

CORRESPONDENCE

Document	Type	Location	Inquiry/Complaint	Action
03.10.2026 Lien Fee mark ups	Comments for consideration by the Board	Southern Oregon	Lien mark up question	
03.11.2026 Tow Receipt	Comments for consideration by the Board	Out of State	Example of "good tow bill"	
03.13.2026 Your email to North Bend Towing	OSP Tow	Central Coast	Demand for release of a vehicle - OSP tow.	
03.27.2026 Law enforcement rotation	LEA rotation	Central Oregon	How to be added to LEA rotation.	
04.01.2026 Towing Fee Complaint	LEA non-preference, rotation	NW Oregon	Fee dispute - tower's invoice did not match 2020 approved fees (fees valid until 12.31.2025)	
04.02.2026 Eviction	Eviction	Southern Oregon	AI generated complaint.	
04.06.2026 Dropped Complaint	Rates and Fees	Unknown	Complaint against rates and fees. Tow bill increased from \$238 to \$1400 in five days.	
04.06.2026 Possible Fraud - owner's signature	PPI	Southern Willamette Valley	Complaint alleges tenant fraudulently represented themselves as property owner to have a vehicle towed.	
04.08.2026 OSP Stolen Vehicle	Rates and Fees	Central Oregon	Release of personal property, payment of tow bill for stolen vehicle recovery.	
04.08.2025 Possessory Lien Complaint	Possessory Lien Dispute	Central Oregon	Tower failed to properly execute a possessory lien, owner purchasing the vehicle from the tower unable to get proper title.	
04.10.2026 Towing Event & Possessory Lien Ques.	Possessory Lien Dispute	Southern Willamette Valley	Possessory Lien dispute	
04.10.2026 Towing Call Reference	Unauthorized tow	Southern Willamette Valley	Unauthorized tow and property damage.	
04.13.2026 New Location questions	General question	Washington Co.	General question re property requirements.	
04.13.2026 - possible complaint - Vehicle Information	LEA tow	Washington Co.	Failure to release non-titled vehicle.	
04.15.2026 Assistance with tow bill	LEA tow	Unknown	Request for a reduction in tow fees, LEA impound after accident.	
04.15.2026 PPI Accounts	Inquiry - PPI	Mid-Willamette Valley	PPI Authorization Question	
04.16.2026 Lien Process Complaint	LEA	Multnomah County	Questions regarding the authorization and lien processing.	
04.17.2026 - Lien Fee	LEA	Southern Oregon	Lien fee and rates and fees for an LEA impound.	
04.17.2026 DMV Question on tow business certificate requirement	Tow business certificate question	Southern Willamette Valley	Determination of a "legal tow company."	
04.17.2027 - Ownership Dispute	Vehicle ownership dispute.	Mid-Coast	Owner did not report sale to DMV, disputing collection attempts by tower.	
04.20.2026 _ Clarification on Authorized Agents	General question	Multnomah County	Question: who can act as property owner's agent?	
04.20.2026 PPI removal vs signage.	Posted signs	Southern Oregon	Clarification: towing from lots when a tower is identified on the sign, but property owner requests a different tower. Answer: 72 hour notice required if tower is not the tower named on the original sign.	
04.20.2026 Requesting legal help for AAA negligence and vehicle damage	Damages to vehicle	Unknown	Complaint seeking reimbursement for damage caused by AAA tow.	
04.20.2026_ Personal Property Retrieval Info	Personal property	Southern Oregon	Non-vehicle owner seeking to remove personal property from vehicle.	
04.21.2026 Residential PPI - car towed	PPI	Unknown	Vehicle towed by landlord/manager for tenant parked in visitor's spot.	
04.23.2026 Hello	LEA	Unknown	Vehicle impounded, questions regarding private property.	
04.23.2026 Tow	PPI	Unknown	Vehicle towed by landlord/manager for tenant parked in visitor's spot.	
04.24.2026 urgent tow company complaint	LEA	Southern Willamette Valley	Unethical conduct of the tower.	

For Discussion Purposes Only