Cash Management Legislation

With the 2022 legislative session starting next month, we would like to remind agencies that Treasury is available for advice and consultation regarding legislation with cash management impacts. That would include legislation with references to funds, accounts, interest earnings, investment authorities, debt management and bonding mechanics, and more. If you have questions or concerns about such legislation, please touch base with your regular Treasury contacts or one of the following:

Dmitri Palmateer, Chief of Staff
503.378.4329
dmitri.palmateer@ost.state.or.us

Ryan Mann, Deputy Chief of Staff
503.373.7135
ryan.mann@ost.state.or.us

Cora Parker, Director of Finance
503.378.4633
cora.r.parker@ost.state.or.us

Upcoming Holiday

Due to Martin Luther King, Jr. Day, Treasury, the Federal Reserve, and financial institutions will be closed Monday, January 17. Customer statements and files will not be produced for January 17 due to the closures. In addition, ACH files sent to Treasury after the deadline on Friday, January 14, will be sent to the bank on Tuesday, January 18, and must have an effective date of January 19 or later.

Interest Rates

<table>
<thead>
<tr>
<th>Period</th>
<th>Average Annualized Yield</th>
</tr>
</thead>
<tbody>
<tr>
<td>November</td>
<td>0.45%</td>
</tr>
<tr>
<td>December</td>
<td>0.45%</td>
</tr>
<tr>
<td>Nov 1–Dec 31</td>
<td>0.45%</td>
</tr>
</tbody>
</table>
Nacha Rule Books

The Nacha Operating Rules & Guidelines (Rules or Rule Book) is an annual publication produced by Nacha. The Rule Book serves as the definitive source of information governing the exchange and settlement of electronic funds transfers through the Automated Clearing House (ACH) Network and provides users with the legal framework for the ACH Network. While Treasury staff is available to assist agencies with resolution of ACH file issues and answer questions regarding the ACH Network and Rules compliance, Treasury has purchased access to the Rule Book as an additional resource for agencies originating ACH transactions. Treasury will distribute online access codes to agency ACH contacts. If you have any questions, contact Customer Solutions at customer.solutions@ost.state.or.us.

Service Spotlight

Checks and warrants are paper-based methods to disburse funds. While there are important differences between the two types of instruments, one of the practical distinctions for agencies is that checks are drawn against Treasury accounts while warrants are drawn against Agency or General Fund accounts (accounts must be specifically granted check-writing or warrant-writing authority). Another distinction is that warrants are centrally requested through the Statewide Financial Management Application (SFMA) and printed by the Oregon Department of Administrative Services.

To deter fraud, Treasury has adopted a custom single state check design that utilizes a controlled paper stock with a variety of security features. Treasury also has implemented Reverse Positive Pay, a service where agency staff review checks presented for payment and can elect to pay, return, or adjust a check.

Agencies also can choose to use Positive Pay, a service where an agency provides a daily file containing a list of issued checks. Any check attempting to clear that does not match a check included in the file will be flagged for the agency to review and determine whether to pay, return, or adjust the check. Positive Pay reduces the risk of fraud losses.

If you are interested in evaluating your business needs and available options, or have questions regarding check and warrant issuance generally, contact Customer Solutions at customer.solutions@ost.state.or.us.
**Business Continuity Reminder**

Treasury continually evaluates processes to ensure that critical statewide cash management needs are met in the event that normal business is disrupted by disaster or other incident. As we continue through the winter months, even inclement weather can limit the access and availability of staff at Treasury or within agencies. Weather-related closures of agency offices around the state can create havoc in the short term for agencies that move funds via either ACH or wire transfer. In addition to weather-related staffing issues, vacation plans, holiday plans, and flu season may impact staffing. While Treasury has plans in place to keep business moving in those scenarios, it is essential that adequate coverage exists at agencies for important cash management processes to continue.

On a broader scale, if a major disaster or other critical business interruption were to impact Treasury, please note that it could take 48 to 72 hours for us to restore systems and to begin to provide normal cash management services to agencies. Treasury would maintain limited outgoing wire capacity to support critical statewide disbursement needs. It is important for agencies to evaluate their business continuity plans and processes in the event that Treasury or other partners suffer such an interruption in service.

