



OREGON  
STATE  
TREASURY

# Inside the Vault

State Agency Edition

## Service Spotlight

**Prepaid cards** are a cost-effective alternative to issuing checks—especially for customers who do not have access to traditional banking services. When disbursing funds to a customer, the funds are deposited to a reloadable debit card that the customer can then use to withdraw cash or make purchases.

Treasury has contracted with U.S. Bank to provide prepaid card solutions that offer customers several features and benefits:

- ▶ Convenience - Withdraw cash at ATMs 24 hours a day and make purchases anywhere debit cards are accepted, including retail stores, grocery stores, restaurants, and pharmacies. The card may also be used to pay bills via bill pay, and for online, phone, and mail order purchases.
- ▶ Reliability - Payments are automatically deposited to the card, which means no more lost or stolen checks and no more check cashing fees. The card provides quick access to funds without waiting in line to cash or deposit a check.
- ▶ Security - No need to carry large amounts of cash. Funds are protected by the VISA Zero Liability Policy and are FDIC insured.

If you are interested in evaluating your business needs and available options, or have questions regarding prepaid cards generally, contact Customer Solutions at [CustomerSolutions@ost.state.or.us](mailto:CustomerSolutions@ost.state.or.us).



## Cash Management Forms

Since Treasury launched a wholly redesigned website last year, a number of our cash management forms have been unavailable online. While we continue to work on returning those forms to our website, agency staff with access to our Online Services web portal can access our full suite of forms from the “AGY Forms” menu.

## Interest Rates

Average Annualized Yield	
January	2.25%
Interest Rates	
January 1–31	2.25%



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**ACH File Issues**

ach.exception.notify@ost.state.or.us

**Check Fraud/Stop Payments**

**Check Image Requests**

**Check Stock Testing**

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**Merchant Card/U.S. Bank**

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**Online User**

**Password Resets**

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