

Oregon State Board of Towing

2026 CORRESPONDENCE SUMMARIES

Note: Allegations refer to the allegations in the complaints submitted to the Tow Board and do not represent, and is not to be interpreted as, verification or substantiated allegations.

Document	Type	Location	Summary	Action
09.15.2026				
05.27.2026 Verification of Tow Business Certificate	Administrative	Oregon Coast	Verification that a tow business has a TBC.	Information and resources provided.
05.27.2026_ Failure to Notify vehicle owner of tow	Stolen vehicle	Unknown	Request for assistance for towed vehicle where vehicle owner never contacted.	Unable to locate correspondent.
05.27.2026_160 of my Cars and trucks were on this property	Possible PPI	Central Oregon	Vehicles possibly removed as part of a foreclosure action.	Information provided. Forwarded to DMV Business Regulations.
05.27.2026_stolen vehicle		Unknown	Assistance in recovering a stolen vehicle located in Ohio.	Information and resources provided.
05.28.2026 personal possessions	Law enforcement impound	Tri County	Release of personal belongings	Information and resources provided.
06.02.2026_ Non for profit tow companies	Non profit tow company	Central Oregon	Individual is using a personal vehicle to move vehicles around within public property boundaries.	Tower is not compensated, not a board issue.
06.03.2026_ Law enforcement tow - release of photos by tower	Law enforcement impound	Eastern Oregon	Failure to release photos and documents in a timely manner from an LEA tow.	Refer correspondent to LEA.
06.04.2026_AskODOTHighwayMaintenance__C024274-51426	Administrative	Southern Willamette Valley	Compliance with ODOT/OSP requirements. CMV securement, operation, and load compliance	Add to list of topics for further discussion.
06.06.2026_ Questions about personal items in impounded vehicle	Possible Law enforcement impound	Central Willamette Valley	Release of non-emergency personal property	No action taken. Correspondent failed to provide required information.

06.08.2026_ Daily Maximum storage rate	Rates and Fees	Washington Co.	Repair Shop storage rates	No action taken. No jurisdiction.
06.08.2026_ Question Regarding Private Property Impound Contract	Administrative	Tri County	Question regarding location of tow yards for PPIs.	*Local ordinances may apply. *Board authority: ORS 98.853 (4)
06.10.2026 Questionable tow truck	Tow business license	Tri County	Tow truck parked in neighborhood streets, storing towed vehicles.	Provide information and referred to city resources.
06.10.2026 Storage items vs 72 hour and 30 day impounds	Administrative	So. Oregon	Is 30 days landlord notice adequate or is a second 72 hr. notice required?	Clarification: Statutes specify 72 hour notice affixed to vehicle, unless signs are posted. May run concurrent to the 30 day notice.
06.12.2026_ PPIs and Parking Tickets	PPIs and Parking tickets	Tri County	Tower allegedly holding vehicle until unpaid parking tickets are paid in full.	No action taken. Correspondent failed to provide required information.
06.12.2026_ Response to Board findings	Administrative	Tri County	General questions regarding the Tow Board's findings in a case.	Information provided.
06.15.2026 Continued discussion - LEA Rates and Fees	Rates and Fees	Southern Willamette Valley	Rates and fee dispute, LEA authorized tow.	Not a Board issue. Vehicle impounded under LEA authorization.
06.15.2026 Request for Hearing - Predatory Towing company	Law enforcement impound	Tri County	Request for hearing, review of storage charges for an OSP impound	Not a Board issue. Refer to OSP for hearing and audit of invoice.
06.16.2026 City established maximum rates	Rates and Fees	Tri County	Maximum rates for towing established in City Municipal Code.	Refer to local jurisdiction per ORS 98.859.
06.18.2026_ Commercial PPI	PPI	Central Willamette Valley	Unauthorized tow, rates and fee dispute.	No action taken. Issue resolved by property owner.
06.18.2026_ Vehicle Ownership questions	Administrative		General questions regarding vehicle ownership.	Information provided.

