

# **Traditional Health Workers**

*Current Implementation and a Vision for the Future* 

Changing healthcare to work for you.

Created for the Traditional Health Worker Commission February 27, 2017

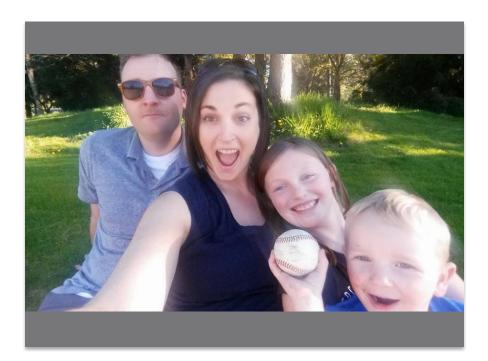
### Traditional Health Worker Commission Presentation Overview

- Appreciation for the Opportunity to Share Today
- Who is AllCare Health?
- Current Internal Use of THWs
- Current Regional Use of THWs
- A Vision for the Future
- Questions?



### Susan Fischer, M.Ed. Health and Education Integration Coordinator susan.fischer@allcarehealth.com

- Background: Educator, home visitor, system coordinator.
- Member of the AllCare Health's Community Engagement and Investment Team
- Partner, Mother, Daughter, and Community Member





# Who is AllCare Health?



Our Mission: Working together to provide quality, cost-effective health care for our communities.

We're changing healthcare to work for the communities we are serving.



# Who is AllCare Health?



We believe in Community.We live here.We believe in helping.We believe in compassionate care.We believe in forward thinking.



# **Current Internal Use of THWs** An Essential Part of Our Care Coordination Teams

- Currently have 6 Community Health Workers on Staff
  - 2 Based in Jackson County
  - 3 Based in Josephine County
  - 1 Based in Curry County
- Care Coordination Team Structure
  - Team Lead, ICM, TOC, CHW
  - Supported by Medical Directors and Others



### Diana Cooper Lived Experience, Local Dedication

- Community Health Worker focusing on Jackson County
- Born and raised in Brookings, OR
- Embodying the Power of Lived Experience
- Assisting with Barriers, Encouraging Growth
- Meeting Clients Where They're At
- Seeing Clients Become Their Own Advocates
- The Challenge of Affordable Housing
- Diana's Magic Wand Wish





### Current External Use of THWs An Essential Part of Our Community Services

- Listening to Local Needs and Readiness
- Rogue Community College Training Program
- Continuous Quality Improvement
- Gathering Qualitative and Quantitative Data
- Letting the Clients Guide Our Work



### Current External Use of THWs An Essential Part of Our Community Services

- Investing in Our Community Partners
  - Southern Oregon Head Start Serving Jackson and Josephine Counties
  - Josephine County Public Health Serving at DHS SSP, Goodwill, and UCAN
  - Curry Community Health
    Serving at the Brookings Harbor School District



Heather Ackerman, Serving Elementary Schools Lisa Harris, Serving DHS SSP, Goodwill, & UCAN

- Who are Heather and Lisa?
- Employed through Josephine County Public Health
- Deployed to Distinct Locations, but truly a TEAM
- Hired prior to CHW Training
- Periodic Meetings with Site Supervisors to Make Course Corrections





### Kerri Ann Young Siskiyou Pediatrics Clinic, L.L.P.



- Local Clinics and Providers are Using THWs
- Who is Kerri Ann?
- Addressing Barriers, Attending Appointments, Being a Bridge
- "I can't believe a position like yours exists..."
- "Even a CHW can't make it rain in a drought..."
- Kerri Ann's Magic Wand Wish



# A Vision for the Future Internal and External Expansion & Strengthening

- Continued Funding of Current Pilots and Project
- Support of Similar Positions in the Community
- Education about and Promotion of Positions
- Exploration of Models for Sustainable Funding
- Support of THW PLCs and Professional Development



# Questions?