

Oregon State Board of Towing  
Board Action options in compliance cases and investigation

The Board has several options for action on this one, including, but not limited to:

Hold the Board decision pending further information or investigation.

Dismiss with no action taken.

Forward to the appropriate authority or agency of jurisdiction.

Non-disciplinary actions:

1. A letter of education if the Board believes the respondent may not have been aware of the laws, may suggest best practices.
2. A letter of concern if the Board believes the action does not rise to the level of formal disciplinary action, but is conduct that violates Oregon's laws.
3. A letter of correction: Providing the tower with a specific period of time to come into compliance (for instance, 30 days to correct a violation of the law). If not corrected, the Board may issue disciplinary action with no further notice.

Formal Disciplinary action:

Assess civil penalties for violations of the law in an amount determined by the Board.

Deny, suspend, or revoke a tow business certificate or other actions allowed by law.

1. If a Notice of disciplinary action is issued, then the respondent has a right to hearing.
2. A respondent may also have the option of a settlement conference, allowing settlement of the disciplinary action under a Stipulated Agreement and Final Order.