OHCC Registry
Password reset

COMING SOON

Sign in for the first time and you will be prompted to add your email.

Email Requirements

➢ An email is **required** to be listed in your Registry profile in order to use the password reset function.

➢ If you need a password reset and you **do not** have your email in your profile, contact the Oregon Home Care Commission (OHCC) to receive a temporary password.

Sign in for the first time

➢ The first time you sign into the Registry, you will be prompted to add your email address.

Forgot Password

➢ Click on "Forgot Password" and a new screen will ask you to enter your password that is in the Registry. Enter and click "Email Link".

New Worker? **Click to Register**

Use a local account to log in.

Username

Password

Log in

Forgot your password?

Click on "Forgot Password"

Registry and Referral System

Forgot your password?
Please note: You must have an updated email address in your profile in order to reset your password.
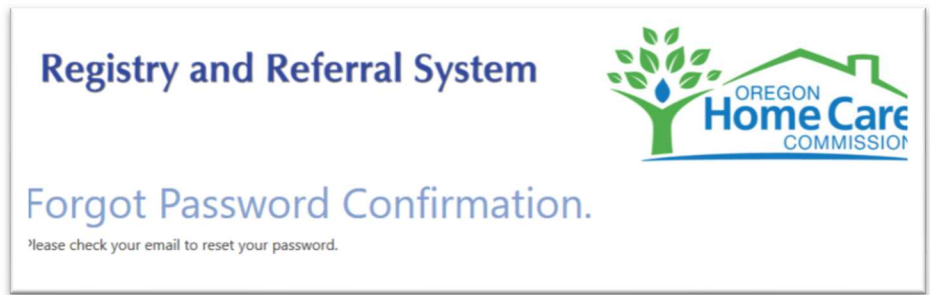
Email

Email Link

Enter password and click "Email Link"

- You will be directed to a screen that notifies you that you will receive an email with the password reset instructions.
- The Registry will prompt you to reset your password **every 6 months**.

Other Registry Updates

- **Contact information in the Registry has been updated:** users will be able to email or call the Registry Support Team during normal business hours for assistance with the Registry.
- **PSW Combined Help Wanted Ads:** CIIS PSWs and DD PSWs will be able to view the same Help Wanted Ads.
- **Class Self-Cancelation**: expanded so that students can now cancel up until the time class starts.

Registry and Referral System

Forgot Password Confirmation.

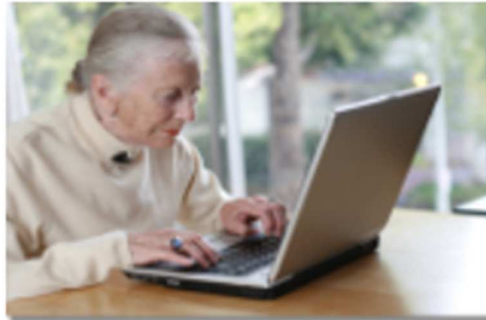Please check your email to reset your password.

This screen will appear and direct you to your email.

Requirements for Passwords:

Passwords are required to be 12 digits long and include the following:

1. Upper- and lower-case letters
2. At least one number
3. At least one character such as: !@#$%^&*()
4. Be different from your previous password

Contact Us

Oregon Home Care Commission Training and Registry Unit

Phone: 877-867-0077

Email: Registry.OHCC@dhsoha.state.or.us

Website:
https://www.oregon.gov/dhs/Pages/index.aspx

FAQ

Q. I don't have an email address, do I have to get one?

A. In order to receive a password reset, you will need to get an email address.

Q. I reset my password and it said it sent it to my email, but I don't see it.

A. Wait a few minutes, it should appear soon. Also, check your spam, or junk email.

Q. Why combine the Help Wanted Ads for CIIS and DD PSWs?

A. By combining the two Help Wanted lists for the PSWs, those workers who are registered as both CIIS and DD PSWs will be able to see both types of Want Ads. The Registry will indicate which area the individual receives services in.

Q. What contact information was updated?

A. The extension for the unit was removed. Callers will call the toll-free line and listen to the options and select the Registry and Training Unit.

Providing support for those living at home