Teacher Standards and Practices (TSPC)
Information Technology Strategic Plan: 2025 - 2028

FOUNDATION

OUR MISSION

To ensure Oregon schools have access to well trained, effective and accountable education professionals so all students have the opportunity to reach their full potential.

OUR VISION

Enhance our ability to deliver our core services, while expanding our contributions to the development of a diverse educator community that meets the evolving needs of Oregon's schools, students and education professionals.

OUR CORE VALUES

Equity, diversity and inclusion for every group and individual; Equal Access

Respect for All People; Listening to All Voices

Ethics and Integrity

Advocating for K-12; Safety and Welfare

Continuous Growth; Comprehensive Approach

Academic Excellence

STRATEGIC PRIORITIES

GOALS

1. Efficiency: develop responsive, effective and sustainable processes

2. Accountability: establish goals and metrics for departments and leadership with regularly scheduled times for review and learning

3. Supporting Diversity: Support the diversification of our educator workforce and our team, including through the expansion of our individual understanding

4. Outreach and Communication: Build strong learning networks for sharing and receiving information relevant to current and future Oregon educators and those who serve them

GUIDING PRINCIPLES

User Focused - Ease of Use:
Technology solutions will be designed to optimize the user's experience while maximizing sharing and reuse of technologies.

Modernize the Experience:
Running outdated applications causes many problems and challenges, and may not align with business goals. Modernization is focused on improving the employee and customer experience.

Flexibility / Nimbleness:
The organization will invest in systems or services that can be changed more easily and provides users with applications, data, and analytical tools so they can manage processes themselves.

ACTION PLAN

KEY INITATIVES

Educator Data System Modernization:

The Teacher Standards and Practices Commission (TSPC) will implement a modern Educator Data System (EDS) to maintain educator data, track licensure status, and support racial equity goals through improved accessibility. The system will provide online access for educators and partners, ensure accurate fee collection, and enhance data transparency. It will also enable quick responses to data requests and support performance analysis and reporting.

Website Updates:

Our consistently lowest scores in our customer service survey are in relationship to our website and these are our first steps to improve the user experience.
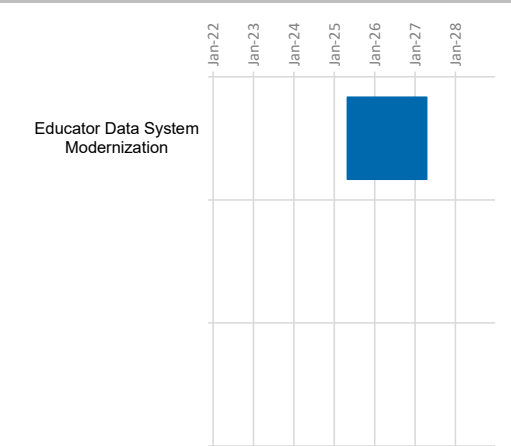
PERFORMANCE

ALIGNED KEY INDICATORS

Applicant Customer Service - Percent of license applications initially processed within 30 days. :
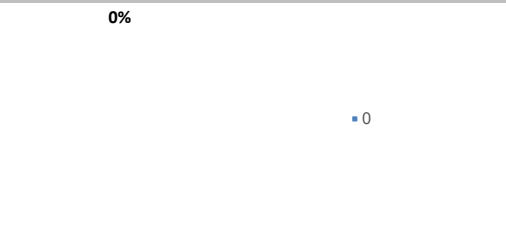Defining the requirements for the technology solution has been completed. Next stages include: issuing RFP, identifying solution, procuring solution, and implementing solution. Each has a timeframe in our EDS plan.

Customer Service:
Each month, analysis of progress on this goal utilizing the SiteImprove Tyler Tech tool for website effectiveness will document increasingly higher percentage scores across categories.

ROADMAP

5-YEAR PLAN

Educator Data System Modernization

Jan-22 | Jan-23 | Jan-24 | Jan-25 | Jan-26 | Jan-27 | Jan-28

INVESTMENT PORTFOLIO

INVESTMENT LEVEL BY OBJECTIVE

0%

▪ 0

COST PROJECTIONS

Year	Amount (Thousands)
2025	$500
2026	$750
2027	$250
2028	$-

(y-axis: $800, $600, $400, $200, $-)