06.22.2026_ Fee Schedule Owner Rights	Rates and Fees - law enforcement (not OSP)	Central Willamette Valley	Rates and fee dispute, LEA authorized tow.	Not a Board issue. Vehicle impounded under LEA authorization.
06.23.2026 Towing Overpriced Non-consent Tow	Rates and Fees - OSP	Central Willamette Valley	Rates and fee dispute, LEA authorized tow.	Not a Board issue. Refer to OSP for hearing and audit of invoice.
06.25.2026_ My car was towed	Rates and Fees	Southern Willamette Valley	Rates and fees.	No action taken. Correspondent failed to provide required information.
06.25.2026_ My vehicle was towed - law enforcement	Unauthorized Tow, Rates and Fees	Southern Willamette Valley	Rates and fee dispute, LEA authorized tow.	Not a Board issue. Vehicle impounded under LEA authorization.
06.29.2026_ Damage incurred during tow	Damages	Tri County	Damages to vehicle from improper towing.	No action taken. Tow Board does not determine damages.
06.30.2026_ Unreasonable tow fees	Rates and Fees - law enforcement (not OSP)	Central Willamette Valley	Rates and fee dispute, LEA authorized tow.	Not a Board issue. Vehicle impounded under LEA authorization.
07.01.2026 AAA Complaint	Damages	Central Willamette Valley	Possible vehicle damage during a AAA assistance call.	No action taken. Correspondent failed to complete the complaint form or provide information.
07.02.2026_ Towing laws Tri County area	Administrative	Tri County	Questions regarding Portland towing laws.	Provide information and refer to city resources.
07.13.2026 Repossession Incident	Repossession	Central Oregon	Repossession tower charged additional storage and other fees.	No action taken. Not a Board issue.
07.13.2026_ Tow issue	Vehicle ownership	Tri County	Proof of ownership documents for recently purchased vehicle.	Provide information and refer to DMV.
07.14.2026_ I was curious about laws	Possible Law enforcement impound	Unknown	Assistance retrieving personal belongings without paying tow bill.	Information provided. Issue resolved between the tower and the vehicle owner.

07.14.2026_ Predatory tow	Rates and Fees - private call	Central Oregon	Rate and fee complaint for a truck and boat tow.	No action taken. Correspondent failed to complete the complaint form or provide information.
07.14.2026_ Question	Administrative	Central Willamette Valley	Tow business owner operating with a suspended driver's license.	Close. Allegations not substantiated.
07.15.2026 Tow Company Complaint – Vehicle Damage	Damages	Tri County	Damages to vehicle from improper towing.	No action taken. Tow Board does not determine damages.
07.15.2026 07.15.2026 Law Enforcement vs City maximum rates	Law enforcement impound	Tri County	Vehicle towed by Sheriff Dept. Vehicle owner wants city towing and storage rates.	<i>No action taken. Authorizing law enforcement established tow rates apply.</i>
07.17.2026 - HOA Private Property Impound Authorizations	PPI	Central Oregon	HOA CC&Rs towing off of "privately owned" streets within HOA.	<i>No action taken. Tow Board does not regulate HOAs. No vehicles have been towed.</i>
07.20.2026_Formal Complaint Regarding Unsafe Towing Practices and Inflated Charges	Unknown	Southern Oregon	Tow company left 18 year old stranded at night when towing vehicle; alleges inflated towing charges.	No action taken. Correspondent failed to complete the complaint form or provide information.
07.21.2026_ Question and concern on Towing	Private call	Unknown	Responsibilities of tow yard to contact registered owner of impound.	No action taken. Correspondent failed to complete the complaint form or provide information.
07.22.2026_ Question about tow companies hours and pick times	Administrative	Unknown	Tower not releasing vehicles after 4 p.m.	ORS 98.858 Right of owner or person in lawful possession of vehicle to redeem or inspect vehicle (1)A tower in physical possession of a motor vehicle shall permit the owner or person in lawful possession of a motor vehicle the tower has towed to: (a)Redeem or inspect the motor vehicle: (A)Between 8 a.m. and 6 p.m. on business days;

