

March 10, 2026 COMPLAINTS					
Complaint No.	Type of Tow	Allegations of Complaint	Allegation 2	Allegation 3	Board Findings
2024-02-005	PPI	Unauthorized Tow			
2024-03-018	PPI	Unauthorized Tow			
2024-04-002	PPI	Rates and Fees			
2024-06-023	PPI	Unauthorized Tows	Failure to properly photograph violations	Parking lot inadequately painted.	
2025-09-009	PPI	Unauthorized Tow - security not informed	Cash only		
2025-10-012	PPI	Unauthorized tow	Inadequate signage		
2025-01-010	Private Tows	ORS 822.200 - operating without a tow business certificate			
2026-02-009	Private Tows	ORS 822.200 - operating without a tow business certificate	Failure to provide provide insurance information		
2026-02-010	Private Tows	Allowing the use of tow business certificate by another company			
2025-08-016	Insurance App	ORS 98.856 - rates and fees	ORS 822.200 Operating without a tow business certificate		
2025-08-014	Insurance App	Allowing the use of tow business certificate by another company	Failing to cooperate in board investigation		
2025-11-004	PPI	Refusal to provide tow information.	Refusal to release vehicle		
2025-12-003	PPI	No signed authorization	No pre-tow photos	Rates and Fees	
2025-12-004	Private Tow	Rates and Fees	Towing without authorization		
2026-01-006	PPI	No signed authorization	Rates and Fees		
2026-02-003	Law Enforcement	Vehicle sold prior to the tow.	Collection.		