

COMPLAINTS

Complaint No.	Type of Tow	Location	Allegations	Allegation 2
2025-01-006	Unlicensed	Southern Oregon	Violation of Stipulated Agreement and Final Order	Failure to pay civil penalties
2025-10-004	Law Enforcement	Mid-Valley	Tower trespassed to remove vehicle.	Damage to vehicle.
2025-07-021	PPI	Southern Oregon	Unauthorized Tow	Rates and Fees

CORRESPONDENCE - Random Sampling

Complaint No.	Complaint Allegations	Allegation 2	Allegation 3	Requested Action
Topic: Hearings and Processes				
09.15.2025 - PPI hearings	Unethical Towing Practices			Hearing
10.28.2025 - ORS 819.110 hearing	Request for Hearing	Unknown		Hearing
10.31.2025 - Possible Illegal Tow	Illegal tow			
11.16.2025 - Law Enforcement Tow	Law enforcement complaints			
Complaint No.	Complaint Allegations	Allegation 2	Allegation 3	Requested Action

Damages

10.21.2025 - Damage due to tow	Tower damaged vehicle during tow.	Negligence		Payment of damages.
Complaint No.	Complaint Allegations	Allegation 2	Allegation 3	Requested Action

Ownership Issues

10.16.2025 - Skipped Title	Failure to release the vehicle.			Release of vehicle
Complaint No.	Complaint Allegations	Allegation 2	Allegation 3	Requested Action

PPI

10.01.2025 - Portland PPI	Unlawful tow (guest parking pass paid)	Insufficient signage		Release of vehicle
10.02.2025 - tow of vehicle from apartment	Unlawful tow	Possible possessory lien		
10.27.2025 - Lawsuit	Unauthorized PPI			
11.07.2025 - Tenant Only Parking Signs	Tenant Only Signs			
11.07.2025 Employee Parking	Booting Cars on private lots			
Complaint No.	Complaint Allegations	Allegation 2	Allegation 3	Requested Action

Repo

10.05.2025 - Repo	Repo - no access to belongings			Release of vehicle & belongings
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Complaint No.	Complaint Allegations	Allegation 2	Allegation 3	Requested Action
Unlicensed Tower				
10.24.2025	Unlawful Tower			Investigation

PENDING Investigations

Type of Tow	Location	Allegations
PPI	Portland Metro	Patrolling, no signed authorizations
Roadside Assistance	Portland Metro	Billing practices, lien, misrepresentation of towing services
PPI	Willamette Valley	Signage
PPI	Portland Metro	No signed authorization
Law Enforcement	Willamette Valley	Possessory Lien
PPI	Clackamas Co.	No authorization
PP	Willamette Valley	Signage
PPI	Coast	Unauthorized Tow
Law Enforcement	Willamette Valley	Rates and Fees
Law Enforcement	Clackamas Area	ORS 822.200 - Tower operating vehicles has not tow business certificate
Law Enforcement	Portland Metro	Rates and Fees
PPI	Portland Metro	Patrolling, not releasing information
PPI	Portland Metro & Central Oregon	No tow business certificate