07.22.2026_ SP26213458 inquiry	Rates and Fees - OSP	Central Willamette Valley	Possible overcharge of OSP rates.	Refer to OSP.
07.22.2026_ Towing fees	Possible OSP or ODOT impound	Tri County	Rate and fee dispute for hazard impound	Not a Board issue. Vehicle impounded by LEA or ODOT.
07.22.2026_Police department tow - abandoned	Law enforcement impound	Southern Oregon	Dispute of vehicle towed as abandoned	Not a Board issue. Vehicle impounded under LEA authorization.
07.24.2026_ Complaint against Tower	PPI	Tri County	Vehicle towed while "parked with permission."	Not a Board issue. Vehicle impounded in City of Portland.
07.24.2026_ FORMAL COMPLAINT_	Possessory lien, transfer of ownership	Columbia Gorge	Unlawful Possessory Lien Claim, Fraudulent Foreclosure/Title Conversion, and Property Negligence	No action taken. Correspondent failed to complete the complaint form or provide information.
07.24.2026_ towing and storage charge	Law enforcement impound	Southern Oregon	Excessive rates and fees charged for a law enforcement tow, cash payment. Correspondent states LEA requires tower to comply with rate sheet.	Not a Board issue. Vehicle impounded under LEA authorization.
07.28.2026_ Dangerous incident involving tow Vehicle	Tow vehicle operation	Tri County	Unsafe operation of tow vehicle on roadway.	No action taken. Not a Board issue.
07.29.2026 _ Towing Company damages	Damages	Tri County	Damages caused by tow.	No action taken. Not a Board issue.
07.29.2026 Towing Complaint	Rates and fees - stolen vehicle	Southern Oregon	Excessive rates and fees charged for recovery of a stolen vehicle.	No action taken. Correspondent failed to complete the complaint form or provide information.
07.29.2026_ unprofessional drop off of vehicle	Tow operations	Tri County	Tower dropped off vehicle with no keys and blocking business driveway.	Pending Board review.
08.03.2026_ Violation of rights regarding personal property	Personal property	Central Willamette Valley	Failure to release property or vehicle.	No action taken. Correspondent failed to complete the complaint form or provide information.

08.05.2026_ Tow Company Complaint	Tow operations	Central Oregon	Tower dropped off vehicle with no documentation.	Pending Board review.
08.05.2026_Illegal tow two trailers	Unknown	Unknown	Two trailers allegedly towed without authorization.	No action taken. Correspondent failed to complete the complaint form or provide information.
08.06.2026_ patrol towing	PPI	Central Willamette Valley	Complaint alleges tower employees patrolling apartment complex	No action taken. Correspondent failed to complete the complaint form or provide information.
08.07.2026 Ownership Questions	Vehicle ownership	Unknown	Correspondent sold vehicle, did not report to DMV within 10 days. Vehicle impounded by law enforcement, tower issued notice of lien to registered owner.	No action taken. Not a Board issue.
08.08.2026_ OSP Tow rates and fees	Rates and fees, credit card charges	Central Willamette Valley	Questions regarding tower's rates, fees, and credit card charges for an OSP Tow.	Refer correspondent to OSP.
08.08.2026_ request review of storage charges	PPI	Central Willamette Valley	Request for hearing to review PPI charges.	Information provided.
08.11.2026 Order # 26-863 Call # 08715	Possible Law enforcement impound	North Willamette Valley	Complaint alleges there were no signs stating towing would be strictly enforced.	No action taken. Correspondent failed to complete the complaint form or provide information.
08.11.2026 Request for Investigation and Tow Truck Identification	Administrative	Tri County	Assistance identifying a specific tow truck involved in a vehicle damage claim.	Not a Board issue. Refer to DMV.
08.12.2026_ Insurance Vehicle Pick Up	Administrative	Tri County	Washington tower inquiry about towing in Oregon.	Information provided.
08.13.2026_ Urgent Request for Guidance – Recovered Stolen Vehicle	Stolen vehicle	Tri County	Questions regarding retrieval of a stolen vehicle. Vehicle owner lives out of state.	Issue resolved by tower.

