

DOCKETING FAQ

Q. When will my new request be set for hearing?

A. By statute cases have to be set within certain time frames. The clock begins running the day we receive your request. New requests for hearing will be set within 90 days.

Q. Why did you schedule my attorney in two different locations or on dates that we submitted as unavailable?

A. If two of your cases have the same request date, but conflicting locations, both cases have to be set by the same date. Sometimes we are able to accommodate this but, unfortunately, sometimes that is not the case. The same holds true when the deadline conflicts with an attorney's availability. The best way to avoid this is by grouping your new requests by hearing location and using our date calculator.

For example, it's best not to submit a request for hearing that will be held in Ontario the same day as a request for hearing that will be held in Portland. Or a request for hearing 90 days before your attorney's yearly vacation. Of course, this isn't always possible because of the deadline your client is facing as well. We just ask that you be understanding of our limitations.

Q. How do you determine which location the hearing will be held?

A. This is done when the file is set up by New Requests. Usually the location is determined by where the claimant lives or works at the time of injury.

Q. When will my postponed case be reset for hearing?

A. Postponed cases must be set within 120 days following the last hearing date.

Q. How often do you hold hearings in Klamath Falls/The Dalles?

A. We accommodate remote location sets as they are requested. We try to group cases as much as possible to conserve resources and maximize rented facility use. Nonetheless, hearing requests for remote locations will be set timely, if at all possible.

Q. Do you have a list of all the hearings my attorney is set for?

A. Yes, we do. Please call 503-378-3308 and ask for the Docketing Coordinator to request it