



Oregon

Tina Kotek, Governor

State Board of Towing
DMV HQ - 1905 Lana Ave, NE
Salem, OR 97314

Email Address: info@towboard.oregon.gov
Web Site: www.oregon.gov/sbot

OREGON STATE BOARD OF TOWING
PROPOSED RULES HEARING and COMPLAINT REVIEW
November 18, 2025
Hearing: 1:00 p.m. – 1:30 p.m.,
or until completion of testimony and comments

Location:

DMV HQ – Rm 122
1904 Lana Ave., NE
Salem, OR 97304

Public seating is limited. RSVP required.

Join from Web Browser: <https://www.microsoft.com/en-us/microsoft-teams/join-a-meeting>

Meeting ID: **223 466 580 146 7**

Passcode: **tq9D6Y3P**

Dial in by phone

+1 971-277-1965,,60432061# United States, Portland

Phone conference ID: **604 320 61#**

AGENDA ITEM	PRESENTER	Time Est.
1. Call Hearing to Order	McCullough	1:00 p.m.
2. Public Hearing on Proposed Administrative Rules		
3. Proposed Rules Hearing Adjourned		1:30 p.m.*
4. Call Meeting to Order	Chair	
5. Welcome & Introductions (Board Member, Staff, Partners)	All	
6. Proposed Rules Hearing Summary	McCullough	
7. Board discussion and vote on proposed rules	All	
8. Approval of Outreach Documents:	Board	
a. Towing Industry Mailer		
b. Media Release		
<i>Public Comment (time permitting) – General comments to the Board Specific to the Proposed Administrative Rules & Outreach</i>		
9. Housekeeping		
a. Tow Business Certificate Application		

Mission Statement: The Oregon State Board of Towing is responsible for protection of the safety and well-being of the public through the regulation of the towing industry by administering and enforcing the laws and rules of the State of Oregon, setting professional standards and expectations of the towing industry, and ensuring fairness and continuity of towing services provided by Oregon's towing industry.

b. 2026 Strategic Plan Outline		
c. Board Member Training		
d. Other 2025 Housekeeping		
10. Complaint and Investigation Case Review	Board	
<i>The Board members will review complaints and investigations. The Board does not take public questions, comments, or testimony during complaint review. There is no public forum for the public to discuss specific cases or complaints.</i>		
<ul style="list-style-type: none"> • Notice of Lien – Policy Discussion <ul style="list-style-type: none"> ○ 2025-07-021 PPI – Lien Documents 		
<i>Public Comment – General comments and questions to the Board Lien Notice</i>		
<ul style="list-style-type: none"> • Additional Complaints for review <ul style="list-style-type: none"> ○ 2025-01-006 – Violation of Stipulated Agreement ○ 2025-10-004 – Unauthorized Tow, Damages 		
<ul style="list-style-type: none"> • Correspondence – general inquiries submitted to the Board, not a formal complaint. 		
<ul style="list-style-type: none"> • Investigations in Progress 		
11. Next Steps and Announcements:		
a. Office Closures:		
<ul style="list-style-type: none"> • November 19 & 20 – limited staff access 		
<ul style="list-style-type: none"> • November 27 & 28: State Offices Closed 		
<ul style="list-style-type: none"> • December 8 – 19: Staff Training 		
<ul style="list-style-type: none"> • December 22 – January 5 – limited staff access 		
b. OTTA Meeting – 12/06/2025 in Grants Pass		
c. January Board Meeting – 01/13/2026 @ ODOT Complaint and Investigation Review		
d. February 10, 2025 – Location TBD		
<i>Public Comment (time permitting) – General comments to the Board</i>		
12. Adjourn		3:00 p.m.

*Or upon completion of Board business.