Oregon Health System Transformation

CCO Metrics 2018 Final Report

July 2019

MEASUREMENT PERIOD:

Calendar year 2018

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EXECUTIVE SUMMARY

This report lays out the progress of Oregon's coordinated care organizations (CCOs) on quality measures in 2018. Measuring quality and access to care are key to moving health system transformation forward to ensure high-quality care for Oregon Health Plan members. Measuring quality and holding CCOs accountable to key metrics is a cornerstone of Oregon's health system transformation. According to the Center for Health Care Effectiveness at Oregon Health and Sciences University, CCO incentive measures are among the most important tools for health care system transformation and quality improvement in Medicaid service delivery (Demonstration Waiver Summative Report, 2017).

In 2018, 12 of 15 CCOs earned 100 percent of their quality pool dollars. The amount a CCO can earn through the program is based on a percentage of their capitated payments each year. In 2018, the quality pool was 4.25 percent of monthly payments, resulting in more than $188 million. This pay-for-performance model increasingly rewards CCOs for outcomes, rather than utilization of services, and is one of several key health system transformation mechanisms for achieving Oregon's vision for better health, better care, and lower costs.

As CCOs made large strides on existing measures in the first few years of the program, sustained quality improvement efforts are required to achieve the aspirational benchmarks, which are often based on the most exceptional national performance. The results in this report demonstrate that as the quality pool model continues, the targets and benchmarks become even harder to meet or exceed. This ensures that CCOs continue to focus on metrics and strive toward improvement and better health outcomes for members.

Highlighting the role that the health sector can play in preparing children for kindergarten and educational success, the 2018 incentive program provided additional focus on early childhood health through its challenge pool. The Metrics & Scoring Committee would like to include measure(s) of kindergarten readiness in a future CCO incentive measure set. While there is not currently such a measure, the Committee chose to have the 2018 challenge pool focus on measures with an impact on early childhood health: Assessments for children in DHS custody; Childhood immunization status; Developmental screening; and Timeliness of prenatal care. This strategy aligns with the vision of the new CCO contracts, to begin in 2020, which include a focus on the social factors of health.

Report Highlights

This report shows CCO performance across three categories of measures: CCO incentive metrics; state quality metrics; and CMS core metrics. Across these measures, this report shows that the coordinated care model has resulted in improvements in multiple areas, including:

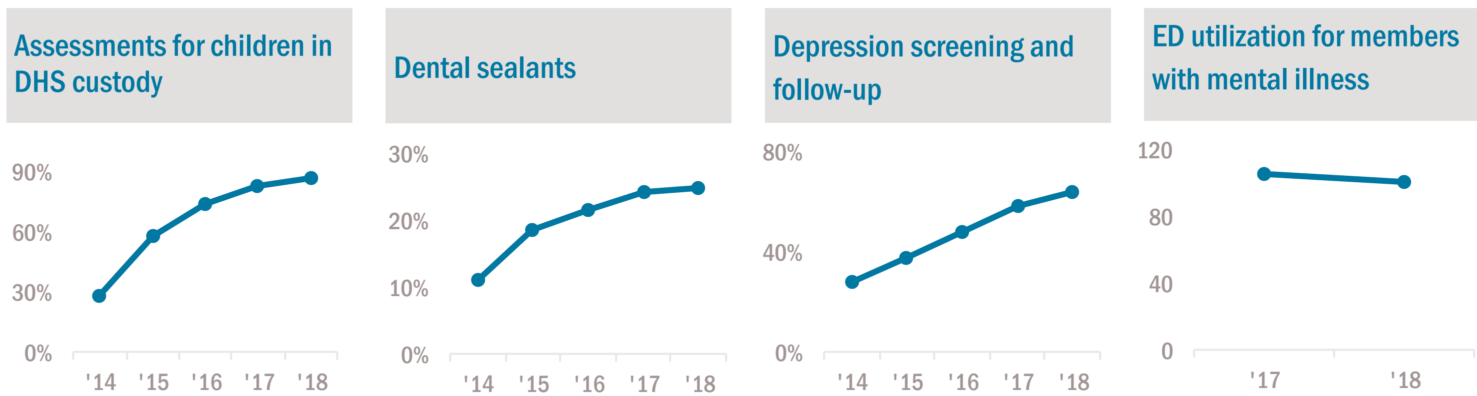
Assessments for children in DHS custody. The percentage of children in foster care who received mental, physical, and dental health assessments continues to increase. CCO performance on this measure has improved by over 200% since the measure was first incentivized, increasing from 27.9% in 2014 to 86.8% in 2018.

EXECUTIVE SUMMARY

Dental sealants for children ages 6-14. CCOs continued to increase the number of children receiving dental sealants. Since this measure was first incentivized, the proportion of children receiving a sealant improved from 18.5% in 2015 to 24.8% in 2018, a 34% increase. This change is particularly important given national data showing that in 2016 Oregon was among the bottom quintile of states in terms of children on Medicaid accessing dental care.

Emergency department utilization for members with mental illness. This is the first year of the incentive measure on Emergency department utilization among members with mental illness. This measure is meant to incentivize CCOs to better coordinate care for members with mental illness, thereby reducing physical health disparities for this population. While emergency department utilization decreased for *all members* from 2017 to 2018, the decline was greater for members with mental illness. In an average month in 2017, there were 46.7 visits per 1,000 CCO members, decreasing to 46.4 in 2018. Among members *with mental illness*, in an average month in 2017 there were 106.3 visits to the emergency department per 1,000 CCO members with mental illness; this declined to 100.3 in 2018.

Depression screening and follow-up. CCOs continue to make large strides on this measure, with all CCOs achieving the measure in 2018. Statewide, over 64% of members ages 12+ were screened for depression in 2018, and as appropriate, a follow-up plan was created. CCO performance on this measure has more than doubled since it was first incentivized, increasing from 27.9% in 2014 to 64.0% in 2018.



EXECUTIVE SUMMARY

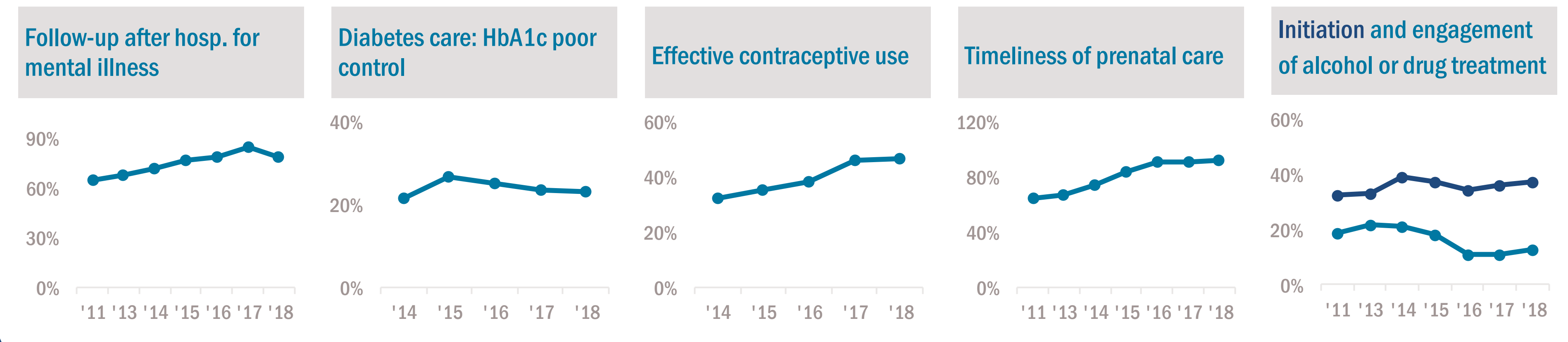
Measures to watch: The following measures exhibit interesting or concerning results in 2018. While in most instances it is too soon to discern a trend, future performance on these measures should be monitored.

Follow-up after hospitalization for mental illness. This is a former incentive measure that was last incentivized in 2017. After retirement, performance on this measure declined by 6.1% (from 84.7% in 2017 to 79.5% in 2018). This measure should be monitored to determine if this decrease reflects a real decline in care, or if other factors account for this change.

Diabetes management. While statewide performance on the incentive measure Diabetes care: HbA1c poor control remained stable from 2017 (23.6%) to 2018 (23.4%), performance slipped among 9 of the 15 CCOs over this time period. In addition, statewide performance on the non-incentivized prevention quality indicators related to diabetes (diabetes short-term complication admission rate and diabetes short-term complications) waned in this time period.

Reproductive health. Statewide performance on Effective Contraceptive Use increased steadily from 2015 (35.4%) to 2018 (46.8%); however, performance declined among 8 of the 15 CCOs in 2018. Performance on the Timeliness of prenatal care incentive measure increased slightly from 90.6% in 2017 to 92.6% in 2018. While this measure is an incentive measure for 2018, in 2019 it is no longer pay-for-performance. However, it is a state quality measure which OHA will continue to monitor and report.

Initiation and engagement of alcohol or other drug treatment. After declining from 2014 to 2016, the percentage of members newly diagnosed with alcohol or other drug dependencies who *initiated* treatment within 14 days increased in the following three years (34.4% in 2016; 36.5% in 2017; and, 37.8% in 2018). However, while performance at the statewide level improved, performance from 2017 to 2018 declined among eight of the 15 CCOs. Likewise, after a precipitous fall from 2013 - 2016 (from 18.9% to 11.1%), the percentage of members who *continued* their treatment improved from 2017 to 2018 (11.3% to 13.1%). However, this still represents a 39% decrease in statewide performance since 2013, and performance among seven of the 15 CCOs declined from 2017 to 2018.



EXECUTIVE SUMMARY

New in this report: In the 2018 Deeper Dive Report, OHA considered geography as a way of analyzing locations of key populations. Similarly, in this report we have added information about metric performance broken out by geographic regions of the state. Geographic differences might indicate that performance differences are due to environmental, social, or other factors.

The table to the right shows how CCO performance is mapped to regional performance. Regional performance is weighted based on the denominator of each CCO for a particular measure.

In addition, there are many new quality measures that have never been reported here before: Fifteen new State Quality measures reported under Oregon's 1115 demonstration waiver, which was renewed in 2017; and two new CCO incentive measures. New measures are highlighted in the table of contents and marked with an orange star icon throughout the report.

Region	CCOs
Northern Coast	Columbia Pacific
Tri-County	Health Share of Oregon
Willamette Valley	Intercommunity Health Network Trillium Willamette Valley Community Health Yamhill Community Care
Southern OR	Advanced Health AllCare CCO Jackson Care Connect PrimaryHealth of Josephine County Umpqua Health Alliance
Central OR	Cascade Health Alliance PacificSource Central PacificSource Gorge
Eastern OR	Eastern Oregon CCO

A note about reporting race and ethnicity data: In last year's annual report, categories of race and ethnicity were shared with high rates of missing data (approximately 40% of all members had either missing or unspecified race ethnicity categories.) Health equity is a very important focus for OHA, and accurate data is paramount to this effort. In this report, OHA elected to report race and ethnicity data for CAHPS measures only. Race and ethnicity for CAHPS measures is self-reported by members and is much more complete than enrollment-based data. OHA continues to work to improve our collection and reporting of race and ethnicity data with the intention of providing data for more measures in future reports.

Oregon is a leader in the nation in transforming our health care system to create better access and better care at a lower cost for all Oregonians. We have long had a national reputation for innovative health system solutions and the reforms that we have made in recent years continue to show Oregon's innovation and leadership. The CCO pay-for-performance model is a hallmark of Oregon's health transformation and a key component of our commitment to transparency and accountability. By measuring Oregon's progress and identifying both success and challenges, the state can identify how we can continue to push for greater health transformation and ways to create better health outcomes for Oregon Health Plan members.

BACKGROUND / CONTEXT

Medicaid waiver

Medicaid (health coverage for people earning less than 138 percent of the federal level, and people with disabilities) is administered by individual states but must follow certain federal requirements. States may obtain an 1115 Medicaid Demonstration waiver from the federal government, which grants them extra flexibility in how they use federal Medicaid funds in their state, with the goal of improving health care programs. Oregon has had such a waiver since 1994. The 1115 Medicaid waiver allows Oregon to deliver Medicaid services in unique ways, such as through the coordinated care model. Some of the key elements of Oregon's coordinated care model include: using best practices to manage and coordinate care; transparency in price and quality; and paying for better quality care and better health outcomes, rather than just more services. So what does coordinated care mean?

Coordinated care

A coordinated care organization (CCO) is a network of health care providers (physical, behavioral, and oral health care providers) who have agreed to work together in their local communities to serve people who receive health care coverage under the Oregon Health Plan (Medicaid). CCOs were formed in Oregon in late 2012. In 2018, there were 15 CCOs operating in communities around Oregon.

CCOs have the flexibility to support new models of care that are patient-centered, team-focused, and reduce health disparities. CCOs are able to better coordinate services and also focus on prevention, chronic illness management and person-centered care. They have flexibility within their budgets to provide services alongside today's OHP medical benefits with the goal of meeting the triple aim of better health, better care and lower costs for the population they serve. Before Oregon's CCOs were formed, physical, behavioral and other care were not integrated, making things more difficult for patients and providers and more expensive for the state.

Medicaid expansion

Beginning in 2014 many more Oregonians were able to join the Oregon Health Plan because of the Affordable Care Act, which increased the income eligibility limit. The number of people covered by CCOs increased by 63 percent, from about 614,000 in 2013 to almost 1 million in 2014.

Measuring progress

The measures in this report are an important piece of the coordinated care model. They increase transparency and help us know how well CCOs are improving the quality of care. The measures fall into three categories (see next page).

BACKGROUND / CONTEXT

State quality metrics

OHA has agreed to measure and report these measures to the Centers for Medicare & Medicaid Services (CMS) as part of the 1115 Medicaid waiver.

CMS core metrics

The Centers for Medicare and & Medicaid Services (CMS), together with commercial plans, managed care plans, physicians, consumers, and others have identified core quality measures to help promote alignment and harmonization of measure use and collection across payers in both the public and private sectors.

CCO incentive metrics

CCOs receive payment based on their performance on incentive metrics, which are selected by the Metrics and Scoring Committee. This is part of Oregon's commitment to pay for better quality care and health outcomes. For more information on the committee, visit http://www.oregon.gov/oha/analytics/Pages/Metrics-Scoring-Committee.aspx.

Note that there is often crossover between the measure sets; a metric can fall into more than one category. To help readers identify which metrics belong in which measure set, each metric is accompanied by the icons shown.

Additionally, measures that are brand new to this report are also accompanied by an orange star icon.

Measure specifications and more information

- Information about the CCO incentive program, including specifications for the measures included in this report: https://www.oregon.gov/oha/HPA/ANALYTICS/Pages/CCO-Metrics.aspx
- Metrics and Scoring Committee: https://www.oregon.gov/oha/HPA/ANALYTICS/Pages/Metrics-Scoring-Committee.aspx
- Medicaid Demonstration waiver: https://www.oregon.gov/oha/HSD/Medicaid-Policy/Pages/Background.aspx
- This and other metrics reports: https://www.oregon.gov/oha/HPA/ANALYTICS/Pages/CCO-Metrics.aspx

2018 INCENTIVE METRIC PERFORMANCE OVERVIEW

■ CCO achieved BENCHMARK in 2018
□ CCO achieved IMPROVEMENT TARGET in 2018
* Top performing CCO in each measure

Bolded CCOs earned 100% quality pool
^ indicates challenge pool measure

	Advanced Health	**AllCare**	**Cascade**	Columbia Pac.	**Eastern Oregon**	**Health Share**	IHN	**Jackson**	PacSource Central	**PacSource Gorge**	**PrimaryHealth**	**Trillium**	**Umpqua**	**WVCH**	**Yamhill**
Access to care (CAHPS)	■				□						■ *				
Adolescent well-care visits	□		□		□	□			□	□				□	*
Ambulatory care - ED utilization		■			□	□	□	■		■	■ *		□	■	
Assessments for children in DHS custody ^	■	□	■	□		□		□	■	■ *	■	■	■	■	□
Childhood immunization status ^	■		■ *			□				■		□		■	□
Cigarette smoking prevalence (EHR)	□	□	□	□	■ *	■	□	□	□	■	□	□	□	■	□
Colorectal cancer screening	■ *	■	■	■	□	■	■	■	■	■	■	□	■	■	■
Controlling high blood pressure (EHR)	□	□	□	■		■	■	■			■	■	■	■ *	■
Dental sealants for children	■	■	■		■	■	■	■	■	■	■	■	■ *	■	■
Depression screening and follow up (EHR)	■	□	□	■	■	■	■	□	■ *	■	■	□	■	■	■
Developmental screening ^	■	□	■	□	□	□	□	□	■	■	■ *	■	■	□	■
Diabetes HbA1c poor control (EHR)		□		■	□			□		■	■ *	■			
Disparity measure: ED utilization for members w mental illness		■	□		□	□	□	■		■	■ *	□	□	□	□
Effective contraceptive use (ages 15-50)	■ *	■	■		■	□			■	■		■	■ *		■
Prenatal and postpartum care: Prenatal care ^	■	■	■	■	■	■		■	■	□	■	■	■	□	■ *
Patient-Centered Primary Care Home (PCPCH) enrollment	■	■	■	■	■	■	■	■	■	■	■ *	■	■	■	■
Weight assmt., nutrition, and activity counseling for kids (EHR)	■ *	■	■	■	■	■	■	■	■	■	■	■	■	■	■

2018 QUALITY POOL DISTRIBUTION

The Oregon Health Authority has established the quality pool—Oregon's incentive payments to coordinated care organizations. Each CCO is being paid for reaching benchmarks or making improvements on incentive measures. This is the fifth time Oregon has paid CCOs for better care, rather than just the volume of services delivered.

The 2018 quality pool is more than $188 million. This represents 4.25 percent of the total amount all CCOs were paid in 2018. The quality pool is divided among all CCOs based on their number of members (see page 16 for CCO enrollment numbers) and their performance on the 17 incentive metrics.

Quality Pool: Phase One Distribution

CCOs can earn 100 percent of their quality pool in the first phase of distribution by meeting or exceeding:

- The benchmark or improvement target on 12 of 16 measures; and
- The .60 threshold score on the PCPCH enrollment measure, which uses a weighted methodology to ensure members are not just enrolled in a PCPCH, but are enrolled in the higher PCPCH tiers.

CCOs must meet both of these conditions to earn 100 percent of their quality pool.

Challenge Pool: Phase Two Distribution

The challenge pool includes funds remaining after quality pool funds are distributed in phase one. The 2018 challenge pool is just under $11 million. Challenge pool funds are distributed to CCOs according to their performance on each of the four challenge pool measures:

1. Assessments for children in DHS custody
2. Childhood immunization status (combo 2)
3. Developmental screenings in the first 36 months of life
4. Timeliness of prenatal care

In 2018 FamilyCare CCO closed and its members were reassigned to other nearby CCOs, primarily Health Share of Oregon. How this impacts the bonus pool: The Metrics and Scoring Committee, together with OHA and CCOs, reviewed several methods for dealing with the large and unplanned influx of members into CCOs. Several methodologies were presented to the Metrics and Scoring Committee in July 2018. The Committee decided that the measures would not be rebased to account for the new members; instead, CCOs whose membership increased 25% or more should “hold performance steady” from the prior year, meaning they would be required to meet prior year improvement targets.

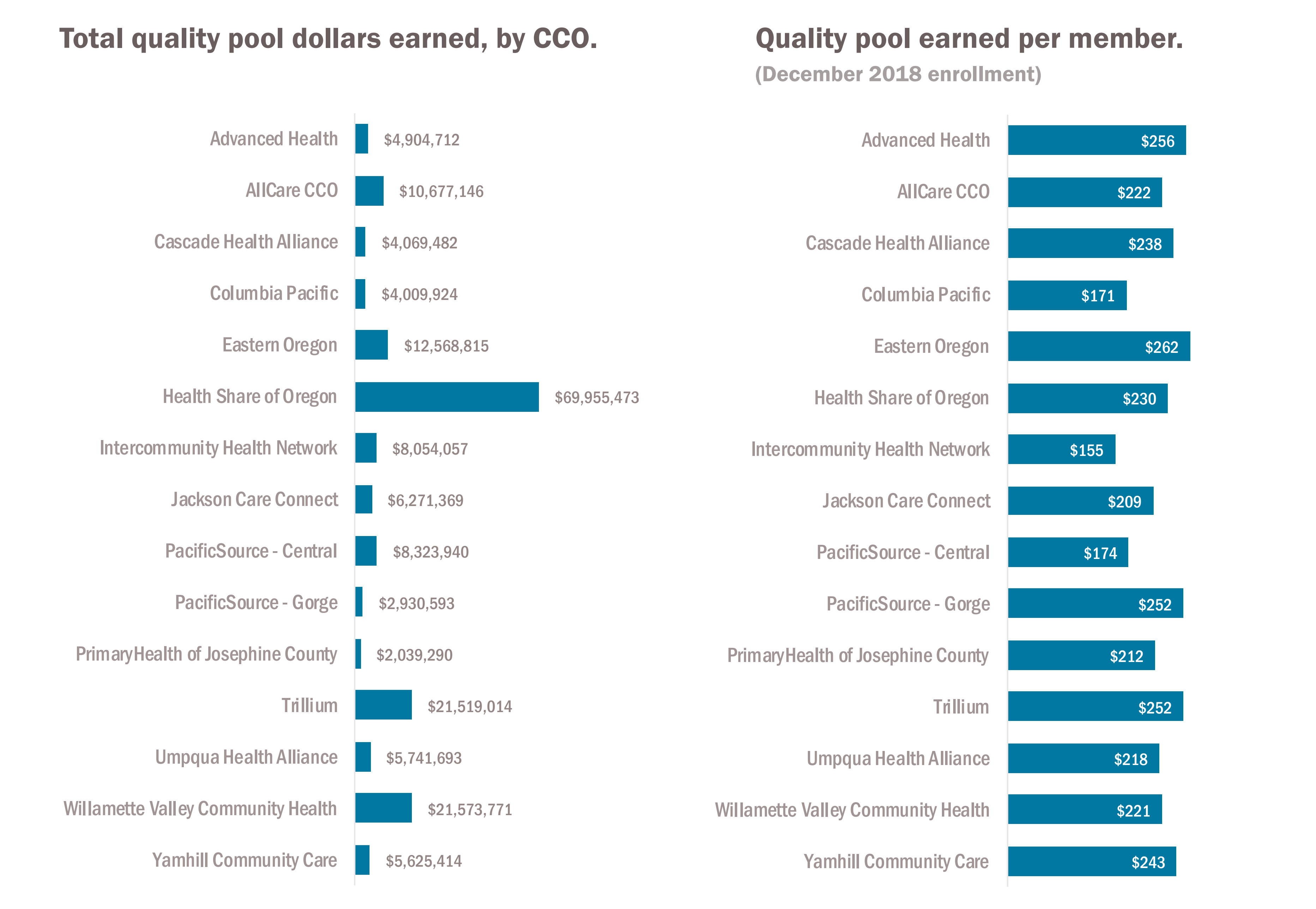
The month of January 2018 was a transition month. FamilyCare bonus pool dollars accrued in January 2018 followed members into their new CCOs. If members had services under Family Care CCO in January 2018 but left Medicaid coverage entirely, the unaffiliated member’s funds were placed into the Challenge Pool.

2018 QUALITY POOL DISTRIBUTION

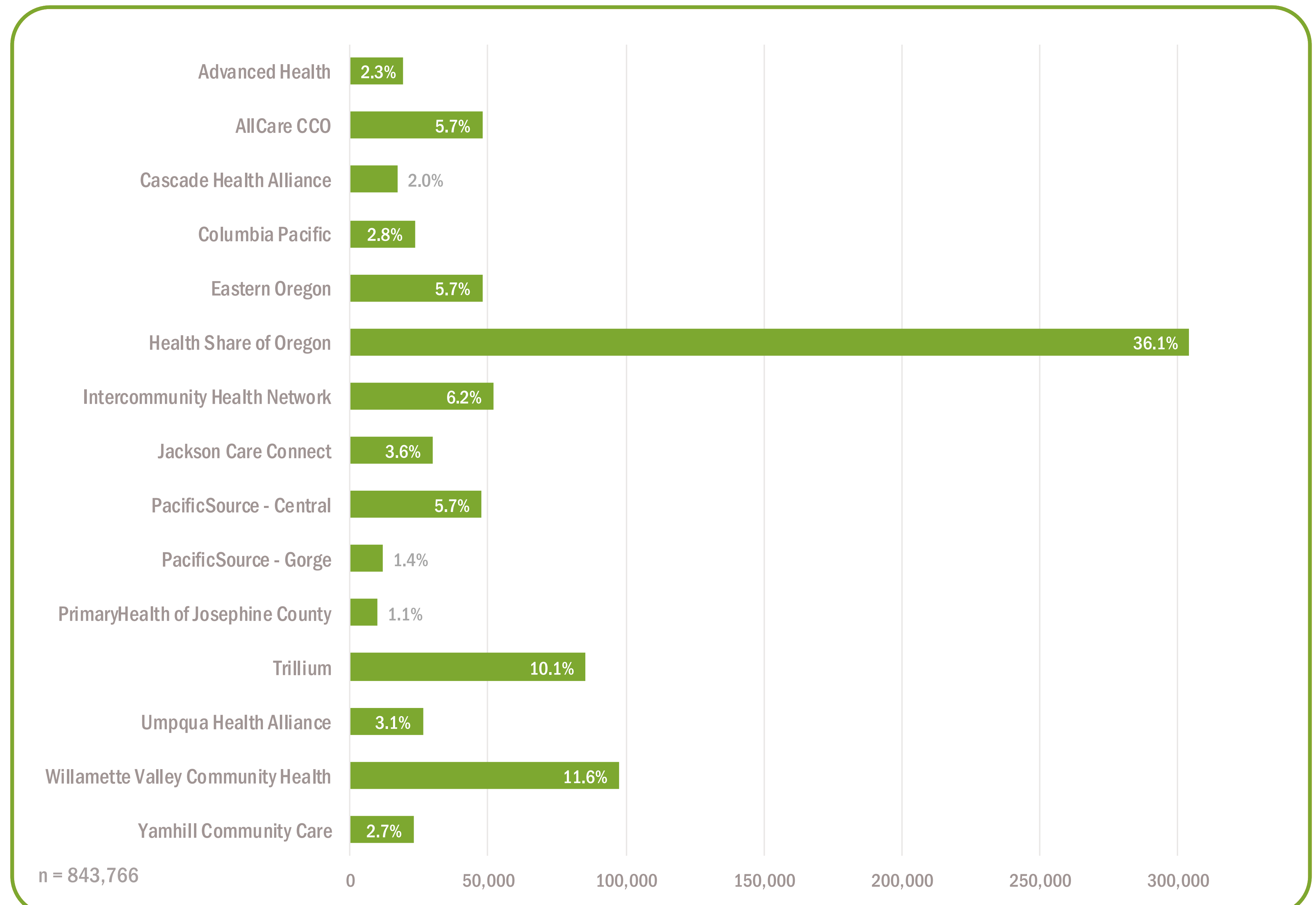
CCO	Phase 1 Distribution			Challenge Pool		Total	
	# Measures met (of 17 possible)	Payment earned in Phase 1*	% Quality pool funds earned	# Challenge measures met	$ Challenge pool earned	Total payment (Phase 1 + Challenge pool + MCO tax)	Total % quality pool earned
Advanced Health	14	$ 4,550,457	100%	4	$ 280,684	$ 4,904,712	106.1%
AllCare Health Plan	14	$ 9,944,618	100%	3	$ 572,370	$ 10,677,146	105.7%
Cascade Health Alliance	14	$ 3,760,644	100%	4	$ 247,796	$ 4,069,482	106.6%
Columbia Pacific	10	$ 3,672,158	60%	3	$ 277,617	$ 4,009,924	64.5%
Eastern Oregon	14	$ 12,002,400	100%	2	$ 377,883	$ 12,568,815	103.1%
Health Share of Oregon	15	$ 64,511,211	100%	4	$ 4,394,929	$ 69,955,473	106.8%
Intercommunity Health Network	10	$ 7,724,349	60%	1	$ 208,897	$ 8,054,057	61.6%
Jackson Care Connect	13	$ 5,824,153	100%	3	$ 353,145	$ 6,271,369	106.0%
PacificSource – Central Oregon	11	$ 7,630,948	70%	3	$ 568,132	$ 8,323,940	75.2%
PacificSource – Gorge	15	$ 2,712,920	100%	4	$ 173,714	$ 2,930,593	106.4%
PrimaryHealth of Josephine County	14	$ 1,894,422	100%	3	$ 114,278	$ 2,039,290	106.0%
Trillium	14	$ 19,936,807	100%	4	$ 1,259,421	$ 21,519,014	106.3%
Umpqua Health Alliance	13	$ 5,343,796	100%	3	$ 311,771	$ 5,741,693	105.8%
Willamette Valley Community Health	14	$ 19,810,422	100%	4	$ 1,439,743	$ 21,573,771	107.2%
Yamhill Community Care	13	$ 5,202,039	100%	4	$ 338,994	$ 5,625,414	106.5%
Total		$ 174,521,345			$ 10,919,376	$ 188,264,693	

* Quality pool distribution is based on number of measures met and CCO size (number of members). See page 16 for CCO enrollment.

2018 QUALITY POOL DISTRIBUTION



TOTAL CCO ENROLLMENT (December 2018)



Appendix A

$ CCO Incentive Measures

ABOUT BENCHMARKS AND IMPROVEMENT TARGETS

Incentive measure benchmarks are selected by the Metrics and Scoring Committee and are meant to be aspirational goals. That is, CCOs are not expected to meet the benchmark each year, but rather to *make improvement toward* the benchmark. To demonstrate this, CCOs can earn quality pool payment for a) achieving the benchmark or b) achieving their individual *improvement target*. Improvement targets are based on the Minnesota Department of Health Quality Incentive Payment System ("Minnesota method"), which requires at least a <u>10 percent reduction in the gap between baseline and the benchmark</u> to qualify for incentive payments.

*Suppose CCO A's performance in **2017** (i.e. baseline) on Measure 1 was 60.0%*

Benchmark: 100.0%

60.0%

*The gap between baseline and the benchmark is [100-60] = **40%***

100-60 = 40

*<u>Ten percent of 40 %= 4%</u>. Thus, **CCO A must improve by 4 percentage points in 2018**. Their **improvement target** is [baseline + 4%] = [60% + 4%] = **64%***

*CCO A's performance in **2018** is 65%; they **achieved their improvement target and will receive quality pool payment** on Measure 1.*

Stated as a formula: $\frac{\text{[Benchmark] - [CCO baseline]}}{10} = X \longrightarrow$ [CCO baseline] + [X] = Improvement target

In some cases, depending on the difference between the CCO's baseline and the benchmark, the Minnesota method may result in a very small improvement that may not represent a statistically significant change. Using the example above, suppose the benchmark was only *75 percent*. In this case, CCO A's improvement target using the formula would be:

$$\frac{75\% - 60\%}{10} = 1.5\% \longrightarrow 60\% + 1.5\% = \mathbf{61.5\%}$$

Where the Minnesota method results in small improvement targets like this, the Committee has established a "floor" or minimum level of required improvement before the CCO would meet its improvement target. In this example, suppose the floor is 3 percentage points. The Minnesota method formula results in 1.5% increase. Instead of 61.5%, CCO A's improvement target with the 3% floor applied would be: [baseline + floor] = [60% + 3%] = 63%.

On the following measure pages, CCO results are arranged in order of greatest percentage improvement to lowest percentage improvement.

ACCESS TO CARE (CAHPS SURVEY) - ADULTS

Access to care (CAHPS) - Adults

Percentage of adult members who thought they received appointments and care when they needed them.

Data source:

The Consumer Assessment of Healthcare Providers and Systems (CAHPS) surveys ask consumers and patients to report on and evaluate their experiences with health care. These surveys cover topics that are important to consumers and focus on aspects of quality that consumers are best qualified to assess, such as the communication skills of providers and ease of access to health care services.

2018 benchmark source:

2017 national Medicaid 75th percentile

2018 data (N=2,244)

- Statewide change since 2017: **+2.1%**
- Number of CCOs that improved: **13**
- Number of CCOs achieving target: **7**

CCOs must achieve benchmark or improvement target for both adults *and* children to receive credit for this metric.

