

10.28.2026 Board Disciplinary Case Status

June 11, 2026 Meeting

Complaint No.	Type of Tow	Allegations	Allegation 2	Board Discussion	Board Action	Status
2025-12-003	PPI	Unethical billing practices	Failure to comply with PPI requirements			CASE CLOSED under Stipulated Agreement and Final Order, \$6500 civil penalty rec'd. \$1000 reimbursement rec'd.

09.15.2026 Work Session

Complaint No.	Type of Tow	Allegations	Allegation 2	Board Discussion	Board Action	Status
2025-07-009	PPI	Failure to release the vehicle		Vehicle owner arrived prior to complete hook up. Violation of ORS 98.853 (3) at the time of the tow.	1. Notice of Proposed Action ORS 98.853 (3) failure to release at time of tow. 2. \$500 civil penalties	Pending issuance of Notice
2025-08-018	PPI	Charging for release of vehicle	Unethical billing practices	Vehicle owner arrived prior to complete hook up. Violation of ORS 98.853 (3) at the time of the tow.	1. Notice of Proposed Action ORS 98.853 (3) failure to release at time of tow. 2. \$500 civil penalties	Pending issuance of Notice
2026-05-003	PPI	Charging for release of vehicle	Unethical billing practices	Vehicle owner arrived prior to complete hook up. Violation of ORS 98.853 (2) at the time of the tow. Tower charged for a drop fee, and fee was more than the rate sheet. Violation of ORS 98.854 (5) (14)	1. Notice of Proposed Action: a. ORS 98.853 (2) Failure to release at time of tow b. ORS 98.854 (4) and (14) Charging more than rate sheet for release. 2. \$500 civil penalties (combined violations)	Pending issuance of Notice

2026-07-017	PPI	Unethical billing practices		Tower charged more than the rate sheet. Violation of ORS 98.854 (5)	1. Notice of Proposed Action: charging more than rate sheet. 2. \$500 civil penalties (combined violations)	Pending issuance of Notice
2026-09-002	PPI	Unethical billing practices		Tower charged more than the rate sheet. Violation of ORS 98.854 (5)	1. Notice of Proposed Action: a. ORS 98.853 (2) Failure to release at time of tow b. ORS 98.854 (4) and (14) Charging more than rate sheet for release. 2. \$500 civil penalties (combined violations)	Pending issuance of Notice
2026-06-006	PPI	Expired Tow Business Certificate		Tow business certificate expired for approximately 4 months, expired at time of the tow.	1. Notice of Proposed Action: operating without a tow business certificate. 2. \$500 civil penalty	Pending issuance of Notice
2026-07-005	PPI	Failure to release the vehicle	No pre-tow photos or signed authorization.	Tower did not take pre-tow photos, continued to attempt to hook up to vehicle after owner arrived; tower did not allow vehicle operator safe access to remove vehicle.	1. Notice of Proposed Action: a. ORS 98.853 (1) - no pre-tow photos b. ORS 98.853 (2) - failure to release vehicle c. ORS 98.854 (2) - no signed authorization at time of tow 2. \$2000 civil penalties	Pending issuance of Notice
2026-07-010	Unknown	Operating without a tow business certificate		Respondent operating a tow vehicle without TBC, advertising tow services, using residence as tow yard.	1. Notice of Proposed Action a. ORS 822.200 - operating without a tow business certificate b. Advertising tow services without a TBC	Pending issuance of Notice

05.05.2026 Work Session						
Complaint No.	Type of Tow	Allegations	Allegation 2	Board Discussion	Board Action	Status
2026-01-006	PPI	Unlawful/Unauthorized Tow	Fees	Complaint alleges tower towed three vehicles without authorization, violation of maximum rates established by city.	Rate	Final Order pending. Civil penalties paid in full.
2026-02-004	PPI	Towing without a signed authorization		Complainant alleges the vehicle had permission to park. Lender authorized the tow, but the vehicle was removed without proper authorization by a 2nd tow company. 2nd tow company refused to release vehicle.	Issue a NOPA for \$2000 for violations of ORS 98.853 and 98.854, no photos, no 72 hour notice, no signed authorization, no written statement of fees, no Notice of Lien.	Civil penalties paid in full.
2026-03-005	Contract (COPART/IAA)	Operating without active TBC	Displaying illegal expiration tags	Complaint alleges tower is affixing fraudulent tags to the TW plate to indicate compliance with vehicle registration laws.	Issue a NOPA for \$2500 for violations of ORS 822.200, operating a tow vehicle without a tow business certificate.	FDO Issued 06.17.2026 Notice of intent to send to collections sent. Pending collections.
2026-04-006	LEA	Rates and Fees	Operating without valid tow plates (per investigation)	Tower operating under expired TW plates - no active tow business certificates at the time of tow.	Issue a NOPA for \$250 for violations of ORS 822.200, operating a tow vehicle without a tow business certificate.	FDO Issued 06.25.2026 Notice of intent to send to collections sent. Pending collections.

**03.10.2026
Work Session**

Complaint No.	Type of Tow	Allegations	Allegation 2	Board Discussion	Board Action	Status
2025-08-014	Insurance App	Allowing the use of tow business certificate by another company	Failing to cooperate in board investigation	Allowing operation of trucks by another company. Registration anomalies.	Notice of Proposed Action - \$2500 allowing use of tow plates, falsifying tow business certificate application (ORS 822.200, 822.605), \$2000 for failure to respond to Subpoena Duces Tecum and cooperate in Board investigation (OAR Chapter 750) . Total proposed \$4500.	FDO Issued 06.25.2026 Notice of intent to send to collections sent. Pending collections.
2025-08-016	Insurance App	ORS 98.856 - rates and fees	ORS 822.200 Operating without a tow business certificate	Billing inconsistencies, no written statement of fees provided. No TBC.	Notice of Proposed Action - \$2500 for operating w/o tow business certificate (ORS 822.200), \$2500 for advertising without tow business certificate (ORS 822.200), \$500 for no tow rate sheet (ORS 98.856). Total proposed \$5500.	FDO Issued 06.25.2026 Notice of intent to send to collections sent. Pending collections.
2025-12-004	Private Tow	Rates and Fees	Towing without authorization	Tower operating with expired TW plate.	Notice of Proposed Action - \$500 operating with expired tow plated (ORS 822.200)	NOPA issued, civil penalty paid in full.

01.13.2026 Board Mtg

Complaint No.	Type of Tow	Allegations	Allegation 2	Board Discussion	Board Action	Status
2025-08-015	PPI	Failure to refund exact change.	Refusal to provide information.		\$500 each for failure to provide exact change (delayed over 3 weeks), authorization and photos (delayed until almost a week after request)	NOPA issued, civil penalty paid in full.
2025-09-001	Illegal Tow Operation	Rates and Fees	Refusal to provide information to the vehicle owner.		\$350 Civil Penalty	06.18.2026 Sent for Collections - DOR
2025-11-008	Illegal Tow Operation	Operating under expired tow plates			\$250 civil penalties	NOPA issued, civil penalty paid in full.