

ODDS Case Management Services and Supports

CASE MANAGEMENT SERVICES AND SUPPORTS

CHELAS KRONENBERG – MANAGER

971-600-7892

Chelas.a.Kronenberg@odhs.oregon.gov

Chris Munn

Cell 971-701-5299

Christopher.m.Munn@odhs.oregon.gov

- Complaint and hearing support
- Involuntary and service hearing requests
- MMIS Prior Authorization and Payments
- Dept. Email boxes; monitoring and updates

Ash Kane

503-970-7568

Ashley.Kane@odhs.oregon.gov

- Emergency Preparedness Coordinator
- Continuity of Operations (COOP) liaison

Barbara Carroll

503-428-8952

Barbara.E.Carroll@odhs.oregon.gov

- ONE Coordinator | Liaison
- Room and Board payments for children's residential services

Stacie Coleman

971-707-2322

Stacie.M.Coleman@odhs.oregon.gov

- Customer Services Coordinator

Rebecca Smallwood

503-957-9016

Rebecca.Smallwood@odhs.oregon.gov

Diagnosis and Evaluation Coordinator lead for:

- Baker; Clatsop; Columbia; Crook; Deschutes; Gilliam; Grant; Jefferson; Klamath; Lake; Lincoln; Mid-Columbia/CLCM; Morrow; Multnomah; Sherman; Tillamook; Umatilla; Union; Wallowa; Wheeler; Yamhill
- 427 commitments

Linsay Fredrikson

503-877-7458

Linsay.Fredrikson@odhs.oregon.gov

Diagnosis and Evaluation Coordinator lead for:

- Benton; Clackamas; Coos/Curry; Douglas; Harney; Jackson; Josephine; Lane; Linn; Malheur; Marion; Polk; Washington
- 427 commitments

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CASE MANAGEMENT SUPPORTS

Carolyn Sahr - Manager

971-719-0127

Carolyn.R.Sahr@odhs.oregon.gov

ASSESSMENT AND QUALITY ASSURANCE TEAM

Carrie Forty – Manager

971-283-6678

Carrie.Forty2@odhs.oregon.gov

CASE MANAGEMENT LIAISON TEAM

Bryan Pollard

Bryan.J.Pollard@odhs.oregon.gov

- DRC Liaison
- Provider vacancy
- Case Management Liaison for:
 - **CDDP:** Columbia, Clatsop, Multnomah, Tillamook, Washington, Yamhill
 - **Brokerages:** Community Pathways, Inclusion, INW, SDRI, UCP Connections, UCP Mentors

Marette Hulstrom

503-580-7970

Marette.Hulstrom@odhs.oregon.gov

- Death Report review coordinator
- HCA/HCR/POLST contact
- Case Management Liaison for:
 - **CDDP:** Benton, Coos, Curry, Douglas, Jackson, Josephine, Lane, Lincoln, Linn, Marion, Polk
 - **Brokerages:** Connections CM, Creative Supports, Full Access, ISN, RCO Mid-Valley; RCO South

Find the team of Quality Assurance and Training Staff (QATs) here:

<https://www.oregon.gov/dhs/Compass-Project/Pages/ONA-Assessor-Toolkit.aspx>

Patrick Rosario

971-209-0202

Patrick.Rosario@odhs.oregon.gov

- PSRB, DOC, OHA, OSH, SACU liaison
- Case Management Liaison for:
 - **CDDP:** Baker, Clackamas, Crook, Deschutes, Gilliam, Grant, Harney, Hood River, Jefferson, Klamath, Lake, Malheur, Morrow, Sherman, Umatilla, Union, Wallowa, Wasco, Wheeler
 - **Brokerages:** EOSSB, Full Access High Desert

Rachel Olson

503-269-5602

Rachel.Olson@odhs.oregon.gov

- PASRR-II Coordinator for DD and APD
- Health Management Specialist
- Direct Nursing Service criteria
- Transition Services

Sue Hartinger

971-372-0986

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- Child Welfare cross system coordination
- Temporary Lodging

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EXCEPTIONS/FUNDING REVIEW

Abby Koehnke- manager

971-678-3327

ABIGAIL.KOEHNKE@odhs.oregon.gov

Administrative and Exception support

Clayton Jamison

971-388-9235

CLAYTON.C.JAMISON@odhs.oregon.gov

- Loss of Medicaid/ ONA/LOC/ISP lapse
- COVID-19 vaccine data
- Funding Review support

Amber Pigeon

971-209-5275

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- Funding review processing and support

Peter Straton

503-990-1698

Peter.STRATON@odhs.oregon.gov

- ANA/CNA/SNAP excel support
- ONA data analyst
- General Fund back-up

EXCEPTION REVIEWER:

Daniel Baker

541-525-3762

DANIEL.L.BAKER@odhs.oregon.gov

- 24-hour Residential
- In-home hour increases
- Foster Care exceptions

Ana Angel

503-990-1139

Anastacia.ANGEL@odhs.oregon.gov

- Employment and Transportation Exceptions and

Aaron Dalisky

503-798-1940

Aaron.Dalisky2@odhs.oregon.gov

- Assistive Devices/Technology
- Home Modification
- PBS exceptions

Shelly Reed

503-569-3347

SHELLY.M.REED@odhs.oregon.gov

- Exceptional Relief Care
- PSW Work Week Hours Exceeding CBA Limit
- Exception Policy Liaison

ODDS Case Management Services and Supports

CHILDREN'S SERVICES

Lisa Tyler – Manager

503-983-4691

lisa.w.tyler@dhsosha.state.or.us

CHILDREN'S INTENSIVE IN-HOME SERVICES

Leslie Lowe - administrative support

971-673-3000

leslie.a.lowe@odhs.oregon.gov

Joshua Carlson – Program manager, behavior

971-421-7106

joshua.j.carlson@odhs.oregon.gov

Vanessa Fulton – Program manager, medical

503-990-9419

vanessa.r.fulton@odhs.oregon.gov

CHILDREN'S RESIDENTIAL SERVICES

Connie Hetrick – Program manager

503-881-4017

Connie.HETRICK@odhs.oregon.gov

Linda Smith - administrative support

971-271-1606

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HOST HOMES COORDINATION SPECIALIST

Alex Kelsey

971-283-0981

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CHILDREN'S FOSTER CARE ENROLLMENT AND COORDINATION SPECIALIST

Julie Van Nette

971-388-9726

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Jacki Stanley – administrative support

503-510-1533

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