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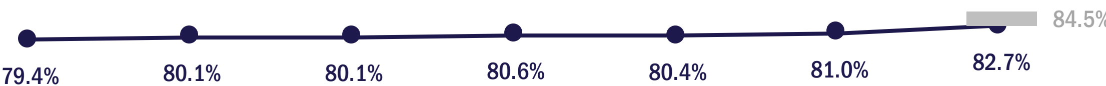
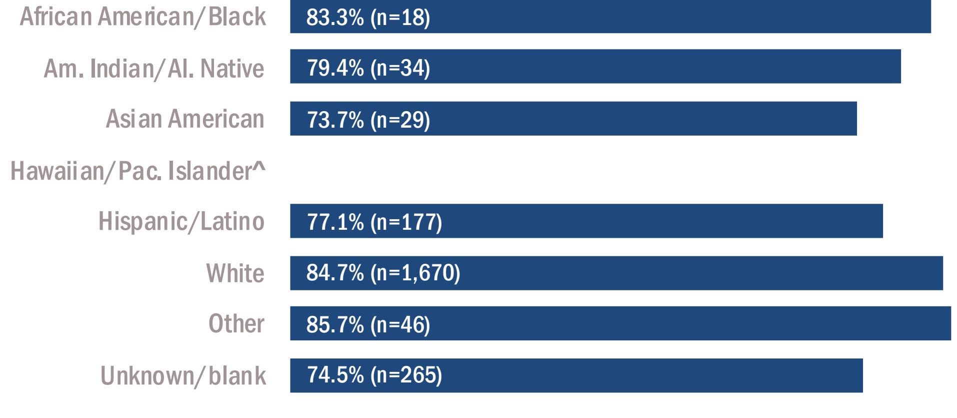
Statewide



2011 2013 2014 2015 2016 2017 2018

By race/ethnicity



^ data suppressed (n<10)
n = subpopulation denominator
Each race category excludes Hispanic/Latino

ACCESS TO CARE (CAHPS SURVEY) - ADULTS

Access to care among adults in 2017 and 2018, by CCO.

✓ indicates CCO met benchmark or improvement target. Grey dots represent 2016.

2018 benchmark: 84.5%

CCO	Met benchmark or improvement target	2017	2018
Advanced Health	✓	79.0%	86.3%
Eastern Oregon	✓	76.2%	82.3%
AllCare CCO	✓	77.5%	82.3%
InterCommunity Health Network	✓	77.6%	82.3%
PacificSource Gorge	✓	83.5%	87.0%
Health Share of Oregon	✓	80.2%	82.5%
PacificSource Central		80.4%	82.3%
Cascade Health Alliance		79.7%	81.5%
Yamhill Community Care		81.9%	83.3%
Jackson Care Connect		81.5%	82.8%
PrimaryHealth of Josephine County	✓	85.4%	86.3%
Umpqua Health Alliance		77.5%	78.3%
Willamette Valley Community Health		82.7%	83.4%
Columbia Pacific		87.5% ←	83.6%
Trillium		82.7% ←	77.8%

ACCESS TO CARE (CAHPS SURVEY) - CHILDREN

Access to care (CAHPS) - Children

Percentage of child members whose parents answered that their children received appointments and care when they needed them.

Data source:

The Consumer Assessment of Healthcare Providers and Systems (CAHPS) surveys ask consumers and patients to report on and evaluate their experiences with health care. These surveys cover topics that are important to consumers and focus on aspects of quality that consumers are best qualified to assess, such as the communication skills of providers and ease of access to health care services.

2018 benchmark source:

2017 national Medicaid 75th percentile

2018 data (N=2,522)

- Statewide change since 2017: **+0.6%**
- Number of CCOs that improved: **9**
- Number of CCOs achieving target: **5**

CCOs must achieve benchmark or improvement target for both adults *and* children to receive credit for this metric.

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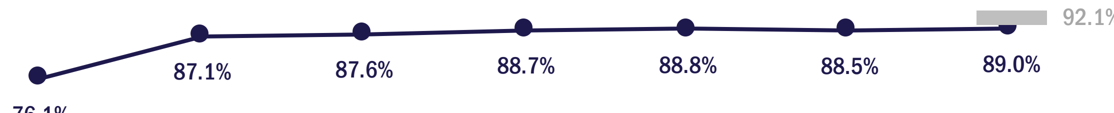
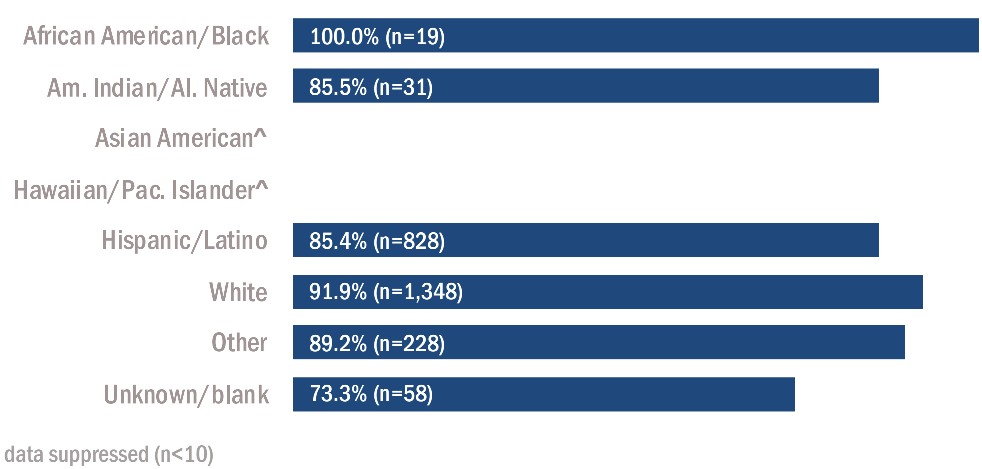
Statewide



2011 2013 2014 2015 2016 2017 2018

By race/ethnicity



^ data suppressed (n<10)
n = subpopulation denominator
Each race category excludes Hispanic/Latino

ACCESS TO CARE (CAHPS SURVEY) - CHILDREN

Access to care among children in 2017 and 2018, by CCO.

✓ indicates CCO met benchmark or improvement target. Grey dots represent 2016.

2018 benchmark: 92.1%

CCO	Met benchmark or target	2017	2018
Health Share of Oregon		81.4%	84.6%
Advanced Health	✓	89.3%	92.5%
Willamette Valley Community Health	✓	86.3%	89.4%
Eastern Oregon	✓	86.8%	89.2%
PrimaryHealth of Josephine County	✓	94.4%	96.8%
PacificSource Central		90.2%	90.9%
AllCare CCO		90.8%	91.3%
Cascade Health Alliance	✓	92.3%	92.7%
Jackson Care Connect		90.3%	90.6%
Trillium		86.6%	86.3%
Yamhill Community Care		87.9%	87.4%
Umpqua Health Alliance		87.3%	84.7%
PacificSource Gorge		88.3%	85.4%
InterCommunity Health Network		88.4%	85.3%
Columbia Pacific		90.1%	86.3%

ADOLESCENT WELL-CARE VISITS

Adolescent well-care visits

Percentage of adolescents and young adults (ages 12-21) who has at least one well-care visit during the measurement year.

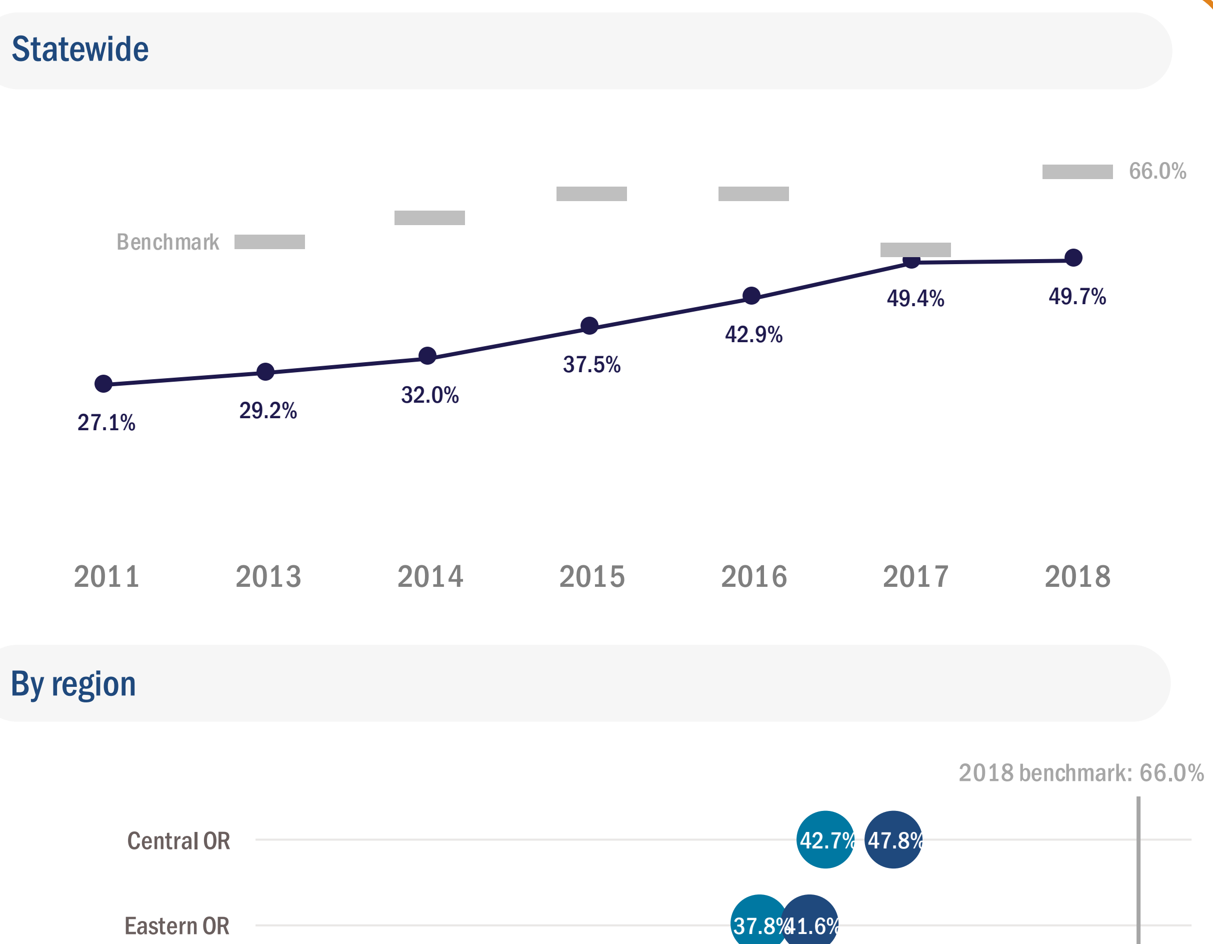
Data source:
Administrative (billing) claims

2018 benchmark source:
2017 national Medicaid 75th percentile

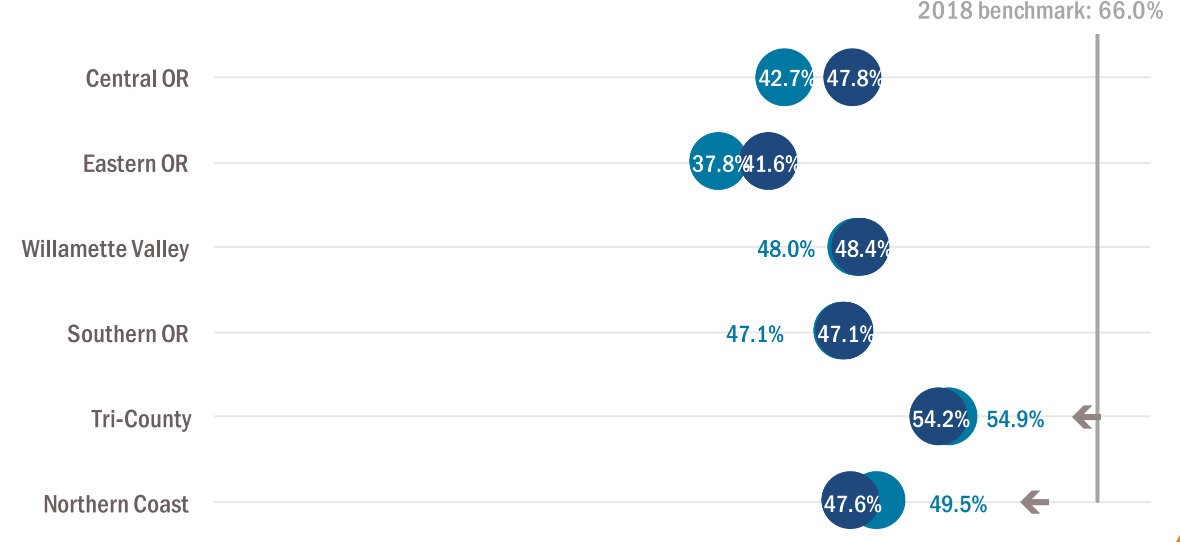
2018 data (N=119,852)

- Statewide change since 2017: **+1.6%**
- Number of CCOs that improved: **10**
- Number of CCOs achieving target: **7**

Statewide



By region



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ADOLESCENT WELL-CARE VISITS

Adolescent well-care visits in 2017 and 2018, by CCO.

✓ indicates CCO met benchmark or improvement target. Grey dots represent 2016.

2018 benchmark: 66.0%

Cascade Health Alliance ✓ 34.8% 42.3%

PacificSource Gorge ✓ 50.1% 57.3%

PacificSource Central ✓ 42.8% 46.9%

Eastern Oregon ✓ 37.8% 41.5%

Willamette Valley Community Health ✓ 49.0% 51.7%

Advanced Health ✓ 54.6% 57.2%

AllCare CCO 40.3% 42.3%

Yamhill Community Care 58.8% 60.5%

Jackson Care Connect 43.3% 44.9%

InterCommunity Health Network 41.5% 41.9%

Health Share of Oregon ✓ 54.2% 55.8%

Columbia Pacific 47.6% 49.5%

Trillium 44.1% 47.4%

PrimaryHealth of Josephine County 46.6% 50.7%

Umpqua Health Alliance 51.6% 57.5%

AMBULATORY CARE: EMERGENCY DEPARTMENT UTILIZATION

Emergency department utilization

Rate of patient visits to an emergency department. Rates are reported per 1,000 member months and a lower number suggests more appropriate use of care.

Data source:

Administrative (billing) claims

2018 benchmark source:

2017 national Medicaid 90th percentile

2018 data (N=9,989,010 member months)

- Statewide change since 2017: **-1.9%**
- Number of CCOs that improved: **8**
- Number of CCOs achieving target: **8**

Rates are shown per 1,000 member months, which means that in one month, there are on average X visits occurring per 1,000 CCO members.

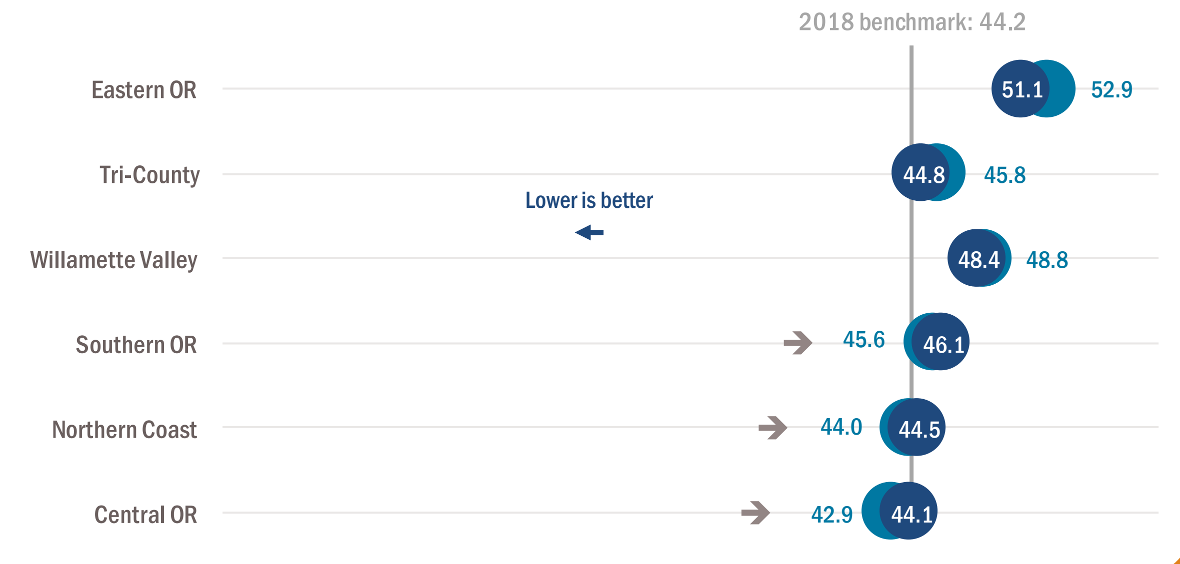
Statewide

Lower is better

Year	2011	2013	2014	2015	2016	2017	2018
Rate	61.0	50.5	47.3	45.7	47.2	46.7	46.4

Benchmark: 44.2

By region



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AMBULATORY CARE: EMERGENCY DEPARTMENT UTILIZATION

Emergency department utilization in 2017 and 2018, by CCO.

✓ indicates CCO met benchmark or improvement target. Grey dots represent 2016.

Lower is better

2018 benchmark: 44.2

Jackson Care Connect ✓ 42.8 45.9
Umpqua Health Alliance ✓ 55.8 58.1
Health Share of Oregon ✓ 44.8 47.0
Eastern Oregon ✓ 51.1 52.9
Willamette Valley Community Health ✓ 43.1 44.4
InterCommunity Health Network ✓ 49.7 50.7
PrimaryHealth of Josephine County ✓ 33.6 33.9
PacificSource Gorge ✓ 40.1 40.2
Yamhill Community Care 59.7 59.5
Columbia Pacific 44.0 44.5
Trillium 49.7 50.5
Cascade Health Alliance 44.5 45.7
PacificSource Central 43.0 44.5
AllCare CCO ✓ 38.2 40.3
Advanced Health 53.0 59.1

ASSESSMENTS FOR CHILDREN IN DHS CUSTODY

Assessments for children in DHS custody

Percentage of children ages 4+ who received a mental, physical, and dental health assessment within 60 days of the state notifying CCOs that the children were placed into custody with the Department of Human Services (foster care). Physical and dental health assessments are required for children under age 4, but not mental health assessments.

Data source:

Administrative (billing) claims + ORKids (state system for tracking and managing children in foster care)

2018 benchmark source:

Committee consensus

2018 data (N=1,892)

- Statewide change since 2017: **+4.3%**
- Number of CCOs that improved: **12**
- Number of CCOs achieving target: **13**

Results prior to 2014 are not comparable to later years due to change in methodology.

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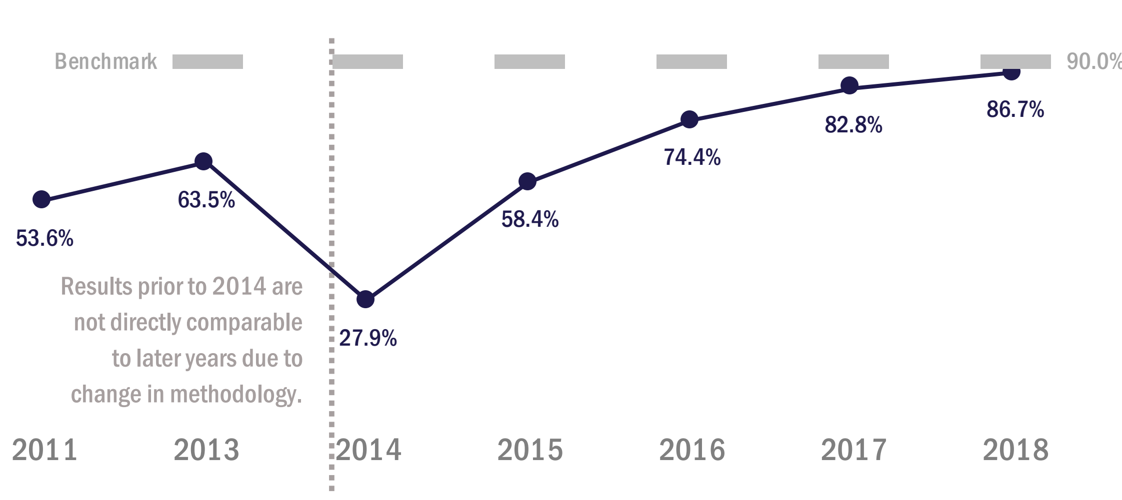
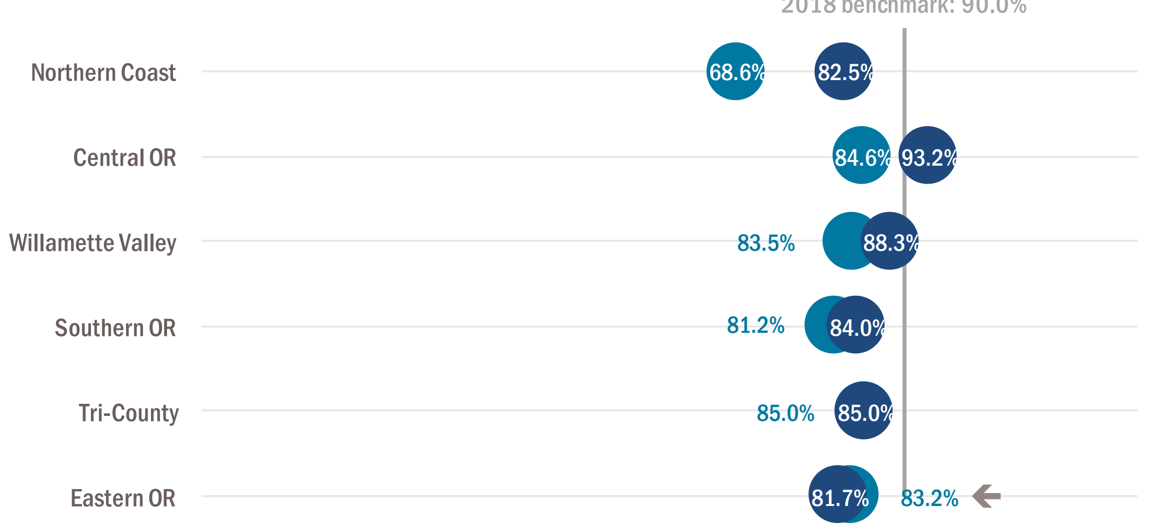
Statewide



By region



ASSESSMENTS FOR CHILDREN IN DHS CUSTODY

Assessments for children in DHS custody in 2017 and 2018, by CCO.

✓ indicates CCO met benchmark or improvement target. Grey dots represent 2016.

* note small denominator (n<30)

2018 benchmark: 90.0%

Cascade Health Alliance ✓ 75.2% 91.5%

Columbia Pacific* ✓ 68.6% 82.5%

Yamhill Community Care* ✓ 57.1% 69.4%

Willamette Valley Community Health ✓ 82.5% 94.2%

PacificSource Gorge ✓ 87.0% 96.8%

Jackson Care Connect ✓ 72.9% 78.9%

AllCare CCO ✓ 67.5% 71.3%

Trillium ✓ 88.0% 90.3%

Advanced Health ✓ 91.9% 93.5%

Umpqua Health Alliance ✓ 90.2% 90.8%

InterCommunity Health Network 79.5% 80.0%

PacificSource Central ✓ 93.2% 93.3%

Eastern Oregon 81.7% 83.2%

Health Share of Oregon ✓ 86.5% 88.5%

PrimaryHealth of Josephine County* ✓ 95.2% 100.0%

CHILDHOOD IMMUNIZATION STATUS

Childhood immunization status

Percentage of children who received recommended vaccines (DTaP, IPV, MMR, HiB, Hepatitis B, VZV) before their second birthday.

Data source:

Administrative (billing) claims and ALERT immunization data

2018 benchmark source:

2017 national Medicaid 75th percentile

2018 data (N=12,155)

- Statewide change since 2017: **+1.8%**
- Number of CCOs that improved: **11**
- Number of CCOs achieving target: **7**

Statewide

Year	Rate
2015	68.2%
2016	68.4%
2017	73.2%
2018	74.5%

Benchmark: 79.1%

By region

2018 benchmark: 79.1%

Region	Value	Value
Willamette Valley	74.2%	75.9%
Southern OR	68.6%	70.2%
Tri-County	72.8%	74.2%
Northern Coast	70.5%	71.5%
Central OR	76.4%	76.5%
Eastern OR	77.8%	77.0%

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CHILDHOOD IMMUNIZATION STATUS

Childhood immunization status in 2017 and 2018, by CCO.

✓ indicates CCO met benchmark or improvement target. Grey dots represent 2016.

2018 benchmark: 79.1%

CCO	Met	2017	2018
Advanced Health	✓	70.5%	79.6%
Yamhill Community Care	✓	74.6%	77.9%
Trillium	✓	73.3%	76.0%
Willamette Valley Community Health	✓	77.4%	79.5%
Columbia Pacific		70.5%	72.4%
Jackson Care Connect		63.2%	64.8%
Health Share of Oregon	✓	72.6%	74.2%
AllCare CCO		68.8%	70.0%
Umpqua Health Alliance		71.2%	71.9%
Cascade Health Alliance	✓	81.7%	82.4%
PacificSource Central		73.2%	73.6%
PacificSource Gorge	✓	80.8%	80.7%
Eastern Oregon		77.8%	77.0%
InterCommunity Health Network		68.7%	66.9%
PrimaryHealth of Josephine County		75.2%	64.8%

CIGARETTE SMOKING PREVALENCE

Cigarette smoking prevalence

Cigarette smoking prevalence is a bundled measure intended to address both cessation benefits offered by CCOs and cigarette smoking prevalence. For 2018, all CCOs met the cessation benefit requirement portion of the measure. The data on this page reflect cigarette smoking prevalence.

Data source:
Electronic Heath Records

2018 benchmark source:
Committee consensus

2018 data (N=254,111)

- Statewide change since 2017: **-5.1%**
- Number of CCOs that improved: **14**
- Number of CCOs achieving target: **15**

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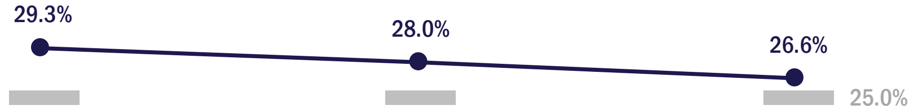
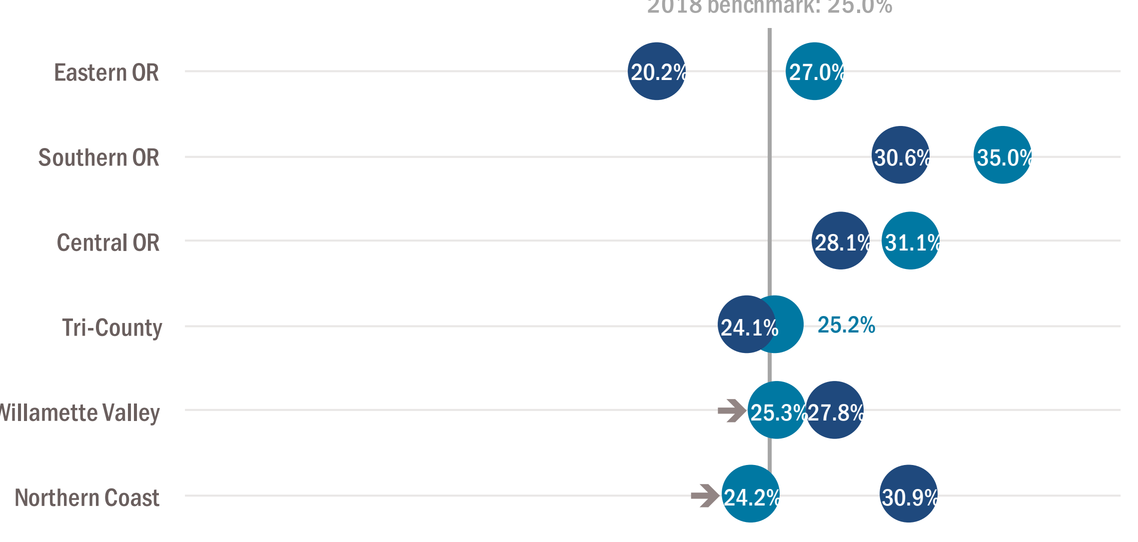
Statewide



2016 2017 2018

By region



CIGARETTE SMOKING PREVALENCE

Cigarette smoking prevalence in 2017 and 2018, by CCO.

✓ indicates CCO met benchmark or improvement target. Grey dots represent 2016.

Lower is better

2018 benchmark: 25.0%

CCO	Met target	2018	2017
Cascade Health Alliance*	✓	28.3%	33.2%
Columbia Pacific	✓	30.9%	35.4%
Yamhill Community Care	✓	25.5%	29.9%
Advanced Health	✓	31.1%	35.3%
Trillium	✓	33.8%	37.9%
Eastern Oregon	✓	20.2%	24.2%
InterCommunity Health Network	✓	26.1%	29.5%
Umpqua Health Alliance	✓	36.6%	39.2%
AllCare CCO	✓	28.7%	30.9%
PacificSource Central	✓	29.1%	31.2%
PacificSource Gorge	✓	24.6%	26.6%
Jackson Care Connect	✓	28.4%	30.4%
PrimaryHealth of Josephine County	✓	26.4%	27.5%
Health Share of Oregon	✓	24.1%	
Willamette Valley Community Health	✓	22.1%	20.0%

*2016 results excluded as invalid

COLORECTAL CANCER SCREENING

Colorectal cancer screening

Percent of adult members (ages 50-75) who had appropriate screening for colorectal cancer.

