1 of 8 – Stipulated Final Order - Jamie L Batte

REAL ESTATE AGENCY 1 BEFORE THE REAL ESTATE COMMISSIONER 2 3 4 In the Matter of the Real Estate License of 5 STIPULATED FINAL ORDER JAMIE L BATTE 6 7 8 9 10 The Oregon Real Estate Agency (Agency) and Jamie Batte (Batte) do hereby agree and 11 stipulate to the following: 12 FINDINGS OF FACT 13 AND 14 CONCLUSIONS OF LAW 15 1. 16 1.1 At all times mentioned herein, Batte was licensed as a principal broker with 17 Truhome Inc (Truhome). 18 1.2 On January 19, 2024, Truhome was notified that clients' trust account ending in 19 5135 (CTA #5135), which holds owner funds, had been selected for reconciliation review. 20 Reconciliation documents were provided to the Agency. An investigation was opened due to 21 the outstanding issues found in the review. 22 1.3 During the reconciliation review, Batte admitted that they were not reconciling the 23 clients' trust account monthly. 24 (1) **Conclusion of Law:** By failing to reconcile the clients' trust accounts monthly, Batte 25 violated ORS 696.301(3) and its implementing rule OAR 863-025-0028(2) 1/1/2024 Edition. 26 **(2)** Conclusion of Law: Batte failed to maintain complete and adequate records of 27 property management activity, a violation of ORS 696.301(3) and its implementing rule OAR 28 863-025-0035(1)(b)(j) 1/1/2024 Edition. 29 30

- 1.4 A review of the records submitted showed items identified as "refund" and "refund deposit." A review of the Agency's online licensing database showed there was not a clients' trust account security deposit account registered with the Agency.
- 1.5 Agency Investigator Dylan Ray (Ray) asked Batte if he had a security deposit account. In response, Batte wrote that he only had one clients' trust account and explained that he was unaware he needed another.
- (3) Conclusion of Law: By failing to open and maintain a clients' trust account-security deposit account as required, Batte violated ORS 696.301(3) and its implementing rule OAR 863-025-0025(6)(7) 1/1/2024 Edition.
- 1.6 Batte provided Ray with clients' trust account reconciliation records for February, March, and April 2024. Batte did not provide a receipts and disbursements journal or supporting documentation to support Part II of the Trust Account Reconciliation document for the April 2024 reconciliation.
- 1.7 Ray followed up with Batte and requested he identify who, of the ten owners identified on the February 2024 owners' ledger, he held security deposits for. In addition, Ray requested Batte provide the property management agreements for three of those owners.
- 1.8 Batte provided Ray with three property management agreements, but none of the owners were listed on the February or March 2024 owners' ledgers.
- **Conclusion of Law:** By failing to maintain owner ledgers for each property management agreement, Batte violated ORS 696.301(3) and its implementing rule OAR 863-025-0035(1)(c) 1/1/2024 Edition.
- **Conclusion of Law:** By failing to maintain at least one separate owner's ledger for each property management agreement, for all funds received and disbursed, Batte violated ORS 696.301(3) and its implementing rule OAR 863-025-0055(1) 1/1/2024 Edition.
- 1.9 A review of the property management agreements provided showed one was unsigned, and undated, but had an effective date of October 1, 2024.
- 1.10 Another property management agreement was signed and dated by the owners on May 16, 2024, and by Batte on July 10, 2024. The effective date was May 16, 2024.

- **Conclusion of Law:** By failing to sign and date a property management agreement, Batte violated ORS 696.301(3) and its implementing rule OAR 863-025-0020(2)(L)(m) 1/1/2024 Edition.
- 1.11 Further review of the property management agreements showed no section that identified what was to be done with security deposits received by tenants.
- 1.12 In an email to Ray, Batte wrote that they hold security deposits for all owners. Batte also confirmed in that email that as of November 15, 2024, he had not yet opened a clients' trust account security deposit account.
- (7) Conclusion of Law: By maintaining security deposits in a clients' trust account, Batte violated ORS 696.301(3) and its implementing rule OAR 863-025-0025(5)(a)(b) 1/1/2024 Edition.
- 1.13 A review of the February 2024 reconciliation records for CTA #5135 showed Part I to have a balance of \$37,301.29, with no outstanding deposits or checks. Parts II and III had a balance of \$37,805.02, and Part IV had a difference of -\$503.73 with an explanation of "Please see proceeding audit."
- 1.14 The February 2024 Trust Account Reconciliation document was not signed or dated by Batte.
- 1.15 A review of the March 2024 reconciliation records for CTA #5135 showed Part I to have a balance of \$32,476.57, with no outstanding deposits or checks. Parts II and III had a balance of \$24,876.79, and Part IV had a difference of \$7,542.78 with an explanation of "Numerous checks deposited in the bank account and registered as a payment but deposit not recorded in system until next month."
- 1.16 The March 2024 Trust Account Reconciliation document was not signed or dated by Batte.
- **Conclusion of Law:** By failing to sign and date the Trust Account Reconciliation document, attesting to its completeness and accuracy, Batte violated ORS 696.301(3) and its implementing rule OAR 863-025-0028(2)(a)(A)(B)(C)(b)(d)(B) 1/1/2024 Edition.
- 1.17 A review of the February 2024 bank statement identifies the account as "Property Management."

