

Settlement Conference Requests

Complaint No.	Type of Tow	Location	Allegations	Allegation 2	Notes	Action
2025-01-010	Roadside	Mid-Willamette Valley	Operating without a tow business certificate.		Request for settlement conference.	
2025-12-003	PPI	Clackamas Co.	Unethical billing practices	Failure to comply with PPI requirements	Proposed Settlement offer, request for settlement conference.	

COMPLAINTS

Complaint No.	Type of Tow	Location	Complainant Allegations	Complaint Allegation 2	Notes	Action
2026-01-006	PPI	Multnomah Co.	Unlawful/Unauthorized Tow	Fees	Complaint alleges tower towed three vehicles without authorization, violation of maximum rates established by city.	
2025-07-011	PPI	Central Oregon	Unauthorized tow	No signs	Complaint alleges vehicles parked with permission, signs not posted.	
2025-10-013	PPI	Southern Oregon	Unauthorized tow	failure to return possessions	Vehicles removed as part of eviction process.	
2025-11-005	PPI	Southern Oregon	Failure to file lien on time	Excess storage charges	Utility trailer left on county property; allegations that the notice of lien was sent late.	
2026-04-009	PPI	Southern Oregon	Unauthorized tow	failure to return possessions	Vehicles removed as part of eviction process.	
2026-01-010	LEA	Eastern Oregon	Unlawful/Unauthorized Tow		Vehicles impounded by LEA, hearing held. TBC/vehicle registration corrected upon initial contact by Board.	
2026-02-004	PPI	Mid-Willamette Valley	Towing without a signed authorization		Complainant alleges the vehicle had permission to park. Lender authorized the tow, but the vehicle was removed without proper authorization by a 2nd tow company. 2nd tow company refused to release vehicle.	
2026-03-005	Contract (COPART/IAA)	Washington Co.	Operating without active TBC	Displaying illegal expiration tags	Complaint alleges tower is affixing fraudulent tags to the TW plate to indicate compliance with vehicle registration laws.	
2026-04-006	LEA	Eastern Oregon	Rates and Fees	Operating without valid tow plates (per investigation)	Tower operating under expired TW plates - no active tow business certificates at the time of tow.	

For discussion purposes only