08.17.2026 Charged nearly 4k for a single nights tow	Law enforcement impound	Central Willamette Valley	Rate and fee complaint. LEA impound after arrest. Vehicle towed after hours, kept in storage for three days.	No action taken. Vehicle impounded by LEA after arrest. Not a board issue.
08.17.2026_ Defective Foreclosure Notice & Unlawful Possessory Lien	Possessory lien, transfer of ownership	Unknown	Complaint alleges improper lien processing, defective foreclosure sale notices, and the assessment of unauthorized storage charges from wrecking yard and lien service.	Not a Board issue. Refer to DMV.
08.17.2026_ My car was illegally towed from my apartment	PPI	Central Willamette Valley	Property management authorized tow of vehicle.	Landlord-Tenant dispute. Not a Board issue. Information provided.
08.18.2026_ Predatory and excessive towing charges	Possible private call, possible law enforcement	Oregon Cascades	Complaint alleges quoted excessive tow fees.	No action taken. Correspondent failed to complete the complaint form or provide information.
08.18.2026_ Bond and Insurance Verification, State of Oregon Certification	Unknown	Oregon Coast	Request for bond, appraiser information, and dealer information.	Not a Board issue. Refer to DMV.
08.19.2026_Illegally tagged	Municipal Tow	Oregon Coast	Vehicles tagged for removal by city and county officials.	Information provided.

Document	Type	Location	Summary	Proposed Action
06.11.2026				
04.27.2026 Repossession Action.pdf	Repossession	Central Oregon	Correspondent is seeking assistance in a repo action.	Information provided.
04.28.2026 Excessive charging - LEA tow.pdf	LEA Tow	Southern Oregon	Rate and Fee Complaint. Correspondent refused to provide tower name or other pertinent information.	Information provided.

04.28.2026 Personal Possesions.pdf	Unknown	Unknown	Release of personal possessions. Correspondent refused to provide tower name or other pertinent information.	Information provided.
04.28.2026 Tow vehicle parked in violation.pdf	PPI	Southern Oregon	Tenants parking tow vehicles in apartment or other parking lots while "on call" in violation of apartment parking regulations.	Information provided.
04.28.2026 Violation of Towing Laws_Regulations_Rules_.pdf	LEA Tow - arrest	Coast	DUII attorney attempting to get statements to support case.	Information provided.
05.02.2026 Damage Complaint - OSP	LEA - damages	South Willamette Valley	Correspondent reported damages to vehicle during tow; tower failure to provide insurance information.	Information provided.
05.02.2026 PBOT - Complaint – Unauthorized Tow _ Failure to Provide Authorization	PPI	Tri County	Tow unauthorized. Tower did not charge for towing services. Referred to PBOT.	Information provided.
05.02.2026 PBOT Tow and Fee Dispute.pdf	PPI	Tri County	Vehicle towed from assigned spot. Landlord affixed notice due to vehicle being inoperable and left for more than three days.	Information provided.
05.02.2026 PBOT Towing Dispute.pdf	PPI	Tri County	Vehicle parked in an area not designated for parking. Referred to PBOT.	Information provided.
05.04.2026 Yearly fees.pdf	OSBOT question		Questions regarding \$100 tow board fee	Information provided.
05.05.2025 - Towing Fraud	Notice of Lien	Tri County	Correspondent received notice of lien for vehicle no longer owned. DMV records show correspondent has titled owner. Referred to DMV for assistance.	Information provided.

