple as the landlord or agent. The signature date was October 13, 2020.
- (2) Violation: By filing and signing the Residential Eviction Complaint (Case 20LT04250) on June 30, 2020, Holsapple engaged in professional real estate activity when her license was expired, in violation of ORS 696.020(2) (2019 Edition) and is subject to discipline or civil penalty pursuant to ORS 696.990(4) and (9). ORS 696.020 (2019 Edition) states an individual may not engage in, carry on, advertise or purport to engage in or carry on professional real estate activity, or act in the capacity of a real estate licensee, within this state unless the individual holds an active license.
- (3) Violation: By filing and signing the Residential Eviction Complaint (Case 20LT05313) on October 7, 2020, Holsapple engaged in professional real estate activity when her license was expired, in violation of ORS 696.020(2) (2019 Edition) and is subject to discipline or civil penalty pursuant to ORS 696.990(4) and (9). ORS 696.020 (2019 Edition) states an individual may not engage in, carry on, advertise or purport to engage in or carry on professional real estate activity, or act in the capacity of a real estate licensee, within this state unless the individual holds an active license.

**(4)** 

Violation: By filing and signing the Residential Eviction Complaint (Case 20LT05321) on October 13, 2020, Holsapple engaged in professional real estate activity when her license was expired, in violation of ORS 696.020(2) (2019 Edition) and is subject to discipline or civil penalty pursuant to ORS 696.990(4) and (9). ORS 696.020 (2019 Edition) states an individual may not engage in, carry on, advertise or purport to engage in or carry on professional real estate activity, or act in the capacity of a real estate licensee, within this state unless the individual holds an active license.

8 9

10

11

12

13 14

15 16

17

18

19 20

21

22

23

24

25

1 2

3

4 5

6 7

## STIPULATION & WAIVER

I have read and reviewed the above findings of fact and conclusions of law which have been submitted to me by the Agency and further, the order which follows hereafter. I understand that the findings of fact, conclusions of law and this stipulation and waiver embody the full and complete agreement and stipulation between the Agency and me. I further understand that if I do not agree with this stipulation I have the right to request a hearing on this matter and to be represented by legal counsel at such a hearing. Hearings are conducted in accordance with the procedures set forth in ORS Chapter 183 and in accordance with the Rules of Practice and Procedure adopted by the Attorney General of the State of Oregon. I freely and voluntarily waive my rights to a hearing, to representation by legal counsel at such a hearing, and to judicial review of this matter.

I hereby agree and stipulate to the above findings of fact and conclusions of law and understand that the order which follows hereafter may be completed and signed by the Real Estate Commissioner or may be rejected by the Real Estate Commissioner. I understand that, in accordance with the provisions of ORS 696.445(3), notice of this order shall be published in the Oregon Real Estate News Journal. I agree once the Commissioner executes this stipulated order, I will accept service of the final order by email, and hereby waive the right to challenge the validity of service.

26 27

/// 28

///

29 ///

/// 30

**ORDER** IT IS HEREBY ORDERED that pursuant to ORS 696.990(1) to (9) and based upon the violation set forth above, Holsapple pay a civil penalty in the sum of \$3,000.00, said penalty to be paid to the General Fund of the State Treasury by paying the same to the Agency. The civil penalty is computed in accordance with ORS 696.990(4) and (9) in that each 30-day period of unlicensed activity is considered one violation. In this instance, there were six 30-day periods of unlicensed activity. IT IS SO STIPULATED: IT IS SO ORDERED: Stephanie & Holsapple Steven Strode Real Estate Commissioner Date 2/9/2021 | 8:05 AM PST Date 1/28/2021 | 6:19 PM PST Date of Service: 02/09/2021