Data source:

Administrative (billing) claims and medical record review

2018 benchmark source:

2016 CCO 90th percentile

2018 data (N=6,156)

- Statewide change since 2017: **+4.8%**
- Number of CCOs that improved: **10**
- Number of CCOs achieving target: **15**

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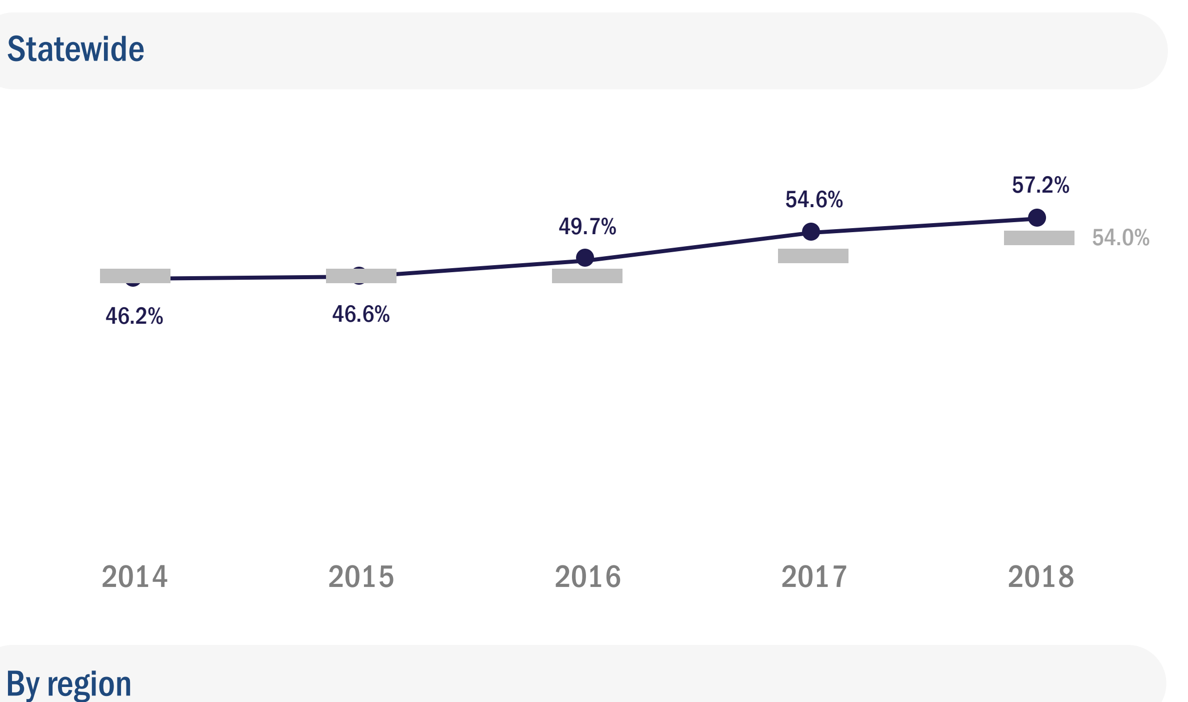
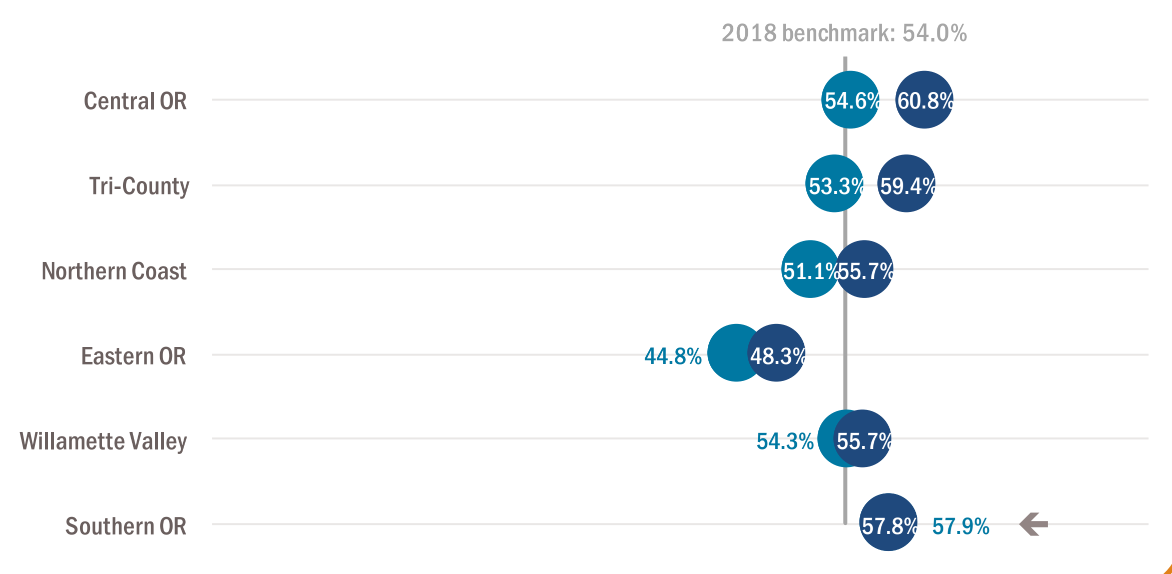
Statewide



By region



COLORECTAL CANCER SCREENING

Colorectal cancer screening in 2017 and 2018, by CCO.

✓ indicates CCO met benchmark or improvement target. Grey dots represent 2016.

2018 benchmark: 54.0%

CCO	2017	2018
PacificSource Gorge ✓	52.1%	62.5%
Cascade Health Alliance ✓	52.8%	61.3%
AllCare CCO ✓	48.7%	54.4%
Columbia Pacific ✓	51.1%	55.7%
Health Share of Oregon ✓	55.7%	59.4%
Eastern Oregon ✓	44.8%	48.3%
Trillium ✓	49.9%	52.1%
Advanced Health ✓	60.8%	62.8%
Yamhill Community Care ✓	53.5%	55.5%
Willamette Valley Community Health ✓	57.2%	59.1%
PacificSource Central ✓	58.6%	59.0%
InterCommunity Health Network ✓	56.7%	56.0%
PrimaryHealth of Josephine County ✓	63.7%	61.6%
Jackson Care Connect ✓	56.2%	54.0%
Umpqua Health Alliance ✓	59.9%	56.2%

CONTROLLING HIGH BLOOD PRESSURE

Controlling hypertension

Percentage of adult patients (ages 18–85) with a diagnosis of hypertension (high blood pressure) whose condition was adequately controlled.

Data source:

Electronic Health Records

2018 benchmark source:

2016 national Medicaid 90th percentile

2018 data (N=125,944)

- Statewide change since 2017: **+4.1%**
- Number of CCOs that improved: **11**
- Number of CCOs achieving target: **12**

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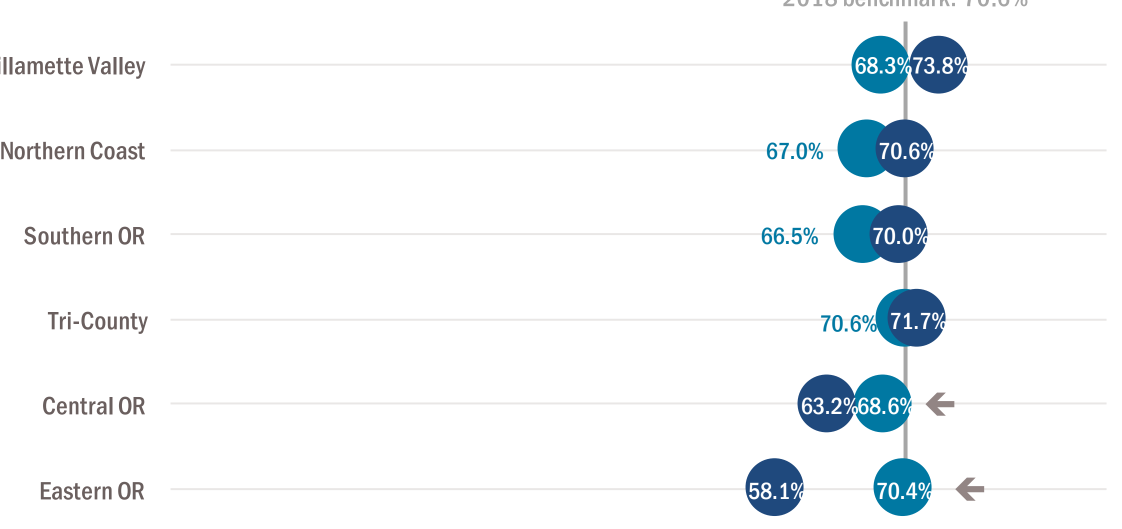
Statewide

By region



CONTROLLING HIGH BLOOD PRESSURE

Controlling hypertension in 2017 and 2018, by CCO.

✓ indicates CCO met benchmark or improvement target. Grey dots represent 2016.

2018 benchmark: 70.6%

CCO	Met benchmark or improvement target	Values shown
Willamette Valley Community Health*	✓	68.1%, 75.2%
PrimaryHealth of Josephine County*	✓	67.8%, 73.7%
Advanced Health*	✓	64.7%, 69.0%
Cascade Health Alliance	✓	55.2%, 59.0%
Jackson Care Connect	✓	67.7%, 71.3%
AllCare CCO	✓	64.5%, 67.6%
Yamhill Community Care	✓	69.0%, 71.7%
InterCommunity Health Network	✓	68.9%, 71.0%
PacificSource Gorge		66.2%, 68.1%
Trillium*	✓	71.8%, 73.3%
Health Share of Oregon	✓	71.0%, 71.7%
Umpqua Health Alliance	✓	71.1%, 71.4%
PacificSource Central		63.9%, 64.6%
Columbia Pacific	✓	70.6%, 71.5%
Eastern Oregon*		58.1%, 67.0%

DENTAL SEALANTS ON PERMANENT MOLARS FOR CHILDREN (all ages)

Dental sealants for children (all ages)

Percentage of children ages 6-14 who received a dental sealant during the measurement year.

Data source:
Administrative (billing) claims

2018 benchmark source:
2016 CCO 75th percentile

2018 data (N=137,444)

- Statewide change since 2017: **+2.5%**
- Number of CCOs that improved: **10**
- Number of CCOs achieving target: **14**

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Statewide

Year	Rate	Benchmark
2014	11.2%	
2015	18.5%	
2016	21.5%	
2017	24.1%	
2018	24.8%	22.9%

By region

2018 benchmark: 22.9%

Region	Values
Willamette Valley	22.8%, 24.7%
Southern OR	24.8%, 26.1%
Central OR	24.0%, 25.1%
Eastern OR	24.3%, 24.6% ←
Tri-County	24.5%, 24.9% ←
Northern Coast	22.3%, 23.6% ←

DENTAL SEALANTS ON PERMANENT MOLARS FOR CHILDREN (all ages)

Dental sealants on permanent molars for children (all ages) 2017 and 2018, by CCO.

✓ indicates CCO met benchmark or improvement target. Grey dots represent 2016.

2018 benchmark: 22.9%

CCO		2017	2018	
Umpqua Health Alliance	✓	22.5%	31.2%	
Cascade Health Alliance	✓	21.9%	27.3%	
Yamhill Community Care	✓	23.2%	26.5%	
Willamette Valley Community Health	✓	22.1%	25.4%	
Trillium	✓	23.1%	23.8%	
PrimaryHealth of Josephine County	✓	22.5%	23.1%	
AllCare CCO	✓	24.2%	24.4%	
PacificSource Central	✓	23.7%	23.8%	
PacificSource Gorge	✓	27.2%	27.3%	
InterCommunity Health Network	✓	23.8%	23.8%	
Eastern Oregon	✓	24.6%	24.3%	←
Jackson Care Connect	✓	26.4%	26.0%	←
Health Share of Oregon	✓	25.6%	24.5%	←
Columbia Pacific		23.6%	22.3%	←
Advanced Health	✓	27.8%	24.9%	←

DENTAL SEALANTS ON PERMANENT MOLARS FOR CHILDREN (ages 6-9)

Dental sealants for children (ages 6-9)

Percentage of children ages 6-9 who received a dental sealant during the measurement year.

Data source:

Administrative (billing) claims

2018 benchmark source:

2016 CCO 75th percentile

2018 data (N=61,517)

- Statewide change since 2017: **+4.1%**
- Number of CCOs that improved: **10**

Results are stratified by age group (6-9 and 10-14) for reporting and monitoring purposes only. Incentive payments are based on all ages combined.

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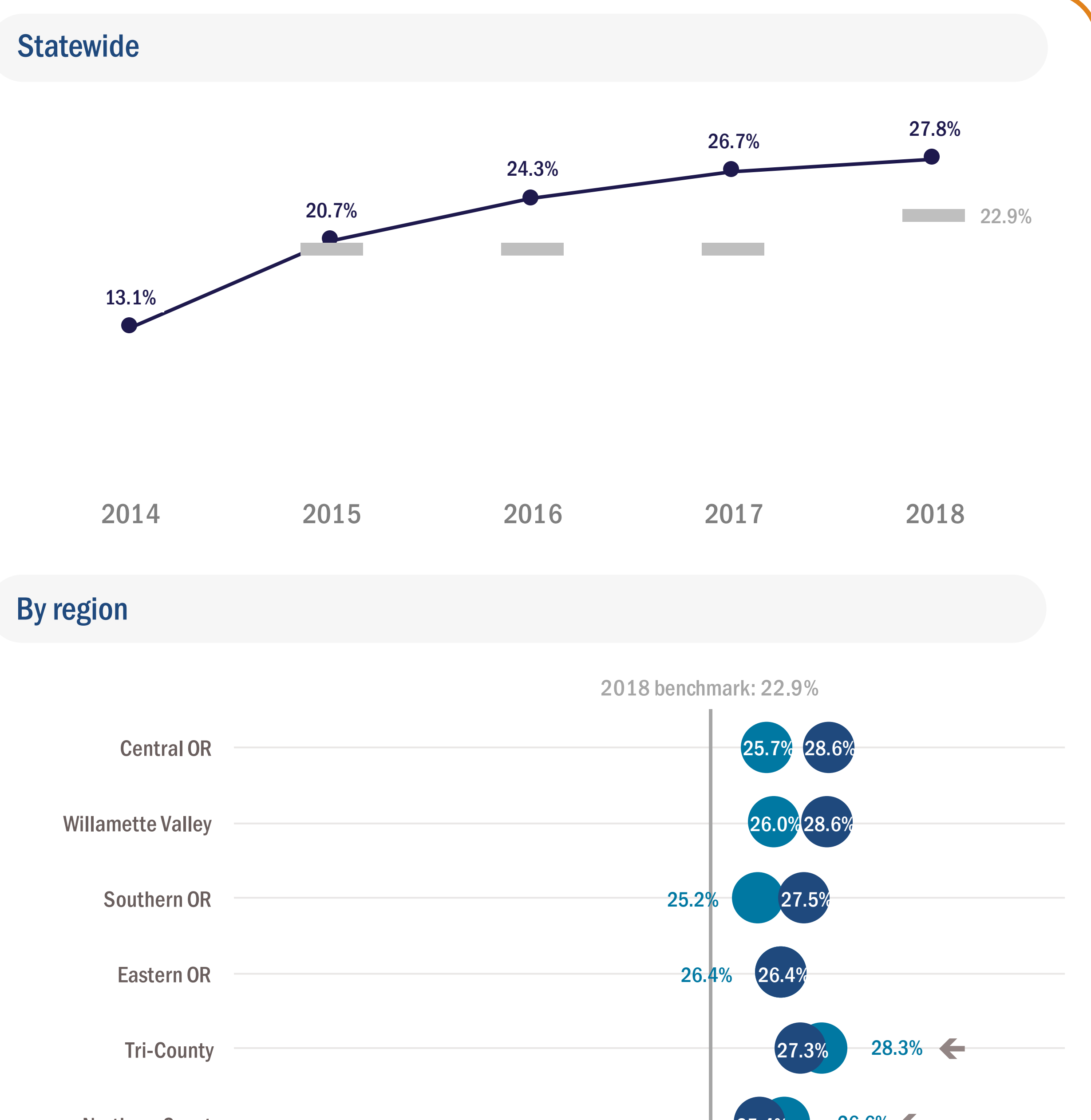
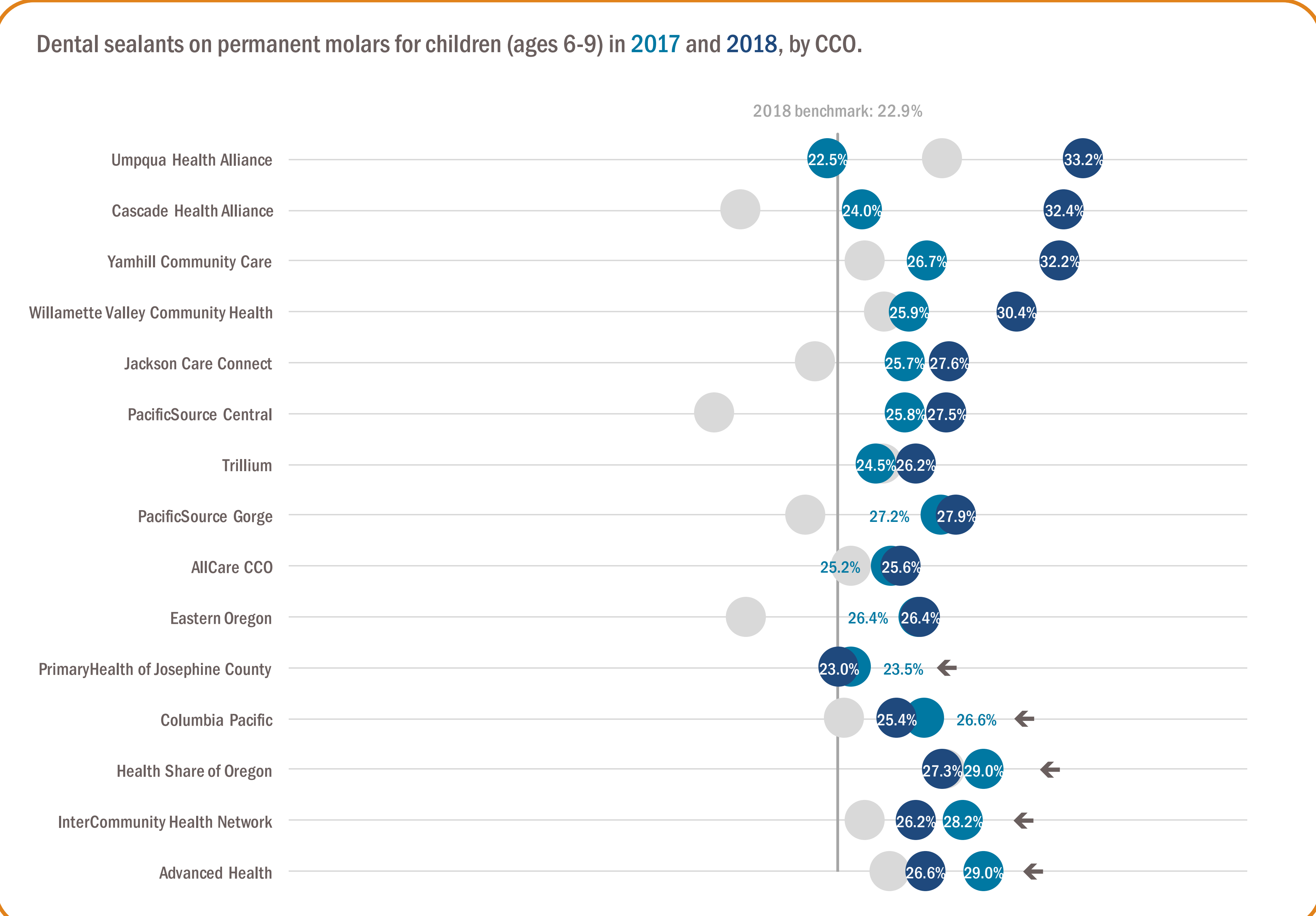


DENTAL SEALANTS ON PERMANENT MOLARS FOR CHILDREN (ages 6-9)



DENTAL SEALANTS ON PERMANENT MOLARS FOR CHILDREN (ages 10-14)

Dental sealants for children (ages 10-14)

Percentage of children ages 10-14 who received a dental sealant during the measurement year.

Data source:

Administrative (billing) claims

2018 benchmark source:

2016 CCO 75th percentile

2018 data (N=75,927)

- Statewide change since 2017: **+1.4%**
- Number of CCOs that improved: **6**

Results are stratified by age group (6-9 and 10-14) for reporting and monitoring purposes only. Incentive payments are based on all ages combined.

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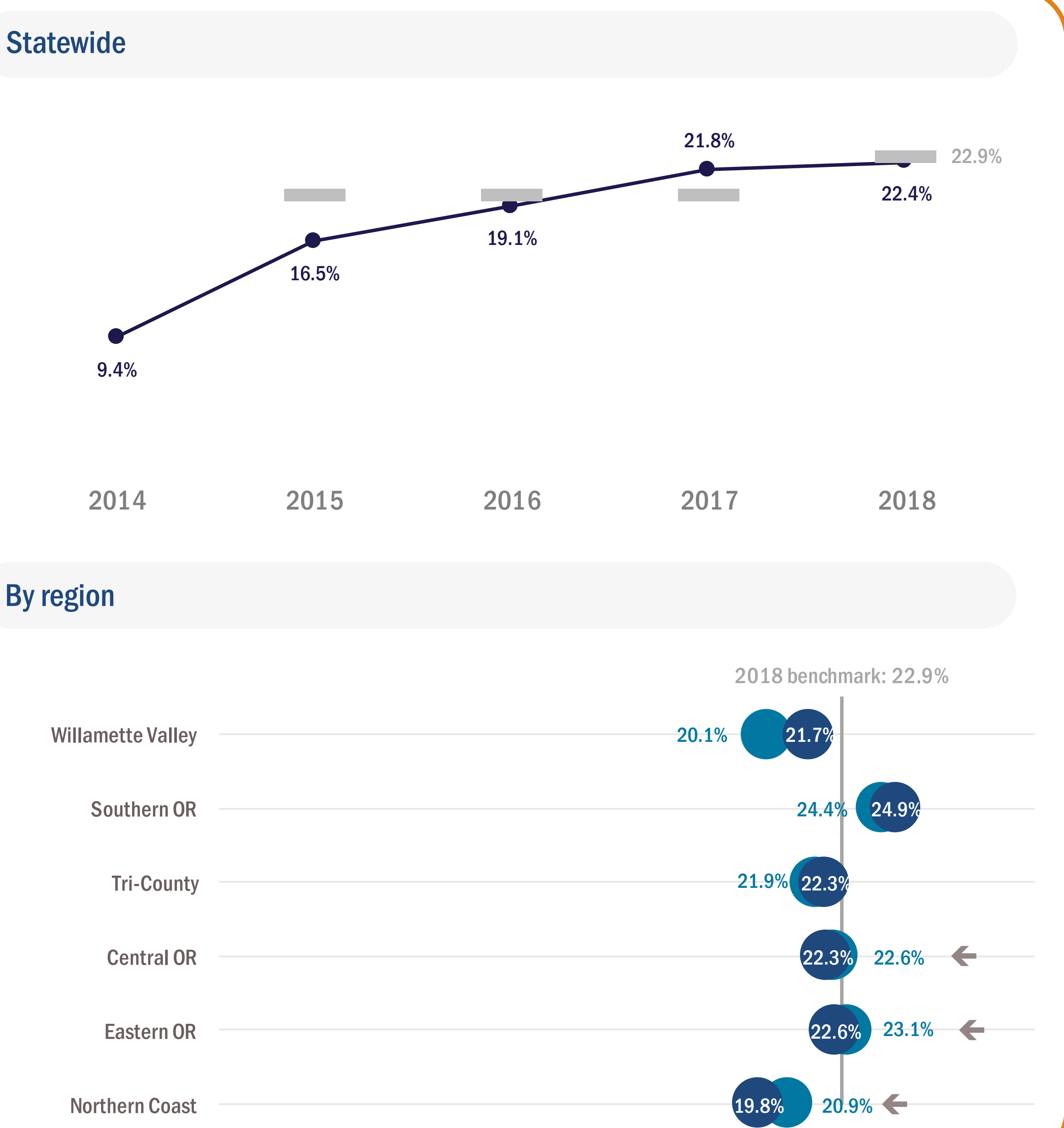
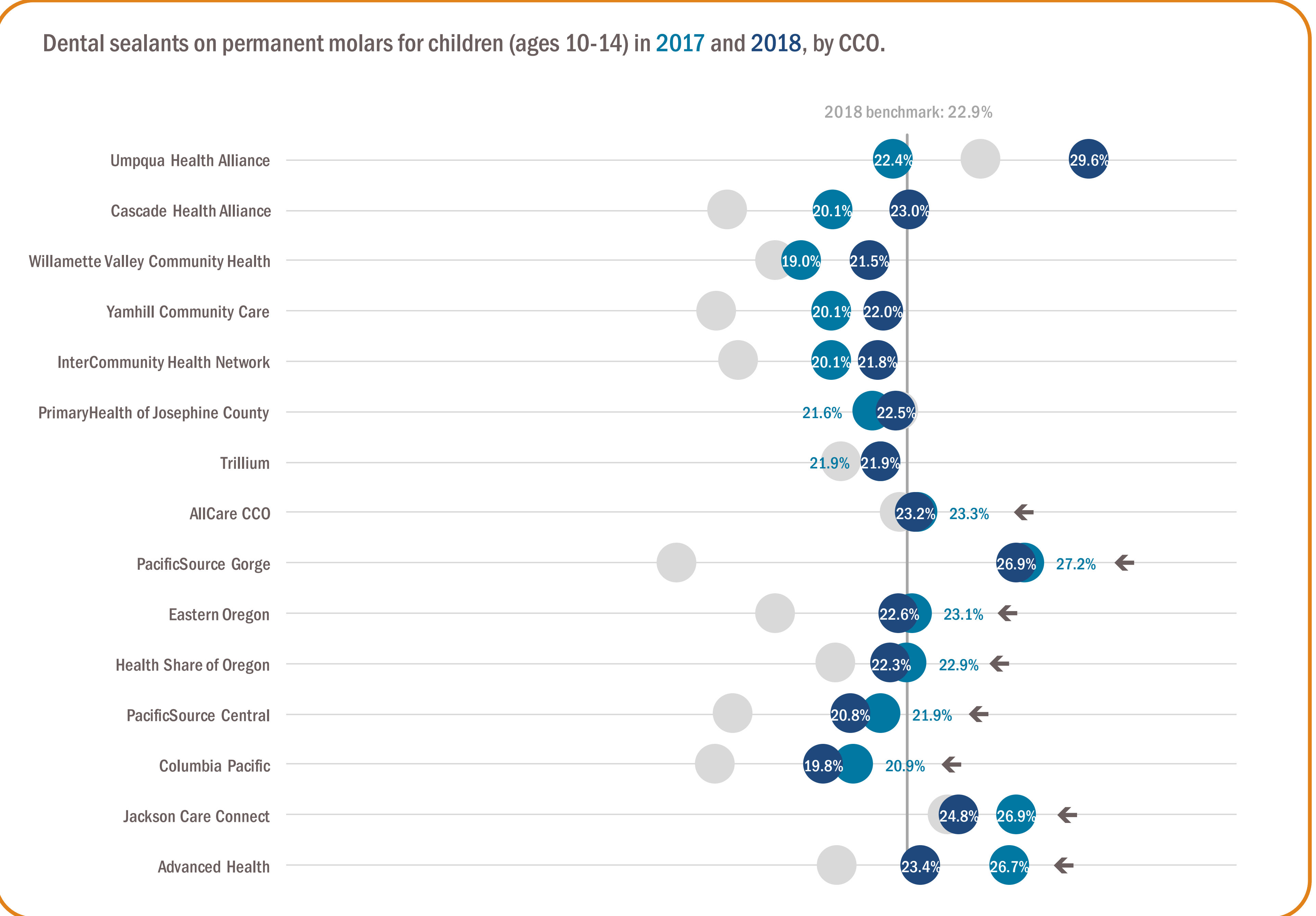


DENTAL SEALANTS ON PERMANENT MOLARS FOR CHILDREN (ages 10-14)



DEPRESSION SCREENING AND FOLLOW-UP PLAN

Depression screening and follow-up

Percentage of adult patients (ages 18 and older) who had appropriate screening and follow-up planning for depression.

Data source:
Electronic Health Records

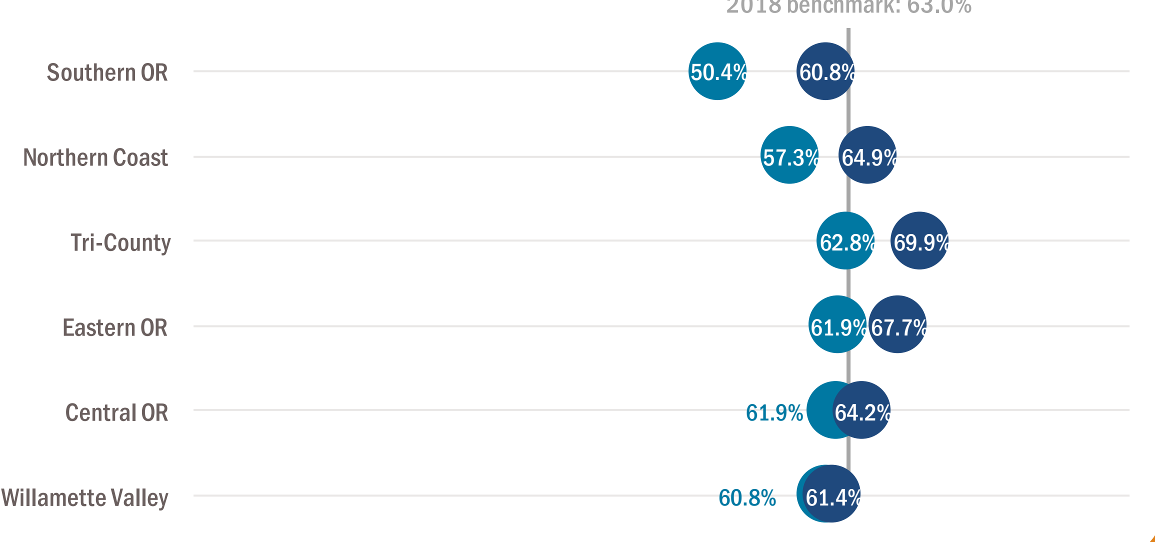
2018 benchmark source:
2016 CCO 90th percentile

2018 data (N=362,912)

- Statewide change since 2017: **+10.0%**
- Number of CCOs that improved: **13**
- Number of CCOs achieving target: **15**

Statewide

By region



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DEPRESSION SCREENING AND FOLLOW-UP PLAN

Depression screening and follow-up plan in 2017 and 2018, by CCO.

✓ indicates CCO met benchmark or improvement target. Grey dots represent 2016.

2018 benchmark: 63.0%

CCO	2017	2018
Cascade Health Alliance ✓	11.4%	39.3%
PacificSource Central ✓	64.0%	78.3%
Advanced Health* ✓	50.6%	63.6%
PacificSource Gorge ✓	51.5%	64.0%
Yamhill Community Care ✓	61.5%	73.0%
Eastern Oregon* ✓	57.3%	67.7%
Health Share of Oregon ✓	62.9%	69.9%
Trillium* ✓	51.3%	57.6%
PrimaryHealth of Josephine County* ✓	59.7%	65.1%
Willamette Valley Community Health* ✓	61.1%	65.8%
AllCare CCO ✓	51.9%	56.3%
Jackson Care Connect ✓	50.3%	54.1%
InterCommunity Health Network ✓	62.5%	65.5%
Umpqua Health Alliance ✓	74.8%	74.6%
Columbia Pacific ✓	70.7%	64.9%

DEVELOPMENTAL SCREENINGS IN THE FIRST 36 MONTHS OF LIFE

Developmental screenings

Percentage of children who were screened for risks of developmental, behavioral and social delays using standardized screening tools in the 12 months preceding their first, second or third birthday.

Data source:
Administrative (billing) claims

2018 benchmark source:
2016 CCO 90th percentile

2018 data (N=41,354)

- Statewide change since 2017: **+5.4%**
- Number of CCOs that improved: **13**
- Number of CCOs achieving target: **15**

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Statewide

By region

DEVELOPMENTAL SCREENINGS IN THE FIRST 36 MONTHS OF LIFE

Developmental screenings in 2017 and 2018, by CCO.

✓ indicates CCO met benchmark or improvement target. Grey dots represent 2016.

2018 benchmark: 74.0%

CCO	Met target	2017	2018
Jackson Care Connect	✓	57.3%	64.9%
InterCommunity Health Network	✓	62.8%	70.4%
PacificSource Gorge	✓	72.4%	78.5%
Willamette Valley Community Health	✓	68.6%	73.8%
AllCare CCO	✓	63.7%	68.7%
Yamhill Community Care	✓	71.2%	75.5%
Eastern Oregon	✓	62.6%	66.9%
PacificSource Central	✓	71.2%	75.1%
Columbia Pacific	✓	62.0%	65.7%
Health Share of Oregon	✓	67.0%	70.2%
Umpqua Health Alliance	✓	78.5%	81.2%
Advanced Health	✓	82.0%	83.4%
Trillium	✓	74.9%	75.9%
PrimaryHealth of Josephine County	✓	86.4%	84.9%
Cascade Health Alliance	✓	84.7%	79.4%

DIABETES CARE: HbA1c POOR CONTROL

Diabetes Care: HbA1c Poor Control

Percentage of patients 18-75 years of age with diabetes who had hemoglobin A1c > 9.0% during the measurement period. A lower score is better.

Data source:
Electronic Health Records

2018 benchmark source:
2016 CCO 90th percentile

2018 data (N=54,664)

- Statewide change since 2017: **-0.8%**
- Number of CCOs that improved: **6**
- Number of CCOs achieving target: **7**

Statewide

Lower is better

Year	2014	2015	2016	2017	2018
Statewide	21.8%	26.7%	25.4%	23.6%	23.4%

Benchmark 2018: 22.6%

By region

2018 benchmark: 22.6%
Lower is better

Region	Values
Northern Coast	22.3%, 30.0%
Willamette Valley	21.8%, 24.4%
Eastern OR	27.0%, 27.3%
Tri-County	24.1%, 24.7%
Central OR	22.0%, 25.2%
Southern OR	20.9%, 24.5%

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DIABETES CARE: HbA1c POOR CONTROL

Diabetes care, Hba1c poor control in 2017 and 2018, by CCO.