05.06.2026_ Request for Complaint Information	Verifying legality of tow company	Tri County	Verifying if a tow company was "legal" and if complaints had been filed.	Information provided.
05.06.2026_ Unlawful Tow and Notice of Tow	Unknown	Central Oregon	Vehicle towed without notice. Correspondent refused to provide information necessary to review the towing event.	Information provided.
05.08.2026 OSP Tow Business Certificate	Tow Business Certificate	Eastern Oregon	Name on tow business certificate does not match business operating the tow vehicle.	Information provided.
05.08.2026 Rates OAR 257-050 Ideas	OSP Rates	n/a	Suggestions for Division 50 amendments forwarded to OSP.	Information provided.
05.08.2026 Response to March 10, 2026 investigation and complaint review	ODOT tow	Central Willamette Valley	Additional request for Board to address issue after case closed. New information would be required.	Information provided.
05.08.2026 Towing storage _ Impound lot	Tow yard requirements	North Oregon	Questions regarding requirements for tow yards and impound lots. Resources provided.	Information provided.
05.09.2026 OSP Tow Business Certificate	Tow Business Certificate	Southern Oregon	Name on tow business certificate does not match business operating the tow vehicle.	Information provided.
05.11.2026 DMV Proof of Sale Ford Fiesta	Collections	Central Oregon	Correspondent received a collection notice. DMV records were not corrected until after title owner received collection notice..	Information provided.
05.12.2026 OSP Rotation - Request for Clarification	Tow Business Certificate	Eastern Oregon	Tow business certificate not found in DMV records due to special characters. Verified TBC.	Information provided.

05.13.2026 - HOA_ Official complaint of Unjustified Tow	PPI	Central Oregon	Questions re: HOA authority to have vehicles towed.	Information provided.
05.13.2026 ORS 98.830 Thoughts	Abandoned Vehicles	n/a	General questions re: notice requirement under ORS 98.830; verification that ORS 98.854 (1) removes requirement for 72 hour affixed notice, and a tower is not required to be identified on signage (unless required by local jurisdiction)	Information provided.
05.13.2026 Rates and Fees Complaint	PPI	Tri County	Rate and fee complaint for area outside Portland. Referred to requirements of ORS 98.859 (3). Not enough information provided to verify tow.	Information provided.
05.15.2026 Ask ODOT Highway Maintenance	Legal requirements	South Willamette Valley	vehicle to be loaded in an improper manner	Information provided.
05.17.2026 Car towed 7h after being legally parked and note left	LEA tow	Tri County	Assistance in locating towed vehicle impounded by code enforcement/law enforcement.	Information provided.
05.18.2026 non-owner requesting information	LEA tow	Northern Oregon	Non-vehicle owner requiring release of non-emergency personal possessions.	Information provided.
05.18.2026 OSP request for detailed invoices	OSP program	Oregon Coast	OSP requiring submission of invoices under Division 50 rules.	Information provided.
05.22.2026 _ Lien fee	Billing Question	Central Oregon	Does the lien fee need to be part of the initial tow bill or does it get added on once processed? Answer: Once processed. Towers should not be charging for services not rendered.	Information provided.

05.22.2026 Citation #HA37640400	Code Enforcement	Tri County	Request for tow review. Referred to PBOT.	Information provided.
05.22.2026 PPI from church parking lot	PPI	Southern Oregon	Unregistered owner asking assistance for release of vehicle.	Information provided.
05.22.2026 Question..... Preventive maintenance	General vehicle ownership question	n/a	Vehicle owner asking what documentation is required for their SO to release a vehicle from a tow yard if the SO is not on the title.	Information provided.
05.25.2026_ Cost for motorcycle	Cost for impound of a vehicle	Unknown	Question: reasonable cost for a tow for a motorcycle picking up the same day	Information provided.
05.27.2026 Stolen vehicle	Assistance in recovering stolen vehicle	n/a	Assistance in recovering a vehicle "stolen" by an ex and taken out of state.	Information provided.

