

FAQ

- 1. If the placement disrupts while receiving FCCRC services, do the services follow the youth?**
 - a. Yes, FCCRC services do follow the youth to the next foster or proctor placement with some slight exceptions. If the youth is placed out of the Portland metro area, services can support the youth for up to 2 weeks by phone and or potentially in-person contact depending on distance. The cumulative amount of service time given to each family/client(s) is 60-90 days regardless of placement disruption.
- 2. What are reasons services may be extended beyond 60 days?**
 - a. Services can be extended beyond 60 days if ongoing care coordination and services are not in place, the youth has transitioned to home to parents and needs more support, the youth entered TL and new placement needs more support, the youth transitioned to a relative and more support is needed, or special circumstances upon request and approval.
- 3. Can foster parents receive credit for Foster Parent Skills training?**
 - a. Yes, the credit for ongoing training requirements will be credited as usual through a protocol established with the D2 certification team.
- 4. What are the expectations of a caseworker while FCCRC services are engaged?**

The caseworker will:

- Immediately staff with the Maple Star worker upon first business day.
 - Respond to group email to connect with the FCCRC team.
 - Sign all forms and requests for information.
 - Provide information on how to pursue approval in their absence. Via reply to group email. (Most important)
 - Provide Catholic Community Services access to DHS case file via signed ROI
 - Attend all medication management appointments, either in person or by phone
 - Inform the Clinician any time the youth is moved within 6 hours of the move by email.
 - Have a minimum of weekly phone or in person contact with the Clinician I to coordinate logistics, case management matters, and treatment.
- 5. How do families access Family Flex Funding?**
 - a. Maple Star and Catholic Communities Services can request Family Flexible funding through CareOregon and FCCRC committee. Maple Star and Catholic Communities Services are the only agencies who can request the funding.
 - 6. Can Rapid Mental Health Assessment be obtained for clients outside of FCCRC?**
 - a. Yes, Rapid Mental Health Assessments can be accessed to clients outside of FCCRC. Process is pending.
 - 7. Can Crisis Responders transport youth to the emergency department?**
 - a. No, this is beyond their capability, but the service providers can support the caseworker or foster parents during an emergency department visit.
 - 8. Does Child Welfare need to be available when Maple Star is responding to a crisis?**
 - a. No, Maple Star can respond without Child Welfare assistance. If the situation escalates and consultation for guardian permission is necessary, Maple Star and or Catholic Community Services (CCS) may reach out to the caseworker and or the after teams for

Foster Care Crisis Response & Coordination (FAQ)

quick consultation.

9. Catholic Community Services (CCS) age limits for services:

- a. 5-17, and...
 - i. Services can continue after the youth turns 18, if services were already being provided. Young adults should transition to longer term services around age 19
 - ii. Occasionally 4-year-olds who have cognitive capacity to benefit from the services.

10. Can DD foster homes receive the support of FCCRC?

- a. Yes, **IF** the youth they are calling for is a youth in Child Welfare Custody.

11. If another county, besides Multnomah County, calls Lines For Life will they receive the service?

- a. No, the services is only available for Multnomah County and has minimal bandwidth to support crisis. The callers will be supported by Lines For Life and a warm hand off to the appropriate crisis line for that County will take place.

12. Does this service interfere with services currently being provided to DD youth?

- a. No, not at this time but if more federal match for the service is pursued; a second examination will need to take place.