



**OREGON  
STATE  
TREASURY**



# Inside the Vault

**State Agency Edition**

## **New Debt Management Director**

This month we welcomed Jacqueline Knights as our next Director of Debt Management. Jacqueline arrives at Treasury with decades of experience in municipal finance and may be familiar to some of you through work she has done within Oregon during her career. Prior to joining Treasury, Jacqueline worked for the Williams Capital Group, Jackson Securities, Bear Stearns, and JP Morgan during which she worked on infrastructure, transportation, public utilities, and other municipal sectors. Jacqueline has a Master of Business Administration from Columbia and bachelor's degree in economics from the Wharton School of Business. Jacqueline is replacing Laura Lockwood-McCall who, after more than a decade of service to the State of Oregon, will be headed toward a well-earned retirement. Please help us both welcome Jacqueline and thank Laura for her service.



## **Upcoming Holiday**

Monday, October 12, is Columbus Day. While Treasury will be open, the Federal Reserve and Oregon banks will be closed. Due to the closures, no incoming ACH or redeemed check information will be distributed on October 12. In addition, ACH files sent to Treasury by STAN agencies for processing on Friday, October 9, must have an effective date of Tuesday, October 13 or later. STAN Online will be unavailable from 1:00 p.m. Friday, October 9, to 1:00 p.m. Monday, October 12. ACH files sent to Treasury via FTP between 10:00 a.m. Friday, October 9, and 10:00 a.m. Tuesday, October 13, must have an effective date of October 14 or later.

## **Interest Rates**

Average Annualized Yield	
August	1.00%
Interest Rates	
August 1–31	1.00%

## Service Spotlight

**Merchant cards**—or credit and debit cards—are the lifeblood of modern commerce. Customers and businesses alike prefer the convenience that merchant cards offer. And accepting merchant cards can be an efficient way to facilitate electronic payments through all payment channels: point-of-sale, mail order or telephone order, and online. But agencies must understand and evaluate ongoing costs and significant security requirements before deciding to accept merchant cards.

Treasury administers the statewide Master Agreement for Merchant Card Services with U.S. Bank/Elavon. This agreement includes acceptance of Visa, Mastercard, Discover, and American Express. Managing this contract on a statewide enterprise basis allows agencies to benefit from the leveraging of volume pricing and ensures compliance with ORS 293.265 and ORS chapter 295.

If you are interested in evaluating your business needs and available options, or have questions regarding merchant card acceptance generally, contact Customer Solutions at [customersolutions@ost.state.or.us](mailto:customersolutions@ost.state.or.us).

## Signing & Submitting Cash Management Forms

With many state employees working from home to support social distancing, Treasury recognizes that agencies may face challenges signing and submitting certain cash management forms. To assist agencies, we have revised our wire transfer and account transfer forms to accommodate electronic signatures. The revised forms, and instructions on how to complete them, are now available on our [website](#).



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**Banking Operations Manager**

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**Banking Operations Coordinator**

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**ACH File Issues**

ach.exception.notify@ost.state.or.us

**Check Fraud/Stop Payments**

**Check Image Requests**

**Check Stock Testing**

Ashley Moya  
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**Fed Wires/ACH Origination**

Shannon Higgins  
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**Local Government Investment Pool**

Eddie Kessel  
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**Merchant Card/U.S. Bank**

Nikki Main  
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**Online User**

**Password Resets**

ost.banking@ost.state.or.us

**Safekeeping/Debt Service**

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**Customer Solutions Team**

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**Analysts/Consultants**

Lyndsie DeOlus  
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**Cash Management**

**Improvement &**

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