Document	Type	Location	Summary	Proposed Action
05.12.2026				
03.10.2026 Lien Fee mark ups	Comments for consideration by the Board	Southern Oregon	Lien mark up question	Information provided.
03.11.2026 Tow Receipt	Comments for consideration by the Board	Out of State	Example of "good tow bill"	Information provided.
03.13.2026 Your email to North Bend Towing	OSP Tow	Mid-Coast	Demand for release of a vehicle - OSP tow.	Information provided.
03.27.2026 Law enforcement rotation	LEA rotation	Central Oregon	How to be added to LEA rotation.	Information provided.
04.01.2026 Towing Fee Complaint	LEA non-preference, rotation	NW Oregon	Fee dispute - tower's invoice did not match 2020 approved fees (fees valid until 12.31.2025)	Information provided.
04.02.2026 Eviction	Eviction	Southern Oregon	AI generated complaint.	Information provided.

04.06.2026 Dropped Complaint	Rates and Fees	Unknown	Complaint against rates and fees. Tow bill increased from \$238 to \$1400 in five days.	Information provided.
04.06.2026 Possible Fraud - owner's signature	PPI	Southern Willamette Valley	Complaint alleges tenant fraudulently represented themselves as property owner to have a vehicle towed.	Information provided.
04.08.2026 OSP Stolen Vehicle	Rates and Fees	Central Oregon	Release of personal property, payment of tow bill for stolen vehicle recovery.	Information provided.
04.08.2025 Possessory Lien Complaint	Possessory Lien Dispute	Central Oregon	Tower failed to properly execute a possessory lien, owner purchasing the vehicle from the tower unable to get proper title.	Information provided.
04.10.2026 Towing Event & Possessory Lien Ques.	Possessory Lien Dispute	Southern Willamette Valley	Possessory Lien dispute	Information provided.
04.10.2026 Towing Call Reference	Unauthorized tow	Southern Willamette Valley	Unauthorized tow and property damage.	Information provided.
04.13.2026 New Location questions	General question	Washington Co.	General question re: property requirements.	Information provided.
04.13.2026 - possible complaint - Vehicle Information	LEA tow	Washington Co.	Failure to release non-titled vehicle.	Information provided.
04.15.2026 Assistance with tow bill	LEA tow	Unknown	Request for a reduction in tow fees, LEA impound after accident.	Information provided.
04.15.2026 PPI Accounts	Inquiry - PPI	Yamhill Co.	PPI Authorization Question	Information provided.
04.16.2026 Lien Process Complaint	LEA	Multnomah County	Questions regarding the authorization and lien processing.	Information provided.
04.17.2026 - Lien Fee	LEA	Southern Oregon	Lien fee and rates and fees for an LEA impound.	Information provided.

04.17.2026 DMV Question on tow business certificate requirement	Tow business certificate question	Southern Willamette Valley	Determination of a "legal tow company."	Information provided.
04.17.2027 - Ownership Dispute	Vehicle ownership dispute.	Mid-Coast	Owner did not report sale to DMV, disputing collection attempts by tower.	Information provided.
04.20.2026 _ Clarification on Authorized Agents	General question	Multnomah County	Question: who can act as property owner's agent?	Information provided.
04.20.2026 PPI removal vs signage.	Posted signs	Southern Oregon	Clarification: towing from lots when a tower is identified on the sign, but property owner requests a different tower. Answer: 72 hour notice required if tower is not the tower named on the original sign.	Information provided.
04.20.2026 Requesting legal help for AAA negligence and vehicle damage	Damages to vehicle	Unknown	Complaint seeking reimbursement for damage caused by AAA tow.	Information provided.
04.20.2026_ Personal Property Retrieval Info	Personal property	Southern Oregon	Non-vehicle owner seeking to remove personal property from vehicle.	Information provided.
04.21.2026 Residential PPI - car towed	PPI	Unknown	Vehicle towed by landlord/manager for tenant parked in visitor's spot.	Information provided.
04.23.2026 Hello	LEA	Unknown	Vehicle impounded, questions regarding private property.	Information provided.
04.23.2026 Tow	PPI	Unknown	Vehicle towed by landlord/manager for tenant parked in visitor's spot.	Information provided.
04.24.2026 urgent tow company complaint	LEA	Southern Willamette Valley	Unethical conduct of the tower.	Information provided.

