

## OHA seeks public input about Kindred Hospice/Gentiva

**Have you or a loved one received care at Kindred Hospice or Gentiva in the past year? We want to hear from you!**

The Oregon Health Authority (OHA) reviews health care business deals, like mergers and acquisitions, to make sure they won't harm people and communities in Oregon.

Last year, a private equity firm became an owner of Kindred Hospice, now known as Gentiva, a hospice company with locations in Lake Oswego and Salem. OHA wants to understand how this ownership change has affected hospice patients and their families. We want to know:

- How was the quality of the care you received from Gentiva/Kindred Hospice?
- Did you notice any changes during the time you or your loved one received care?
- Were you satisfied with how often Gentiva staff visited you or your loved one?
- How easy or difficult was it to contact staff when you needed help?
- Did you have to pay out-of-pocket for services not covered by your insurance?

You can share your experiences by emailing [hcmo.info@oha.oregon.gov](mailto:hcmo.info@oha.oregon.gov) by **September 25, 2023**. Please include the word "Kindred" in the subject line of your message. OHA plans to publish all comments received on HCMO's [website](#).

You can get this document in other languages, large print, braille, or a format you prefer free of charge. Contact us by email at [hcmo.info@oha.oregon.gov](mailto:hcmo.info@oha.oregon.gov) or by phone at 503-385-5948. We accept all relay calls.