✓ indicates CCO met benchmark or improvement target. Grey dots represent 2016.

Lower is better ←

2018 benchmark: 22.6%

CCO	Met	Values shown (left to right)
PrimaryHealth of Josephine County*	✓	17.3%, 22.6%
Jackson Care Connect	✓	28.0%, 31.8%
Eastern Oregon*	✓	27.0%, 30.0%
AllCare CCO	✓	27.6%, 29.9%
Advanced Health*		24.8%, 25.8%
Willamette Valley Community Health*		22.8%, 23.8%
PacificSource Gorge	✓	→ 21.0%, 21.2%
Columbia Pacific	✓	→ 21.4%, 22.3%
Trillium*	✓	→ 18.7%, 19.7%
Health Share of Oregon		→ 23.6%, 24.7%
InterCommunity Health Network		→ 25.8%, 27.4%
Cascade Health Alliance		→ 25.0%, 27.4%
Umpqua Health Alliance		→ 21.0%, 23.7%
Yamhill Community Care		→ 25.3%, 28.0%
PacificSource Central		→ 21.7%, 25.2%

DISPARITY MEASURE: ED UTILIZATION AMONG MEMBERS WITH MENTAL ILLNESS

NEW

Disparity measure

Rate of ambulatory ED utilization for physical health conditions from member who have a history of mental illness.

Data source:

Administrative (billing) claims

2018 benchmark source:

2016 CCO 90th percentile

2018 data (N=1,628,332 member months)

- Statewide change since 2017: **-5.6%**
- Number of CCOs that improved: **12**
- Number of CCOs achieving target: **12**

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DISPARITY MEASURE: ED UTILIZATION AMONG MEMBERS WITH MENTAL ILLNESS

Emergency department utilization among members with mental illness in 2017 and 2018, by CCO.

✓ indicates CCO met benchmark or improvement target.

Lower is better

2018 benchmark: 92.9

CCO	Met benchmark or target	2017	2018
Jackson Care Connect	✓	104.0	88.2
Willamette Valley Community Health	✓	111.4	100.5
Eastern Oregon	✓	123.2	112.6
PacificSource Gorge	✓	97.8	87.8
PrimaryHealth of Josephine County	✓	77.5	68.4
Health Share of Oregon	✓	108.0	99.0
Yamhill Community Care	✓	139.1	130.5
Cascade Health Alliance	✓	99.5	93.4
Trillium	✓	107.1	102.6
Umpqua Health Alliance	✓	112.3	108.1
InterCommunity Health Network	✓	102.5	98.9
Columbia Pacific		95.4	94.4
PacificSource Central		97.0	101.4
AllCare CCO	✓	80.0	85.6
Advanced Health		110.2	120.2

EFFECTIVE CONTRACEPTIVE USE AMONG WOMEN AT RISK OF UNINTENDED PREGNANCY (ages 15-50)

Effective contraceptive use (15-50)

Percentage of women (ages 15-50) with evidence of one of the most effective or moderately effective contraceptive methods during the measurement year: IUD, implant, contraception injection, contraceptive pills, sterilization, patch, ring, or diaphragm.

Data source:

Administrative (billing) claims

2018 benchmark source:

Committee consensus

2018 data (N=126,455)

- Statewide change since 2017: **-0.9%**
- Number of CCOs that improved: **7**
- Number of CCOs achieving target: **10**

2018 is the first year adolescents ages 15-17 are included in the incentivized measure.

2016 results are not reported at the CCO level due to change in methodology.

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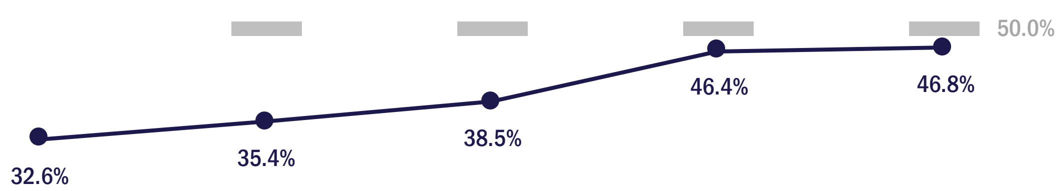
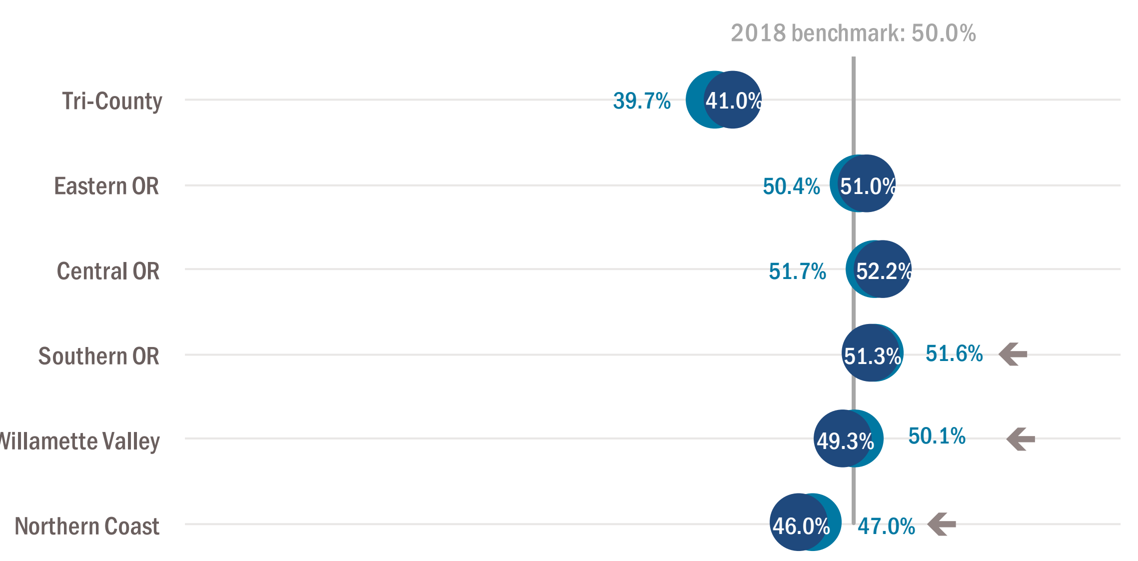
Statewide

Note: 2017-2018 performance is not directly comparable to earlier years due to change in methodology.



By region



EFFECTIVE CONTRACEPTIVE USE AMONG WOMEN AT RISK OF UNINTENDED PREGNANCY (ages 15-50)

Effective contraceptive use among adult women at risk of unintended pregnancy in 2017 and 2018, by CCO.

✓ indicates CCO met benchmark or improvement target.

2018 benchmark: 50.0%

PacificSource Gorge ✓ 49.0% 52.7%

AllCare CCO ✓ 50.9% 52.5%

Cascade Health Alliance ✓ 49.9% 51.5%

Health Share of Oregon ✓ 40.1% 41.0%

Eastern Oregon ✓ 50.4% 51.0%

Yamhill Community Care ✓ 51.3% 51.7%

Willamette Valley Community Health 47.6% 47.7%

Trillium ✓ 50.2% 50.5%

PacificSource Central ✓ 52.4% 53.0%

Umpqua Health Alliance ✓ 53.9% 54.6%

Columbia Pacific 46.0% 47.0%

Jackson Care Connect 46.6% 48.0%

PrimaryHealth of Josephine County 47.6% 49.2%

Advanced Health ✓ 53.9% 56.2%

InterCommunity Health Network 49.5% 53.6%

EFFECTIVE CONTRACEPTIVE USE AMONG WOMEN AT RISK OF UNINTENDED PREGNANCY (ages 15-17)

Effective contraceptive use (15-17)

Percentage of adolescent women (ages 15-17) with evidence of one of the most effective or moderately effective contraceptive methods during the measurement year: IUD, implant, contraception injection, contraceptive pills, sterilization, patch, ring, or diaphragm.

Data source:

Administrative (billing) claims

2018 benchmark source:

Committee consensus

2018 data (N=19,023)

- Statewide change since 2017: **5.9%**
- Number of CCOs that improved: **10**

Results are stratified by age group (adolescents and adults) for reporting and monitoring purposes only. Incentive payments are based on all ages combined.

2016 results are not reported at the CCO level due to change in methodology.

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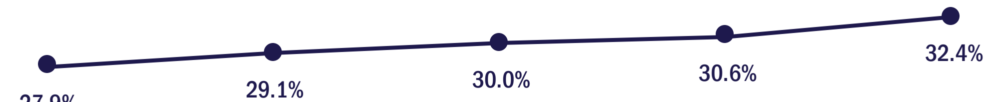
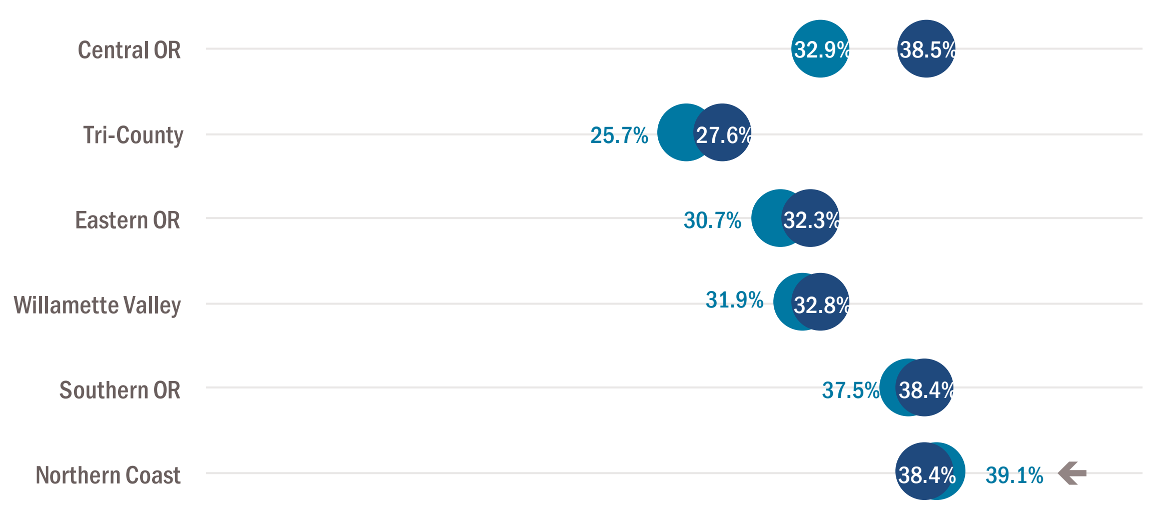
Statewide

Note: 2017-2018 performance is not directly comparable to earlier years due to change in methodology.

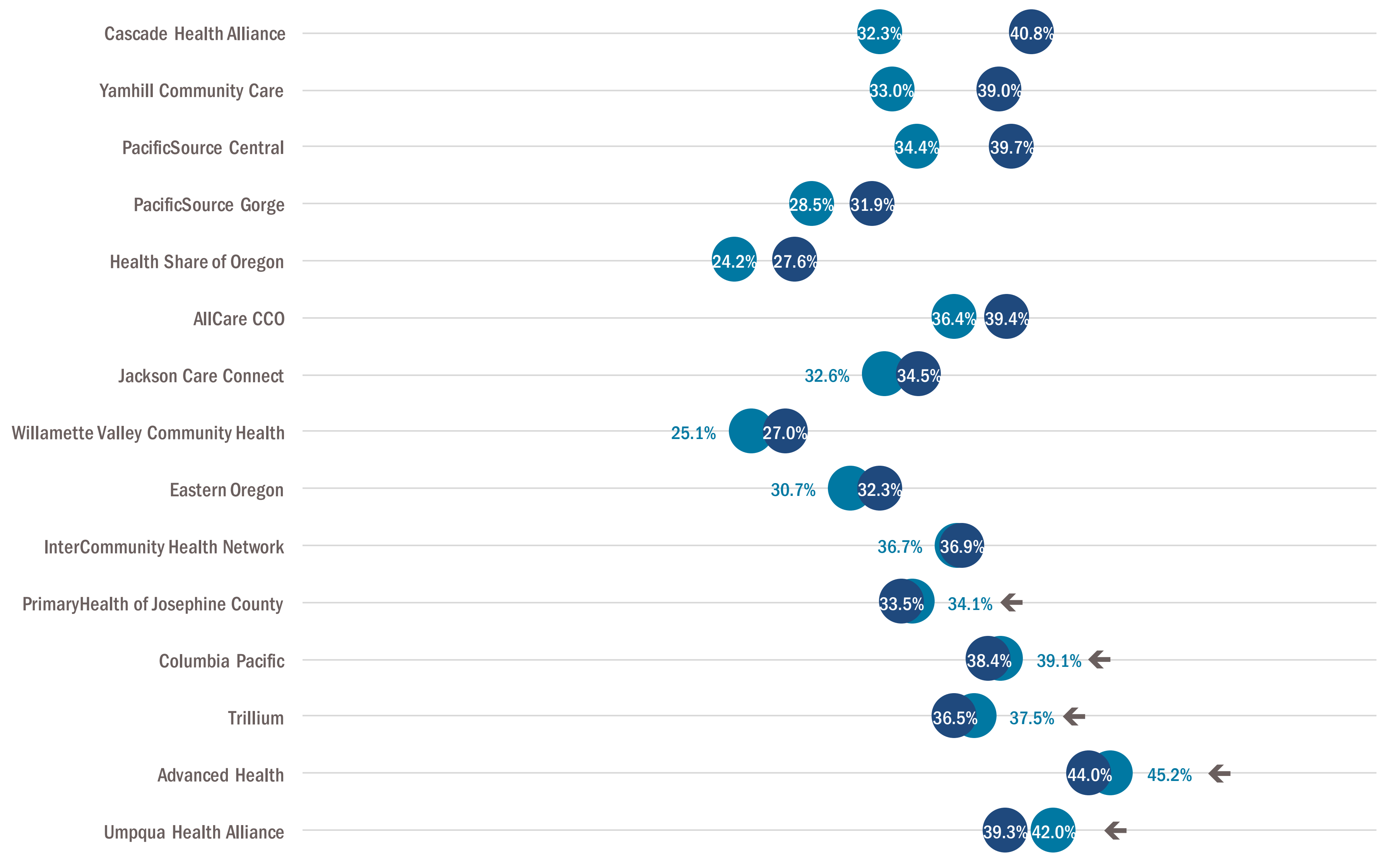


By region



EFFECTIVE CONTRACEPTIVE USE AMONG WOMEN AT RISK OF UNINTENDED PREGNANCY (ages 15-17)

Effective contraceptive use among adolescent women at risk of unintended pregnancy in 2017 and 2018, by CCO.



EFFECTIVE CONTRACEPTIVE USE AMONG WOMEN AT RISK OF UNINTENDED PREGNANCY (ages 18-50)

Effective contraceptive use

Percentage of adult women (ages 18-50) with evidence of one of the most effective or moderately effective contraceptive methods during the measurement year: IUD, implant, contraception injection, contraceptive pills, sterilization, patch, ring, or diaphragm.

Data source:

Administrative (billing) claims

2018 benchmark source:

Committee consensus

2018 data (N=107,432)

- Statewide change since 2017: **-0.2%**
- Number of CCOs that improved: **5**

Results are stratified by age group (adolescents and adults) for reporting and monitoring purposes only. Incentive payments are based on all ages combined.

2016 results are not reported at the CCO level due to change in methodology.

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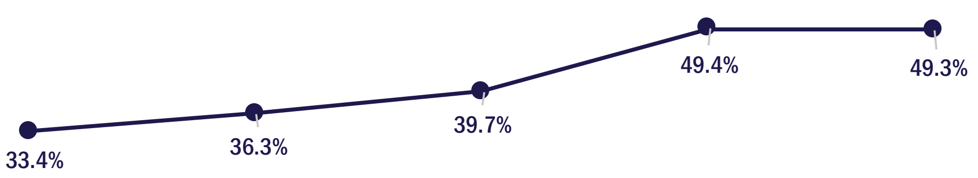
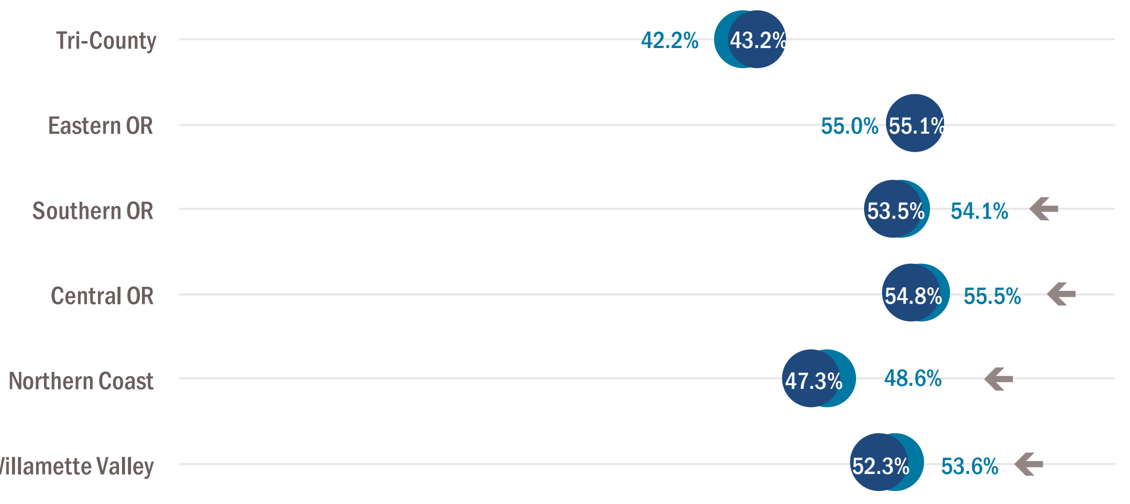
Statewide

Note: 2017-2018 performance is not directly comparable to earlier years due to change in methodology.

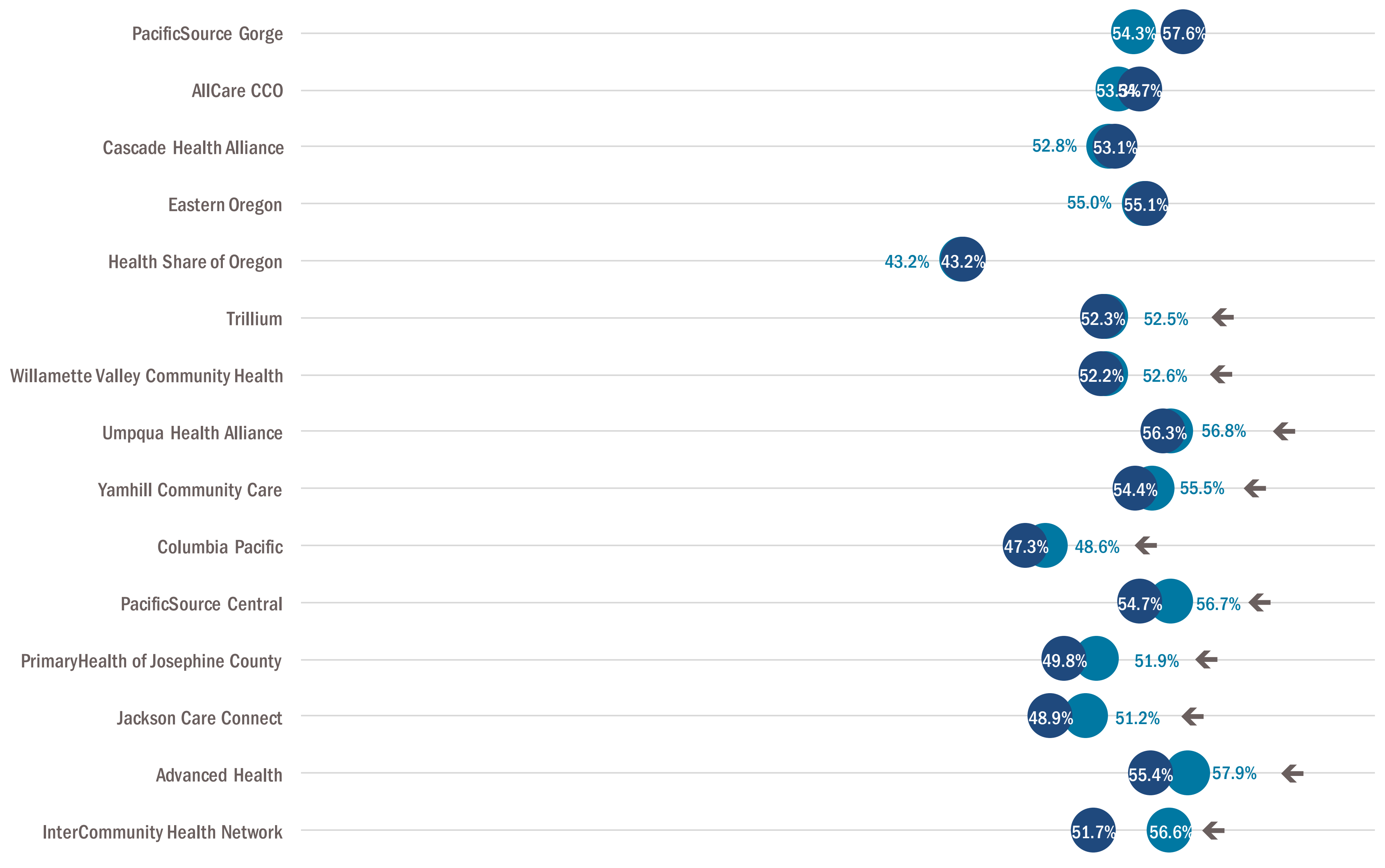


By region



EFFECTIVE CONTRACEPTIVE USE AMONG WOMEN AT RISK OF UNINTENDED PREGNANCY (ages 18-50)

Effective contraceptive use among women ages 18-50 at risk of unintended pregnancy in 2017 and 2018, by CCO.



PATIENT-CENTERED PRIMARY CARE HOME ENROLLMENT

Statewide in 2018, 96 percent of CCO members are enrolled in a PCPCH, resulting in a weighted score of 76.2 percent.

The Patient-Centered Primary Care Home (PCPCH) enrollment incentive measure uses a weighted methodology to ensure members are not just enrolled in a PCPCH, but are enrolled in the higher PCPCH tiers.

Beginning in 2017, the PCPCH program launched 5 STAR recognition. This new level of recognition was incorporated into the weighting formula for PCPCH score. Thus, scores are not comparable to previous years. The graphs below show member enrollment by CCO across the PCPCH tiers. The next page shows each CCO's PCPCH "score" using the weighted methodology for the incentive measure. A CCO must achieve a score of at least 60 percent to be eligible to earn 100 percent of its quality pool.

	Not enrolled in PCPCH	Tiers 1 & 2	Tier 3	Tier 4	5 STAR	Total enrolled
Advanced Health	10%	0%	14%	75%	0%	90%
AllCare Health Plan	11%	0%	21%	60%	8%	89%
Cascade Health Alliance	9%	0%	33%	58%	0%	91%
Columbia Pacific	5%	0%	28%	25%	42%	95%
Eastern Oregon	9%	0%	26%	42%	24%	91%
Health Share of Oregon	2%	0%	11%	77%	10%	98%
Intercommunity Health Network	8%	1%	52%	23%	17%	92%
Jackson Care Connect	12%	0%	24%	49%	16%	88%
PacificSource - Central	0%	2%	14%	43%	41%	100%
PacificSource - Gorge	0%	0%	23%	77%	0%	100%
PrimaryHealth of Josephine County	0%	0%	0%	39%	61%	100%
Trillium	6%	3%	28%	50%	14%	94%
Umpqua Health Alliance	0%	1%	%	60%	24%	100%
Willamette Valley Community Health	1%	0%	5%	68%	25%	99%
Yamhill Community Care	4%	6%	12%	59%	19%	96%
Statewide	4%	1%	18%	60%	17%	96%

PATIENT-CENTERED PRIMARY CARE HOME ENROLLMENT

Patient-Centered Primary Care Home enrollment score in 2017 and 2018, by CCO.

✓ indicates CCO met 60 percent threshold.

2018 benchmark: 60.0%

CCO	Met threshold	2017	2018
PacificSource Central	✓	76.9%	84.6%
Trillium	✓	64.0%	71.4%
Health Share of Oregon	✓	71.7%	78.1%
Umpqua Health Alliance	✓	76.1%	81.2%
Jackson Care Connect	✓	64.9%	69.1%
Eastern Oregon	✓	68.9%	72.9%
Columbia Pacific	✓	75.2%	79.0%
Yamhill Community Care	✓	71.6%	75.4%
Willamette Valley Community Health	✓	79.1%	82.8%
InterCommunity Health Network	✓	63.2%	66.7%
PacificSource Gorge	✓	73.0%	75.5%
AllCare CCO	✓	66.0%	68.4%
PrimaryHealth of Josephine County	✓	90.6%	92.6%
Advanced Health	✓	67.8%	68.8%
Cascade Health Alliance	✓	72.2%	66.2%

PRENATAL AND POSTPARTUM CARE: TIMELINESS OF PRENATAL CARE

Timeliness of prenatal care

Percentage of pregnant women who received a prenatal care visit within the first trimester or within 42 days of enrollment in Medicaid.

Data source:

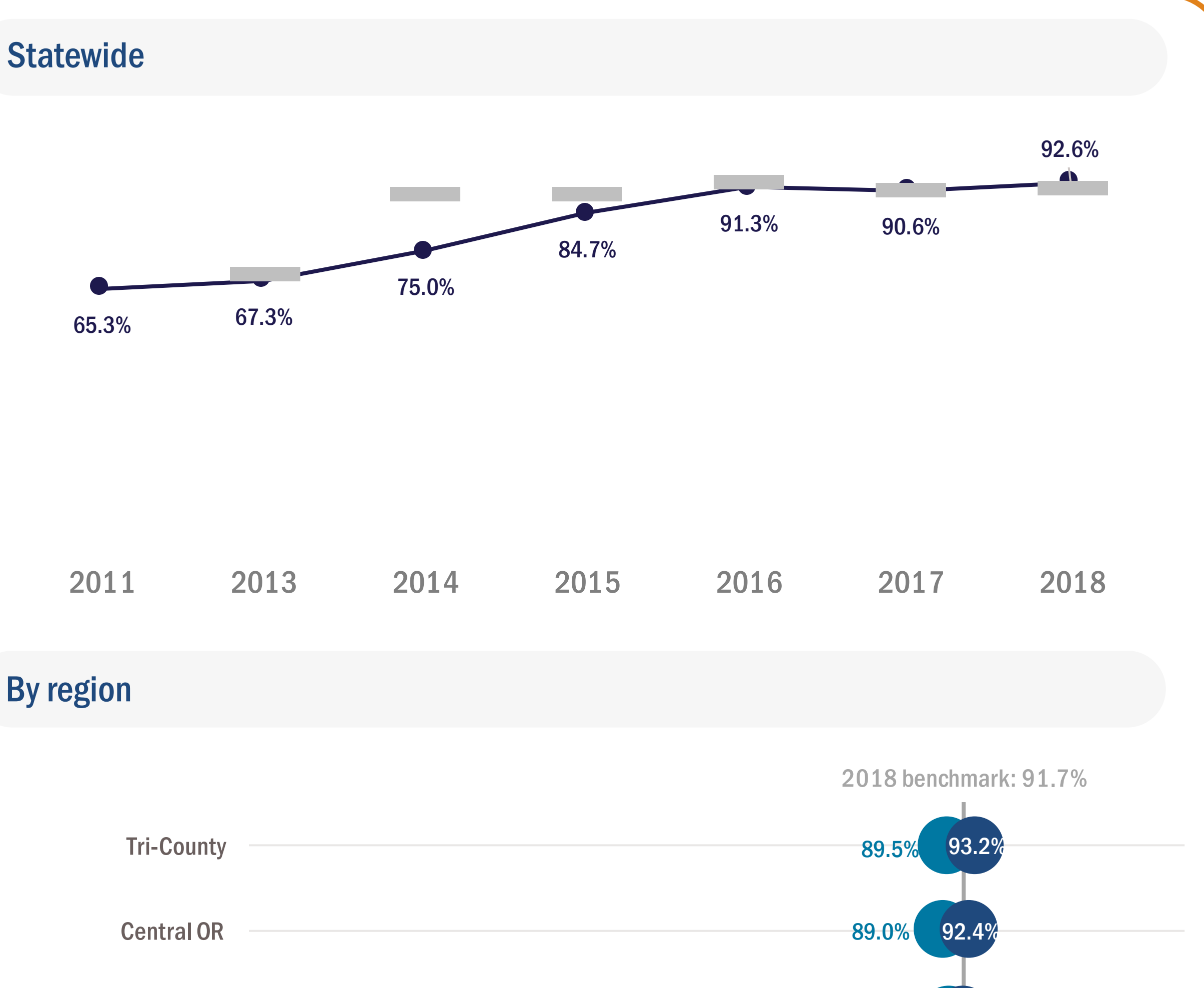
Administrative (billing) claims and medical record review

2018 benchmark source:

2017 national Medicaid 90th percentile

2018 data (N=5,235)

- Statewide change since 2017: **+1.6%**
- Number of CCOs that improved: **11**
- Number of CCOs achieving target: **15**



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PRENATAL AND POSTPARTUM CARE: TIMELINESS OF PRENATAL CARE

Timeliness of prenatal care in 2017 and 2018, by CCO.

✓ indicates CCO met benchmark or improvement target. Grey dots represent 2016.

2018 benchmark: 91.7%

CCO		2017	2018
PacificSource Gorge	✓	82.6%	91.2%
Trillium	✓	89.2%	93.7%
Cascade Health Alliance	✓	89.2%	93.1%
Willamette Valley Community Health	✓	85.1%	88.5%
PrimaryHealth of Josephine County	✓	91.2%	93.5%
Health Share of Oregon	✓	91.0%	93.2%
Advanced Health	✓	90.6%	92.5%
Yamhill Community Care	✓	93.6%	95.1%
Jackson Care Connect	✓	93.3%	94.1%
Umpqua Health Alliance	✓	92.5%	93.2%
PacificSource Central	✓	92.0%	92.5%
Columbia Pacific	✓	93.8% ←	93.7%
Eastern Oregon	✓	92.9% ←	92.4%
AllCare CCO	✓	93.4% ←	92.7%
InterCommunity Health Network		91.7% ←	90.2%

WEIGHT ASSESSMENT, NUTRITION, AND ACTIVITY COUNSELING FOR CHILDREN AND ADOLESCENTS

Weight assessment and counseling

Percentage of patients 3-17 years of age who had evidence of the following during the measurement period. Three rates are reported and averaged:

1) % of patients with height, weight and BMI documentation
2) % of patients with counseling for nutrition
3) % of patients with counseling for physical activity

Data source:

Electronic Heath Records

2018 benchmark source:

MIPS 2017 benchmarks - 50th percentile

2018 data (N=511,383)

- Statewide change since 2017: n/a
- Number of CCOs that improved: n/a
- Number of CCOs achieving target: 15

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Statewide

Year	Rate	Benchmark
2018	59.7%	30.4%

By region

2018 benchmark: 30.4%

Region	Rate
Tri-County	69.8%
Central OR	62.6%
Southern OR	60.4%
Northern Coast	57.6%
Willamette Valley	55.5%
Eastern OR	51.8%

WEIGHT ASSESSMENT, NUTRITION, AND ACTIVITY COUNSELING FOR CHILDREN AND ADOLESCENTS

Weight assessment, nutrition, and activity counseling for children and adolescents in 2018, by CCO.

✓ indicates CCO met benchmark. Because 2018 was the first reporting year, no improvement targets were set.

2018 benchmark: 30.4%

CCO	Met benchmark	2018
Advanced Health	✓	74.1%
PacificSource Central	✓	70.0%
Health Share of Oregon	✓	69.8%
Yamhill Community Care	✓	65.9%
Trillium*	✓	64.6%
Jackson Care Connect	✓	64.5%
PacificSource Gorge	✓	58.9%
Columbia Pacific	✓	57.6%
Cascade Health Alliance	✓	54.8%
Umpqua Health Alliance	✓	54.6%
AllCare CCO	✓	53.3%
Willamette Valley Community Health*	✓	51.8%
Eastern Oregon*	✓	51.8%
PrimaryHealth of Josephine County*	✓	50.9%
InterCommunity Health Network	✓	35.9%

Appendix B

State Quality and

CMS Core measures

ALL-CAUSE READMISSIONS

All-cause readmissions

Percentage of adult members (ages 18 and older) who had a hospital stay and were readmitted for any reason within 30 days of discharge. A lower score for this measure is better.