Document	Type	Location	Summary	Action
03.10.2026				
01.29.2026 Maximum Daily Storage Fee	Rates and Fees	Unknown	Vehicle left in tow yard for approximately two months; questions regarding storage fees.	No action taken by the Board.
02.03.2026 Lien Placed	Collection	Unknown	Vehicle owner did not report vehicle sold until after the tow. Municipal Tow - Code Enforcement	No action taken by the Board.
02.07.2026	Request for Agenda items	Unknown	Request for Board review comments on several procedural items.	The Board will review the correspondence for comment at the next regular board meeting.
02.11.2026	Compliance process	Unknown	General questions regarding the Board's complaint process	The Board will review the correspondence for comment at the next regular board meeting.
02.15.2026 Local Law Enforcement Tow	Unlawful tow, failure to release possessions	Unknown	Law enforcement authorized the tow. Tower willing to release of the vehicle for tow cost only; Correspondent contested paying cash. Correspondent failed to provide the vehicle information required for the Board to investigate the complaint.	Information provided.
02.17.2026 Law Enforcement Towing Event	Rates and fees, release of possessions	Unknown	General fee complaint. Correspondent refused to provide information required to open an investigation: name of tow company, law enforcement agency, vehicle description, date of tow.	Information provided.

02.17.2026 towing charges	Rates and Fees question	Tri County	Question if the truck and trailer can be charged separate tow and storage fees. Board staff contacted correspondent and explained that, due to lien requirements, this is a common practice.	Information provided.
02.18.2026 OSP Tow	Allegations around damages, fees, and conduct.	Eastern Oregon	OSP towing event. Forwarded to OSP to determine compliance with Division 50 requirements, billing rates, and alleged tower conduct.	Information provided.
02.19.2026 Failure to Provide Written Statement	Failure to provide itemized statement.	Tri County	Correspondent is not the registered owner of the vehicle per DMV records. Tower allowed vehicle operator to remove of personal items of an emergency nature as a courtesy. Board staff confirmed tower offered the itemized statement but Correspondent left the tow yard without obtaining a copy from the front desk. Invoiced charges align with rate sheet.	Information provided.
02.19.2026 Insurance Claim Review	Tow Bill	Mid Willamette Valley	Tow Yard provided the invoice within a day or two after impound. Insurance company waiting two months to pay. Fees match OSP rate sheet.	Information provided.

02.19.2026 Leasing a tow truck	Leasing a tow truck to another company.	Unknown	Truck owner requesting information on leasing a tow truck to another company. Board staff provided information re: ORS 822.200 requirement of the business operating the tow truck named on the tow business certificate; per DMV, a tow business certificate is not transferable, and cannot be leased, rented, loaned, or borrowed with the tow vehicle; the business operating the vehicle must have their own tow business certificate issued to the vehicle prior to operation.	Information provided.
02.19.2026 Question regarding fees for towing	Vehicle ownership and storage fees	Unknown	Vehicle owner "sold" the vehicle but did not report to DMV. Invoice not provided, staff cannot verify charges.	Information provided.
02.19.2026 Stolen Vehicle - lien	Possessory Lien - Debt Collection	Unknown	Stolen vehicle from 2021 predates Board's authority.	Information provided.
02.19.2026 Unnecessary law enforcement tow	Unnecessary tow by law enforcement causing financial hardship.	Unknown	Allegation that the tow authorized by law enforcement was not necessary, and created a financial hardship. The Board does not dispute or contest the validity of a tow authorized by a law enforcement agent; Staff referred Correspondent referred to law enforcement to dispute.	Information provided.