If your agency has not already done so, it would be prudent to discuss your business continuity plans to ensure that your agency is well prepared. Questions to consider when discussing your plan may include the following:

- Does your agency have an updated Electronic Funds Transfer (EFT) authorized signers list (Form C-9) on file at Treasury?
- How will you initiate and authorize transactions if necessary individuals are not in the office?
- Is your staff able to conduct business from a remote location, if necessary?
- Are your desk procedures up-to-date and well-defined in case individuals are required to provide coverage in areas of business that are unfamiliar to them?
- What are the most critical functions that absolutely have to be performed on a daily or weekly basis, and what functions may be delayed for a period of time?
- If your agency sends ACH Origination files to Treasury via Secure FTP connection, are you able to re-create ACH files if needed?
- Does your agency have automated “jobs” to access Treasury systems at predetermined times throughout the day? If this connection is not available, do you have the ability to manually connect at a later time?
- What would happen if you were unable to make timely ACH payments to third parties, whether they are customers, vendors, federal government, etc.? Would the delay in payment result in customer hardship, fines for past due payments, contract default, or other impacts?
- Do you have adequate staff available to cover daily operations or troubleshoot any issues that might arise?

Contact Customer Solutions at customer.solutions@ost.state.or.us if you have questions or concerns about your agency’s role as it relates to banking and cash management. We can help you identify the minimum staff required and help provide options for unexpected emergencies, as well as discuss payment and distribution criticality for potential broader continuity needs.
Farewell to Mike Auman

After 34 years of service, Mike Auman will retire January 27. Mike started his state career with General Services (a precursor to DAS) then moved on to Water Resources, Energy, Governor Kulongoski’s Office, Corrections, and Housing and Community Services before arriving at Treasury in 2013 as the Deputy Director of Finance.

Over the course of his career, Mike helped implement several new systems and programs including the Statewide Financial Management Application (SFMA), the American Recovery and Reinvestment Act, and the Oregon Homeownership Stabilization Initiative. We will miss Mike greatly but ask that you join us in thanking him for his lengthy service and wishing him all the best in his well-deserved retirement.

Service Spotlight

**Account transfer** is a method of transferring funds between accounts at Treasury, including Local Government Investment Pool accounts. Depending on the types of accounts involved, agencies can initiate an account transfer through Treasury-provided systems, agency-provided systems, the Statewide Financial Management Application (SFMA), or via paper form. If you are interested in evaluating your business needs and available options, or have questions regarding electronic payment methods generally, contact Customer Solutions at customer.solutions@ost.state.or.us.

Signing & Submitting Cash Management Forms

With many state employees working remotely, Treasury recognizes that agencies may face challenges signing and submitting cash management forms. To assist agencies, we have revised certain forms to accommodate electronic signatures. The forms, and instructions on how to complete them, are now available on our website.
Director of Finance
Cora Parker
503.378.4633

Deputy Director of Finance
Bryan Cruz González
503.378.3496

Cash Management Analyst
Natalya Cudahey
503.378.8256

Policy Analyst
Ken Tennies
503.373.7453

Administrative Specialist
Kari McCaw
503.378.4633

Banking Fax
503.373.1179

Banking Operations Manager
Sarah Kingsbury
503.373.1501

Banking Operations Coordinator
Jeremiah McClintock
503.378.4990

ACH File Issues
ach.exception.notify@ost.state.or.us

Check Fraud/Stop Payments
Check Image Requests
Check Stock Testing
Ashley Moya
503.373.1944

Fed Wires/ACH Origination
Shannon Higgins
503.378.5043

Local Government Investment Pool
Sarah Kingsbury
503.373.1501

Merchant Card/U.S. Bank
Nikki Main
503.378.2409

Online User
Password Resets
ost.banking@ost.state.or.us

Safekeeping/Debt Service
Sherry Hayter
503.378.2895

Customer Solutions Team
customer.solutions@ost.state.or.us
503.373.7312

Analysts/Consultants
Lyndsie DeOlus
Heidi Lancaster
Ellis Williams

Cash Management Improvement & Renewal Program
cmirp@ost.state.or.us

Manager
Brady Coy
503.378.2457

Business Analyst
Angel Bringelson
503.378.5865

Contracted Project Manager (TEK Systems)
David Riffle
503.373.7864

OREGON STATE TREASURY
350 Winter Street NE, Suite 100
Salem, OR 97301-3896
oregon.gov/treasury