- **(9) Conclusion of Law:** By failing to use the correct labeling of a clients' trust account, Batte violated ORS 696.301(3) and its implementing rule OAR 863-025-0025(1)(a) 1/1/2024 Edition.
- 1.18 The February 2024 bank statement showed 11 point-of-sale withdrawals. None of the point-of-sale withdrawals corresponded with any property ledger or disbursement.
- 1.19 Many of the deposits on the bank statement did not match or were unaccounted for on the corresponding receipts and disbursements journal.
  - 1.20 The March 2024 bank statement showed five point-of-sale withdrawals.
- 1.21 In an interview with Batte and employee Allison Davidson (A. Davidson), Batte explained that some of the point-of-sale withdrawals were for keys, marketing supplies, and repairs. Batte explained that he does not account for these charges within his accounting software, but he adds up all the charges and deducts the amount from the property management income or receives a separate check from the property owner.
  - 1.22 Batte confirmed that the point-of-sale withdrawals were made using a debit card.
- (10) Conclusion of Law: By failing to maintain a record of receipts and disbursements, Batte violated ORS 696.301(3) and its implementing rule OAR 863-025-0040(2)(a)(C)(b)(C)(D)(c)(5)(6)(a)(b)(c) 1/1/2024 Edition.
- (11) Conclusion of Law: By using a debit card against the funds of others, Batte violated ORS 696.301(3) and its implementing rule OAR 863-025-0025(12) 1/1/2024 Edition.
- 1.23 In an email to Ray, Batte explained that their "numbers are all over the place due to lack of understanding of how our software worked." Batte further explained that they would "register a payment, deposit the funds in the bank, but then NOT register the deposit in the system until weeks after."
- (12) Conclusion of Law: By failing to maintain records of property management in his computerized record keeping system in a way that readily enabled tracking and reconciling, Batte violated ORS 696.301(3) and its implementing rule OAR 863-025-0035(3)(b) 1/1/2024 Edition.
- (13) Conclusion of Law: By failing to maintain complete and adequate records of receipts and disbursements, Batte demonstrated a lack of supervision and control over the property

 management activity of the registered business his license was associated with, in violation ORS 696.301(3) and its implementing rule OAR 863-015-0140(3) 1/1/2024 Edition.

- 1.24 A review of the February 2024 Bank Account Balance Breakdown report showed three owners listed as inactive, but with balances. One owner listed held a negative balance.
- 1.25 A review of the March 2024 Bank Account Balance Breakdown report showed the same owners listed as inactive that were identified in the February report, with the same ledger balances. The report also listed two owners that held a negative balance.
- 1.26 During the interview, Batte explained that he does not know why the inactive accounts remained on the ledger. Regarding the negative balances, Batte explained this was because they had been sending out electronic fund transfers (EFT) to owners and Buildium was slow in letting them know when a tenant's EFT had bounced.
- (14) Conclusion of Law: By disbursing funds from a clients' trust account when there were not sufficient funds to do so, Batte violated ORS 696.301(3) and its implementing rule OAR 863-025-0027(3)(7) 1/1/2024 Edition.
- 1.27 Batte told Ray that A. Davidson and her husband Jason Davidson (J. Davidson) help with the property management side of the business. Batte explained that A. Davidson works with tenants, takes care of leases, gets repairs done and helps with tours. Batte said that J. Davidson handles the owner side of things.
- 1.28 In a follow-up email to Ray, Batte wrote that J. Davidson helps with "all licensed activities" and A. Davidson assists with bookkeeping, DocuSign, tenant requests, and showing rentals to tenants.
- 1.29 Batte confirmed to Ray that he did not have a delegation of authority for A. Davidson or J. Davidson.
- (15) Conclusion of Law: By failing to have a written delegation of authority for staff carrying out property management activity under his license, Batte violated ORS 696.301(3) and its implementing rule OAR 863-025-0015(5)(a)(b)(c) 1/1/2024 Edition.
- 1.30 Ray requested Batte provide copies of receipts for the point-of-sale withdrawals identified on the February 2024 bank statement, along with the owner ledgers of the owners those charges affected. Ray also asked Batte to provide his spreadsheet for the miscellaneous point-of-sale withdrawals.