Data source:
Administrative (billing) claims

2018 benchmark source:
Average of 2013 commercial and Medicare 75th percentiles

2018 data (N=32,008)

- Statewide change since 2017: **+6.7%**
- Number of CCOs that improved: **2**

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Statewide

Lower is better

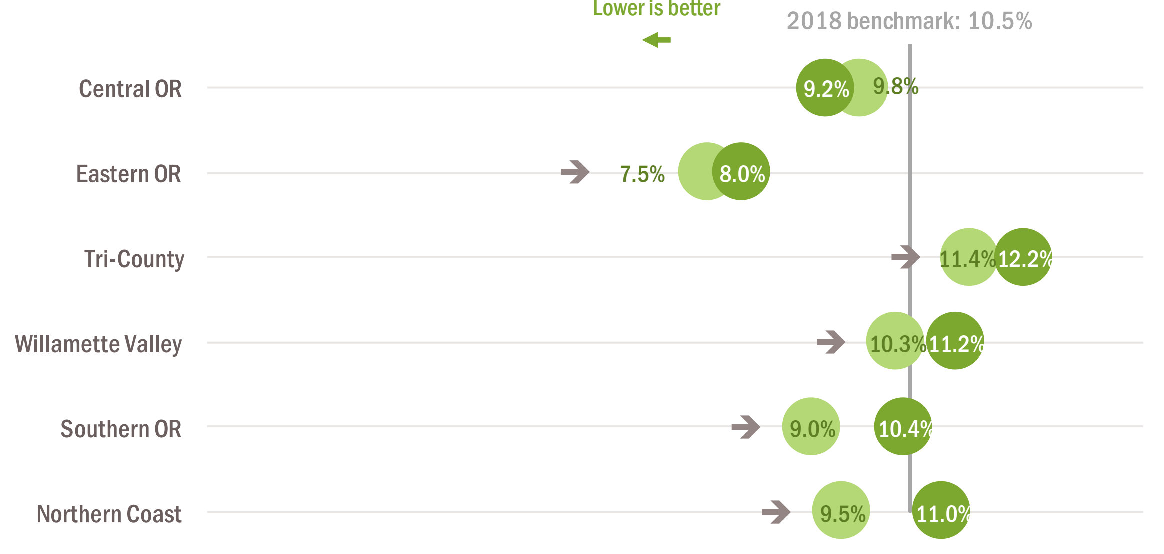
Benchmark

2011	2013	2014	2015	2016	2017	2018
12.9%	12.8%	11.4%	10.1%	10.7%	9.4%	11.1%

2018 benchmark: 10.5%

Results prior to 2016 are not directly comparable to later years due to change in methodology.

By region



ALL-CAUSE READMISSIONS

Hospital all-cause readmissions in 2017and 2018, by CCO.

Grey dots represent 2016.

Lower is better

2018 benchmark: 10.5%

CCO	2017	2018
PacificSource Central	10.9%	9.5%
Yamhill Community Care	10.5%	9.8%
InterCommunity Health Network	10.2%	9.9%
Willamette Valley Community Health	10.8%	11.3%
Eastern Oregon	7.5%	8.0%
AllCare CCO	8.5%	9.0%
Health Share of Oregon	11.3%	12.2%
PacificSource Gorge	8.6%	9.8%
PrimaryHealth of Josephine County	7.2%	8.7%
Columbia Pacific	9.5%	11.0%
Cascade Health Alliance	6.2%	7.8%
Umpqua Health Alliance	9.7%	11.5%
Trillium	9.9%	11.8%
Advanced Health	9.3%	11.3%
Jackson Care Connect	9.8%	11.9%

AMBULATORY CARE: AVOIDABLE EMERGENCY DEPARTMENT UTILIZATION

Avoidable ED utilization

Rate of patient visits to an emergency department for conditions that could have been more appropriately managed by or referred to a primary care provider in an office or clinic setting.

Rates are derived from the Ambulatory care: emergency department utilization measure and are reported per 1,000 member months. A lower number suggests more appropriate emergency department utilization.

Data source:

Administrative (billing) claims

2018 benchmark source:

n/a

2018 data (N=9,989,010 member months)

- Statewide change since 2017: **-8.7%**
- Number of CCOs that improved: **11**

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AMBULATORY CARE: AVOIDABLE EMERGENCY DEPARTMENT UTILIZATION

Avoidable emergency department utilization in 2017and 2018, by CCO.

Grey dots represent 2016.

AMBULATORY CARE: OUTPATIENT UTILIZATION

Outpatient utilization

Rate of outpatient services, such as office visits, home visits, nursing home care, urgent care and counseling or screening services

Data source:

Administrative (billing) claims

2018 benchmark source:

n/a

2018 data (N=9,989,010 member months)

- Statewide change since 2017: **-0.1%**

Rates are shown per 1,000 member months, which means that in one month, there are on average X visits occurring per 1,000 CCO members.

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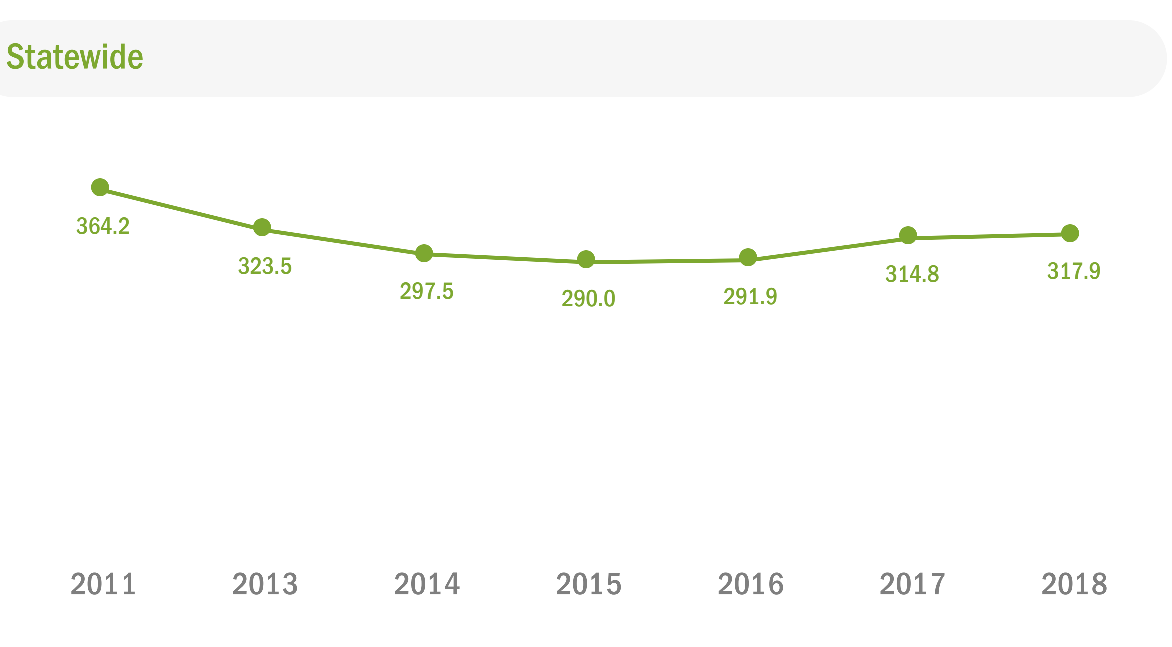
Statewide



By region

AMBULATORY CARE: OUTPATIENT UTILIZATION

Outpatient utilization in 2017 and 2018, by CCO.

Grey dots represent 2016.

CCO	2017	2018
PacificSource Gorge	269.9	290.2
AllCare CCO	318.0	336.3
Jackson Care Connect	346.5	362.9
Advanced Health	301.7	316.3
Eastern Oregon	299.9	307.7
Yamhill Community Care	297.8	305.4
Cascade Health Alliance	289.7	292.8
Trillium	315.0	317.7
PrimaryHealth of Josephine County	323.0	325.3
Willamette Valley Community Health	322.7	323.4
Columbia Pacific	322.5	323.1
PacificSource Central	309.2	308.4
Umpqua Health Alliance	340.7	335.2
InterCommunity Health Network	314.5	306.2
Health Share of Oregon	326.1	315.2

ANY DENTAL SERVICE

NEW

Any Dental Service

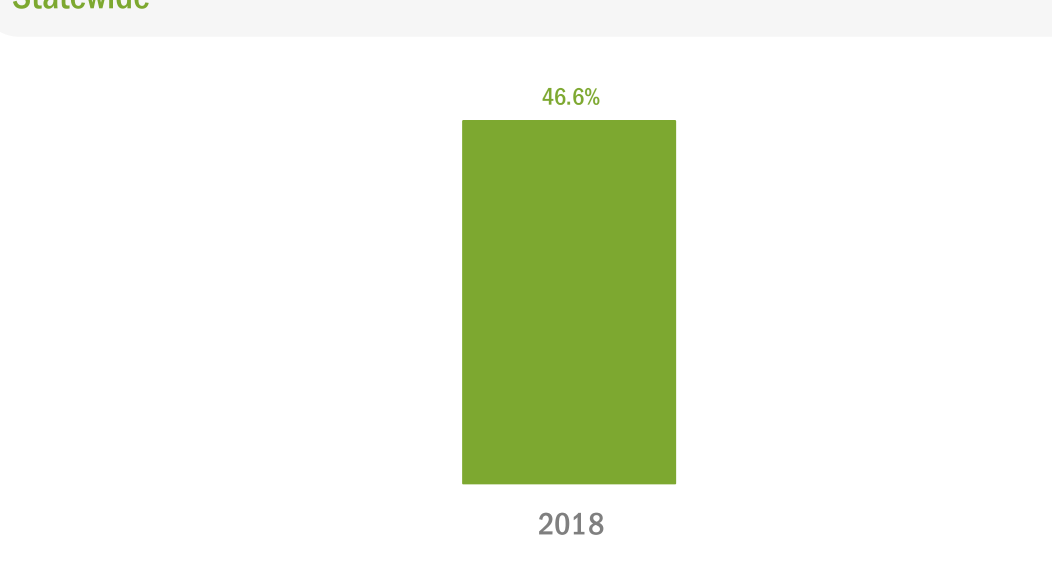
Percentage of CCO members (all ages) who received at least one dental or oral health service within the reporting year.

Data source:
Administrative (billing) claims

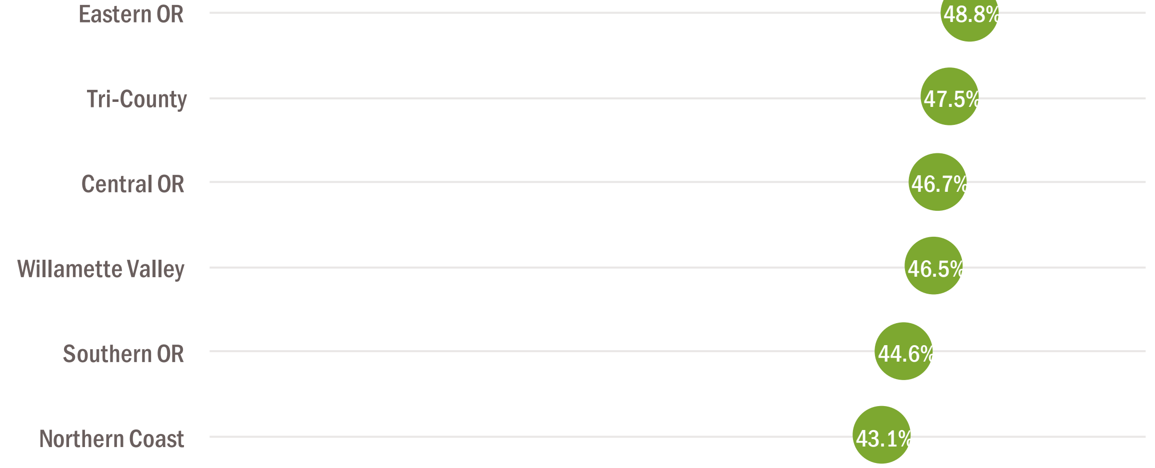
2018 benchmark source:
n/a

2018 data (N=732,455)

Statewide



By region



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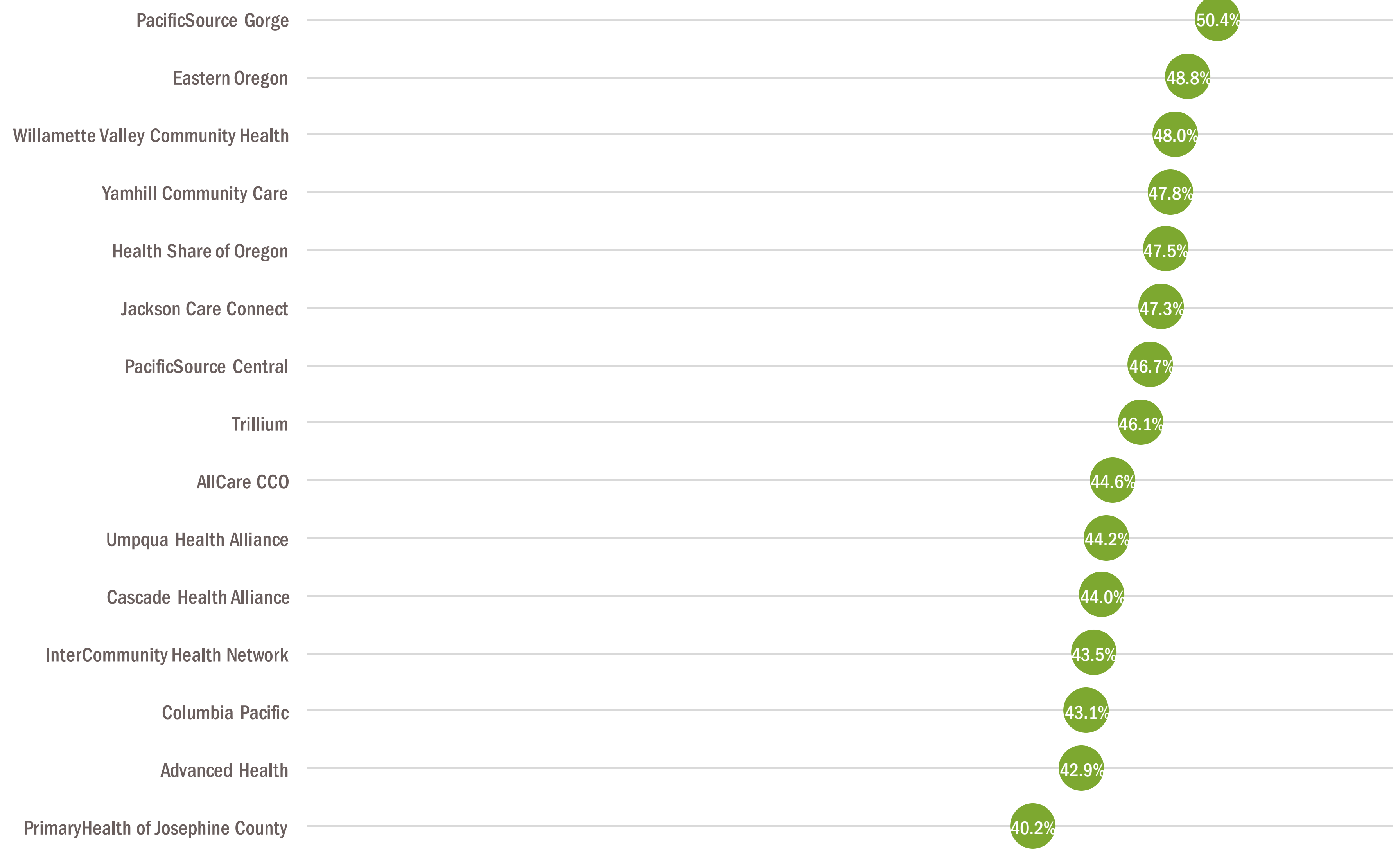
ANY DENTAL SERVICE

NEW

ANY DENTAL SERVICE in 2017 and 2018, by CCO.



CAHPS: ACCESS TO DENTAL CARE—ADULTS

CAHPS: Access to Dental Care—Adults

Percentage of adult members who said they had a regular dentist they would go to for checkups and cleanings or when they have cavity or tooth pain.

Data source:

The Consumer Assessment of Healthcare Providers and Systems (CAHPS) surveys ask consumers and patients to report on and evaluate their experiences with health care. These surveys cover topics that are important to consumers and focus on aspects of quality that consumers are best qualified to assess, such as the communication skills of providers and ease of access to health care services.

2018 benchmark source:

n/a

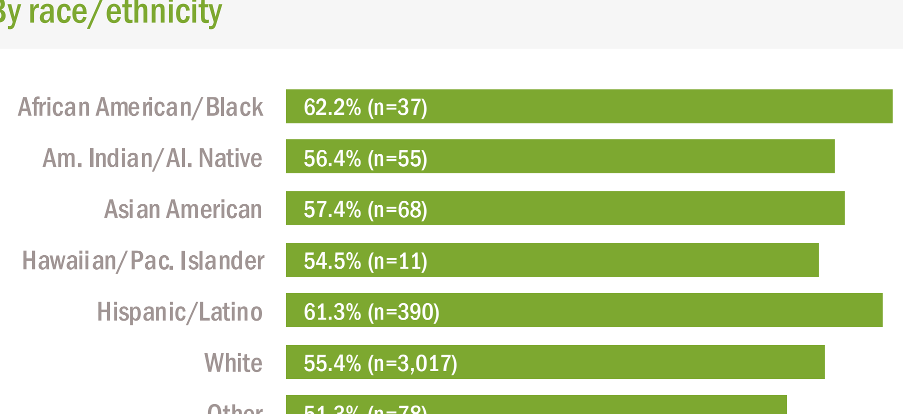
2018 data (N=4,071)

Statewide

55.7%

2018

By race/ethnicity



^ data suppressed (n<10)
n = subpopulation denominator
Each race category excludes Hispanic/Latino

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CAHPS: ACCESS TO DENTAL CARE—ADULTS

CAHPS: Access to Dental Care—Adults in 2018, by CCO.

CCO	2018
PacificSource Central	60.5%
Jackson Care Connect	60.3%
Trillium	59.1%
Umpqua Health Alliance	58.4%
Willamette Valley Community Health	57.7%
AllCare CCO	57.3%
Yamhill Community Care	56.3%
Health Share of Oregon	55.3%
PacificSource Gorge	55.0%
InterCommunity Health Network	54.7%
PrimaryHealth of Josephine County	54.6%
Columbia Pacific	53.8%
Eastern Oregon	53.8%
Advanced Health	53.1%
Cascade Health Alliance	48.8%

CAHPS: ACCESS TO DENTAL CARE—CHILDREN

CAHPS: Access to Dental Care—Children

Percentage of parents who said their children had a regular dentist they would go to for checkups and cleanings or when they have cavity or tooth pain.

Data source:

The Consumer Assessment of Healthcare Providers and Systems (CAHPS) surveys ask consumers and patients to report on and evaluate their experiences with health care. These surveys cover topics that are important to consumers and focus on aspects of quality that consumers are best qualified to assess, such as the communication skills of providers and ease of access to health care services.

2018 benchmark source:

n/a

2018 data (N=5,072)

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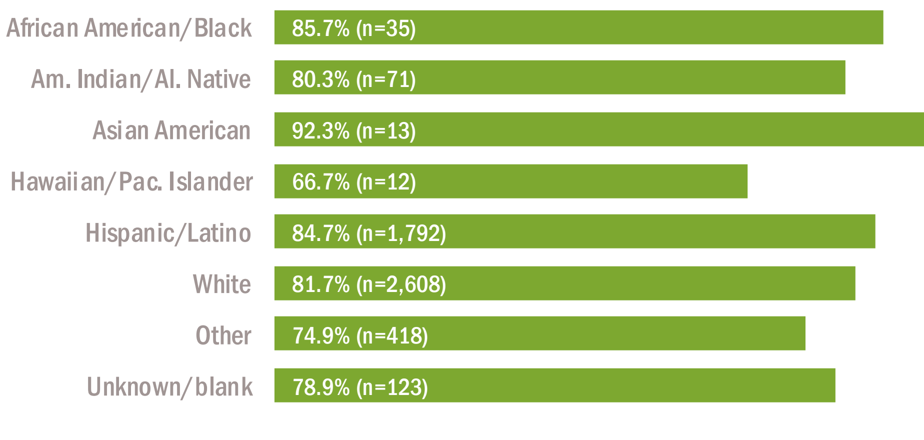
Statewide

By race/ethnicity



^ data suppressed (n<10)
n = subpopulation denominator
Each race category excludes Hispanic/Latino

CAHPS: ACCESS TO DENTAL CARE—CHILDREN

CAHPS: Access to Dental Care—Children in 2018, by CCO.

CCO	Rate
PacificSource Gorge	86.7%
Cascade Health Alliance	86.6%
Jackson Care Connect	85.7%
Yamhill Community Care	85.7%
Eastern Oregon	84.4%
Advanced Health	83.1%
AllCare CCO	82.2%
PacificSource Central	81.6%
Willamette Valley Community Health	81.4%
Umpqua Health Alliance	81.2%
InterCommunity Health Network	79.6%
Health Share of Oregon	79.3%
PrimaryHealth of Josephine County	78.9%
Columbia Pacific	76.9%
Trillium	71.5%

CAHPS: GETTING NEEDED CARE—ADULTS

CAHPS: Getting Needed Care—Adults

Percentage of adult members who said it was easy to get the care, tests or treatment they needed and that they could get an appointment to see a specialist as soon as they needed.

Data source:

The Consumer Assessment of Healthcare Providers and Systems (CAHPS) surveys ask consumers and patients to report on and evaluate their experiences with health care. These surveys cover topics that are important to consumers and focus on aspects of quality that consumers are best qualified to assess, such as the communication skills of providers and ease of access to health care services.

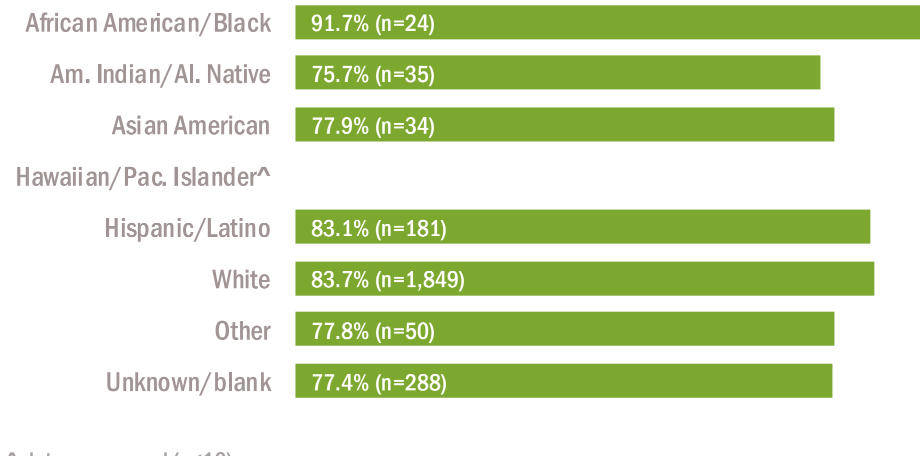
2018 benchmark source:

n/a

2018 data (N=2,468)

Statewide

By race/ethnicity



^ data suppressed (n<10)
n = subpopulation denominator
Each race category excludes Hispanic/Latino

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CAHPS: GETTING NEEDED CARE—ADULTS

CAHPS: Getting Needed Care—Adults in 2018, by CCO.

CCO	2018
PrimaryHealth of Josephine County	88.5%
Yamhill Community Care	86.9%
Willamette Valley Community Health	85.7%
InterCommunity Health Network	85.6%
PacificSource Gorge	84.0%
Columbia Pacific	83.8%
PacificSource Central	82.2%
Cascade Health Alliance	81.8%
Health Share of Oregon	81.6%
Umpqua Health Alliance	81.6%
AllCare CCO	81.2%
Eastern Oregon	80.4%
Jackson Care Connect	80.3%
Advanced Health	80.2%
Trillium	77.9%

CAHPS: GETTING NEEDED CARE—CHILDREN

CAHPS: Getting Needed Care—Children

Percentage of parents who said it was easy to get their children the care, tests or treatment they needed and that they could get an appointment to see a specialist as soon as they needed.

Data source:

The Consumer Assessment of Healthcare Providers and Systems (CAHPS) surveys ask consumers and patients to report on and evaluate their experiences with health care. These surveys cover topics that are important to consumers and focus on aspects of quality that consumers are best qualified to assess, such as the communication skills of providers and ease of access to health care services.

2018 benchmark source:

n/a

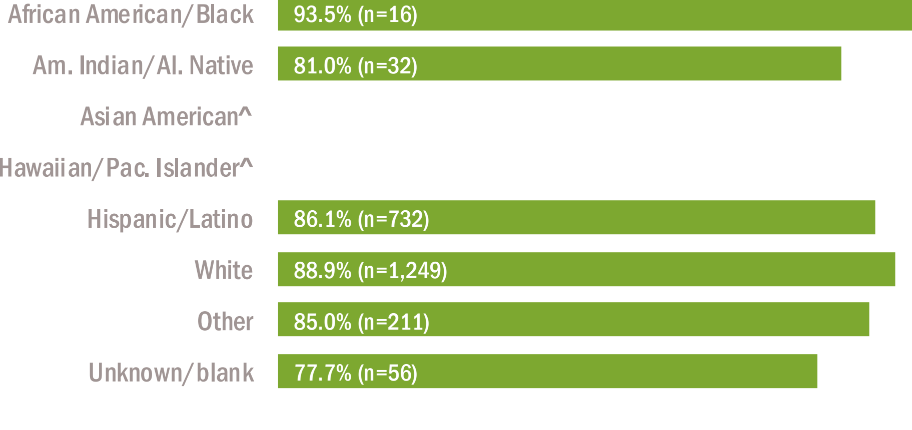
2018 data (N=2,309)

Statewide

87.3%

2018

By race/ethnicity



^ data suppressed (n<10)
n = subpopulation denominator
Each race category excludes Hispanic/Latino

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CAHPS: GETTING NEEDED CARE—CHILDREN

CAHPS: Getting Needed Care—Children in 2018, by CCO.

CCO	Rate
Willamette Valley Community Health	91.8%
PrimaryHealth of Josephine County	90.9%
AllCare CCO	90.8%
Jackson Care Connect	89.3%
Yamhill Community Care	87.2%
PacificSource Central	87.0%
Trillium	87.0%
Advanced Health	86.9%
Cascade Health Alliance	86.9%
InterCommunity Health Network	86.4%
PacificSource Gorge	86.0%
Eastern Oregon	85.0%
Umpqua Health Alliance	85.0%
Columbia Pacific	83.5%
Health Share of Oregon	83.1%

CAHPS: HEALTH STATUS—ADULTS

CAHPS: Health Status—Adults

Percentage of adult members who would rate their overall health as good, very good or excellent.

Data source:

The Consumer Assessment of Healthcare Providers and Systems (CAHPS) surveys ask consumers and patients to report on and evaluate their experiences with health care. These surveys cover topics that are important to consumers and focus on aspects of quality that consumers are best qualified to assess, such as the communication skills of providers and ease of access to health care services.

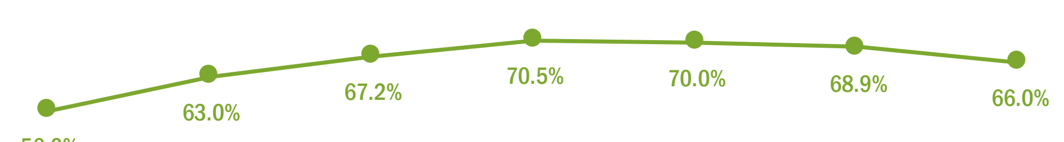
2018 benchmark source:

n/a

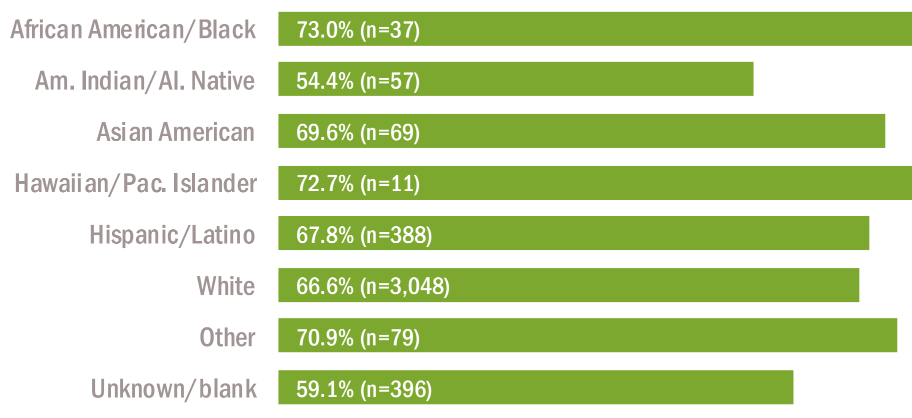
2018 data (N=4,085)

- Statewide change since 2017: **-4.2%**
- Number of CCOs that improved: **6**

Statewide



By race/ethnicity



^ data suppressed (n<10)
n = subpopulation denominator
Each race category excludes Hispanic/Latino

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CAHPS: HEALTH STATUS—ADULTS

CAHPS: Health Status—Adults in 2017 and 2018, by CCO.

Grey dots represent 2016.

CCO	2017	2018
Trillium	67.7%	69.0%
Willamette Valley Community Health	64.1%	65.0%
Health Share of Oregon	71.0%	71.9%
PacificSource Gorge	74.0%	74.8%
PacificSource Central	73.2%	73.7%
AllCare CCO	70.2%	70.4%
InterCommunity Health Network	69.9%	69.1%
Advanced Health	57.7%	56.9%
Yamhill Community Care	68.2%	67.1%
Cascade Health Alliance	66.2%	65.0%
PrimaryHealth of Josephine County	73.8%	71.3%
Umpqua Health Alliance	68.2%	65.6%
Eastern Oregon	69.9%	64.7%
Columbia Pacific	69.1%	63.6%
Jackson Care Connect	74.5%	67.9%

CAHPS: HEALTH STATUS—CHILDREN

CAHPS: Health Status—Children

Percentage of parents who would rate their child's overall health as good, very good or excellent.

Data source:

The Consumer Assessment of Healthcare Providers and Systems (CAHPS) surveys ask consumers and patients to report on and evaluate their experiences with health care. These surveys cover topics that are important to consumers and focus on aspects of quality that consumers are best qualified to assess, such as the communication skills of providers and ease of access to health care services.

2018 benchmark source:

n/a

2018 data (N=5,154)

- Statewide change since 2017: **-13.3%**
- Number of CCOs that improved: **9**

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Statewide

Year	2011	2013	2014	2015	2016	2017	2018
Rate	93.0%	95.0%	94.6%	95.5%	95.4%	94.8%	94.9%

By race/ethnicity

Race/ethnicity	Rate
African American/Black	97.2% (n=36)
Am. Indian/Al. Native	91.5% (n=71)
Asian American	84.6% (n=13)
Hawaiian/Pac. Islander	100.0% (n=11)
Hispanic/Latino	92.6% (n=1,834)
White	96.4% (n=2,639)
Other	96.5% (n=429)
Unknown/blank	92.6% (n=121)

^ data suppressed (n<10)
n = subpopulation denominator
Each race category excludes Hispanic/Latino

CAHPS: HEALTH STATUS—CHILDREN

CAHPS: Health Status—Children in 2017and 2018, by CCO.

Grey dots represent 2016.