02.23.2026 packet of information relating to repo	Repossession and Breach of Peace	Mid Willamette Valley	Repo issue. Tower has a tow business certificate. Staff referred Correspondent to Division of Financial Regulation and other agencies for assistance.	Information provided.
02.23.2026 Tow class	Asking for OSP required classes in Eastern Oregon.	Eastern Oregon	Staff forwarded the request to OTTA.	Information provided.
02.24.2026 Board Jurisdiction and Oregon law questions	General comments regarding legal process.	Unknown	Questions related to legislative process and Oregon's legal process. Staff provided appropriate resources.	Information provided.
02.25.2026 _ Insurance rate and fee question	Rates and Fees dispute	Mid Willamette Valley	Insurance requested audit of a tower's invoice. Rates and fees of the invoice matched the tower's rate sheet.	Information provided.
02.25.2026 DMV records re: tow companies	Tow business records had questions regarding the ownership of a "tow company" TW plates registered to a non-licensed driver,	Agency	Continuing conversations between the Board and DMV divisions identifying needs and advantages of a business license issued to a company vs. tow business certificates registering a vehicle.	Information provided.
02.26.2026 DCBS Question regarding compliance	Business Operations	Agency	Questions related to legal operations of a tow company. Resources and information provided.	Information provided.

02.27.2026 Tenants and Assigned Parking Spaces	Questions regarding SB1036 and ORS 90.485	Tri County	Board Staff provided general information re: the property owner's ability to authorize tenants to have vehicles towed from an assigned parking space, prohibition of ORS 90.485 for a property manager to remove a vehicle from an assigned parking space without a tenant's permission (tenant not required to provide permission) - exception, non-operable vehicles.	Information provided.
02.27.2026 Repossession and Breach of Peace	Repossession and Breach of Peace	Mid Willamette Valley	Repo issue. Tower has a tow business certificate. Referred to Division of Financial Regulation and other agencies for assistance.	Information provided.
02.28.2026 Vehicle Immobilization - The Barnacle	Property owner issue.	Tri County	Use of "The Barnacle" by property owners to immobilize vehicles. Not a Board issue.	Information provided.
2026-01-013 vehicle ownership issue	Failure to release vehicle	Mid Willamette Valley	Complaint filed with the Board, ODOT and DOJ. Correspondent is not the registered owner of the vehicle, had purchased the vehicle on a "hand shake deal", no documentation provided. ODOT affixed Notice of pending tow; Correspondent had 24 hours to remove the vehicle from the roadway. Staff review found no violations of statutes assigned to Board found.	Information provided.

2026-02-001 vehicle ownership issue	Unlawful tow, Failure to release vehicle and possessions	Tri County	Person did not own the vehicle. Vehicle title issued 2016. Bill of sale provided is dated 10/17/2024; names do not match. Tower, titled owner, and board staff made several attempts to assist the Correspondent. Staff review found no violations of statutes assigned to Board found.	Information provided.
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Document	Type	Location	Summary	Action
02.10.2026				
01.17.2026	PPI	Tri County	Retailer right to impose parking restrictions.	Information provided.
01.23.2026	PPI	Tri County	Scrapper dumping rvs	Information provided.
01.23.2026	PPI	Tri County	Lien laws and values	Information provided.
01.26.2026	LEA	Tri County	Stolen Vehicle - fees and rates established	Tower rates and fees match the billing statement
01.27.2026	OSP/ODOT	Mid Willamette Valley	Possible ODOT or OSP Tow - Failure to Release a vehicle	Complainant cannot provide the information necessary to identify the tow; tower contacted, no response.
01.28.2026	OSP/ODOT	Oregon Coast	Rate complaint.	*Vehicle left in the tow yard for 60 days. *Rates match the OSP rate sheet on file.

02.03.2026	LEA	Mid Willamette Valley	Collection Complaint	*Owner allegedly sold vehicle, did not contact DMV until after the impound (2 years after the alleged sale of the vehicle) *FOR REVIEW - Notice of Lien issued more than three business days after the tow, no right to hearing language.
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Document	Type	Location	Summary	Action
01.13.2026				

11.24.2025 - OSP Tow	LEA	Tri County	Rates and Fees	*Provided complainant with OSP Tow Program information *Forwarded directly to OSP
11.24.2025 - Homeless Camp	PPI	Tri County	Abandoned Vehicle	*Provided correspondent with information for City of Portland services.
11.24.2025 - License Question	Illegal Tow Operations	Unknown		*Provided correspondent with information to file a complaint.