

09.15.2026 COMPLAINTS AND INVESTIGATIONS REVIEW

Note: Allegations refer to the allegations in the complaints submitted to the Tow Board and DO NOT represent, And ARE NOT TO BE interpreted as, verification or substantiated allegations.

	Complaint No.	Type	Location	Complaint Allegations	Complaint Allegation 2	Board Action
a.	2024-01-003	PPI	Mid Willamette Valley	Unauthorized Tow		
b.	2025-02-007	PPI	Mid Willamette Valley	Unauthorized Tow		
c.	2025-08-019	Unknown	Unknown	No notice prior to tow.		
d.	2026-02-010	Unknown	Unknown	Vehicle ownership - vehicle sold in 2023	Collections	
e.	2026-03-015	PPI	Mid Willamette Valley	Unauthorized Tow		
f.	2026-08-003	Law Enforcement	Mid Willamette Valley	Unauthorized Tow Rates and Fees		
g.	2025-05-037	PPI	Central Oregon	No authorization for the tow.		
h.	2025-07-009	PPI	Central Oregon	No authorization for the tow.	Failure to release the vehicle.	
i.	2025-07-022	PPI	Central Oregon	OSP - rates and fees complaint		
j.	2025-08-018	PPI	Central Oregon	Failure to release vehicle.	Requiring payment of hook fee, hook not complete.	
k.	2026-04-006	PPI	Central Oregon	Invalid Tow.		
l.	2026-05-003	PPI	Central Oregon	Failure to release vehicle at tow scene prior to full hook up.	No receipt.	
m.	2026-07-017	PPI	Central Oregon	Charging for services not included on rate sheet.	No receipt.	
mm.	2026-09-002	PPI	Central Oregon	Refusal to provide signed authorization, receipt or photos		
n.	2024-05-009	Unknown	Tri County Area	Failure to release personal belongings.		
o.	2026-05-001	Law Enforcement	Tri County Area	Unauthorized Tow	Failure to release vehicle	
p.	2026-07-015	Law Enforcement	Mid Willamette Valley	Failure to release vehicle.		
q.	2026-06-006	PPI	Mid Willamette Valley	Unauthorized Tow	Excessive Fees	
r.	2025-12-008	PPI	Tri County Area	Vehicle "was not blocking another vehicle in a manner that prevented normal egress."	Failure to provide requested documents.	

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s.	2026-04-007	PPI	Tri County Area	Vehicle towed illegally from assigned parking space.	Cash Only	
t.	2026-07-013	PPI	Tri County Area	Unauthorized Tow & Improper Signage	Failure to release	
u.	2026-04-011	Private Tow	Mid Willamette Valley	Unauthorized Tow	Illegal scraping of vehicle	
v.	2026-07-005	PPI	So. Oregon	Failure to release - violation of ORS 98.853 (2) Charging a hook up fee - ORS 98.854 (14)	No pre-tow photos - ORS 98.853 (1)	
w.	2024-02-012	Code Enforcement	Mid Willamette Valley	Vehicle should have been cited by parking patrol, not towed.		
x.	2025-04-026	PPI	Mid Willamette Valley	Tow rates and fees.		
y	2025-10-009	PPI	Mid Willamette Valley	No authorization for the tow.	No signage.	
z	2026-03-014	PPI	Mid Willamette Valley	No authorization for the tow.	Required exact change, no refund.	
aa.	2026-04-003	PPI	Mid Willamette Valley	No authorization for the tow.	No signage.	
bb	2026-04-013	PPI	Tri County Area	Illegal tow. Tenant vehicle was not parked in an area marked as "no parking"	Parking lot not adequately painted/marked.	
cc	2024-06-027	Law Enforcement	Coast	Unlawful sale of vehicle to auction house.		
dd	2026-07-009	Law Enforcement	Tri County	Tower refused to release personal property.		
ee	2026-02-002	Law Enforcement	Tri County Area	Failure to provide itemized statement.		
ff	2026-07-004	OSP	Tri County Area	Excessive Tow fees.	Inaccurate representation to vehicle operator creating delay in claiming vehicle.	
gg	2026-07-012	Private Call	Portland Metro	Vehicle towed without authorization.	Damages caused by tow.	

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hh	2025-04-010	LEA	Tri County	LEA - rates and fees complaint		
ii	2026-08-007	LEA	Tri County	Allegations of unauthorized tow	Tower not providing documentation.	
jj	2026-06-001	PPI	Portland Metro	General complaint regarding lien process and release of vehicle		
kk	2026-04-010	Unknown	Unknown	Excessive Fees and Charges		
ll	2026-07-010	Unknown	Portland Metro	Operating a tow yard in a residential neighborhood		