CCO		
Advanced Health	94.6%	97.2%
Willamette Valley Community Health	89.7%	91.5%
PacificSource Central	95.9%	97.2%
Cascade Health Alliance	95.5%	96.8%
Columbia Pacific	93.4%	94.6%
Umpqua Health Alliance	96.7%	97.8%
Jackson Care Connect	96.5%	96.8%
AllCare CCO	97.3%	97.4%
Yamhill Community Care	95.1%	95.1%
PrimaryHealth of Josephine County	97.4%	97.8% ←
InterCommunity Health Network	96.1%	96.9% ←
PacificSource Gorge	92.4%	93.5% ←
Eastern Oregon	91.3%	92.5% ←
Health Share of Oregon	92.2%	93.5% ←
Trillium	95.4%	96.8% ←

CAHPS: HOW WELL DOCTORS COMMUNICATE—ADULTS

CAHPS: Doctors Communicate—Adults

Percentage of adult members who thought their personal doctor explained things in a way that was easy to understand, listened carefully to them, showed respect for what they had to say, and spent enough time with them.

Data source:

The Consumer Assessment of Healthcare Providers and Systems (CAHPS) surveys ask consumers and patients to report on and evaluate their experiences with health care. These surveys cover topics that are important to consumers and focus on aspects of quality that consumers are best qualified to assess, such as the communication skills of providers and ease of access to health care services.

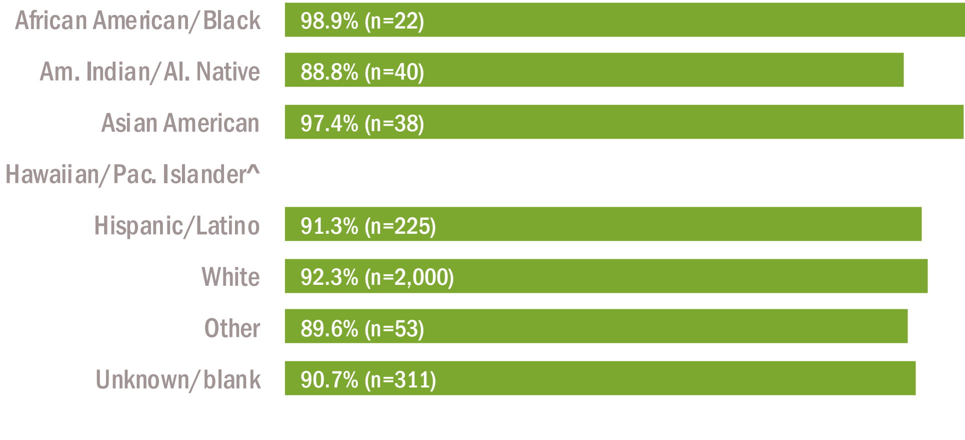
2018 benchmark source:

n/a

2018 data (N=2,694)

Statewide

By race/ethnicity



^ data suppressed (n<10)
n = subpopulation denominator
Each race category excludes Hispanic/Latino

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CAHPS: HOW WELL DOCTORS COMMUNICATE—ADULTS

CAHPS: How Well Doctors Communicate—Adults in 2018, by CCO.

CCO	Rate
PacificSource Gorge	95.1%
Eastern Oregon	94.4%
PrimaryHealth of Josephine County	94.3%
Jackson Care Connect	94.1%
InterCommunity Health Network	93.7%
Willamette Valley Community Health	93.7%
Yamhill Community Care	93.5%
Cascade Health Alliance	92.0%
Columbia Pacific	91.9%
Health Share of Oregon	91.4%
AllCare CCO	91.3%
PacificSource Central	91.0%
Umpqua Health Alliance	89.5%
Advanced Health	89.3%
Trillium	86.7%

CAHPS: HOW WELL DOCTORS COMMUNICATE—CHILDREN

CAHPS: Doctors Communicate—Children

Percentage of parents who thought their child's personal doctor explained things in a way that was easy to understand, listened carefully to them, showed respect for what they had to say, and spent enough time with them.

Data source:

The Consumer Assessment of Healthcare Providers and Systems (CAHPS) surveys ask consumers and patients to report on and evaluate their experiences with health care. These surveys cover topics that are important to consumers and focus on aspects of quality that consumers are best qualified to assess, such as the communication skills of providers and ease of access to health care services.

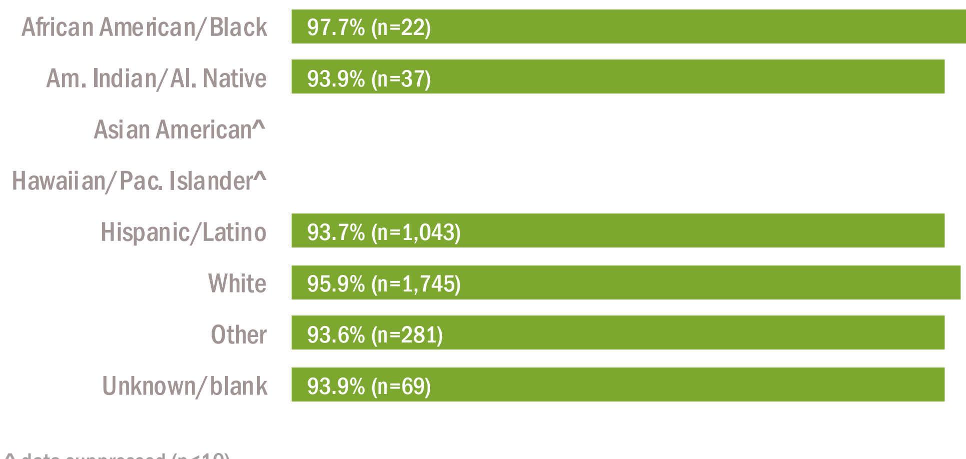
2018 benchmark source:

n/a

2018 data (N=3,210)

Statewide

By race/ethnicity



^ data suppressed (n<10)
n = subpopulation denominator
Each race category excludes Hispanic/Latino

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CAHPS: HOW WELL DOCTORS COMMUNICATE—CHILDREN

CAHPS: How Well Doctors Communicate—Children in 2018, by CCO.

CCO	Rate
PacificSource Gorge	96.9%
Jackson Care Connect	96.2%
PrimaryHealth of Josephine County	95.9%
PacificSource Central	95.4%
Columbia Pacific	95.2%
InterCommunity Health Network	95.1%
Advanced Health	95.0%
Willamette Valley Community Health	95.0%
AllCare CCO	94.9%
Yamhill Community Care	94.8%
Cascade Health Alliance	94.0%
Eastern Oregon	93.9%
Trillium	93.6%
Health Share of Oregon	92.8%
Umpqua Health Alliance	91.7%

CAHPS: MEDICAL ASSISTANCE WITH SMOKING AND TOBACCO USE CESSATION: ADVISED TO QUIT

Med Cessation: Advised to Quit

Percentage of adult members who said their doctor or other health provider advised them to quit smoking or using tobacco.

Data source:

The Consumer Assessment of Healthcare Providers and Systems (CAHPS) surveys ask consumers and patients to report on and evaluate their experiences with health care. These surveys cover topics that are important to consumers and focus on aspects of quality that consumers are best qualified to assess, such as the communication skills of providers and ease of access to health care services.

2018 benchmark source:

2017 national Medicaid 90th percentile

2018 data (N=1,163)

- Statewide change since 2017: **-5.9%**
- Number of CCOs that improved: **6**

Statewide

Year	2011	2013	2014	2015	2016	2017	2018
Statewide	50.0%	55.0%	51.4%	49.6%	48.9%	56.2%	52.9%

Benchmark: 82.3%

By race/ethnicity

Race/ethnicity	Rate
African American/Black	50.0% (n=12)
Am. Indian/Al. Native	58.3% (n=24)
Asian American^	
Hawaiian/Pac. Islander^	
Hispanic/Latino	41.0% (n=61)
White	52.7% (n=891)
Other	52.2% (n=23)
Unknown/blank	59.0% (n=144)

^ data suppressed (n<10)
n = subpopulation denominator
Each race category excludes Hispanic/Latino

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CAHPS: MEDICAL ASSISTANCE WITH SMOKING AND TOBACCO USE CESSATION: ADVISED TO QUIT

Med Cessation: Advised to Quit in 2017and 2018, by CCO.

2018 benchmark: 82.3%

CCO	2017	2018
AllCare CCO	49.1%	58.4%
Jackson Care Connect	49.2%	58.1%
Advanced Health	57.3%	63.9%
Cascade Health Alliance	48.2%	54.6%
Yamhill Community Care	52.4%	58.3%
Eastern Oregon	54.8%	57.1%
PacificSource Central		50.8%
Willamette Valley Community Health	57.1%	54.7%
PrimaryHealth of Josephine County	62.2%	54.3%
Trillium	59.3%	49.3%
Umpqua Health Alliance	54.5%	43.7%
PacificSource Gorge	58.1%	47.2%
InterCommunity Health Network	65.8%	54.1%
Health Share of Oregon	59.7%	41.3%
Columbia Pacific	58.8%	39.8%

CAHPS: MEDICAL ASSISTANCE WITH SMOKING AND TOBACCO USE CESSATION: ADVISED MEDICATION

Med Cessation: Advised Medication

Percentage of adult members who said their doctor or other health provider recommended or discussed medication to assist with quitting smoking or using tobacco.

Data source:

The Consumer Assessment of Healthcare Providers and Systems (CAHPS) surveys ask consumers and patients to report on and evaluate their experiences with health care. These surveys cover topics that are important to consumers and focus on aspects of quality that consumers are best qualified to assess, such as the communication skills of providers and ease of access to health care services.

2018 benchmark source:

2017 national Medicaid 90th percentile

2018 data (N=1,163)

- Statewide change since 2017: **-5.2%**
- Number of CCOs that improved: **7**

Statewide

Year	Rate
2011	24.0%
2013	28.9%
2014	27.5%
2015	26.9%
2016	27.4%
2017	34.3%
2018	32.5%

Benchmark: 60.3%

By race/ethnicity

Race/ethnicity	Rate
African American/Black	30.8% (n=13)
Am. Indian/Al. Native	16.7% (n=24)
Asian American^	
Hawaiian/Pac. Islander^	
Hispanic/Latino	30.0% (n=60)
White	33.4% (n=888)
Other	21.7% (n=23)
Unknown/blank	32.7% (n=147)

^ data suppressed (n<10)
n = subpopulation denominator
Each race category excludes Hispanic/Latino

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CAHPS: MEDICAL ASSISTANCE WITH SMOKING AND TOBACCO USE CESSATION: ADVISED MEDICATION

Med Assistance: Advised Medication in 2017and 2018, by CCO.

2018 benchmark: 60.3%

CCO	2017	2018
Cascade Health Alliance	28.7%	40.5%
Yamhill Community Care	25.9%	33.9%
Willamette Valley Community Health	35.1%	40.0%
PacificSource Gorge	35.6%	40.4%
Jackson Care Connect	36.5%	40.5%
Eastern Oregon	31.2%	34.8%
AllCare CCO	33.6%	34.2%
Umpqua Health Alliance	32.1%	31.0%
InterCommunity Health Network	33.3%	30.7%
PrimaryHealth of Josephine County	32.5%	29.0%
Advanced Health	37.3%	33.7%
Trillium	33.3%	29.0%
Health Share of Oregon	37.1%	23.9%
PacificSource Central	32.8%	18.0%
Columbia Pacific	37.0%	20.9%

CAHPS: MEDICAL ASSISTANCE WITH SMOKING AND TOBACCO USE CESSATION: ADVISED STRATEGIES

Med Assistance: Advised Strategies

Percentage of adult members who said their doctor or other health provider recommended or discussed strategies other than medication to assist with quitting smoking or using tobacco.

Data source:

The Consumer Assessment of Healthcare Providers and Systems (CAHPS) surveys ask consumers and patients to report on and evaluate their experiences with health care. These surveys cover topics that are important to consumers and focus on aspects of quality that consumers are best qualified to assess, such as the communication skills of providers and ease of access to health care services.

2018 benchmark source:

2017 national Medicaid 90th percentile

2018 data (N=1,154)

- Statewide change since 2017: **-7.2%**
- Number of CCOs that improved: **6**

Statewide

Year	2011	2013	2014	2015	2016	2017	2018
Rate	25.0%	23.6%	23.6%	23.1%	23.1%	29.1%	27.0%

Benchmark (2018): 54.1%

By race/ethnicity

Race/ethnicity	Rate
African American/Black	30.8% (n=13)
Am. Indian/Al. Native	25.0% (n=24)
Asian American^	
Hawaiian/Pac. Islander^	
Hispanic/Latino	28.3% (n=60)
White	27.1% (n=885)
Other	21.7% (n=23)
Unknown/blank	27.0% (n=141)

^ data suppressed (n<10)
n = subpopulation denominator
Each race category excludes Hispanic/Latino

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CAHPS: MEDICAL ASSISTANCE WITH SMOKING AND TOBACCO USE CESSATION: ADVISED STRATEGIES

Med Assistance: Advised Strategies in 2017and 2018, by CCO.

2018 benchmark: 54.1%

CCO	2017	2018
Health Share of Oregon	21.0%	30.4%
Yamhill Community Care	22.2%	30.5%
AllCare CCO	30.1%	36.4%
Eastern Oregon	28.0%	33.8%
Jackson Care Connect	22.2%	27.0%
Willamette Valley Community Health	32.5%	35.9%
PacificSource Central	23.3%	21.3%
PrimaryHealth of Josephine County	30.5%	28.4%
Cascade Health Alliance	36.5%	31.8%
Umpqua Health Alliance	27.8%	22.5%
Trillium	31.4%	24.0%
PacificSource Gorge	35.1%	27.5%
Advanced Health	33.6%	24.4%
InterCommunity Health Network	33.3%	22.4%
Columbia Pacific	24.5%	9.5%

CAHPS: OVERALL RATINGS—ADULTS

CAHPS: Overall Ratings—Adults

Percentage of adult members who rated their overall health care as at least 8 out of 10.

Data source:

The Consumer Assessment of Healthcare Providers and Systems (CAHPS) surveys ask consumers and patients to report on and evaluate their experiences with health care. These surveys cover topics that are important to consumers and focus on aspects of quality that consumers are best qualified to assess, such as the communication skills of providers and ease of access to health care services.

2018 benchmark source:

n/a

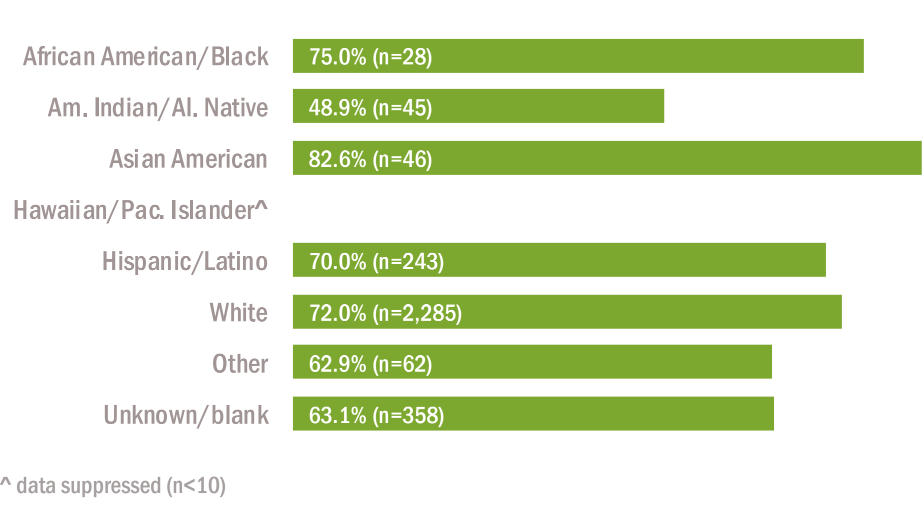
2018 data (N=3,074)

Statewide

70.6%

2018

By race/ethnicity



^ data suppressed (n<10)
n = subpopulation denominator
Each race category excludes Hispanic/Latino

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CAHPS: OVERALL RATINGS—ADULTS

CAHPS: Overall Ratings—Adults in 2018, by CCO.

CCO	Rate
PacificSource Gorge	80.6%
Health Share of Oregon	77.9%
Yamhill Community Care	75.3%
InterCommunity Health Network	73.4%
PrimaryHealth of Josephine County	73.1%
AllCare CCO	72.5%
Columbia Pacific	71.0%
PacificSource Central	70.6%
Jackson Care Connect	70.3%
Willamette Valley Community Health	70.1%
Advanced Health	68.8%
Eastern Oregon	68.5%
Trillium	65.3%
Cascade Health Alliance	64.8%
Umpqua Health Alliance	60.9%

CAHPS: OVERALL RATINGS—CHILDREN

CAHPS: Overall Ratings—Children

Percentage of parents who rated their child's overall health care as at least 8 out of 10.

Data source:

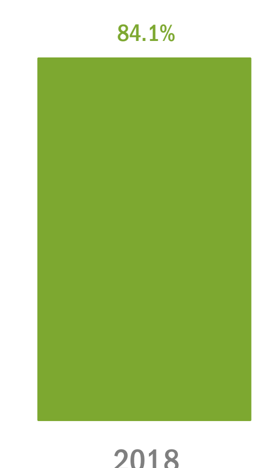
The Consumer Assessment of Healthcare Providers and Systems (CAHPS) surveys ask consumers and patients to report on and evaluate their experiences with health care. These surveys cover topics that are important to consumers and focus on aspects of quality that consumers are best qualified to assess, such as the communication skills of providers and ease of access to health care services.

2018 benchmark source:

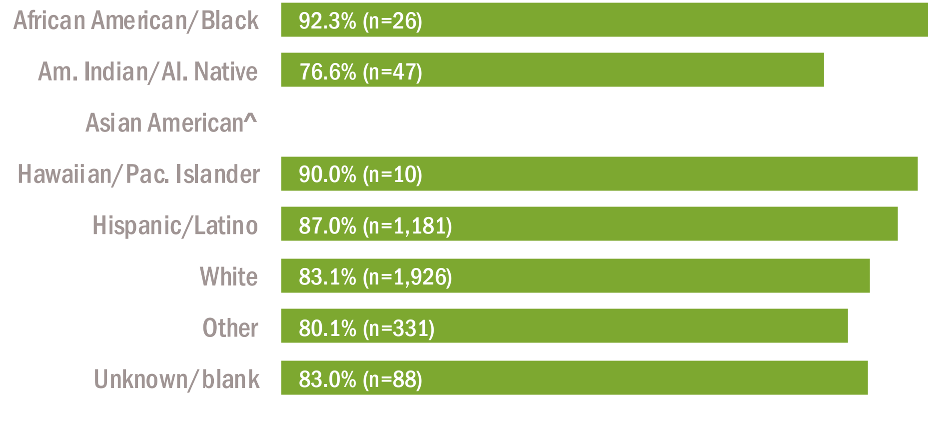
n/a

2018 data (N=3,618)

Statewide



By race/ethnicity



^ data suppressed (n<10)
n = subpopulation denominator
Each race category excludes Hispanic/Latino

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CAHPS: OVERALL RATINGS—CHILDREN

CAHPS: Overall Ratings—Children in 2018, by CCO.

CCO	Rate
Health Share of Oregon	91.6%
Willamette Valley Community Health	88.8%
Yamhill Community Care	87.4%
InterCommunity Health Network	87.4%
PacificSource Gorge	86.9%
Advanced Health	86.8%
Jackson Care Connect	86.6%
PrimaryHealth of Josephine County	85.2%
PacificSource Central	84.3%
Trillium	83.4%
Cascade Health Alliance	82.4%
AllCare CCO	81.4%
Columbia Pacific	79.1%
Eastern Oregon	77.3%
Umpqua Health Alliance	76.8%

CAHPS: SATISFACTION WITH CARE—ADULTS

CAHPS: Satisfaction with care—Adults

Percentage of adult members who received needed information or help and thought they were treated with courtesy and respect by customer service staff.

Data source:

The Consumer Assessment of Healthcare Providers and Systems (CAHPS) surveys ask consumers and patients to report on and evaluate their experiences with health care. These surveys cover topics that are important to consumers and focus on aspects of quality that consumers are best qualified to assess, such as the communication skills of providers and ease of access to health care services.

2018 benchmark source:

n/a

2018 data (N=991)

Statewide

Year	Rate
2017	87.6%
2018	87.4%

By race/ethnicity

Race/ethnicity	Rate
African American/Black	90.0% (n=15)
Am. Indian/Al. Native^	
Asian American	87.9% (n=17)
Hawaiian/Pac. Islander^	
Hispanic/Latino	85.0% (n=103)
White	89.9% (n=687)
Other	76.9% (n=20)
Unknown/blank	78.7% (n=134)

^ data suppressed (n<10)
n = subpopulation denominator
Each race category excludes Hispanic/Latino

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CAHPS: SATISFACTION WITH CARE—ADULTS

CAHPS: Satisfaction with care —Adults in 2017and 2018, by CCO.

CCO	2017	2018
InterCommunity Health Network	82.0%	91.2%
Cascade Health Alliance	85.9%	92.5%
Columbia Pacific	83.7%	89.7%
Willamette Valley Community Health	84.	86.7%
Jackson Care Connect	90.1%	92.4%
Advanced Health	84.9%	85.1%
Yamhill Community Care	88.1%	88.2%
Trillium	87.7%	87.1%
PacificSource Gorge	93.0%	92.3%
Health Share of Oregon	86.6%	84.3%
PacificSource Central	92.5%	89.1%
PrimaryHealth of Josephine County	91.0%	86.9%
AllCare CCO	88.7%	82.4%
Eastern Oregon	84.0%	76.4%
Umpqua Health Alliance	92.3%	82.3%

CAHPS: SATISFACTION WITH CARE—CHILDREN

CAHPS: Satisfaction with care—Children

Percentage of parents who said their children received needed information or help and thought they were treated with courtesy and respect by customer service staff.

Data source:

The Consumer Assessment of Healthcare Providers and Systems (CAHPS) surveys ask consumers and patients to report on and evaluate their experiences with health care. These surveys cover topics that are important to consumers and focus on aspects of quality that consumers are best qualified to assess, such as the communication skills of providers and ease of access to health care services.

2018 benchmark source:

n/a

2018 data (N=1,314)

Statewide

Year	Rate
2017	88.7%
2018	87.5%

By race/ethnicity

Race/ethnicity	Rate
African American/Black	84.6% (n=13)
Am. Indian/Al. Native	86.8% (n=19)
Asian American^	
Hawaiian/Pac. Islander^	
Hispanic/Latino	89.3% (n=578)
White	86.5% (n=563)
Other	87.7% (n=98)
Unknown/blank	78.9% (n=36)

^ data suppressed (n<10)
n = subpopulation denominator
Each race category excludes Hispanic/Latino

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CAHPS: SATISFACTION WITH CARE—CHILDREN

CAHPS: Satisfaction with care —Children in 2017 and 2018, by CCO.

CCO	2017	2018
Yamhill Community Care	85.8%	95.0%
PrimaryHealth of Josephine County	85.5%	94.2%
Advanced Health	84.2%	86.7%
Health Share of Oregon	84.7%	86.8%
Cascade Health Alliance	93.1%	92.0%
Columbia Pacific	89.4%	87.2%
Umpqua Health Alliance	90.8%	88.0%
Eastern Oregon	90.6%	87.4%
AllCare CCO	90.3%	86.8%
Jackson Care Connect	90.1%	86.2%
Willamette Valley Community Health	90.7%	86.5%
PacificSource Gorge	92.1%	87.1%
InterCommunity Health Network	89.0%	83.6%
PacificSource Central	92.1%	85.8%
Trillium	89.4%	81.4%

CHILD AND ADOLESCENT ACCESS TO PRIMARY CARE PROVIDERS

Child and adolescent access to PCP

Percentage of children and adolescents (ages 12 months—19 years) who had a visit with a primary care provider.

Data source:

Administrative (billing) claims

2018 benchmark source:

2017 national Medicaid 75th percentile

2018 data (N=211,704)

- Statewide change since 2017: **+0.1%**
- Number of CCOs that improved: **8**

Statewide

Benchmark 93.5%

Year	Rate
2011	88.5%
2013	87.0%
2014	86.0%
2015	89.5%
2016	90.5%
2017	92.2%
2018	92.0%

By region

2018 benchmark: 93.5%

Region	2017	2018
Eastern OR	89.9%	90.5%
Southern OR	91.7%	92.1%
Northern Coast	90.7%	91.0%
Central OR	91.8%	91.9%
Willamette Valley	92.2%	92.1%
Tri-County	92.9%	92.1%

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CHILD AND ADOLESCENT ACCESS TO PRIMARY CARE PROVIDERS

Childhood and adolescent access to primary care providers in 2017 and 2018, by CCO.

Grey dots represent 2016.

2018 benchmark: 93.5%

CCO	2017	2018
AllCare CCO	91.2%	92.2%
Cascade Health Alliance	89.5%	90.4%
Jackson Care Connect	91.7%	92.5%
PacificSource Gorge	92.6%	93.4%
Eastern Oregon	89.9%	90.5%
Columbia Pacific	90.7%	91.0%
InterCommunity Health Network	90.7%	90.9%
Trillium	92.4%	92.6%
Advanced Health	92.7%	92.6% ←
PrimaryHealth of Josephine County	91.9%	91.8% ←
Yamhill Community Care	92.2%	92.1% ←
Health Share of Oregon	92.4%	92.1% ←
PacificSource Central	92.3%	92.0% ←
Willamette Valley Community Health	92.6%	92.3% ←
Umpqua Health Alliance	92.1%	91.1% ←

CHLAMYDIA SCREENING

Chlamydia screening

Percentage of sexually active women (ages 16-24) who had a test for chlamydia infection.

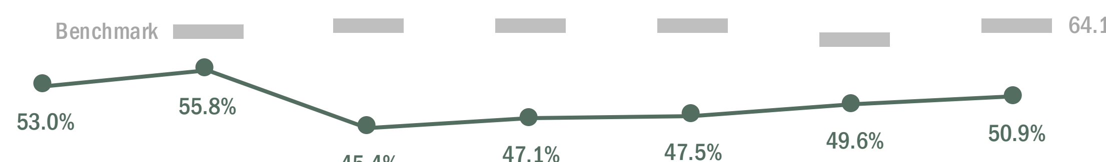
Data source:
Administrative (billing) claims

2018 benchmark source:
2017 national Medicaid 75th percentile

2018 data (N=27,879)

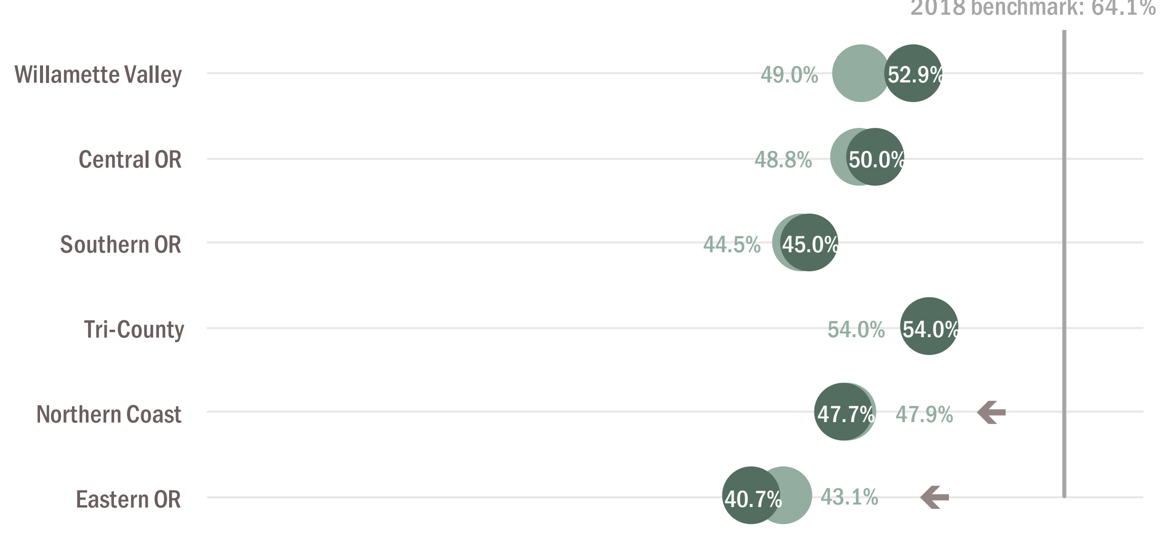
- Statewide change since 2017: **+3.7%**
- Number of CCOs that improved: **9**

Statewide



2011 2013 2014 2015 2016 2017 2018

By region



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CHLAMYDIA SCREENING

Grey dots represent 2016.

2018 benchmark: 64.1%

CCO	2017	2018
Trillium	44.2%	54.2%
Advanced Health	39.2%	42.6%
InterCommunity Health Network	46.1%	48.4%
PacificSource Gorge	40.0%	42.3%
Umpqua Health Alliance	33.5%	35.1%
AllCare CCO	46.8%	48.3%
PacificSource Central	49.7%	50.9%
Yamhill Community Care	47.7%	48.2%
Willamette Valley Community Health	55.3%	55.3%
Health Share of Oregon	54.2%	54.0%
Columbia Pacific	47.9%	47.7%
Cascade Health Alliance	53.7%	53.1%
Eastern Oregon	43.1%	40.7%
PrimaryHealth of Josephine County	46.0%	43.4%
Jackson Care Connect	54.6%	51.0%

COMPREHENSIVE DIABETES CARE: HEMOGLOBIN A1c TESTING

Hba1c testing

Percentage of adult patients (ages 18-75) with diabetes who received at least one A1c blood sugar test.

