

Complaint No.	Complaint ALLEGATIONS	Allegation 2	Action
Day to Day Business Review & Discussion			
2025-07-003	Tow Conducted with no notice		Day - to - Day Business
2025-07-014	Private Property Damage		Day - to - Day Business
2025-07-016	Law Enforcement	Failure to release vehicle	Close: law enforcement tow.
2025-07-017	Illegal Tow	Fees	Day - to - Day Business
2025-08-005	Illegal Tow	Fees	Day - to - Day Business

Joint Operations		
Case No.	07/30/2025 - CCSO Outcomes	
2025-01-015 & 2025-06-016		Agreed to tow for compensation at 3:00 pm. Truck never showed.
2025-03-005		Refused and said they are not currently towing
2025-04-008		Scheduled for 2:00 pm - 3:00 pm, subcontracted to legal
2025-05-014		Said they would be coming to tow but then never showed
2025-05-015		Arrest
2025-05-024		Unable to contact.
2025-05-026		Arrest.
2025-05-029		Hung up
2025-06-008		Arrest.
2025-06-002		Had list of tows, would be after 6 before tow.
2025-05-018		No answer to phone call.
2025-07-001		Owner of tow truck identified operating in violation of ORS 822.200.
2025-07-019		Owner of tow truck identified operating in violation of ORS 822.200.

Complaint No.	Type of Tow	Allegation 2	Allegation 3	Notes
Rates and Fees - For Discussion, not Board Action				
2024-01-006	OSP - MVA	Failure to provide itemized receipt		1. Tow conducted under OSP Authorization. 2. Complainant referred to OSP for resolution.
2025-07-005	OSP - MVA	Excess rates and fees	Unprofessional conduct	1. Tow conducted under OSP Authorization. 2. Complainant referred to OSP for resolution.

Complaint No.	Allegations	Notes
ORS 822.200		
2025-05-001	Towing with expired TW plates	Tower responding to LE dispatch using expired tow business certificates.