- 1.31 Batte explained that he did not retain the receipts for any of those charges and does not always have a spreadsheet on the minor expenses.
- (16) Conclusion of Law: By failing to maintain invoices and receipts within the record of receipts and disbursements, Batte violated ORS 696.301(3) and its implementing rule OAR 863-025-0040(8) 1/1/2024 Edition. In addition, Batte violated ORS 696.301(3) and its implementing rule OAR 863-025-0035(1)(h)(L)(4) 1/1/2024 Edition.
- (17) Conclusion of Law: By failing to maintain a complete record of funds received, Batte violated ORS 696.301(3) and its implementing rule OAR 863-025-0065(4)(8) 1/1/2024 Edition.
- 1.32 All of the above demonstrates a failure to uphold affirmative duties to account in a timely manner for all funds received from or on behalf of the owner, and to act in a fiduciary manner in all matters relating to trust funds.
- (18) Conclusion of Law: Based on the foregoing, Batte failed in duties to the owner, a violation of ORS 696.301(3) as it incorporates ORS 696.890(4)(c)(d)(e) 2023 Edition.
- 1.33 All of the above demonstrates incompetence or untrustworthiness in performing acts for which the real estate licensee is required to hold a license and conduct that is below the standard of care for the practice of professional real estate activity in Oregon.
- (19) Conclusion of Law: Based on the foregoing, Licensee is subject to discipline under ORS 696.301(12) and (15) 2023 Edition.

2.1 The foregoing violations are grounds for discipline pursuant to ORS 696.301.

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- 2.2 The Agency reserves the right to investigate and pursue additional complaints that may be received in the future regarding this licensee.
- 2.3 In establishing the violations alleged above, the Agency may rely on one or more of the definitions contained in ORS 696.010.

## STIPULATION AND WAIVER

3.

I, Jamie Batte, have read and reviewed this Stipulated Final Order and its Findings of Fact, Statements of Law and Conclusions of Law. I understand that the Findings of Fact, Conclusions of Law and this Stipulation and Waiver of Hearing rights embody the full and

complete agreement and stipulation between the Agency and me. I further understand that if I do not agree with this stipulation, I have the right to request a Hearing on this matter and to be represented by legal counsel at such a Hearing. I also understand that any Hearing would be conducted in accordance with the procedures set forth in ORS Chapter 183 and in accordance with the Rules of Practice and Procedure adopted by the Attorney General of the State of Oregon. By signing this Stipulated Final Order, I freely and voluntarily waive my rights to a Hearing, to representation by legal counsel at such a Hearing, and to judicial review of this matter.

I hereby agree and stipulate to the above Findings of Fact and Conclusions of Law and understand that the Order which follows hereafter, which I have also read and understand, may be completed and signed by the Real Estate Commissioner or may be rejected by the Real Estate Commissioner. I further understand that, in accordance with the provisions of ORS 696.445(3), notice of this Order shall be published in the Oregon Real Estate News Journal.

In addition to all of the above, I agree that once the Commissioner executes this Stipulated Final Order, I will accept service of the Stipulated Final Order by email, and hereby waive the right to challenge the validity of service.

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ORDER IT IS HEREBY ORDERED that Jamie Batte's principal broker license be reprimanded. IT IS FURTHER ORDERED that due to the violations addressed above, Jamie Batte will be subject to a future clients' trust account reconciliation review within three months of the issuance of this order. IT IS SO STIPULATED: IT IS SO ORDERED: DocuSigned by: Steve Strode -607F1256561D4C8. JAMIE BATTE STEVEN STRODE Real Estate Commissioner Date 8/7/2025 | 5:02 PM PDT Date 8/11/2025 | 3:18 PM PDT Date of Service: 8/11/2025