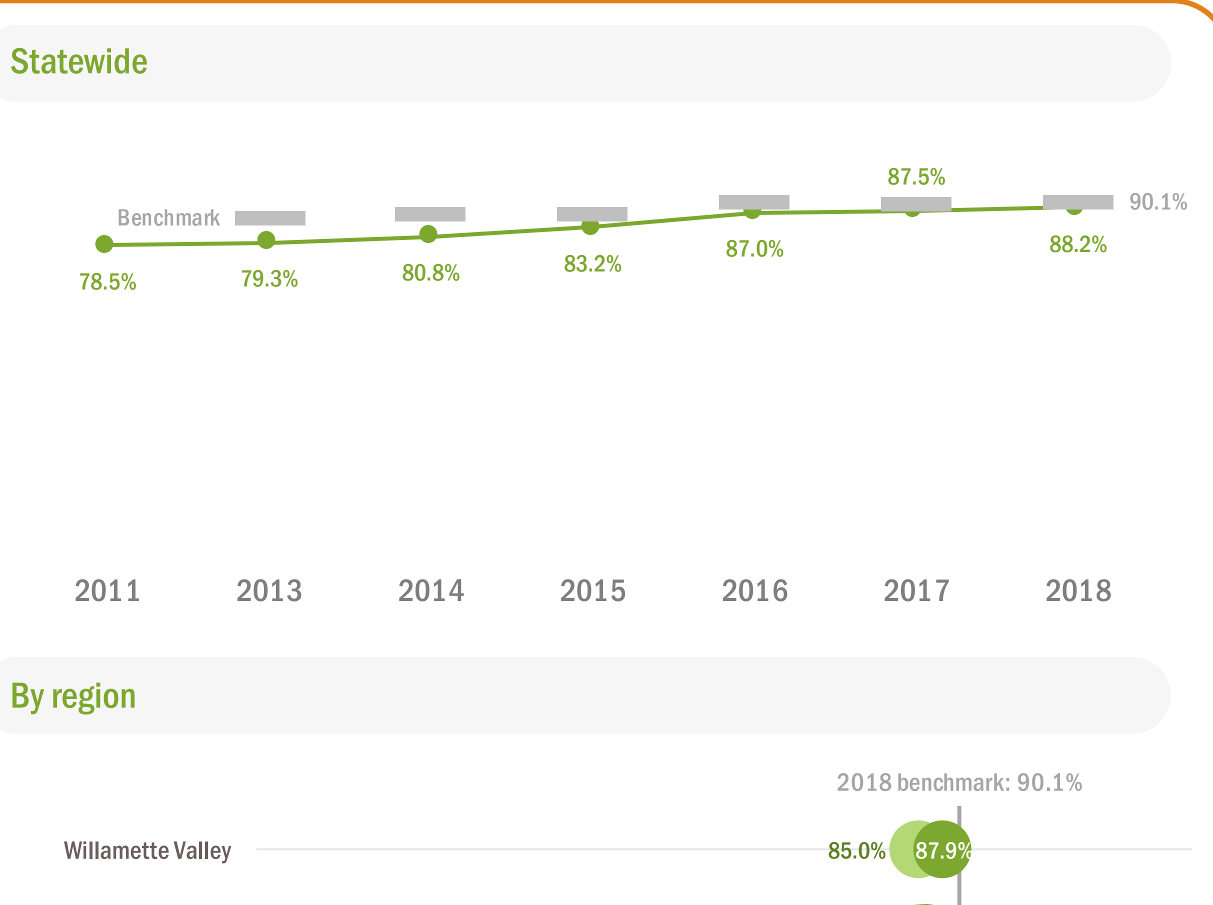
Data source:
Administrative (billing) claims

2018 benchmark source:
2017 national Medicaid 75th percentile

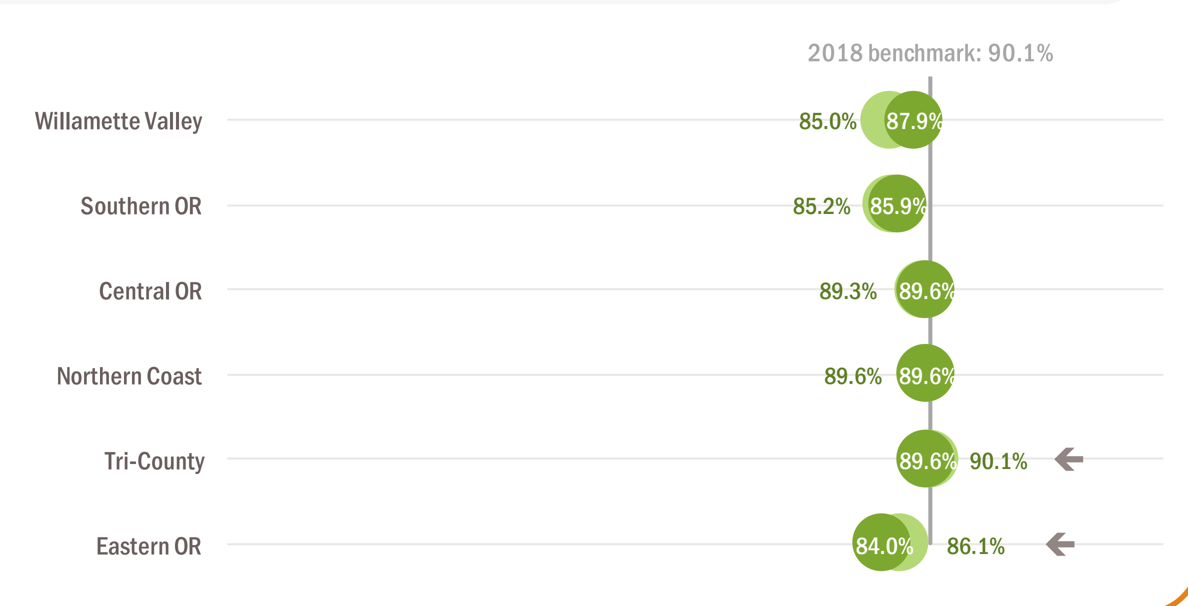
2018 data (N=34,475)

- Statewide change since 2017: **+1.0%**
- Number of CCOs that improved: **9**

Statewide



By region



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COMPREHENSIVE DIABETES CARE: HEMOGLOBIN A1c TESTING

Hba1c testing for members with diabetes in 2017 and 2018, by CCO.

Grey dots represent 2016.

2018 benchmark: 90.1%

CCO	2017	2018
Trillium	76.8%	85.7%
Jackson Care Connect	87.0%	89.7%
AllCare CCO	85.9%	87.4%
Willamette Valley Community Health	88.5%	89.6%
PacificSource Gorge	92.3%	93.2%
Advanced Health	77.1%	77.8%
Yamhill Community Care	88.7%	89.1%
Cascade Health Alliance	88.9%	89.3%
PacificSource Central	88.6%	88.8%
Columbia Pacific	89.6%	89.6%
Health Share of Oregon	90.3%	89.6%
Umpqua Health Alliance	88.3%	87.0%
Eastern Oregon	86.1%	84.0%
InterCommunity Health Network	90.2%	88.0%
PrimaryHealth of Josephine County	88.6%	84.8%

FOLLOW-UP AFTER EMERGENCY DEPARTMENT VISIT FOR MENTAL ILLNESS (7 DAY)

Follow-up ED Mental Illness

Percentage of emergency department (ED) visits for members age 6 and older with a principal diagnosis of mental illness, who had a follow-up visit for mental illness within 7 days.

Data source:

Administrative (billing) claims

2018 benchmark source:

n/a

2018 data (N=4,803)

Statewide

Year	Rate
2018	60.7%

By region

Region	Rate
Southern OR	68.6%
Eastern OR	67.8%
Willamette Valley	64.5%
Central OR	62.9%
Northern Coast	57.0%
Tri-County	54.0%

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FOLLOW-UP AFTER EMERGENCY DEPARTMENT VISIT FOR MENTAL ILLNESS (7 DAY)

7-day Follow-Up After ED for Mental Illness in 2018, by CCO.

CCO	Rate
Cascade Health Alliance	86.2%
PrimaryHealth of Josephine County	80.0%
InterCommunity Health Network	76.2%
AllCare CCO	75.0%
Jackson Care Connect	71.8%
Yamhill Community Care	70.4%
Eastern Oregon	67.8%
Trillium	65.4%
PacificSource Gorge	64.2%
Umpqua Health Alliance	62.8%
PacificSource Central	57.2%
Columbia Pacific	57.0%
Willamette Valley Community Health	55.1%
Health Share of Oregon	54.0%
Advanced Health	52.4%

FOLLOW-UP AFTER EMERGENCY DEPARTMENT VISIT FOR MENTAL ILLNESS (30 DAY)

Follow-up ED Mental Illness

Percentage of emergency department (ED) visits for members age 6 and older with a principal diagnosis of mental illness, who had a follow-up visit for mental illness within 30 days.

Data source:

Administrative (billing) claims

2018 benchmark source:

n/a

2018 data (N=4,803)

Statewide

Year	Rate
2018	72.8%

By region

Region	Rate
Eastern OR	79.2%
Southern OR	78.1%
Willamette Valley	76.1%
Central OR	74.7%
Northern Coast	68.8%
Tri-County	67.7%

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FOLLOW-UP AFTER EMERGENCY DEPARTMENT VISIT FOR MENTAL ILLNESS (30 DAY)

30-day Follow-Up After ED for Mental Illness in 2018, by CCO.

2018 benchmark: 0.0%

CCO	Rate
Cascade Health Alliance	87.7%
PrimaryHealth of Josephine County	84.0%
InterCommunity Health Network	82.8%
AllCare CCO	82.2%
Jackson Care Connect	81.6%
Eastern Oregon	79.2%
Yamhill Community Care	78.4%
Trillium	76.0%
PacificSource Gorge	75.5%
Umpqua Health Alliance	73.5%
Willamette Valley Community Health	71.7%
PacificSource Central	71.6%
Columbia Pacific	68.8%
Advanced Health	67.9%
Health Share of Oregon	67.7%

FOLLOW-UP AFTER ED VISIT FOR NON-TRAUMATIC DENTAL REASONS (7 DAY)

Follow-up ED Dental

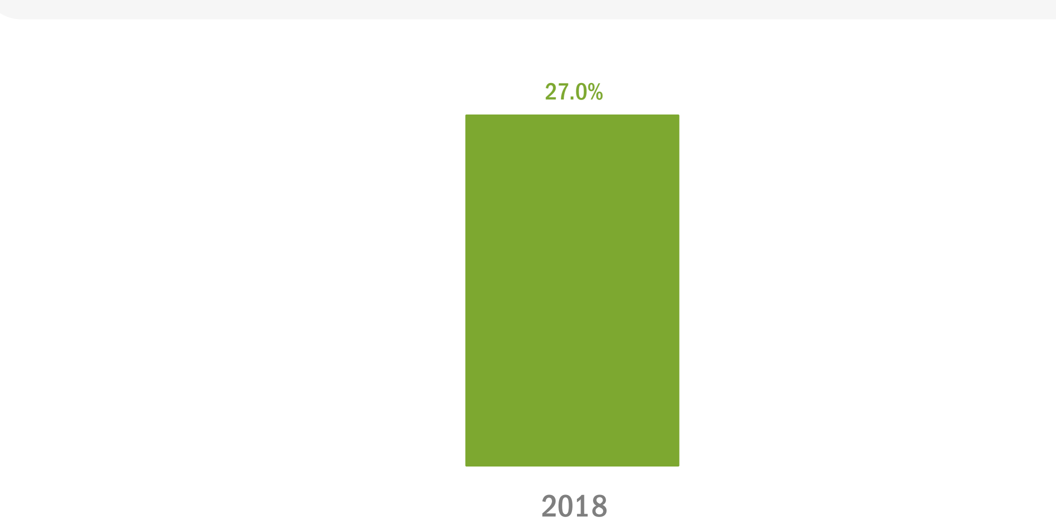
Percentage of dental caries-related emergency department (ED) visits among CCO members (all age) who visited a dental/oral health provider within 7 days.

Data source:
Administrative (billing) claims

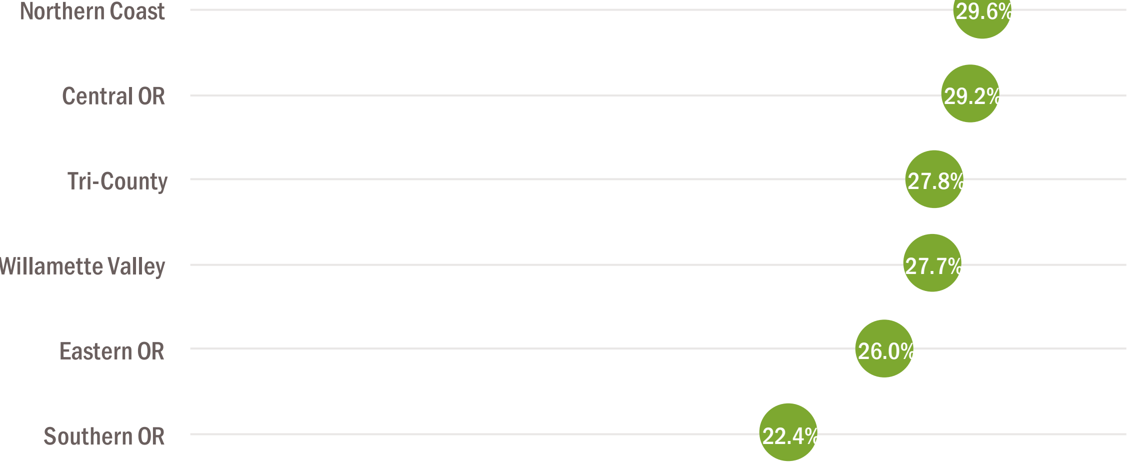
2018 benchmark source:
n/a

2018 data (N=2,618)

Statewide



By region



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FOLLOW-UP AFTER ED VISIT FOR NON-TRAUMATIC DENTAL REASONS (7 DAY)

7-day Follow-up After ED for Non-traumatic Dental Reasons in 2018, by CCO.

CCO	Rate
PacificSource Gorge*	34.6%
Yamhill Community Care	30.4%
Columbia Pacific	29.6%
Willamette Valley Community Health	29.4%
PacificSource Central	29.2%
Health Share of Oregon	27.8%
Cascade Health Alliance	27.1%
Jackson Care Connect	26.8%
InterCommunity Health Network	26.5%
Trillium	26.4%
Eastern Oregon	26.0%
AllCare CCO	25.2%
Advanced Health	24.3%
PrimaryHealth of Josephine County*	22.2%
Umpqua Health Alliance	17.0%

FOLLOW-UP AFTER ED VISIT FOR NON-TRAUMATIC DENTAL REASONS (30 DAY)

Follow-up ED Dental

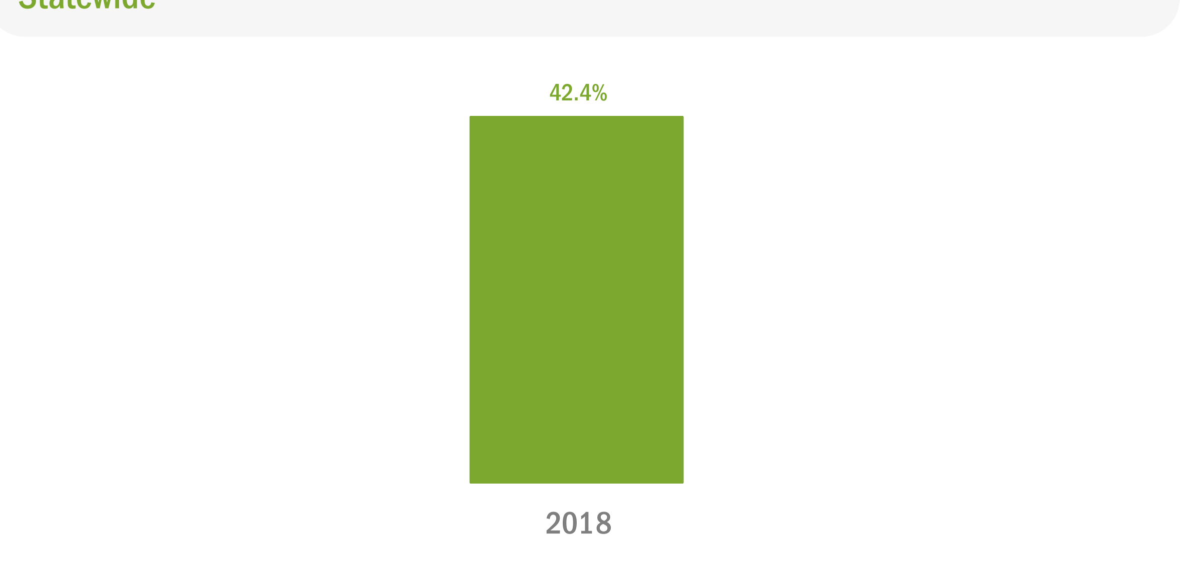
Percentage of dental caries-related emergency department (ED) visits among CCO members (all age) who visited a dental/oral health provider within 30 days.

Data source:
Administrative (billing) claims

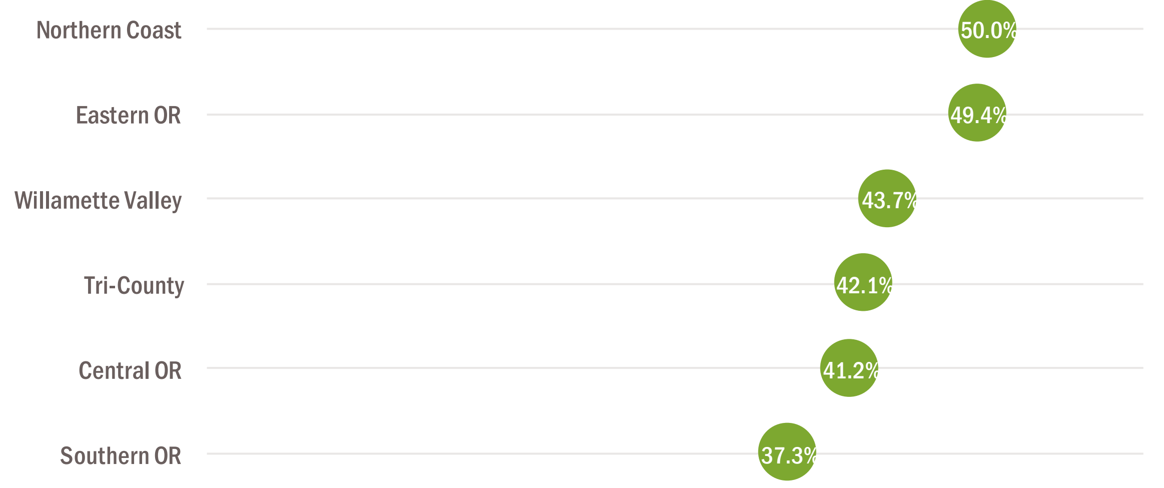
2018 benchmark source:
n/a

2018 data (N=2,618)

Statewide



By region



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FOLLOW-UP AFTER ED VISIT FOR NON-TRAUMATIC DENTAL REASONS (30 DAY)

30-day Follow-up After ED for Non-traumatic Dental Reasons in 2018, by CCO.

2018 benchmark: 0.0%

CCO	Rate
Columbia Pacific	50.0%
Eastern Oregon	49.4%
PacificSource Gorge*	46.2%
Willamette Valley Community Health	46.1%
Yamhill Community Care	46.1%
InterCommunity Health Network	43.9%
PacificSource Central	43.1%
Jackson Care Connect	42.7%
Health Share of Oregon	42.1%
Trillium	41.2%
PrimaryHealth of Josephine County*	38.9%
AllCare CCO	38.3%
Cascade Health Alliance	35.7%
Advanced Health	35.7%
Umpqua Health Alliance	34.0%

FOLLOW-UP AFTER HOSPITALIZATION FOR MENTAL ILLNESS

Follow-Up Mental Illness

Percentage of members (ages 6 and older) who received a follow-up visit with a health care provider within seven days of being discharged from a mental illness-related hospitalization.

Data source:

Administrative (billing) claims

2018 benchmark source:

2016 CCO 75th percentile

2018 data (N=3,159)

- Statewide change since 2017: **-7.1%**
- Number of CCOs that improved: **5**

Results prior to 2014 are not directly comparable to later years due to change in methodology (same-day follow-up was included in the measure numerator).

Follow-up after hospitalization for mental illness was a CCO incentive measure from 2013-2017.

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Statewide

2011	2013	2014	2015	2016	2017	2018
65.2%	67.6%	71.8%	76.7%	78.7%	84.7%	79.5%

Benchmark: 83.5%

By region

2018 benchmark: 83.5%

Region		
Northern Coast	87.1%	91.7%
Southern OR	83.4%	86.5%
Eastern OR	81.0%	83.8%
Willamette Valley	78.3%	82.8%
Tri-County	78.1%	84.5%
Central OR	73.8%	93.8%

FOLLOW-UP AFTER HOSPITALIZATION FOR MENTAL ILLNESS

Follow-up After Hospitalization for Mental Illness in 2017and 2018, by CCO.

Grey dots represent 2016.

2018 benchmark: 83.5%

CCO	2017	2018
AllCare CCO	87.0%	95.9%
Umpqua Health Alliance	66.7%	71.9%
Columbia Pacific	87.1%	91.7%
Jackson Care Connect	83.5%	85.5%
Trillium	84.7%	86.5%
Advanced Health	83.3%	81.0%
Eastern Oregon	83.8%	81.0%
PrimaryHealth of Josephine County*	100.0%	94.4%
InterCommunity Health Network	81.5%	74.4%
Yamhill Community Care	83.1%	75.4%
Cascade Health Alliance*	80.0%	71.4%
Health Share of Oregon	86.9%	78.0%
Willamette Valley Community Health	80.8%	69.3%
PacificSource Gorge*	100.0%	80.0%
PacificSource Central	93.5%	73.1%

FOLLOW-UP CARE FOR CHILDREN PRESCRIBED ADHD MEDICATION (INITIATION PHASE)

ADHD (Initiation)

Percentage of children (ages 6-12) who had one follow-up visit with a provider during the 30 days after receiving a new prescription for ADHD medication.

Data source:

Administrative (billing) claims

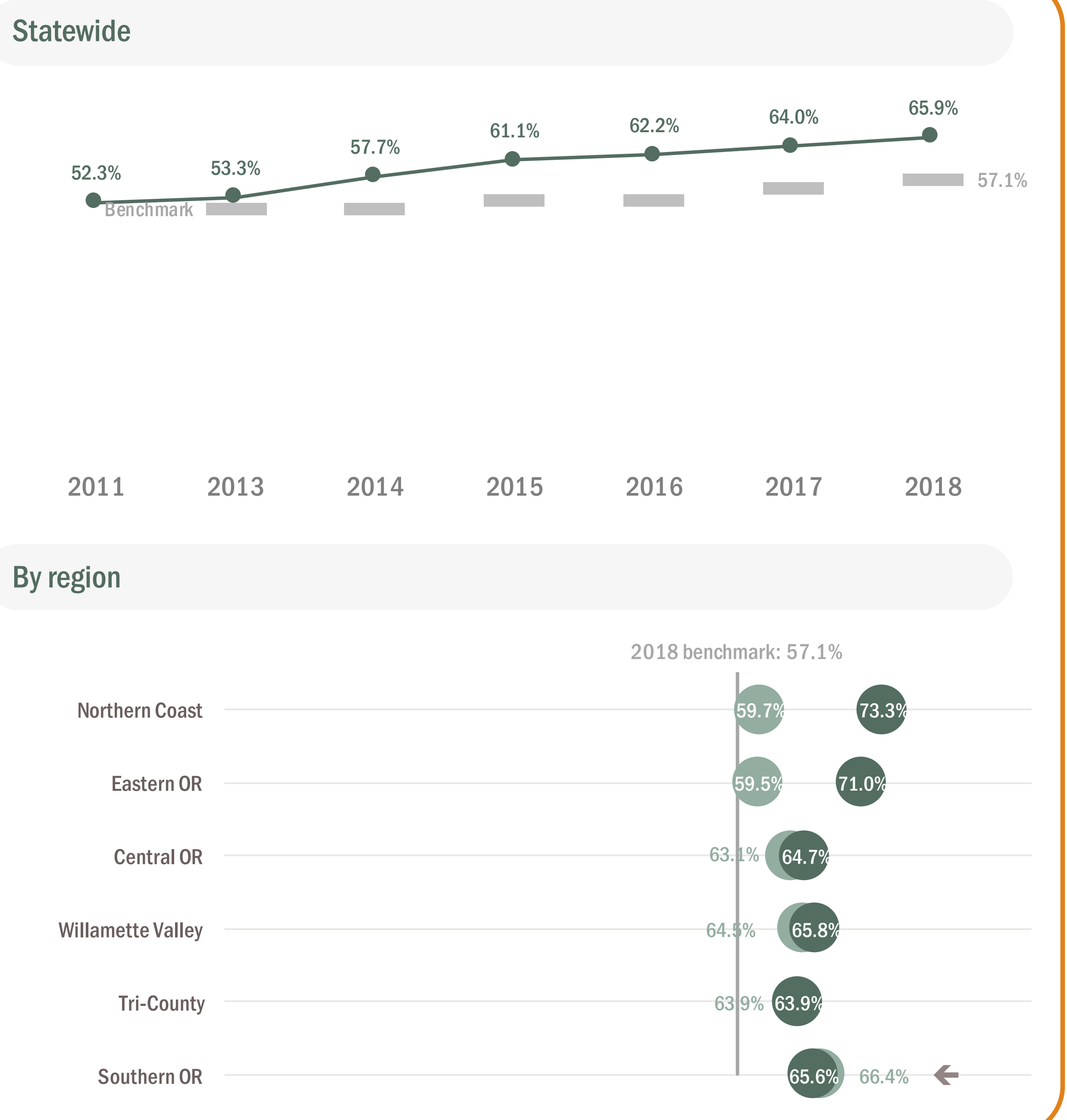
2018 benchmark source:

2017 national Medicaid 90th percentile

2018 data (N=2,001)

- Statewide change since 2017: **+3.1%**
- Number of CCOs that improved: **10**

Follow-up care for children prescribed ADHD medication is a former CCO incentive measure; it was retired in 2015.



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FOLLOW-UP CARE FOR CHILDREN PRESCRIBED ADHD MEDICATION (INITIATION PHASE)

Follow-up care for children prescribed ADHD medication in 2017 and 2018, by CCO.

Grey dots represent 2016.

* note small denominator (n<30)

2018 benchmark: 57.1%

CCO	2017	2018
PacificSource Gorge*	67.6%	85.0%
Columbia Pacific	59.7%	73.3%
Cascade Health Alliance	61.0%	74.3%
Eastern Oregon	59.5%	71.0%
Jackson Care Connect	54.3%	63.8%
Umpqua Health Alliance	65.0%	70.3%
PrimaryHealth of Josephine County*	77.8%	82.4%
Trillium	65.4%	69.9%
Willamette Valley Community Health	61.6%	65.1%
Health Share of Oregon	63.5%	63.9%
Yamhill Community Care	66.7%	65.1%
PacificSource Central	62.4%	58.5%
AllCare CCO	70.7%	65.5%
InterCommunity Health Network	67.5%	60.7%
Advanced Health	68.9%	56.9%

FOLLOW-UP CARE FOR CHILDREN PRESCRIBED ADHD MEDICATION (CONTINUATION AND MAINTENANCE PHASE)

ADHD (Continuation & Maintenance)

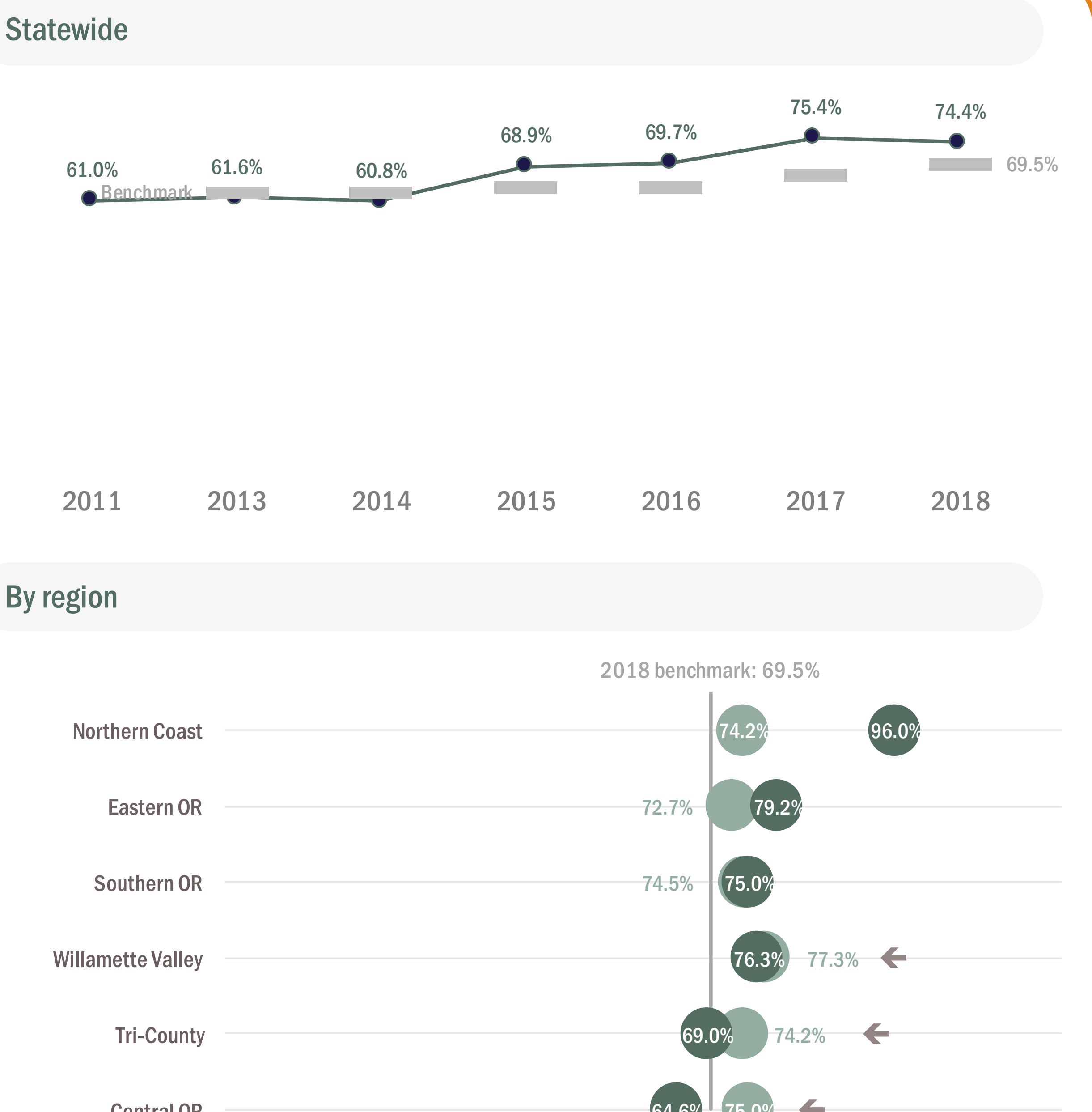
Percentage of children (ages 6-12) who remained on attention deficit hyperactivity disorder (ADHD) medication for 210 days after receiving a new prescription and who had at least two follow-up visits with a provider within 270 days after the initiation phase.

Data source:
Administrative (billing) claims

2018 benchmark source:
2017 national Medicaid 90th percentile

2018 data (N=661)

- Statewide change since 2017: **-2.5%**
- Number of CCOs that improved: **8**



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FOLLOW-UP CARE FOR CHILDREN PRESCRIBED ADHD MEDICATION (CONTINUATION AND MAINTENANCE PHASE)

Continuing follow-up for children prescribed ADHD medication in 2017 and 2018, by CCO.

Grey dots represent 2016.

^ note small denominator (n<30)

2018 benchmark: 69.5%

CCO	2017	2018
PrimaryHealth of Josephine County*	50.0%	85.7%
Columbia Pacific	74.2%	96.0%
Jackson Care Connect*	61.5%	82.6%
Willamette Valley Community Health	76.8%	83.5%
Eastern Oregon	72.7%	79.2%
PacificSource Gorge*	83.3%	88.9%
Yamhill Community Care*	68.4%	72.7%
AllCare CCO	75.0%	78.7%
Cascade Health Alliance*	85.7%	83.3%
Trillium	81.1%	75.5%
InterCommunity Health Network	74.5%	66.7%
Health Share of Oregon	78.4%	69.0%
Advanced Health*	76.0%	63.6%
PacificSource Central	68.4%	54.5%
Umpqua Health Alliance*	83.3%	68.0%

IMMUNIZATIONS FOR ADOLESCENTS—Combo 1

Immunizations for adolescents

Percentage of adolescents who received recommended vaccines (meningococcal and Tdap/TD) before their 13th birthday.

Data source:
Administrative (billing) claims and ALERT immunization data

2018 benchmark source:
2017 national Medicaid 75th percentile

2018 data (N=12,642)

- Statewide change since 2017: **+6.0%**
- Number of CCOs that improved: **13**

Statewide

	2015	2016	2017	2018
Statewide	62.6%	67.5%	66.3%	68.5%
Benchmark				83.9%

By region

2018 benchmark: 83.9%

Region	2017	2018
Northern Coast	53.4%	64.9%
Eastern OR	60.1%	68.8%
Central OR	66.0%	74.7%
Tri-County	70.2%	74.7%
Southern OR	53.5%	56.8%
Willamette Valley	64.1%	67.2%

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IMMUNIZATIONS FOR ADOLESCENTS—Combo 1

Immunizations for adolescents in 2017and 2018, by CCO.

Grey dots represent 2016.

2018 benchmark: 83.9%

Cascade Health Alliance 60.5% 73.6%

Columbia Pacific 55.4% 64.9%

PacificSource Gorge 63.7% 70.7%

Eastern Oregon 62.1% 68.8%

InterCommunity Health Network 57.9% 64.1%

Umpqua Health Alliance 47.6% 53.8%

Trillium 65.0% 70.7%

AllCare CCO 47.1% 52.1%

PacificSource Central 71.2% 76.2%

Advanced Health 59.8% 62.9%

PrimaryHealth of Josephine County 62.1% 64.7%

Health Share of Oregon 73.2% 74.7%

Willamette Valley Community Health 64.9% 66.2%

Jackson Care Connect 60.0% 63.5%

Yamhill Community Care 74.0% 78.6%

IMMUNIZATIONS FOR ADOLESCENTS—Combo 2

Immunizations for adolescents

Percentage of adolescents who received recommended vaccines (meningococcal, Tdap/TD and HPV) before their 13th birthday.

