



# Oregon

Tina Kotek, Governor

**Oregon State Board of Towing**

ICO DMV Program Services

1905 Lana Ave, NE

Salem, OR 97314

Phone: (503) 871-5481

Email Address: [compliance@towboard.oregon.gov](mailto:compliance@towboard.oregon.gov)

Web Site: [www.oregon.gov/sbot](http://www.oregon.gov/sbot)

## **7.a Discussion: LEA Towers operating with invalid tow certificates**

- The Board has been conducting outreach since Fall 2024 on the tow business certificate requirement of ORS 822.200; each vehicle providing tow and recovery services for compensation must have an active tow business certificate issued in the name of the company operating the tow vehicle.
- The Board worked with law enforcement agencies (LEAs) in a joint training exercise in 2025. Five illegal tow operations were found, where the vehicle was issued a tow business certificate issued to a company other than the company operating the tow vehicle.
- DMV records are used to determine if the tow business certificate is issued to the company operating the tow vehicle, and if the tow vehicle is a "legal" tow operation under ORS 822.200.
- The Board has reviewed a number of complaints and issued civil penalties in 2026 for tower's operating without tow business certificates; five of the tow companies were on LEA rotations.
- The Board notifies LEA when a tower is found to be operating without any active tow business certificate.
- The Board recently assisted law enforcement agencies in conducting an audit companies on the rotation list are in compliance with the tow business certificate registration requirements of ORS 822.200. Twenty-five tow companies from the LEA lists were identified as possibly not having appropriate tow business certificates issued.

## **7.b. Discussion: Role and Responsibility of the Tow Board – law enforcement tows**

The Board will discuss a series of complaints to verify the Board's expectations, roles, and responsibilities.

7.b.1 – A demand for investigation received by the Board for an OSP authorized impound after an accident.

7.b.2 – Local law enforcement impound complaint filed with DOJ

## **7.c Discussion: Rate and Fee Complaints**

7.c.1 OSP authorized impound after an accident, rate and fee complaint filed by insurance

7.c.2 Private tow, rate and fee complaint filed by insurance

*The Oregon State Board of Towing is responsible for protection of the safety and well-being of the public through the regulation of the towing industry by administering and enforcing the laws and rules of the State of Oregon, setting professional standards and expectations of the towing industry, and ensuring fairness and continuity of towing services provided by Oregon's towing industry.*