

Status - Subpoena Duces Tecum

Case No.	Complaint Allegations	Reason for Subpoena	Additional Reason	Additional Reason	Received	Date	Staff Comments:
2025-12-003	PPI: Excessive fees, damage to the towed vehicle.	Respondent failed to provide documents as part of the investigation, hindering the Board's ability to determine the extent of violations or conduct.	Business address issues. Tower has been using an address that the tower does not have legal access to.	Pattern of non compliance with laws representing reasonable harm to the public.			Tower has admitted to violating Oregon's PPI statutes after the issuance of the subpoena; tower has falsified documentation, most likely to appease the Board and avoid disciplinary action.
2025-12-003	N/a	Verifying tow information for vehicles towed by Respondent and verify compliance.	Respondent tower provided false information to lien processor. LP rescinded the Notice.		Yes	1/23/2026	Lien notices may be used to substantiate tower's subpoena response; additional investigation may be necessary.
2025-10-008	PPI: Authorization	Repeated requests for PPI documents by the board and vehicle owner to the tower ignored.			Yes	2/3/2026	Tower has been ill. Information from the Subpoena shows that the tow was likely lawful, but there is a need for education, possible letter of concern compliance with the signed authorization and photo requirements.
2025-08-014	Excessive Fees	Failure to provide requested documents.	The tow certificates are issued to Advantage Towing, but are being used by Advantage Tow and Roadside, two different companies.	Pattern of non compliance with laws representing reasonable harm to the public.			Board staff has requested documentation for complaints since August 2025. Board staff met with Respondent in person August 2025 and requested a list of documents.
2025-08-014		Failure to provide requested documents.	Advantage Towing and Roadside is operating under the tow business certificates issued to another company.	Pattern of non compliance with laws representing reasonable harm to the public.			In August 2025 Respondent informed Board staff that the company was operating under "Advantage Towing," and there were no operations under the business name Advantage Towing and Roadside. Additional information and complaints demonstrate the company is operating under ATR, using AT tow plates.
2025-12-004	Unauthorized tow.	Operating under expired tow certificate.	Failure to provide requested documents.		Yes	2/6/2026	Respondent continued to tow with expired plates. Authorization of the tow to be determined by the Board. Tower has failed and refused to a number of attempts by Board staff to provide documentation and information.