Data source:

Administrative (billing) claims and ALERT immunization data

2018 benchmark source:

n/a

2018 data (N=12,642)

- Statewide change since 2017: **+6.4%**
- Number of CCOs that improved: **11**

Statewide

Year	Rate
2017	31.3%
2018	33.3%

By region

Region	2017	2018
Tri-County	38.2%	42.8%
Southern OR	18.6%	22.6%
Central OR	32.2%	34.8%
Eastern OR	31.7%	34.0%
Willamette Valley	28.8%	30.4%
Northern Coast	24.3%	25.9%

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IMMUNIZATIONS FOR ADOLESCENTS—Combo 2

Immunizations for adolescents in 2017and 2018, by CCO.

CCO	2017	2018
PacificSource Central	31.4%	32.2%
Cascade Health Alliance	34.8%	43.8%
Umpqua Health Alliance	15.4%	23.5%
Trillium	24.5%	32.2%
Advanced Health	16.9%	23.9%
PrimaryHealth of Josephine County	13.9%	19.3%
AllCare CCO	16.9%	20.7%
Eastern Oregon	31.7%	33.9%
Health Share of Oregon	40.9	42.7%
PacificSource Gorge	32.6%	34.3%
Columbia Pacific	24.3%	25.9%
Willamette Valley Community Health	32.4%	32.1%
Jackson Care Connect	24.9%	24.6%
InterCommunity Health Network	22.1%	21.4%
Yamhill Community Care	37.0%	34.8%

INITIATION AND ENGAGEMENT OF ALCOHOL OR OTHER DRUG TREATMENT (INITIATION PHASE)

IET (Initiation)

Percentage of members (ages 13 and older) newly diagnosed with alcohol or other drug dependence and who began treatment within 14 days of the initial diagnosis.

Data source:
Administrative (billing) claims

2018 benchmark source:
2017 national Medicaid median

2018 data (N=12,682)

- Statewide change since 2017: **+3.6%**
- Number of CCOs that improved: **7**

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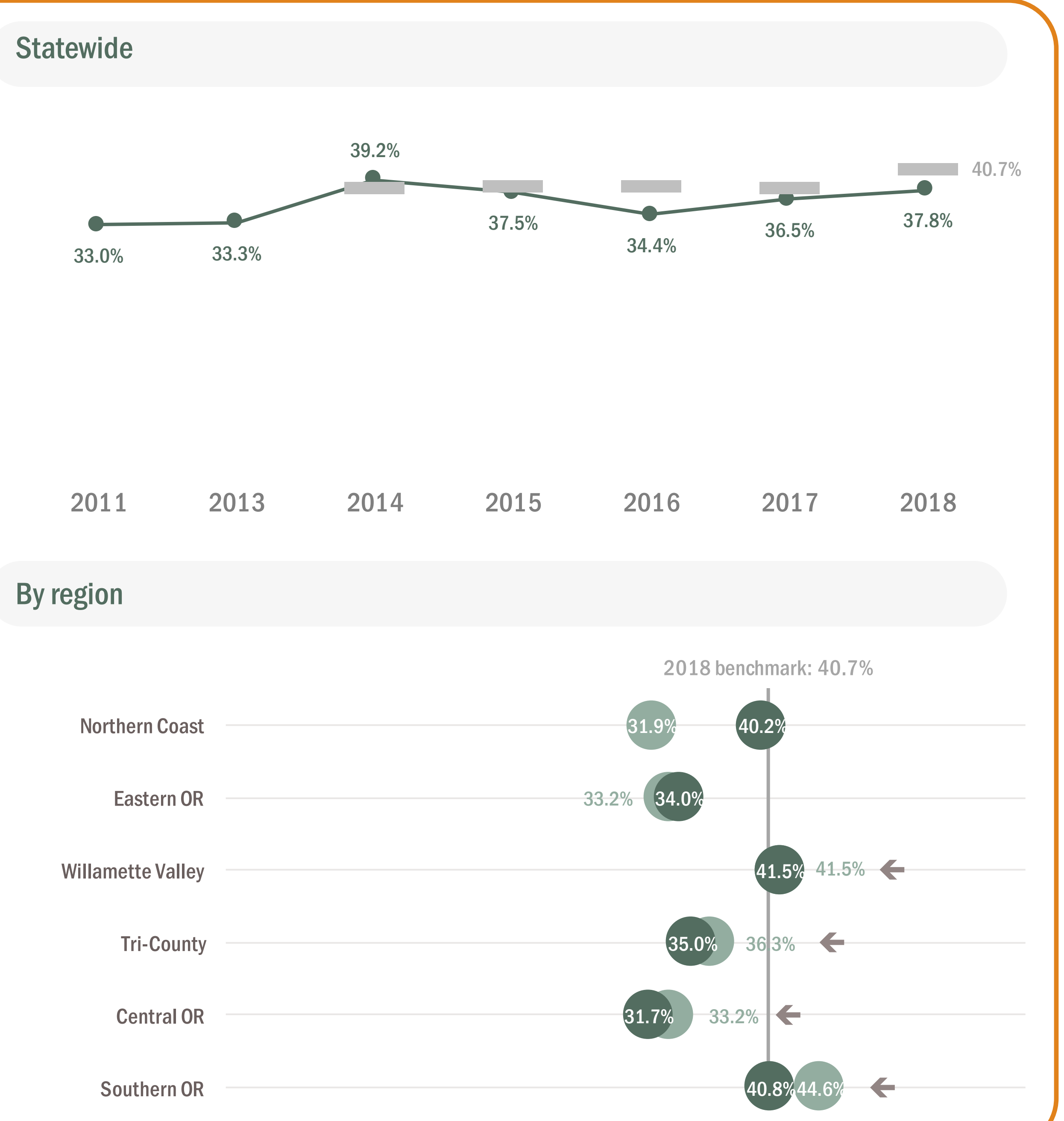

INITIATION AND ENGAGEMENT OF ALCOHOL OR OTHER DRUG TREATMENT (INITATION PHASE)

Initiation of treatment for members newly diagnosed with alcohol or drug dependence in 2017 and 2018, by CCO.

Grey dots represent 2016.

2018 benchmark: 40.7%

Columbia Pacific 30.0% 40.2%

InterCommunity Health Network 38.6% 45.5%

PacificSource Central 25.6% 32.5%

Health Share of Oregon 31.9% 35.0%

Trillium 39.5% 42.5%

Eastern Oregon 32.0% 34.0%

Willamette Valley Community Health 38.3% 39.8%

Jackson Care Connect 45.9% 46.6%

Cascade Health Alliance 27.1% 28.5%

PacificSource Gorge 37.8% 40.0%

Umpqua Health Alliance 41.9% 44.8%

AllCare CCO 42.8% 47.1%

Yamhill Community Care 32.7% 38.7%

Advanced Health 28.7% 35.6%

PrimaryHealth of Josephine County 34.7% 45.7%

INITIATION AND ENGAGEMENT OF ALCOHOL OR OTHER DRUG TREATMENT (ENGAGEMENT PHASE)

IET (Engagement)

Percentage of members (ages 13 and older) newly diagnosed with alcohol or other drug dependence who had two or more additional services for alcohol or other drug dependence within 30 days of their initial treatment.

Data source:

Administrative (billing) claims

2018 benchmark source:

2017 national Medicaid median

2018 data (N=12,682)

- Statewide change since 2017: **+15.9%**
- Number of CCOs that improved: **8**

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INITIATION AND ENGAGEMENT OF ALCOHOL OR OTHER DRUG TREATMENT (ENGAGEMENT PHASE)

Continuation of treatment for members with alcohol or other drug dependence in 2017 and 2018, by CCO.

Grey dots represent 2016.

2018 benchmark: 12.4%

CCO	2017	2018
Trillium	12.4%	18.3%
Columbia Pacific	10.1%	14.8%
Jackson Care Connect	10.6%	14.7%
PacificSource Central	7.8%	11.0%
InterCommunity Health Network	17.5%	19.6%
Health Share of Oregon	7.7%	9.7%
AllCare CCO	12.9%	14.6%
Umpqua Health Alliance	13.6%	15.3%
Willamette Valley Community Health	14.3%	14.0%
Eastern Oregon	16.5%	16.0%
PacificSource Gorge	14.6%	14.0%
Cascade Health Alliance	9.7%	8.5%
Advanced Health	9.3%	7.6%
Yamhill Community Care	13.0%	11.0%
PrimaryHealth of Josephine County	12.6%	6.6%

PQI 01: DIABETES SHORT-TERM COMPLICATION ADMISSION RATE

PQI 1

Rate of adult members (ages 18 and older) with diabetes who had a hospital stay because of a short-term problem from their disease. A lower score is better.

PQI stands for Prevention Quality Indicator, which is a set of indicators developed by the Agency for Healthcare Research and Quality to track avoidable hospitalizations.

Data source:

Administrative (billing) claims

2018 benchmark source:

10 percent reduction from 2017

2018 data (N=491,102 member years)

- Statewide change since 2017: **+34.1%**
- Number of CCOs that improved: **3**

Rates are shown per 100,000 member years which means that in one year, there are on average X visits occurring per 100,000 CCO members.

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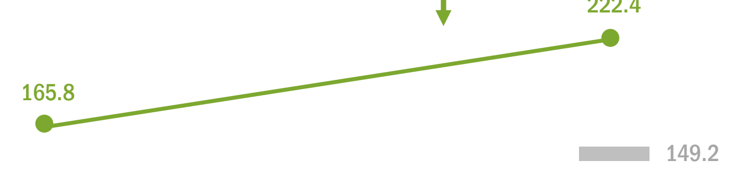
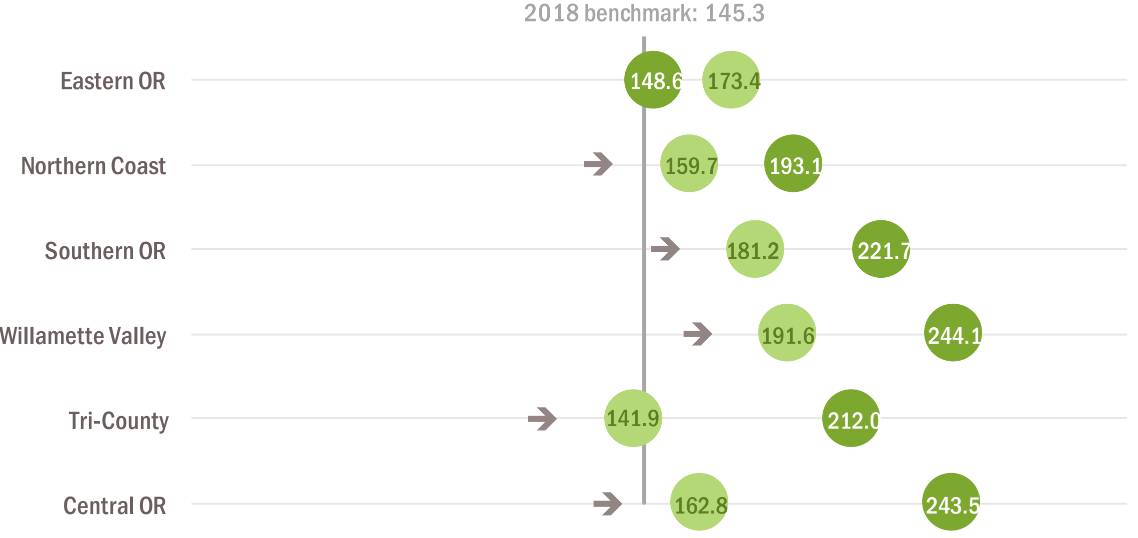
Statewide



By region



PQI 01: DIABETES SHORT-TERM COMPLICATION ADMISSION RATE

Hospital admissions for short-term diabetes complications in 2017 and 2018, by CCO.

Lower is better

2018 benchmark: 149.2

CCO	2017	2018
PacificSource Gorge	196.9	113.3
Eastern Oregon	173.4	148.6
PrimaryHealth of Josephine County	176.2	156.4
InterCommunity Health Network	142.0	158.5
Columbia Pacific	159.7	193.1
Umpqua Health Alliance	166.1	200.1
Jackson Care Connect	165.3	201.7
Advanced Health	288.6	333.7
Willamette Valley Community Health	225.2	277.0
AllCare CCO	155.1	212.8
Trillium	170.7	236.7
Yamhill Community Care	270.6	360.1
Health Share of Oregon	120.8	212.0
PacificSource Central	169.8	277.6
Cascade Health Alliance	120.0	229.5

PQI 05: COPD OR ASTHMA IN OLDER ADULTS ADMISSION RATE

PQI 5

Rate of adult members (ages 40 and older) who had hospital stay because of chronic obstructive pulmonary disease or asthma. A lower score is better.

PQI stands for Prevention Quality Indicator, which is a set of indicators developed by the Agency for Healthcare Research and Quality to track avoidable hospitalizations.

Data source:

Administrative (billing) claims

2018 benchmark source:

10 percent reduction from 2017

2018 data (N=227,247 member years)

- Statewide change since 2017: **-18.8%**
- Number of CCOs that improved: **14**

Rates are shown per 100,000 member years which means that in one year, there are on average X visits occurring per 100,000 CCO members.

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Statewide

Lower is better

543.3

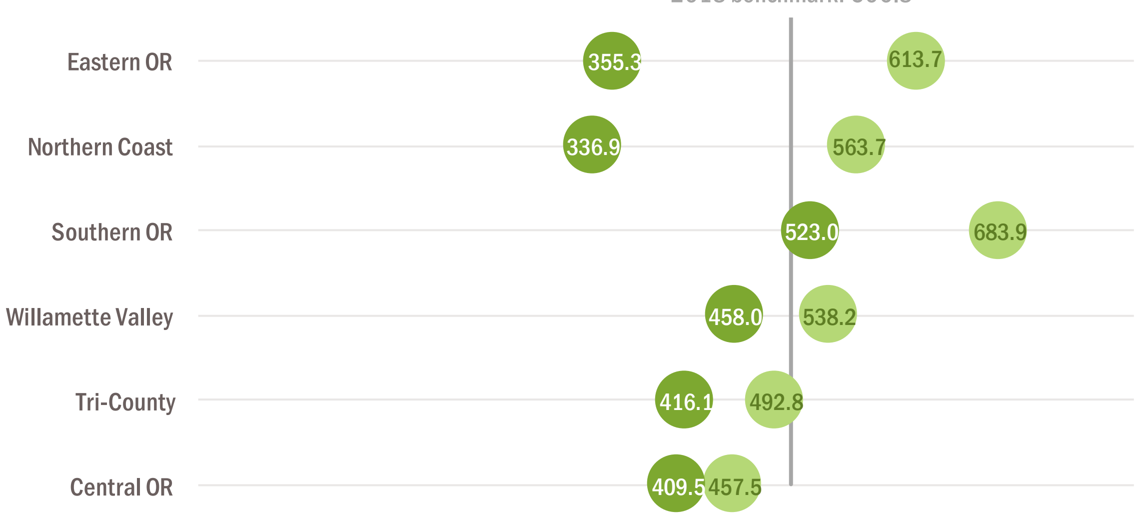
489.0

440.9

2017

2018

By region



PQI 05: COPD OR ASTHMA IN OLDER ADULTS ADMISSION RATE

Hospital admissions for COPD or asthma in older adults in 2017and 2018, by CCO.

Lower is better

2018 benchmark: 489.0

PrimaryHealth of Josephine County 476.9 873.9
PacificSource Gorge 179.6 486.0
Eastern Oregon 355.3 613.7
Columbia Pacific 336.9 563.7
Jackson Care Connect 651.6 851.0
Umpqua Health Alliance 229.4 397.8
Yamhill Community Care 424.9 570.1
Health Share of Oregon 416.1 545.5
Advanced Health 646.1 766.4
Trillium 540.5 642.4
AllCare CCO 568.5 666.9
Willamette Valley Community Health 504.6 583.9
PacificSource Central 402.1 432.2
InterCommunity Health Network 258.0 280.7
Cascade Health Alliance 512.4 571.4

PQI 08: CONGESTIVE HEART FAILURE ADMISSION RATE

PQI 8

Rate of adult members (ages 18 and older) who had a hospital stay because of congestive heart failure. A lower score is better.

PQI stands for Prevention Quality Indicator, which is a set of indicators developed by the Agency for Healthcare Research and Quality to track avoidable hospitalizations.

Data source:

Administrative (billing) claims

2018 benchmark source:

10 percent reduction from 2017

2018 data (N=491,102 member years)

- Statewide change since 2017: **+34.9%**
- Number of CCOs that improved: **1**

Rates are shown per 100,000 member years which means that in one year, there are on average X visits occurring per 100,000 CCO members.

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Statewide

By region

PQI 08: CONGESTIVE HEART FAILURE ADMISSION RATE

Hospital admissions for congestive heart failure in 2017and 2018, by CCO.

2018 benchmark: 242.0

Lower is better

CCO	2017	2018
Advanced Health	651.3	520.9
AllCare CCO	232.7	233.4
Jackson Care Connect	229.3	253.6
Eastern Oregon	155.3	180.7
PrimaryHealth of Josephine County	243.9	281.5
Willamette Valley Community Health	296.6	346.8
Cascade Health Alliance	267.7	319.3
InterCommunity Health Network	179.7	234.6
Columbia Pacific	242.8	300.4
Trillium	278.9	350.3
PacificSource Central	134.6	209.1
Umpqua Health Alliance	204.9	285.0
PacificSource Gorge	112.5	210.5
Health Share of Oregon	332.4	478.3
Yamhill Community Care	242.1	472.1

PQI 15: ASTHMA IN YOUNGER ADULTS ADMISSION RATE

PQI 15

Rate of adult members (ages 18-39) who had a hospital stay because of asthma. A lower score is better.

PQI stands for Prevention Quality Indicator, which is a set of indicators developed by the Agency for Healthcare Research and Quality to track avoidable hospitalizations.

Data source:
Administrative (billing) claims

2018 benchmark source:
10 percent reduction from 2017

2018 data (N=263,850 member years)

- Statewide change since 2017: **-11.9%**
- Number of CCOs that improved: **9**

Rates are shown per 100,000 member years which means that in one year, there are on average X visits occurring per 100,000 CCO members.

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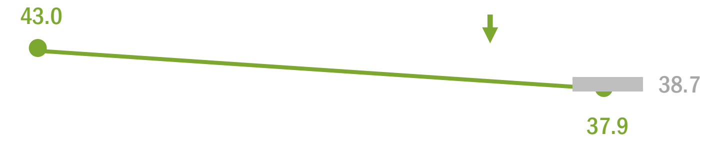
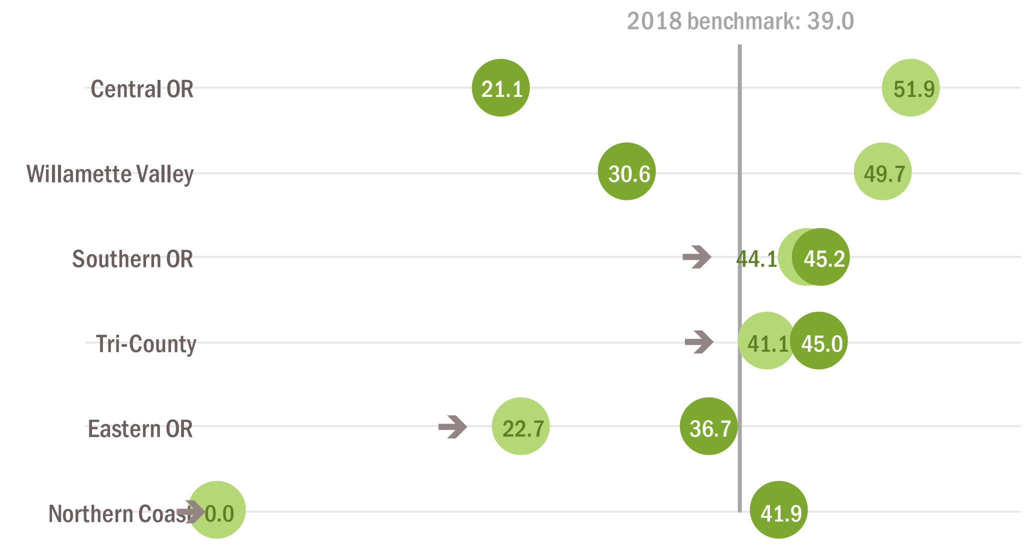
Statewide



2017 2018

By region



PQI 15: ASTHMA IN YOUNGER ADULTS ADMISSION RATE

Hospital admissions for asthma in younger adults in 2017and 2018, by CCO.

2018 benchmark: 38.7

Lower is better

CCO	2017	2018
PacificSource Gorge	88.6	29.5
Umpqua Health Alliance	59.9	11.6
PacificSource Central	54.6	13.5
Willamette Valley Community Health	74.7	52.9
Trillium	42.2	20.7
Yamhill Community Care	28.7	14.1
InterCommunity Health Network	30.6	17.4
Jackson Care Connect	33.8	21.3
PrimaryHealth of Josephine County		32.9
Health Share of Oregon	40.9	45.0
AllCare CCO	46.9	59.1
Eastern Oregon	22.7	36.7
Cascade Health Alliance	19.6	36.5
Columbia Pacific	0.0	41.9
Advanced Health	35.4	103.7

PRENATAL AND POSTPARTUM CARE: POSTPARTUM CARE RATE

Postpartum care rate

Percentage of women who had a postpartum care visit on or between 21 and 56 days after delivery

Data source:

Administrative (billing) claims and medical record review

2018 benchmark source:

2017 national Medicaid 75th percentile

2018 data (N=5,235)

- Statewide change since 2017: **+22.4%**
- Number of CCOs that improved: **12**

Beginning in 2014, measure specifications were modified to include medical record review. Results prior to 2014 are not directly comparable to later years

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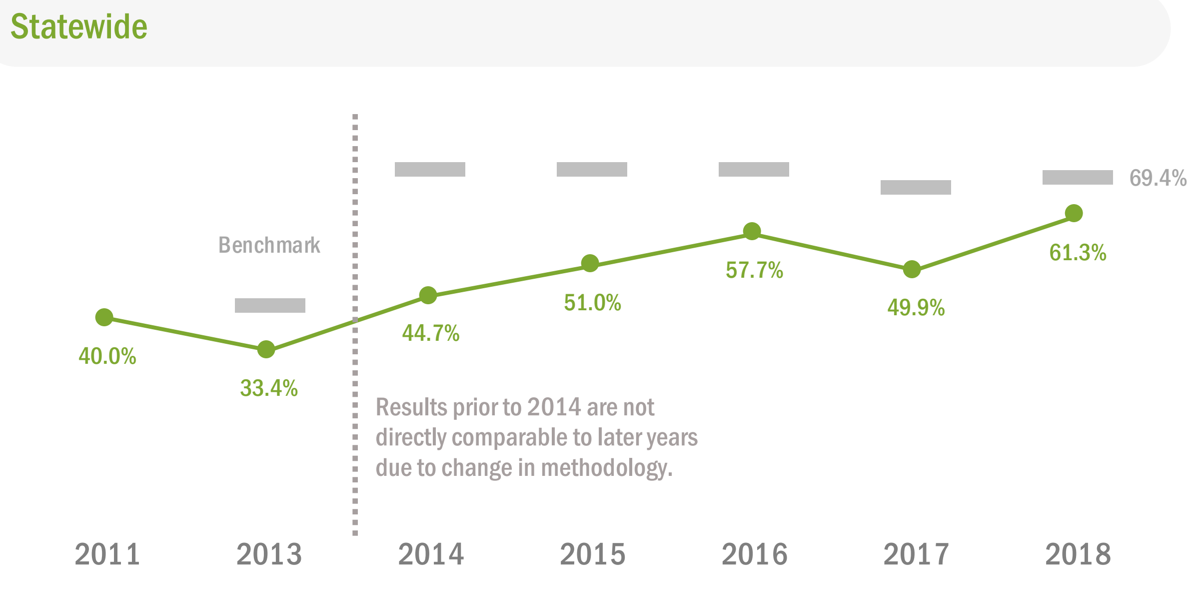
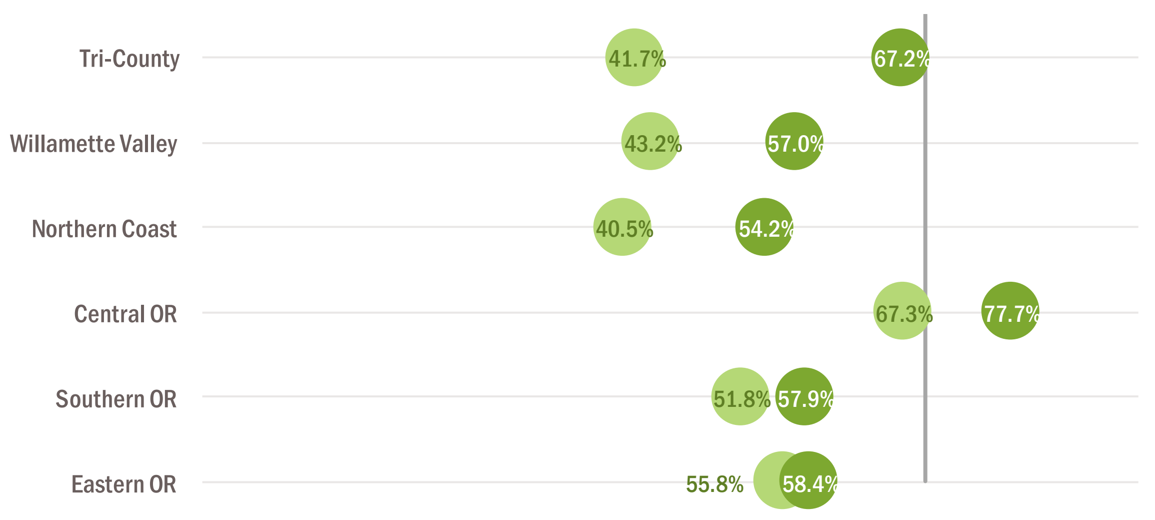
Statewide



By region



PRENATAL AND POSTPARTUM CARE: POSTPARTUM CARE RATE

Percentage of women receiving postpartum care in 2017and 2018, by CCO.

Grey dots represent 2016.

2018 benchmark: 69.4%

Trillium 28.7% 62.5%

Health Share of Oregon 35.5% 67.2%

Yamhill Community Care 30.5% 57.8%

PacificSource Gorge 62.7% 79.8%

Umpqua Health Alliance 49.1% 64.1%

Columbia Pacific 40.5% 54.2%

Cascade Health Alliance 60.2% 73.0%

Jackson Care Connect 44.5% 56.4%

PacificSource Central 74.4% 79.3%

Eastern Oregon 55.8% 58.4%

InterCommunity Health Network 62.9% 63.2%

AllCare CCO 48.7% 48.7%

PrimaryHealth of Josephine County 64.1% 65.3%

Advanced Health 61.6% 64.5%

Willamette Valley Community Health 44.4% 49.1%

TOPICAL FLUORIDE VARNISH

Topical Fluoride Varnish

Percentage of CCO members age 1-20 at elevated risk of dental caries who received at least 2 topical fluoride applications within the reporting year.

Data source:

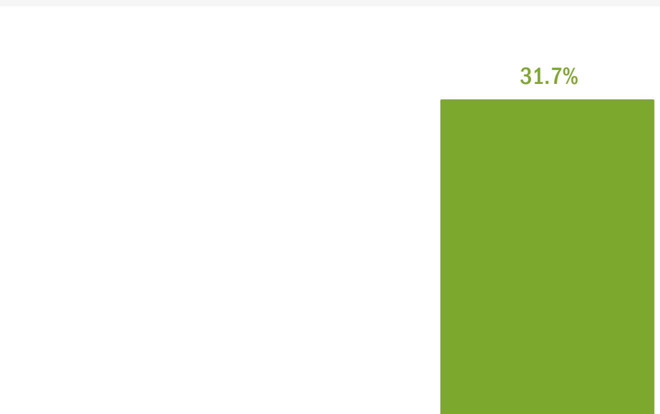
Administrative (billing) claims

2018 benchmark source:

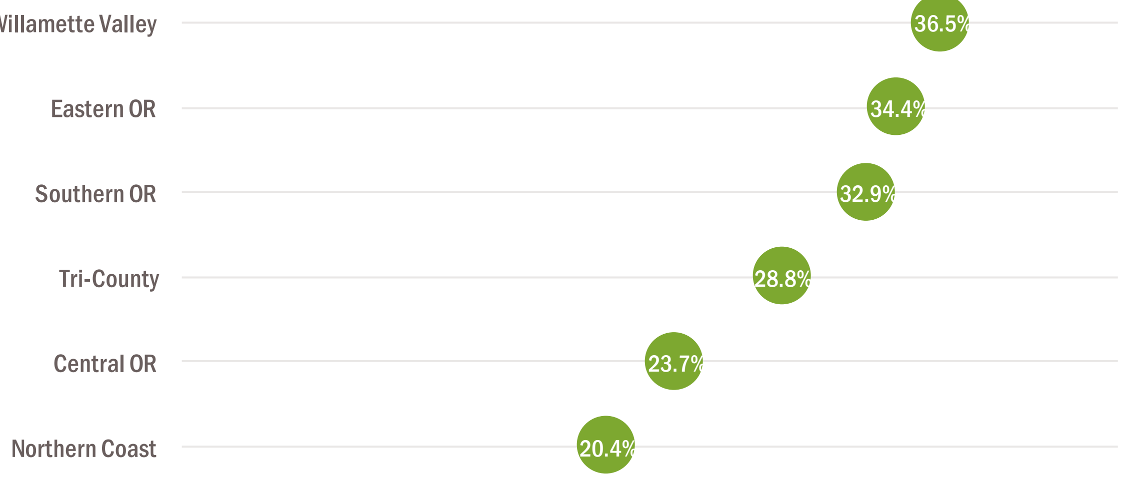
n/a

2018 data (N=111,151)

Statewide



By region



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TOPICAL FLUORIDE VARNISH

Topical Fluoride Varnish in 2018, by CCO.

CCO	Rate
Trillium	41.2%
Jackson Care Connect	37.6%
Willamette Valley Community Health	36.4%
Eastern Oregon	34.4%
Umpqua Health Alliance	34.1%
Yamhill Community Care	32.3%
PacificSource Gorge	32.2%
InterCommunity Health Network	31.7%
AllCare CCO	30.8%
Advanced Health	29.7%
Health Share of Oregon	28.8%
PrimaryHealth of Josephine County	26.9%
PacificSource Central	22.1%
Cascade Health Alliance	21.8%
Columbia Pacific	20.4%

WELL-CHILD VISITS IN THE FIRST 15 MONTHS OF LIFE

Well-child visits

Percentage of children who had six visits with their health care provider prior to reaching 15 months of age.

Data source:
Administrative (billing) claims

2018 benchmark source:
2017 National Medicaid 90th percentile

2018 data (N=13,210)

- Statewide change since 2017: **+7.8%**
- Number of CCOs that improved: **15**

2011 and 2013 statewide data are not available for this measure. Results published in earlier reports for these years cannot be directly compared due to changes in methodology.

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Statewide

Year	Statewide	Benchmark
2014	54.7%	
2015	55.8%	
2016	55.5%	
2017	60.2%	
2018	64.9%	72.5%

By region

2018 benchmark: 72.5%

Region	Lower value	Higher value
Eastern OR	54.3%	64.2%
Southern OR	59.1%	68.4%
Northern Coast	52.7%	61.4%
Central OR	58.3%	62.9%
Willamette Valley	62.5%	66.5%
Tri-County	60.7%	61.5%

WELL-CHILD VISITS IN THE FIRST 15 MONTHS OF LIFE

Well-child visits in the first 15 months of life in 2017 and 2018, by CCO.

Grey dots represent 2016.

2018 benchmark: 72.5%

CCO	2017	2018
PacificSource Gorge	50.6%	66.9%
Umpqua Health Alliance	51.8%	63.5%
AllCare CCO	58.6%	69.1%
Eastern Oregon	54.3%	64.2%
Columbia Pacific	52.7%	61.4%
Yamhill Community Care	57.5%	66.2%
Advanced Health	65.7%	74.2%
PrimaryHealth of Josephine County	60.4%	68.7%
Jackson Care Connect	61.1%	67.6%
Willamette Valley Community Health	60.8%	66.6%
Cascade Health Alliance	60.7%	65.6%
Health Share of Oregon	58.7%	61.5%
Trillium	68.2%	70.5%
PacificSource Central	59.5%	60.9%
InterCommunity Health Network	59.8%	60.3%

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